

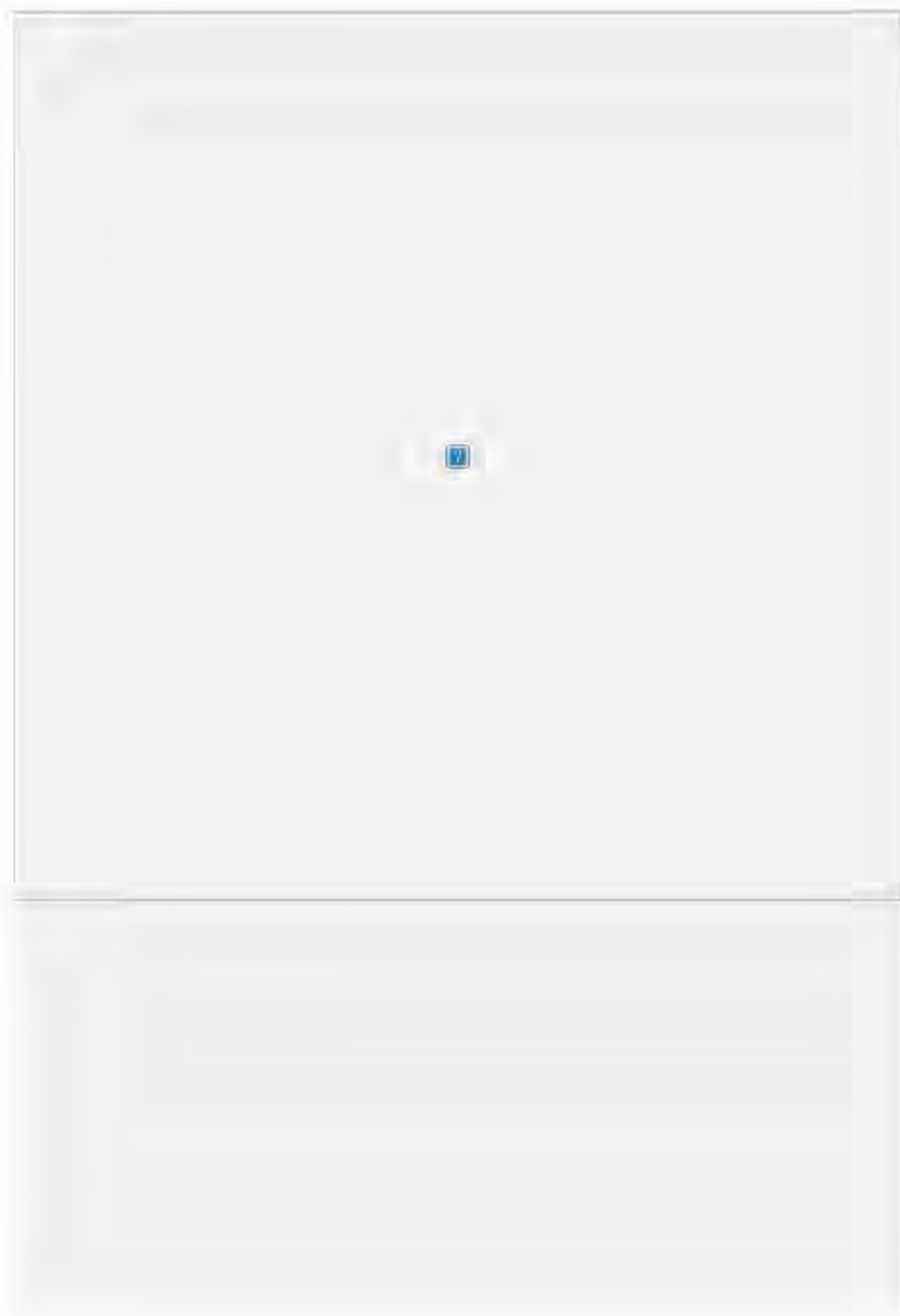
From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: 3 Weeks Left to Shop: Give Everyone the Ring
Date: Sunday, December 2, 2018 8:20:42 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Secure your Stree-Free Holiday





This holidays season, give friends and family the gift of home security



[Shop Now](#)



*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

Email intended for erdmanz@naperville.il.us

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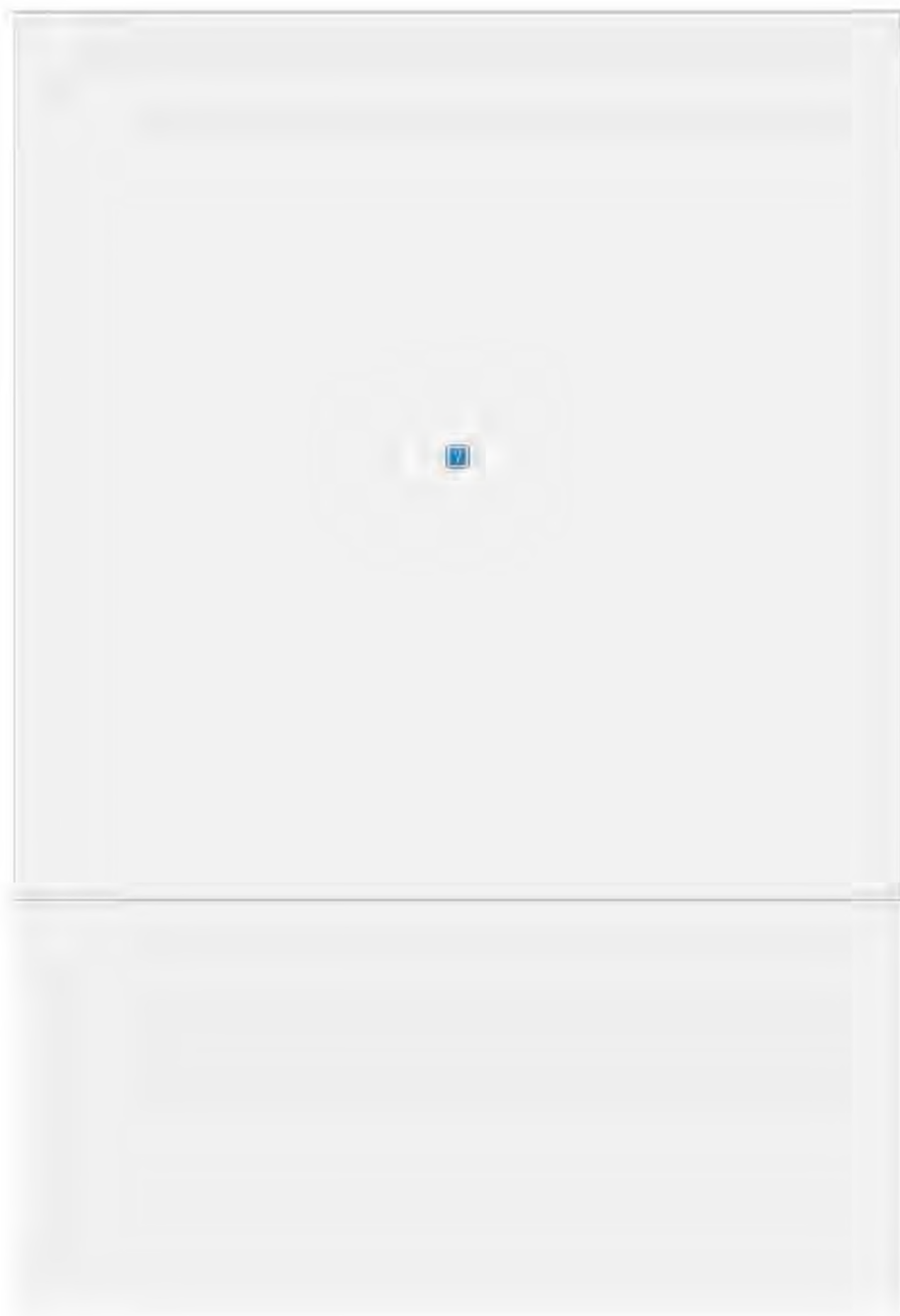
From: [Ring Team](#)
To: [Arres, Jason](#)
Subject: 3 Weeks Left to Shop: Give Everyone the Ring
Date: Sunday, December 2, 2018 8:12:49 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Secure your Stree-Free Holiday





This holidays season, give friends and family the gift of home security



[Shop Now](#)



*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

Email intended for arnesj@naperville.il.us

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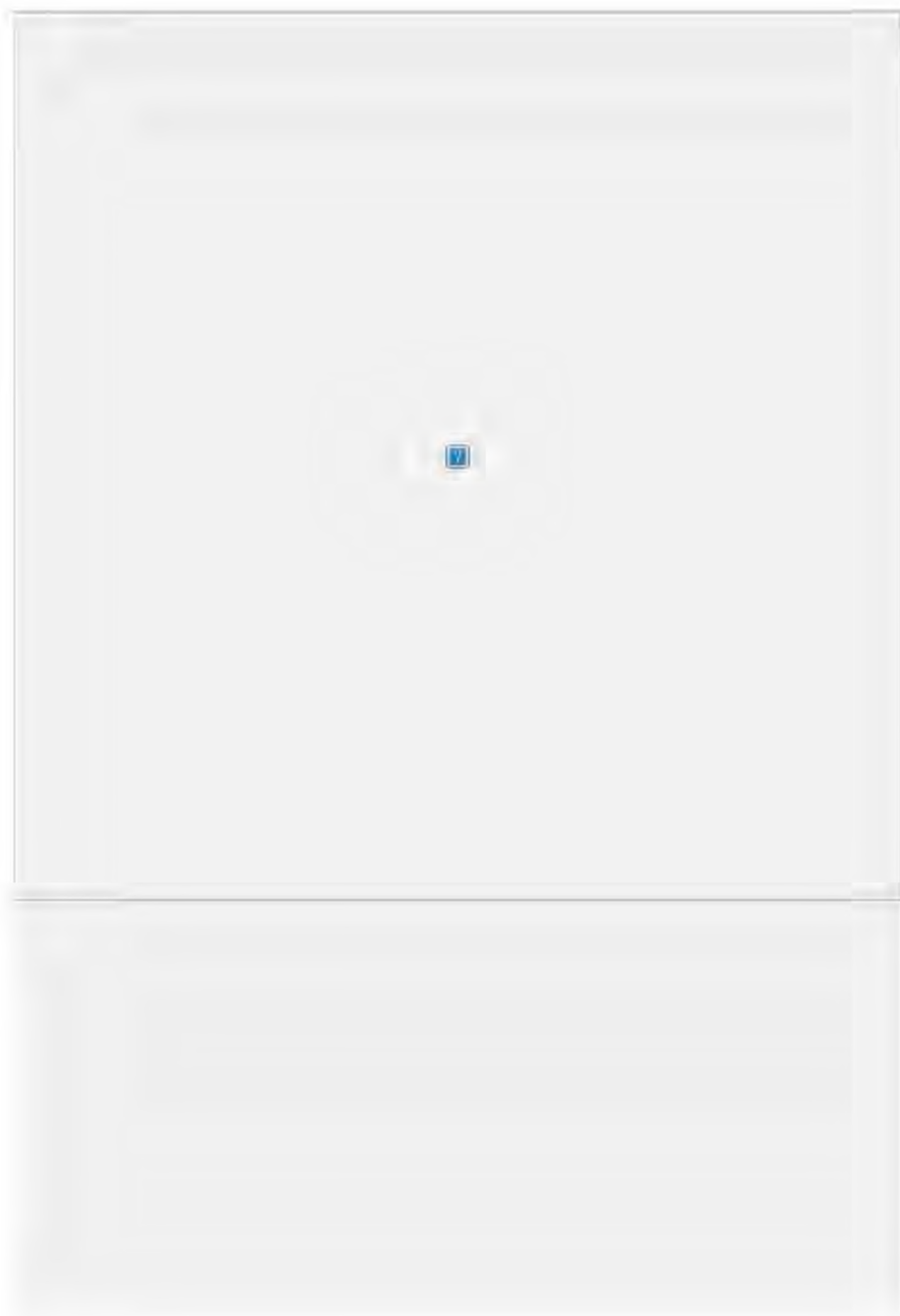
From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: 3 Weeks Left to Shop: Give Everyone the Ring
Date: Sunday, December 2, 2018 8:22:38 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Secure your Stree-Free Holiday





This holidays season, give friends and family the gift of home security



[Shop Now](#)



*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

Email intended for arsenault@naperville.il.us.

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From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: A Gift the Whole House Will Love
Date: Sunday, December 9, 2018 9:22:16 AM

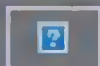
CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Just 2 weeks left to order your gifts



Buy Now



*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

Email intended for erdmanz@naperville.il.us

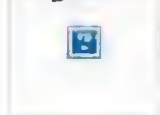
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From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: A shipment from order 001-310998 has been delivered
Date: Wednesday, October 17, 2018 11:44:33 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-310998

Your order has been delivered

 Haven't received your package yet? [Let us know](#)

[View your order](#)

or [Visit our store](#)

Items in this shipment



Floodlight Cam x 1
White

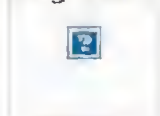
If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: A shipment from order 001-310998 is on the way
Date: Thursday, October 11, 2018 7:33:47 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-310998

Your order is on the way

Your order is on the way to you. Track your shipment to see the delivery status.

View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Items in this shipment



Floodlight Cam × 1
White

If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: A shipment from order 001-310998 is out for delivery
Date: Wednesday, October 17, 2018 6:50:31 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-310998

Your order is out for delivery

Your order is out for delivery. Track your shipment to see the delivery status.

Estimated delivery date: **October 17, 2018**

[Track my shipment](#)

or [Visit our store](#)

Items in this shipment



Floodlight Cam × 1
White

If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [Marshall, Robert](#)
Subject: A shipment from order 001-345603 has been delivered
Date: Wednesday, November 14, 2018 7:36:58 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-345603

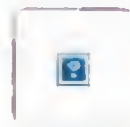
Your order has been delivered

 Haven't received your package yet? [Let us know](#)

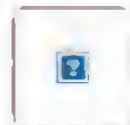
[View your order](#)

or [Visit our store](#)

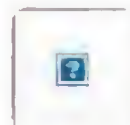
Items in this shipment



Video Doorbell 2 x 2
Multi



Video Doorbell Pro x 2
Multi



Spotlight Cam Battery x 1
White



Ring Chime Pro × 1
White



Solar Security Sign × 1
Blue/Black

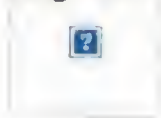
If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [Marshall, Robert](#)
Subject: A shipment from order 001-345603 is on the way
Date: Friday, November 9, 2018 6:03:14 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-345603

Your order is on the way

Your order is on the way to you. Track your shipment to see the delivery status.

View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Items in this shipment



Video Doorbell 2 x 2
Multi



Video Doorbell Pro x 2
Multi



Spotlight Cam Battery x 1
White



Ring Chime Pro × 1
White



Solar Security Sign × 1
Blue/Black

If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [Marshall, Robert](#)
Subject: A shipment from order 001-345603 is out for delivery
Date: Wednesday, November 14, 2018 8:23:40 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).
DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



ORDER 001-345603

Your order is out for delivery

Your order is out for delivery. Track your shipment to see the delivery status.

Estimated delivery date: **November 14, 2018**

[Track my shipment](#)

or [Visit our store](#)

Items in this shipment



Video Doorbell 2 x 2
Multi



Video Doorbell Pro x 2
Multi

Spotlight Cam Battery x 1
White



Ring Chime Pro × 1
White



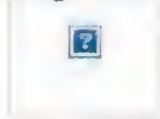
Solar Security Sign × 1
Blue/Black

If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [Thorpe, Timothy](#)
Subject: A shipment from order 001-620971 has been delivered
Date: Friday, March 29, 2019 5:41:36 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).
DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-620971

Your order has been delivered

 Haven't received your package yet? [Let us know](#)

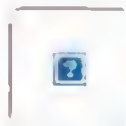
[View your order](#)

or [Visit our store](#)

Items in this shipment



Ring Chime × 1
White



Floodlight Cam × 1
White

 NBNAPERVILLE (-\$50.00)

Video Doorbell × 1



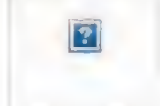
Satin Nickel

If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [Thorpe, Timothy](#)
Subject: A shipment from order 001-620971 is on the way
Date: Saturday, March 23, 2019 9:02:22 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).
DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-620971

Your order is on the way

Your order is on the way to you. Track your shipment to see the delivery status.
View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Items in this shipment



Ring Chime × 1
White



Floodlight Cam × 1
White

Video Doorbell × 1



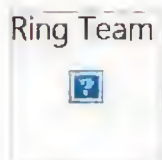
Satin Nickel

If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: A shipment from order 001-625865 has been delivered
Date: Monday, April 1, 2019 12:35:51 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



ORDER 001-625865

Your order has been delivered

 Haven't received your package yet? [Let us know](#)

[View your order](#)

or [Visit our store](#)

Items in this shipment



Stick Up Cam Battery × 1
White

 NBNAPERVILLE (-\$50.00)

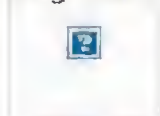
If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: A shipment from order 001-625865 is on the way
Date: Tuesday, March 26, 2019 6:05:50 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-625865

Your order is on the way

Your order is on the way to you. Track your shipment to see the delivery status.

View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Items in this shipment



Stick Up Cam Battery × 1
White

If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: A shipment from order 001-625865 is out for delivery
Date: Monday, April 1, 2019 6:56:55 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-625865

Your order is out for delivery

Your order is out for delivery. Track your shipment to see the delivery status.

Estimated delivery date: **April 1, 2019**

[Track my shipment](#)

or [Visit our store](#)

Items in this shipment



Stick Up Cam Battery × 1
White



NBNAPERVILLE (-\$50.00)

If you have any questions, reply to this email or contact us at help@shop.ring.com

From: [Ring Team](#)
To: [Hull, Michael](#)
Subject: A shipment from order 001-936240 is on the way
Date: Wednesday, October 16, 2019 3:06:52 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-936240

Your order is on the way

Your order is on the way to you. Track your shipment to see the delivery status. Please allow up to 24 hours for your tracking information to update. View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Items in this shipment



Video Doorbell 2 x 1
Multi

If you have any questions, reply to this email or contact us at help@ring.com.

From: [Google Calendar](#) on behalf of sami.tahari@ring.com
To: [Arres, Jason](#)
Subject: Accepted: Ring Call @ Fri Feb 8, 2019 11:30am - 12:30pm (PST) (Arres, Jason)
Attachments: [invite.ics](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

sami.tahari@ring.com
has accepted this invitation.

Ring Call

When
Fri Feb 8, 2019 11:30am – 12:30pm Pacific Time - Los Angeles
Where
Chief Conference Room (map <<https://maps.google.com/maps?q=Chief+Conference+Room&hl=en>>)
Calendar
Arres, Jason
Who
•
Arres, Jason
- organizer
•
sami.tahari@ring.com
- creator
•
Considine, Kalah
•
Munch, Kelley
•
Son, Mike
•
Lee, Robert
•
Anderson, Kathleen
All:

You have been identified as someone that will have some type of roll in regards to the Ring Neighborhood portal. This is a conference call with our account rep from Ring, not the actual onboarding.

Per Ring we will cover the following:

“The purpose of this meeting is so you understand how Portal works, we can discuss best practices and SOPs, and you can start to build out your processes for how NPD will use Portal. Should you invite dispatch to attend the training? Who will have the ability to post Alerts? These are the types of questions we'll need to sort out before the full onboarding training.”

Let me know if you have any questions.

Thanks,

Jason

Jason Arres
Deputy Chief | Naperville Police Department
City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540
(630) 305-6224 | arresj@naperville.il.us <<mailto:arresj@naperville.il.us>>
Web | Twitter | Facebook

Invitation from Google Calendar <<https://www.google.com/calendar/>>

You are receiving this courtesy email at the account arresj@naperville.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#)
<<https://support.google.com/calendar/answer/37135#forwarding>> .

From: [Google Calendar](#) on behalf of sami.tahari@ring.com
To: [Arres, Jason](#)
Subject: Accepted: Ring On Boarding Meeting/Set Up @ Wed Mar 13, 2019 7am - 8:30am (PDT) (Arres, Jason)
Attachments: [invite.ics](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

sami.tahari@ring.com
has accepted this invitation.

Ring On Boarding Meeting/Set Up

When
Wed Mar 13, 2019 7am – 8:30am Pacific Time - Los Angeles
Where
NPD Roll Call Room (map <<https://maps.google.com/maps?q=NPD+Roll+Call+Room&hl=en>>)
Calendar
Arres, Jason
Who
•
Arres, Jason
- organizer
•
sami.tahari@ring.com
- creator
•
Considine, Kalah
•
Anderson, Kathleen
•
Egan, Matt
•
Deuchler, Elena
•
Edwards, Stacey
•
Chuffo, Jillianne
•
Kappra, Anita
•
Coleman, Deborah
•
Son, Mike
•
Lee, Robert
•
Ogan, Tim
•
Munch, Kelley

Invitation from Google Calendar <<https://www.google.com/calendar/>>

You are receiving this courtesy email at the account arresj@naperville.il.us because you are an attendee of this event.

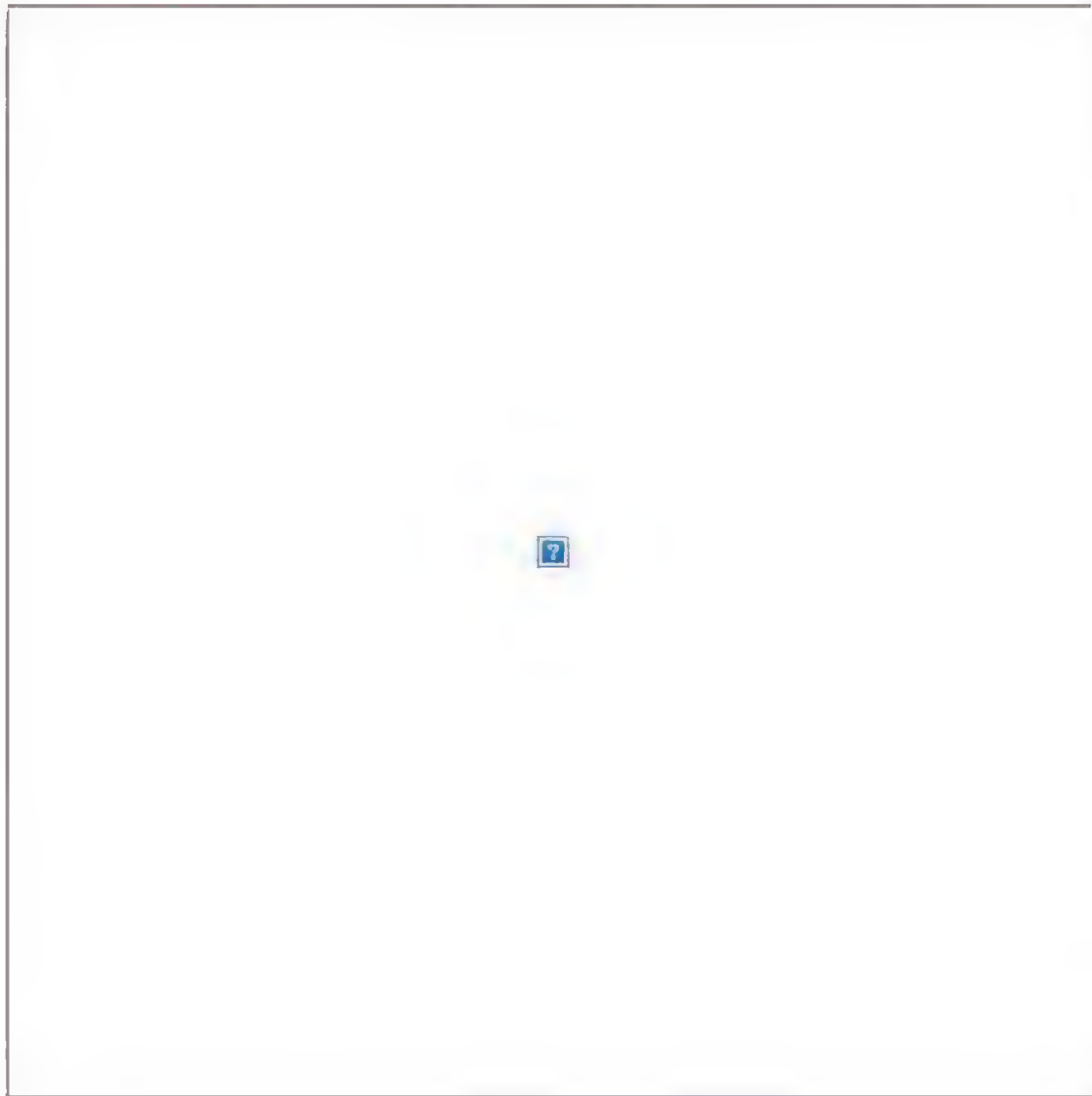
To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#)
<<https://support.google.com/calendar/answer/37135#forwarding>> .

From: [Ring Neighbors Portal Team](#)
To: [Elliott, Paul](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:57 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Requesting videos from Ring device owners can provide many leads, but you can always use more to close a case. Extend your investigation to non-Ring device owners in the area by **creating a Post** on the Neighbors Portal after

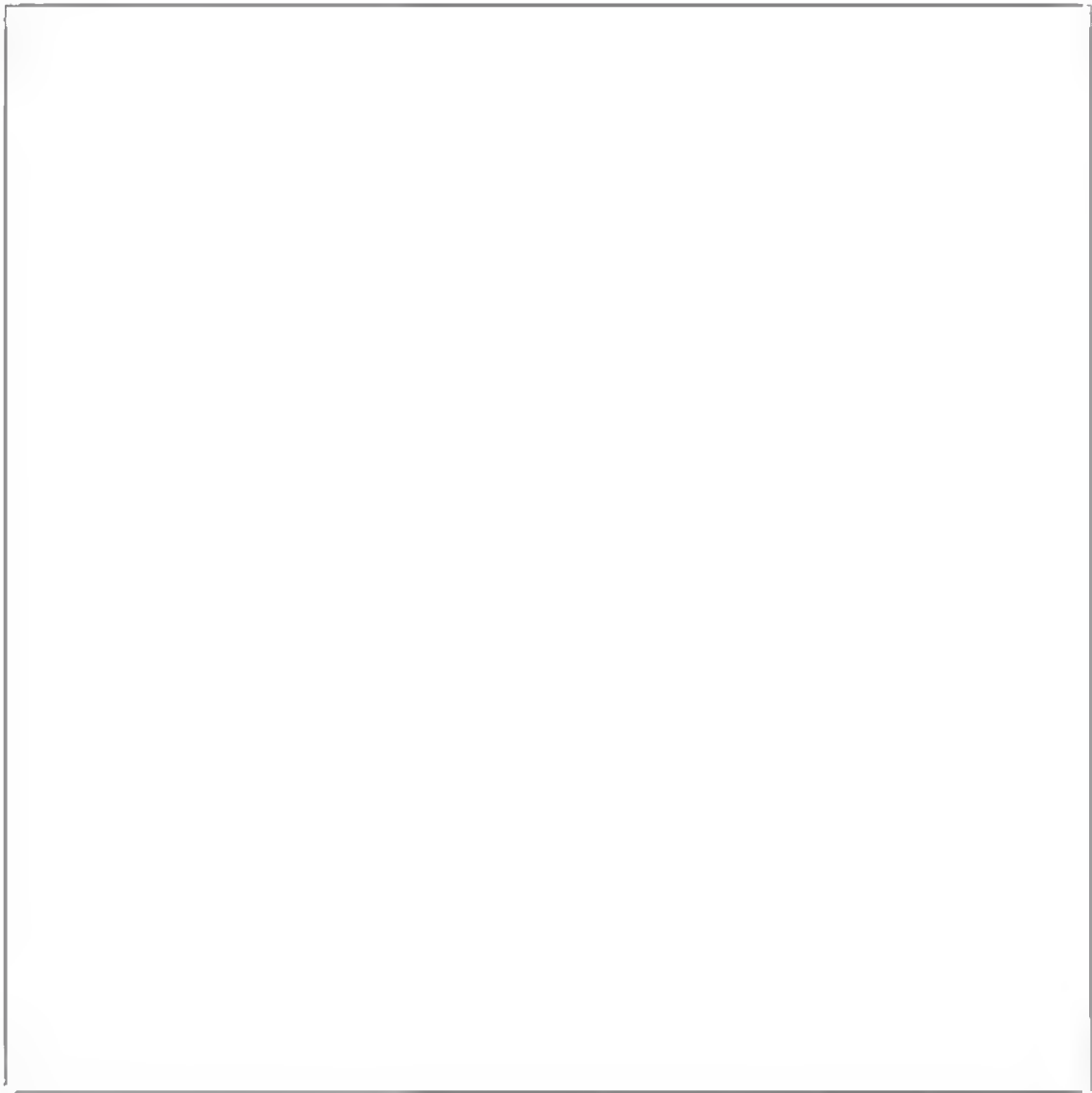
submitting a Video Request.

Soliciting information from all neighbors in the area of interest increases your chances of receiving actionable evidence to help solve more cases with one click.

Best Practices

1. When submitting a Video Request, also **create a Post** to extend your reach
2. In your Post, ask neighbors to **share videos** from any kind of security camera or smart device
3. Provide your **contact information** so neighbors can reach out directly

[Go to Neighbors Portal](#)



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Santa Monica, CA 90404

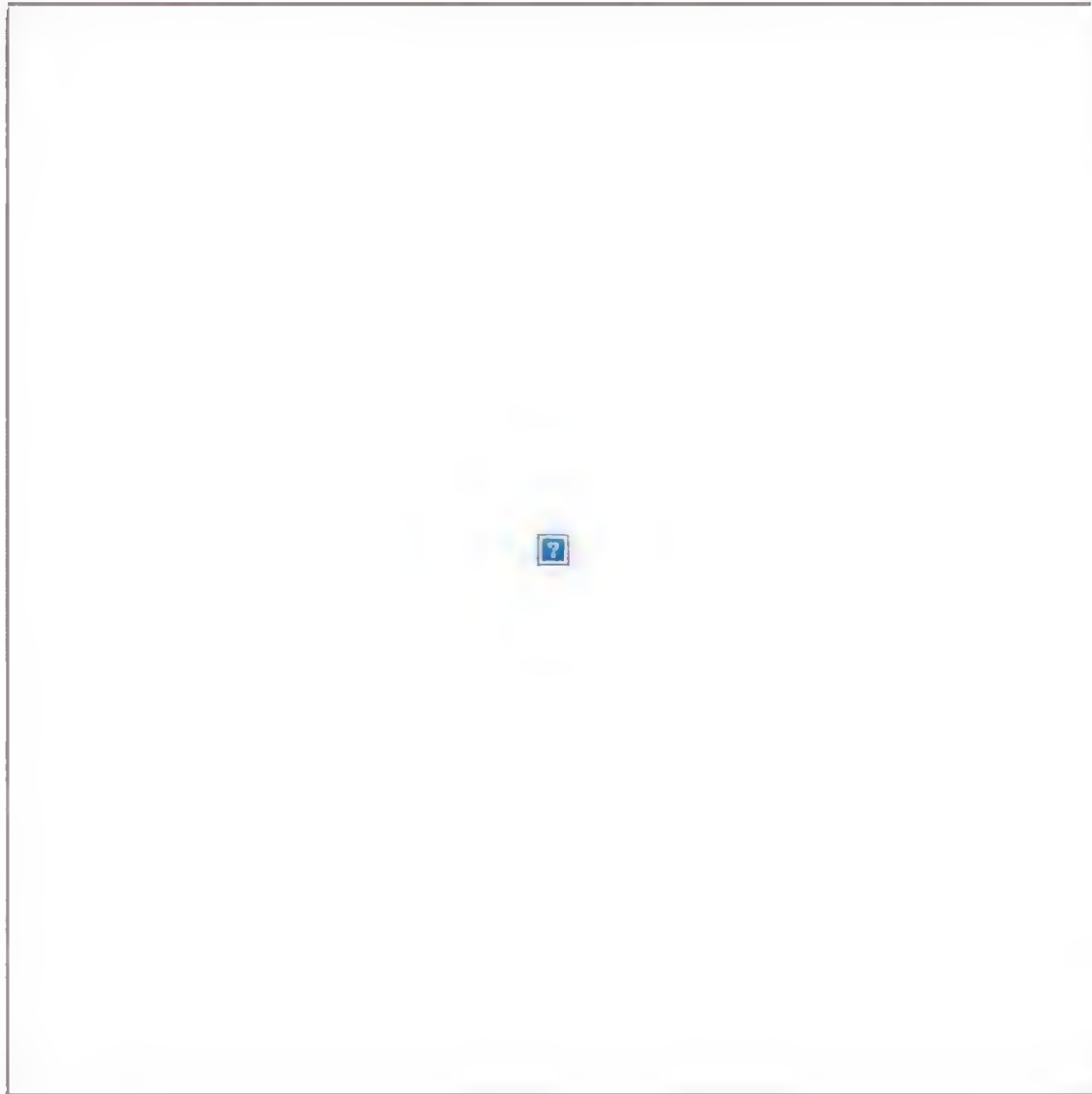
Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

From: [Ring Neighbors Portal Team](#)
To: [Deuchler, Elena](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:54 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Requesting videos from Ring device owners can provide many leads, but you can always use more to close a case. Extend your investigation to non-Ring device owners in the area by [creating a Post](#) on the Neighbors Portal after

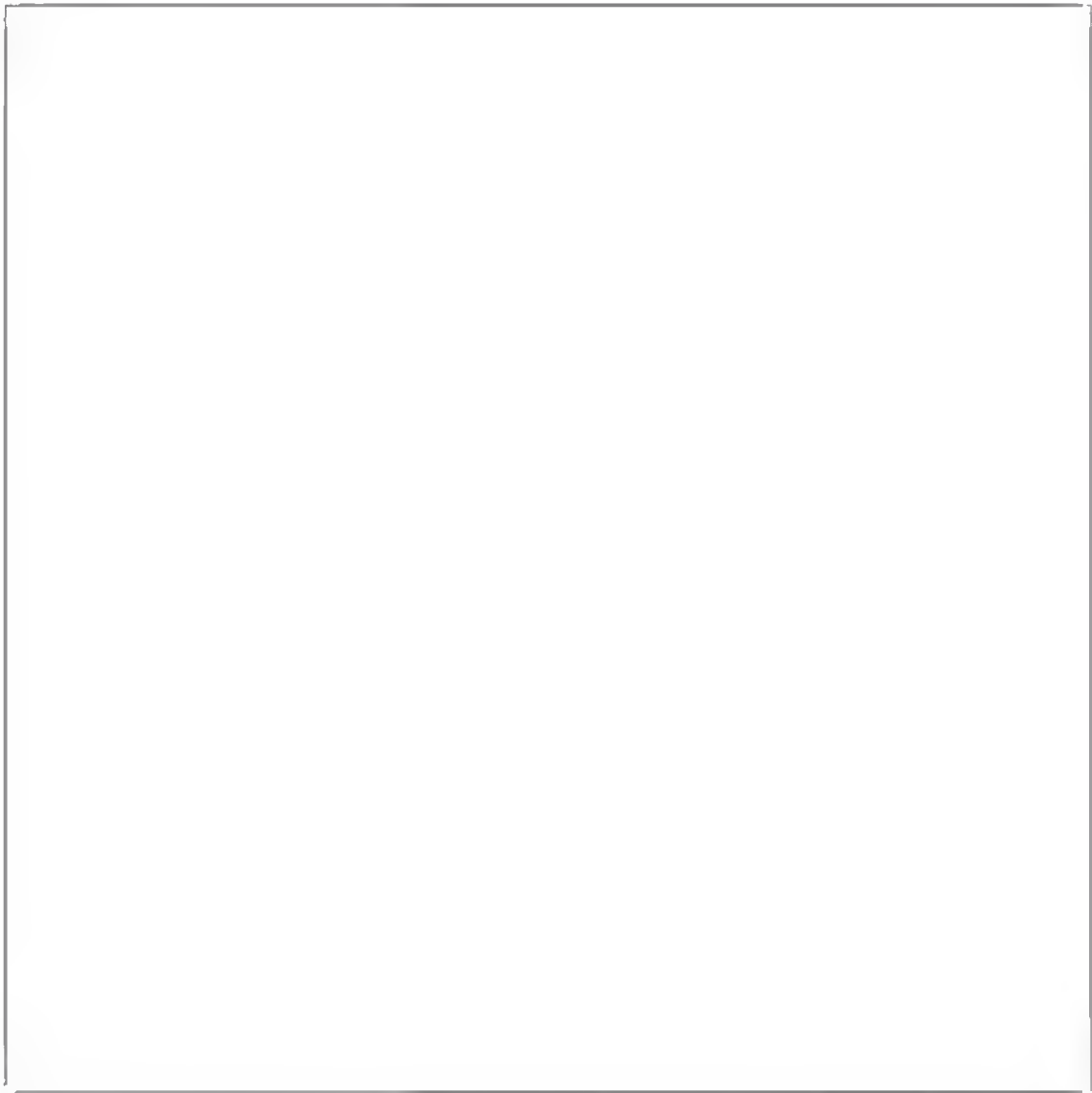
submitting a Video Request.

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2. In your Post, ask neighbors to **share videos** from any kind of security camera or smart device
3. Provide your **contact information** so neighbors can reach out directly

[Go to Neighbors Portal](#)



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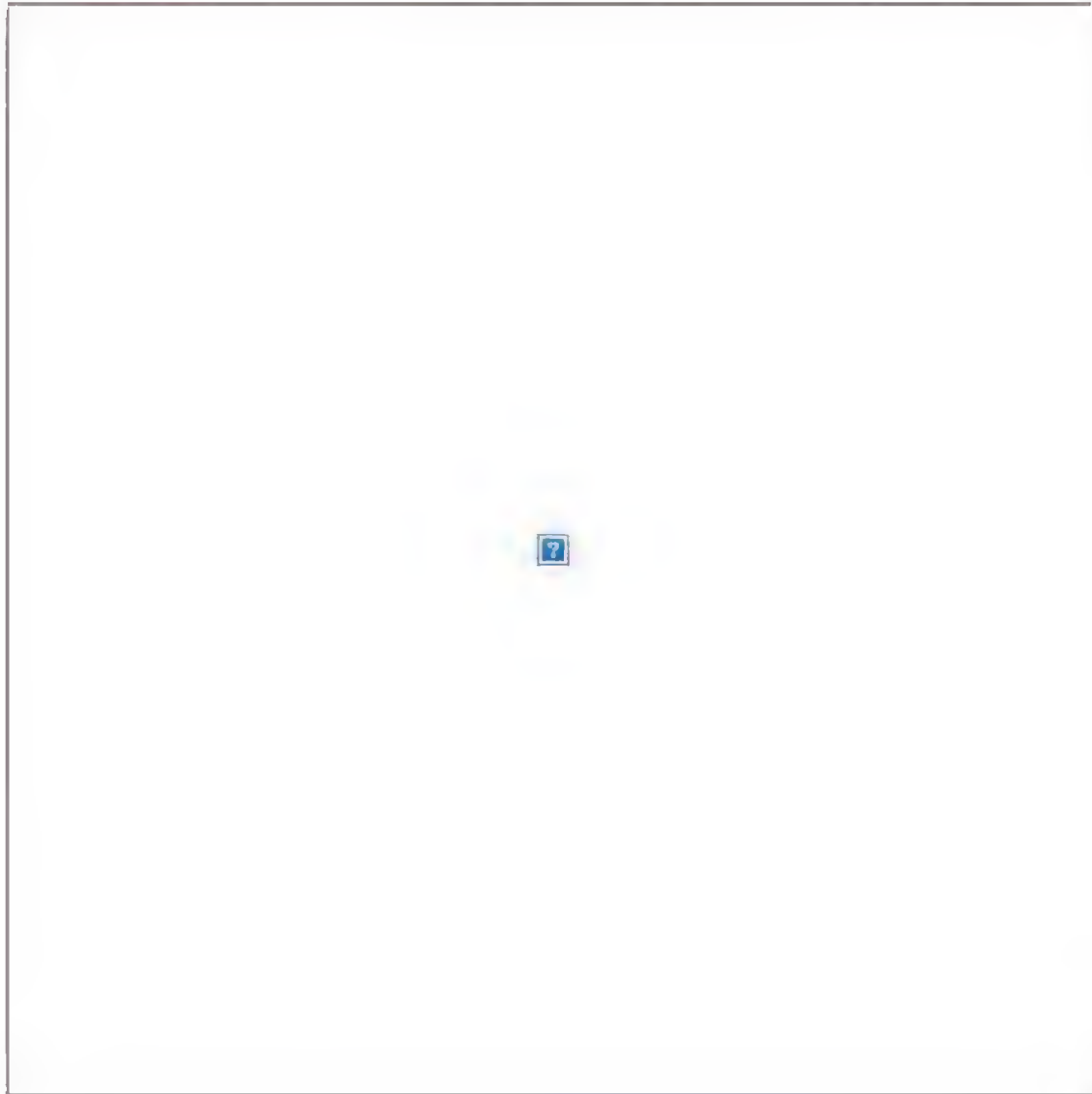
Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

From: [Ring Neighbors Portal Team](#)
To: [Quigley, Ann](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:54 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Requesting videos from Ring device owners can provide many leads, but you can always use more to close a case. Extend your investigation to non-Ring device owners in the area by [creating a Post](#) on the Neighbors Portal after

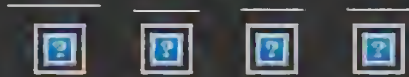
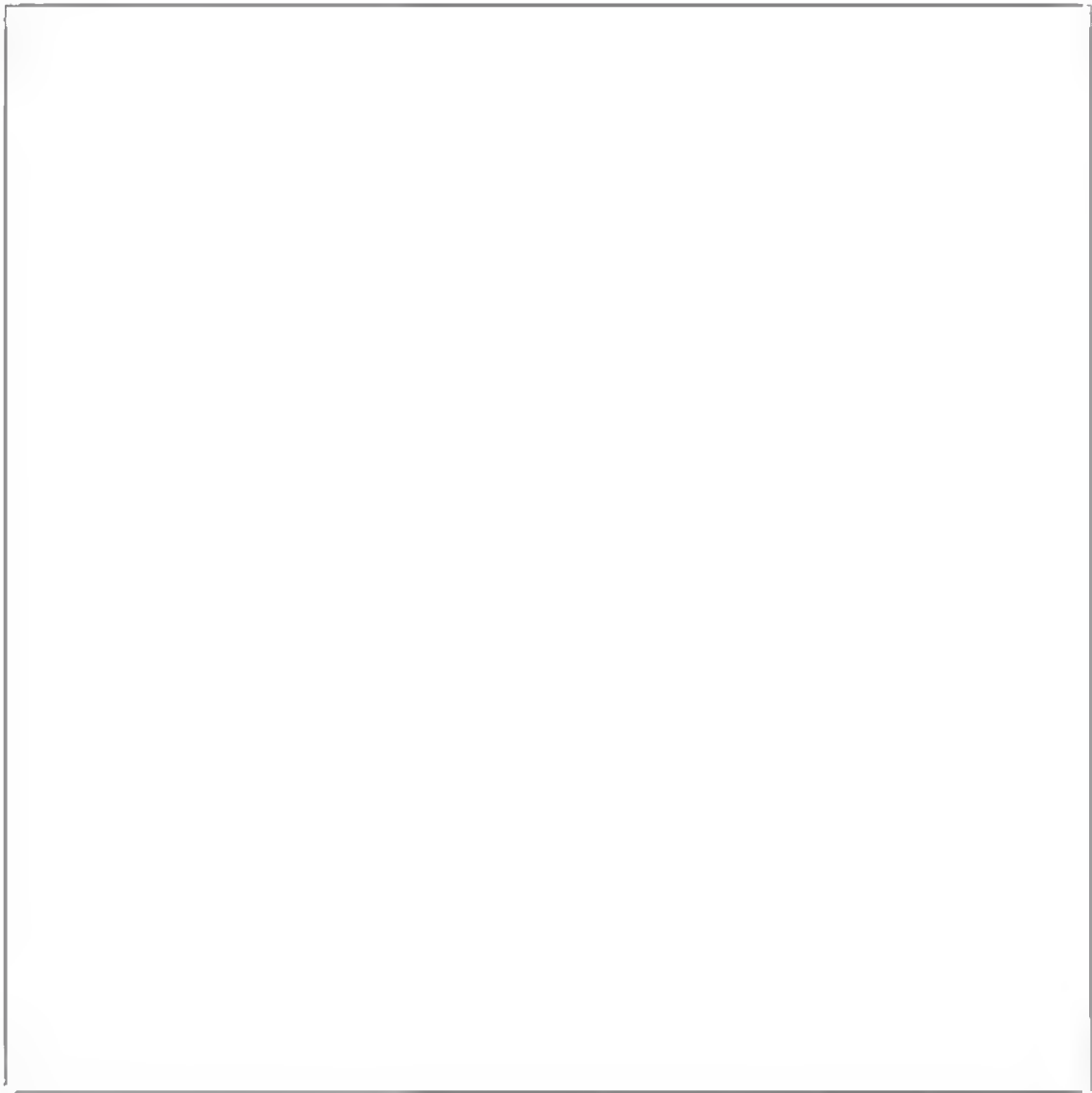
submitting a Video Request.

Soliciting information from all neighbors in the area of interest increases your chances of receiving actionable evidence to help solve more cases with one click.

Best Practices

1. When submitting a Video Request, also **create a Post** to extend your reach
2. In your Post, ask neighbors to **share videos** from any kind of security camera or smart device
3. Provide your **contact information** so neighbors can reach out directly

[Go to Neighbors Portal](#)



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Our mailing address is:
1523 26th Street

Santa Monica, CA 90404

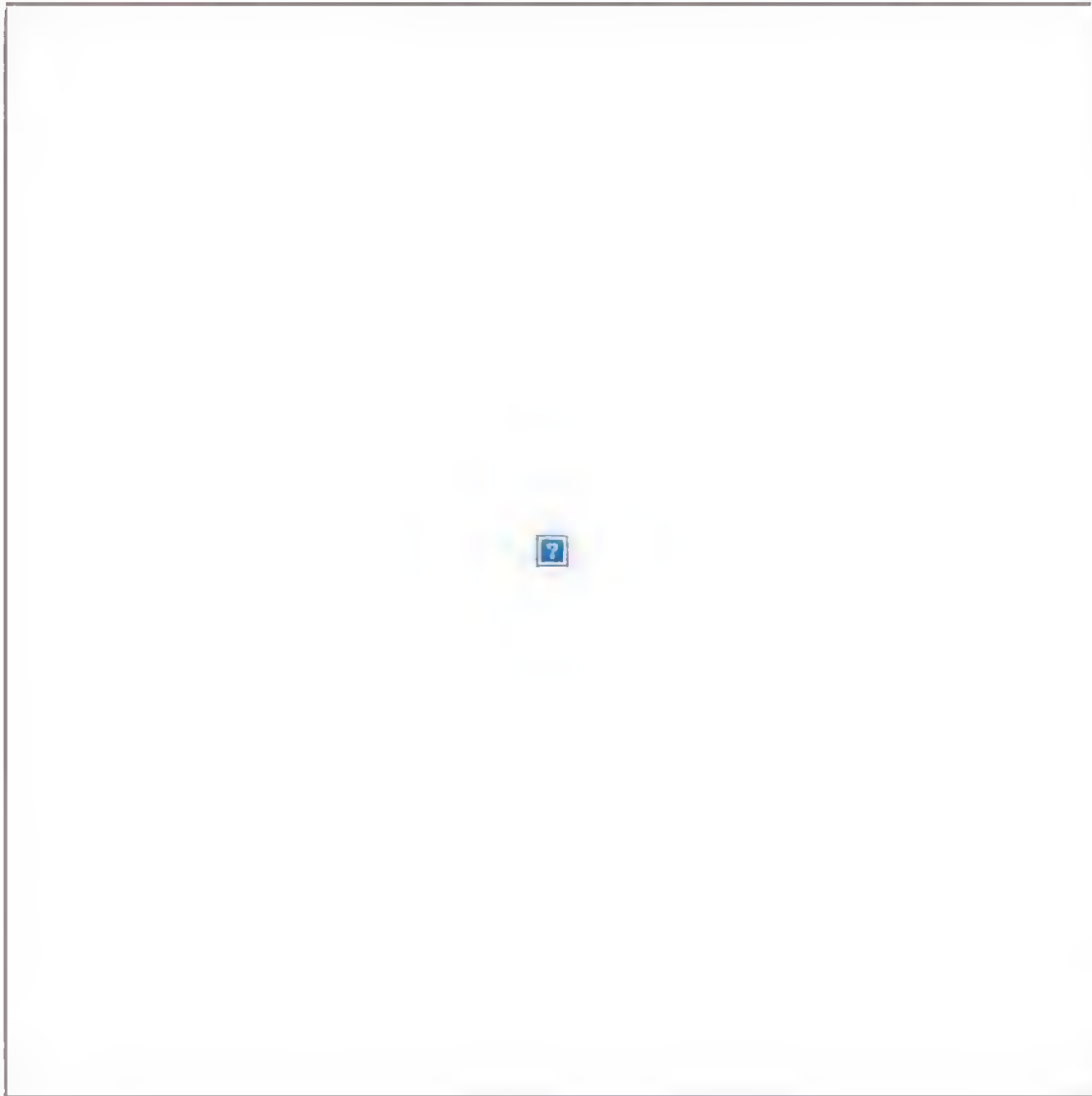
Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

From: [Ring Neighbors Portal Team](#)
To: [Anderson, Kathleen](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:53 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Requesting videos from Ring device owners can provide many leads, but you can always use more to close a case. Extend your investigation to non-Ring device owners in the area by [creating a Post](#) on the Neighbors Portal after

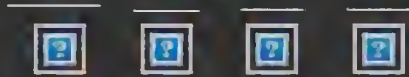
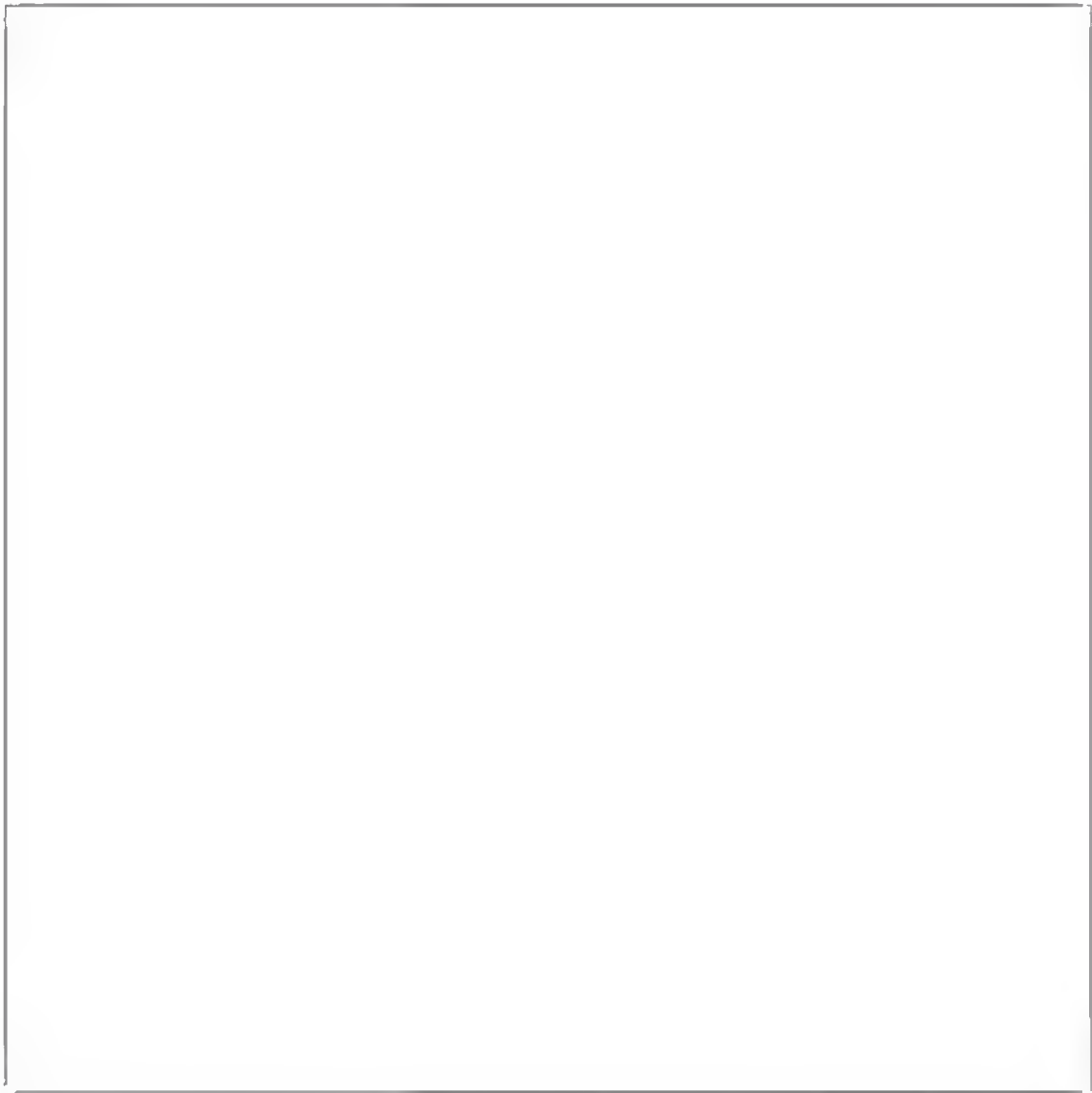
submitting a Video Request.

Soliciting information from all neighbors in the area of interest increases your chances of receiving actionable evidence to help solve more cases with one click.

Best Practices

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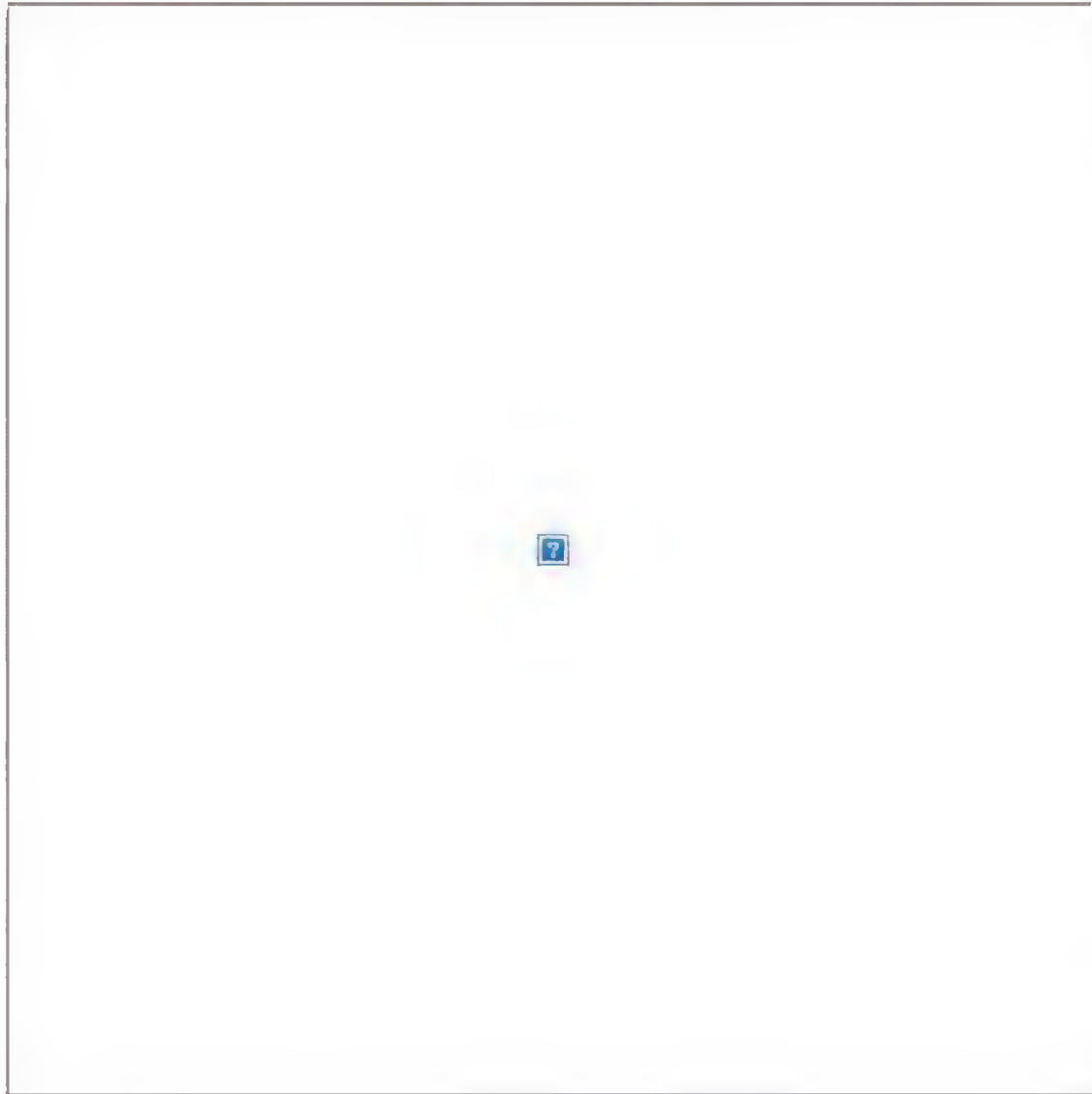
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From: [Ring Neighbors Portal Team](#)
To: [Corneliusen, Eddie](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:52 AM

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Requesting videos from Ring device owners can provide many leads, but you can always use more to close a case. Extend your investigation to non-Ring device owners in the area by [creating a Post](#) on the Neighbors Portal after

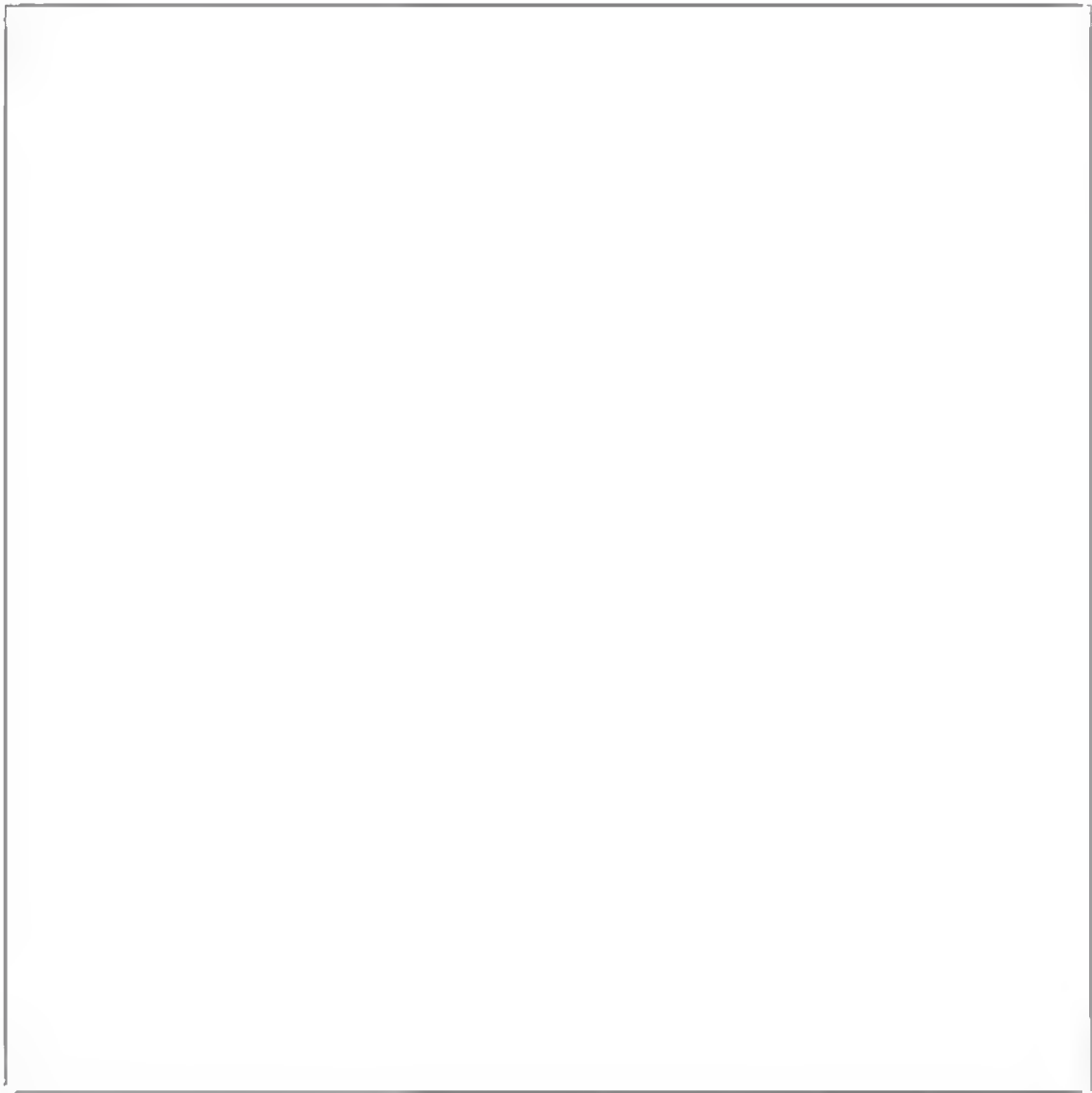
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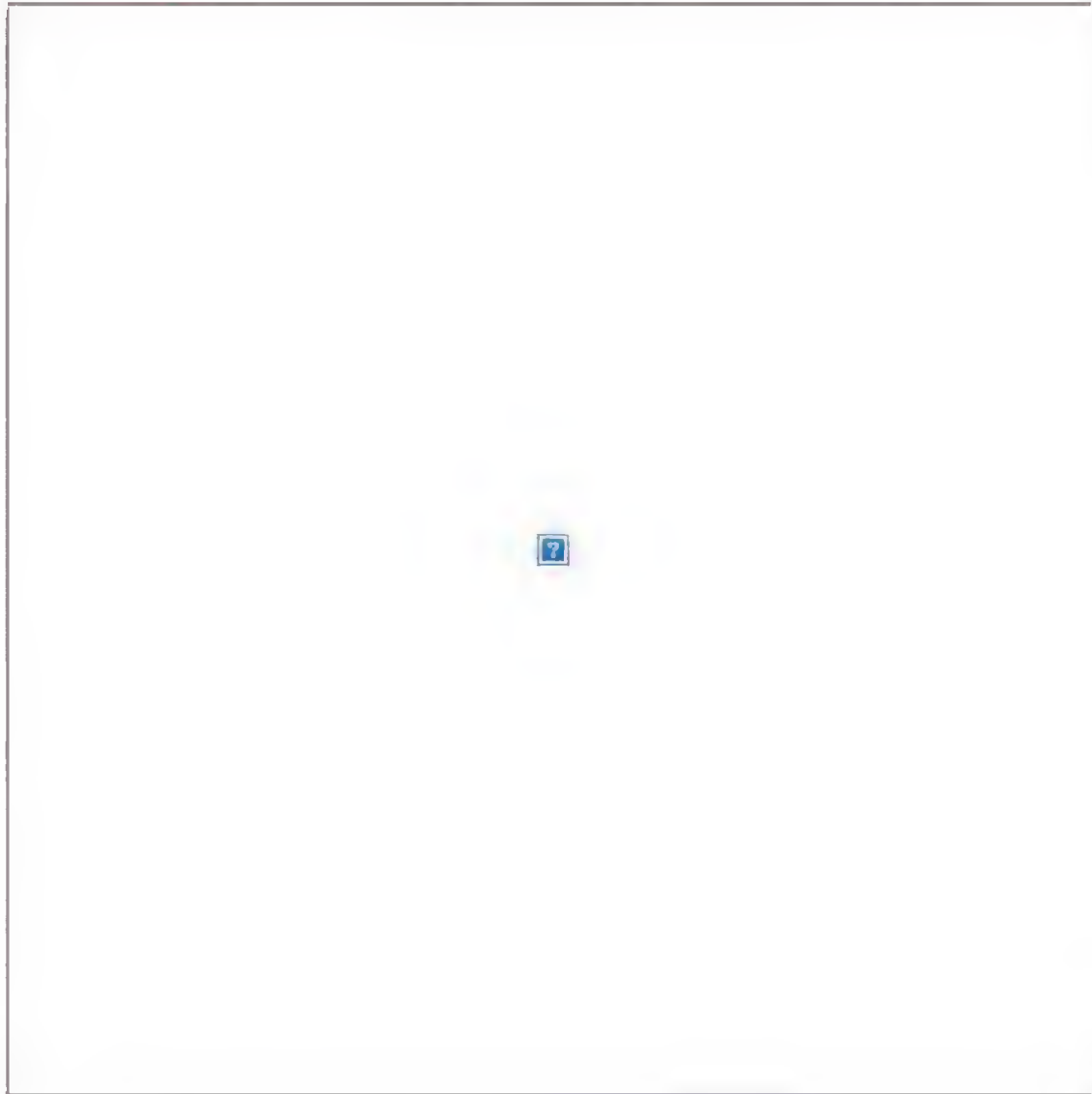
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From: [Ring Neighbors Portal Team](#)
To: [Madden, Timothy](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:52 AM

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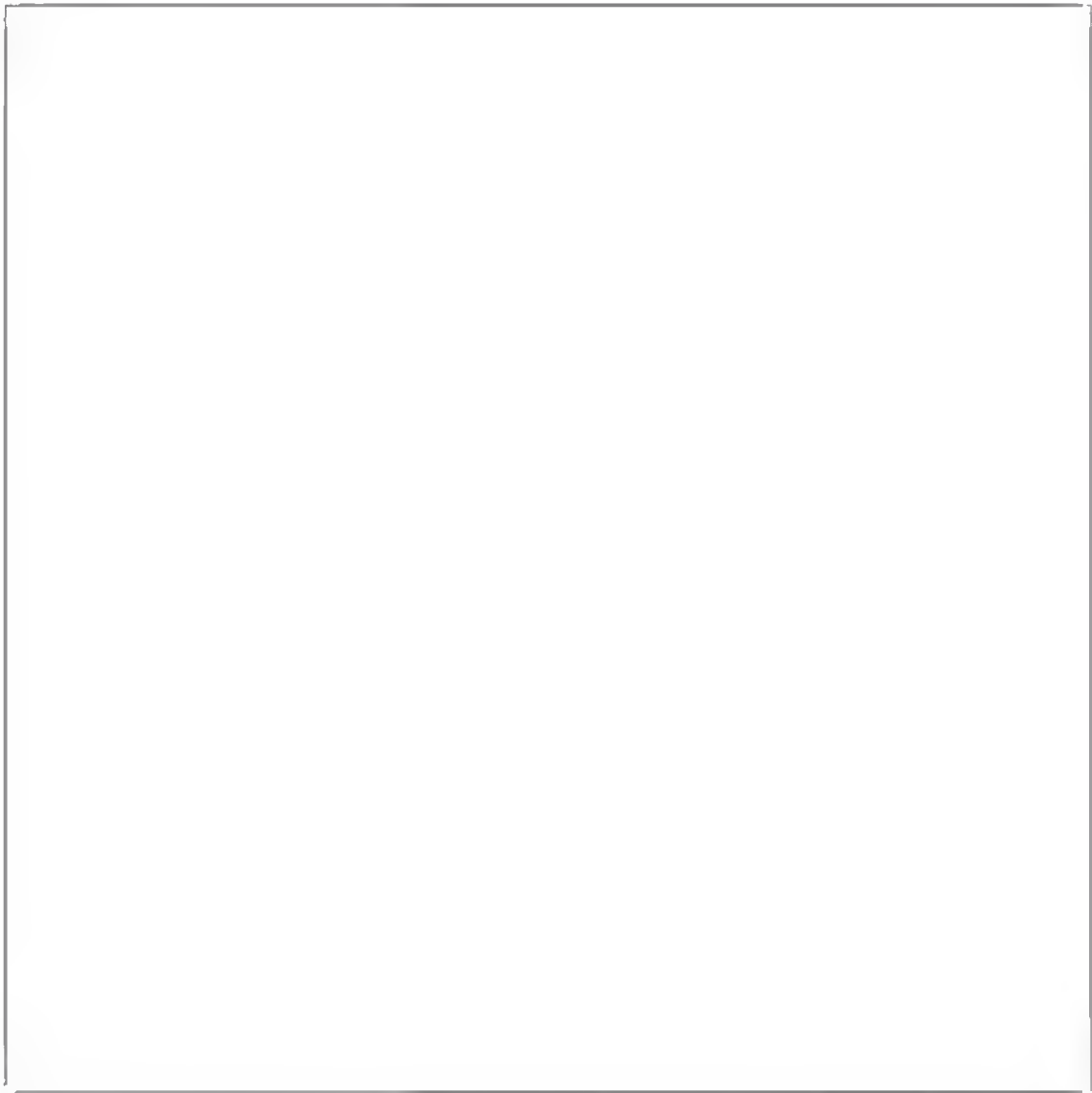
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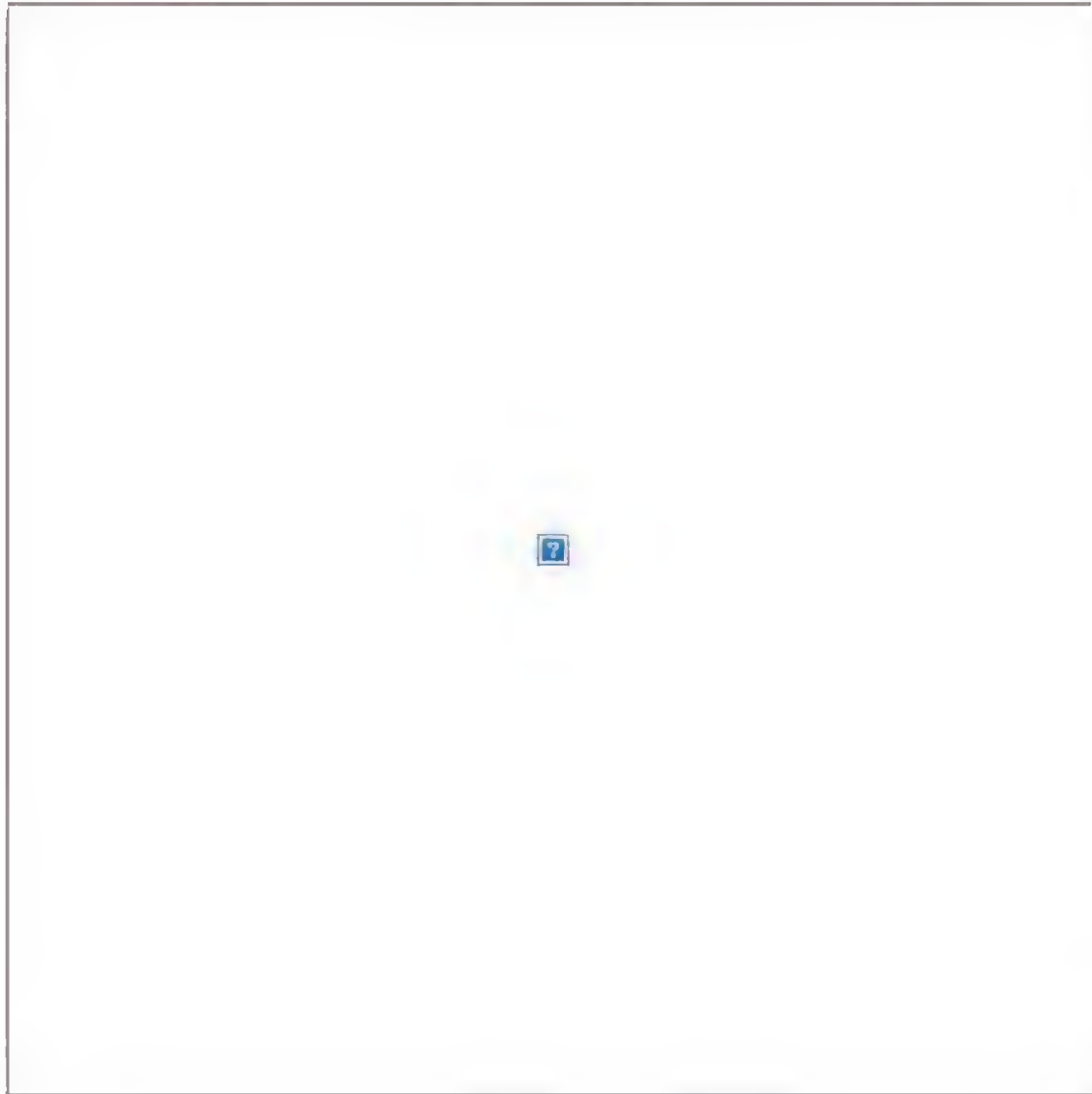
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From: [Ring Neighbors Portal Team](#)
To: [Zbrozek, Jason](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:51 AM

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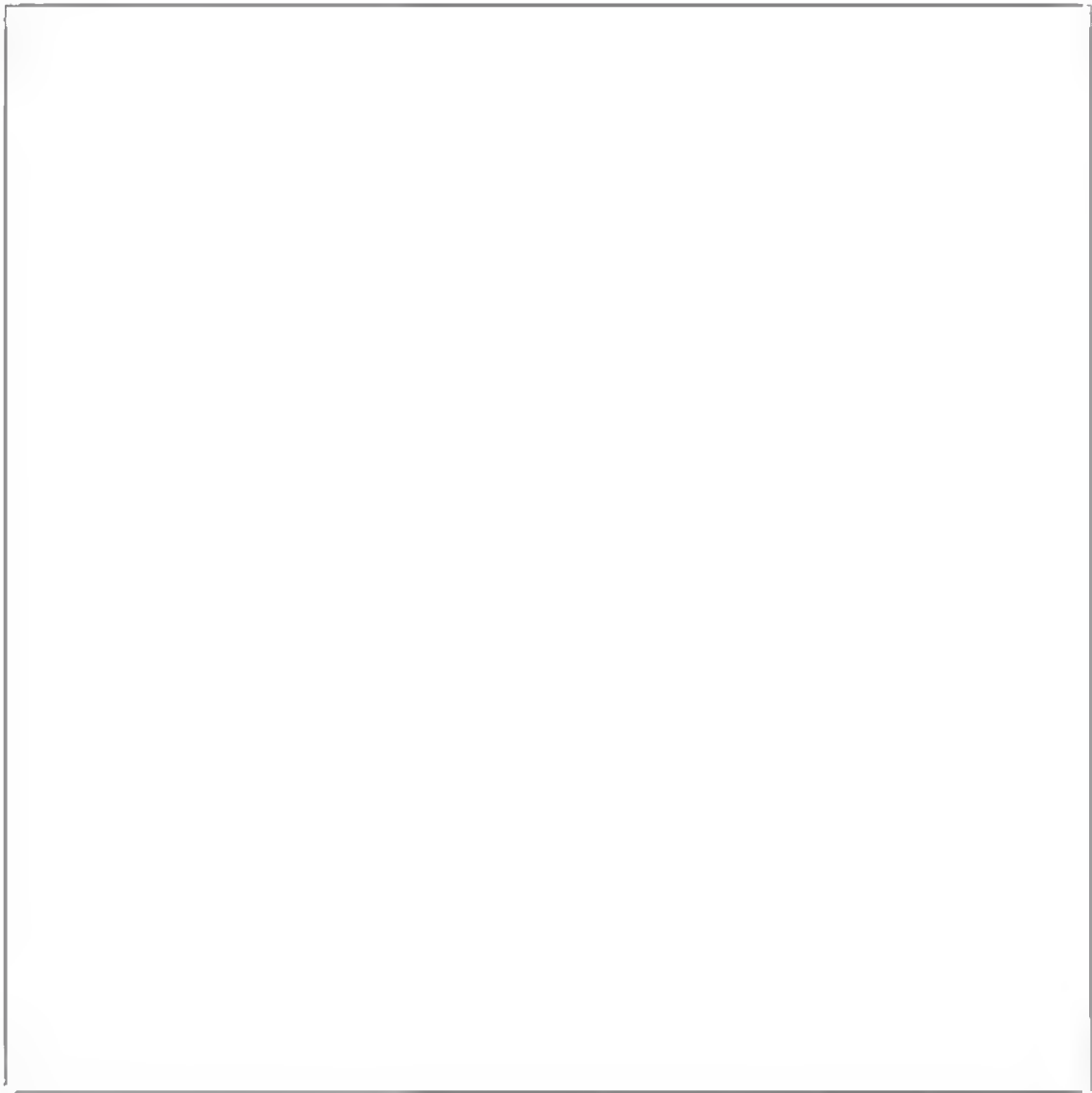
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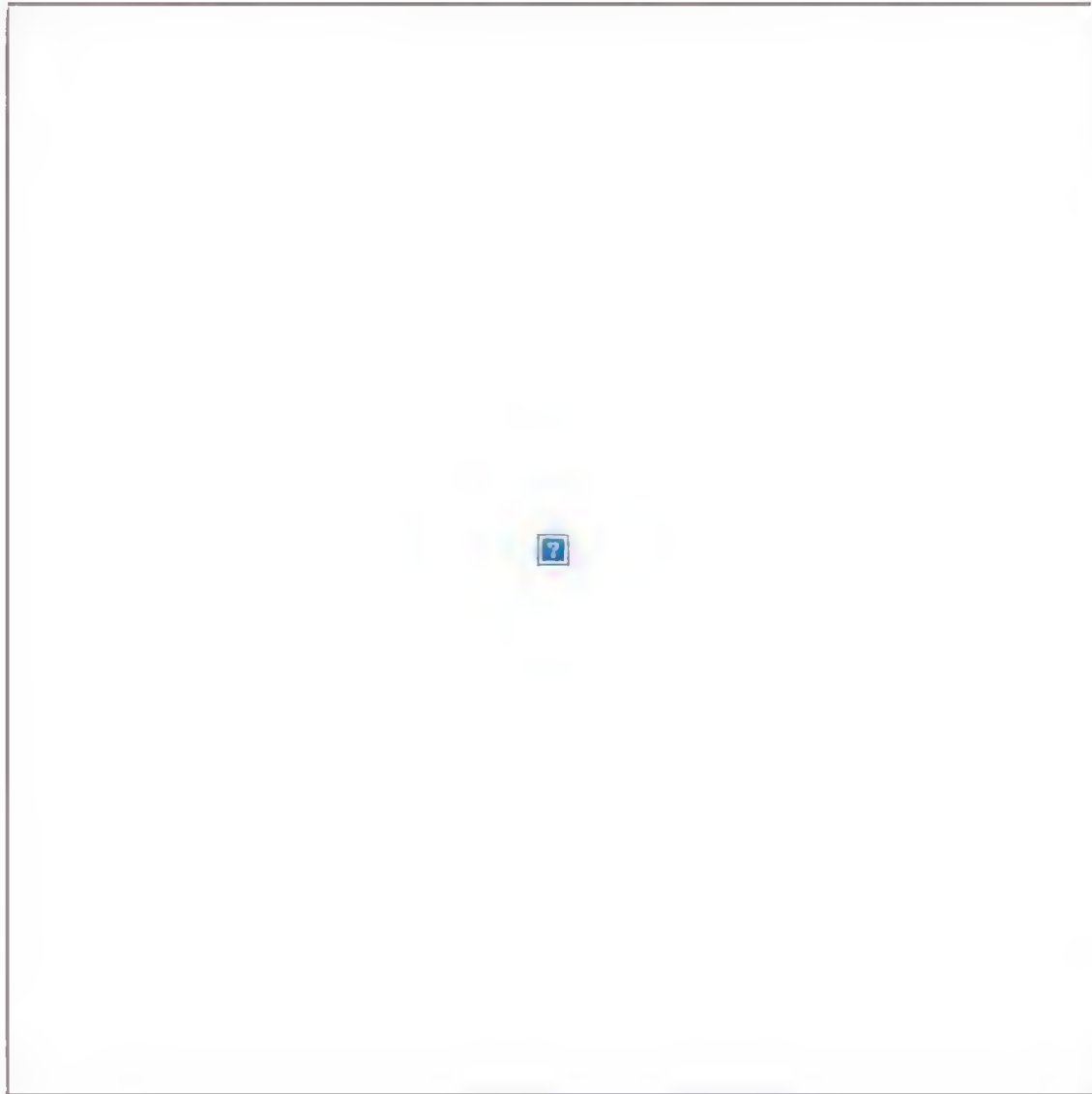
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From: [Ring Neighbors Portal Team](#)
To: [Arsenault, Richard](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:49 AM

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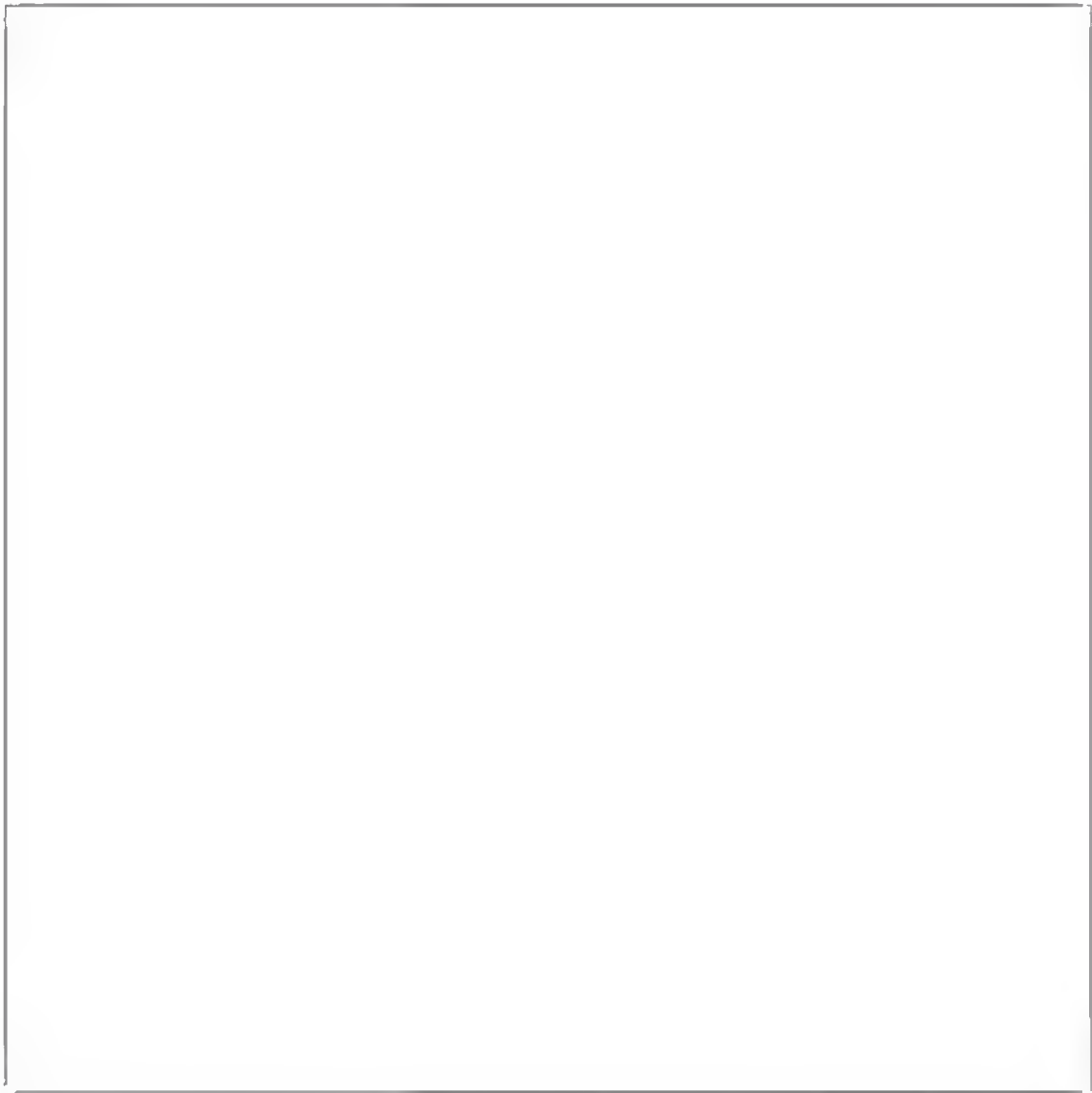
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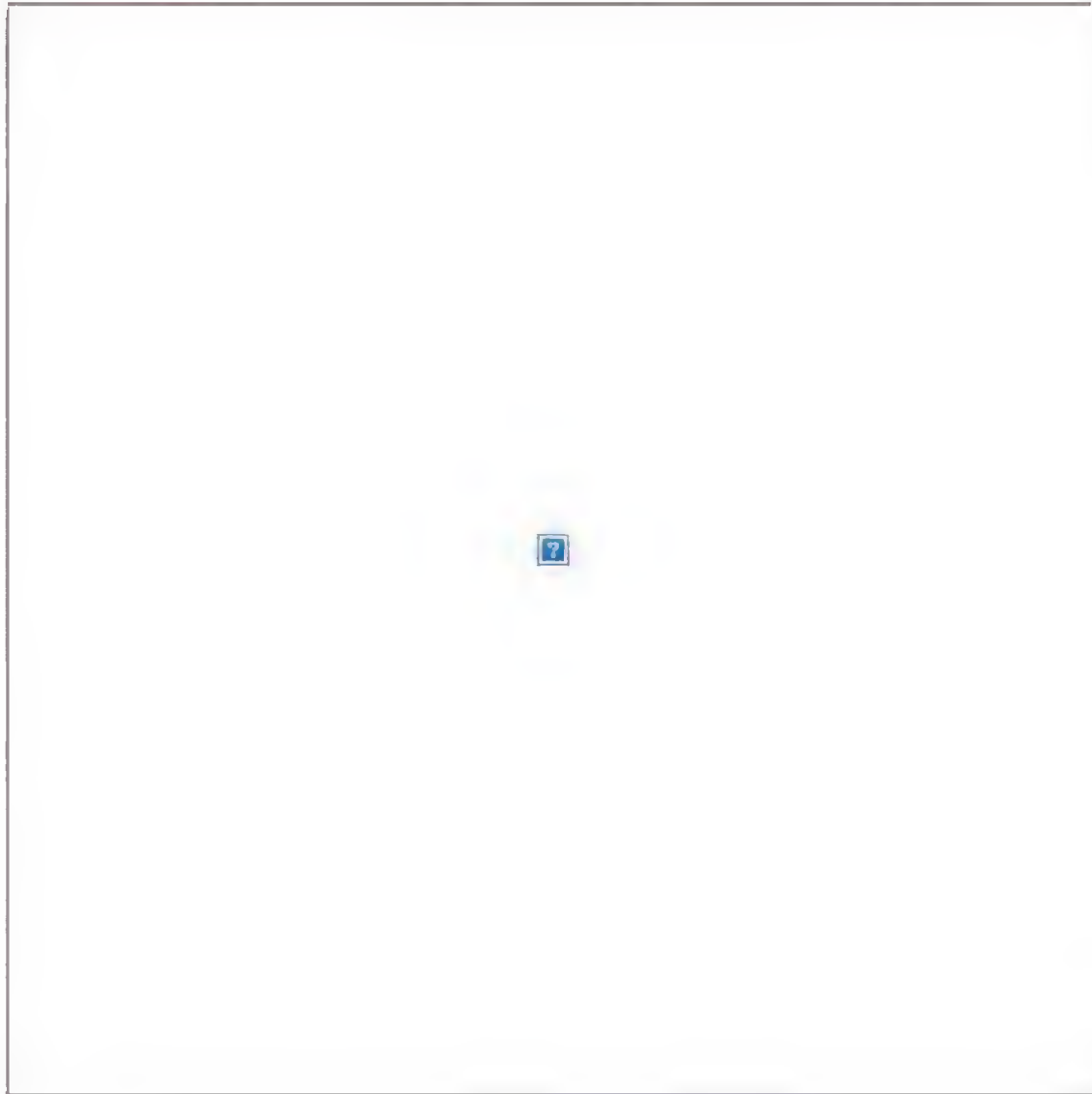
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From: [Ring Neighbors Portal Team](#)
To: [Lardino, Julie](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:48 AM

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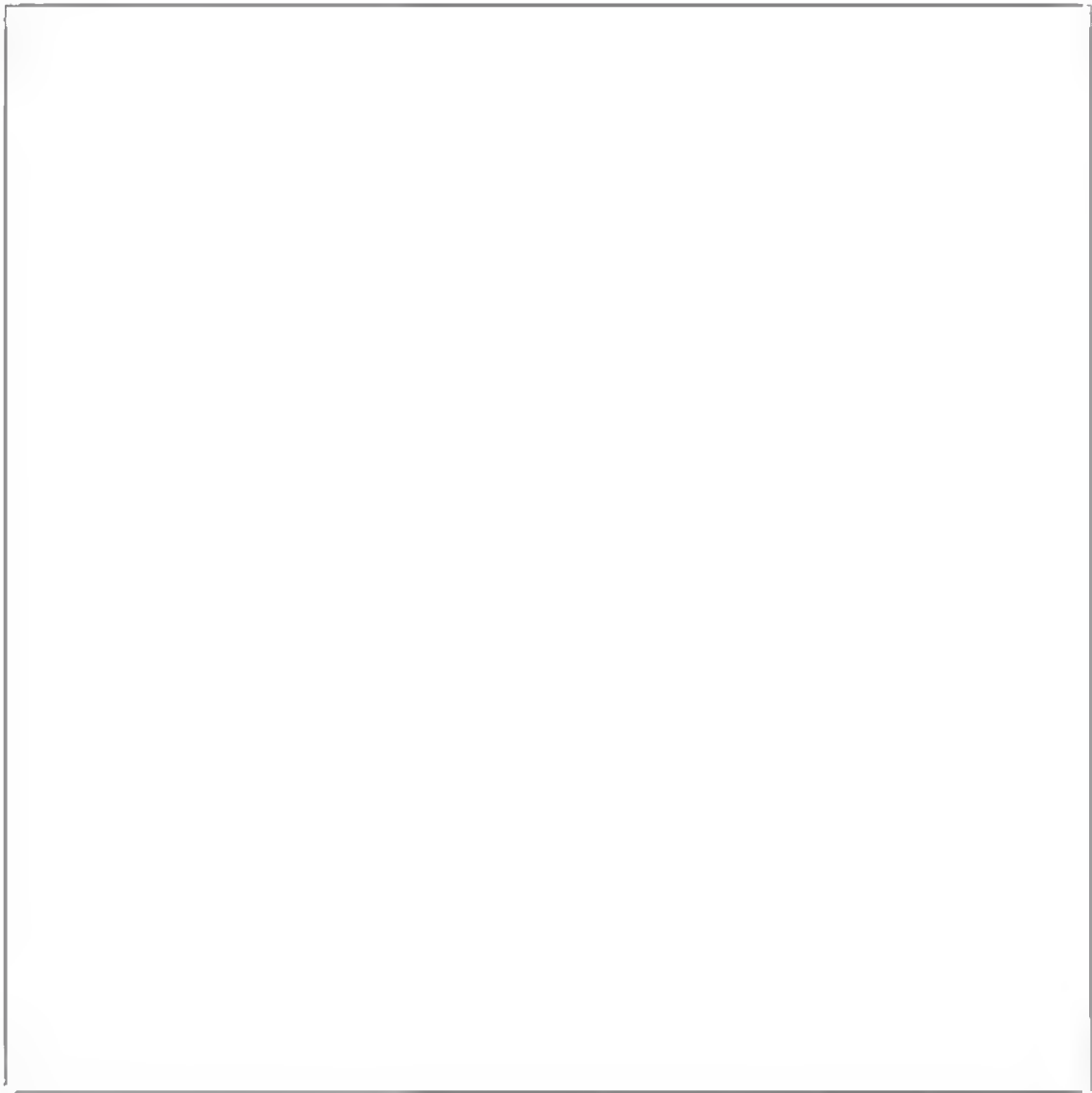
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From: [Ring Neighbors Portal Team](#)
To: [Banushi, Nijas](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:48 AM

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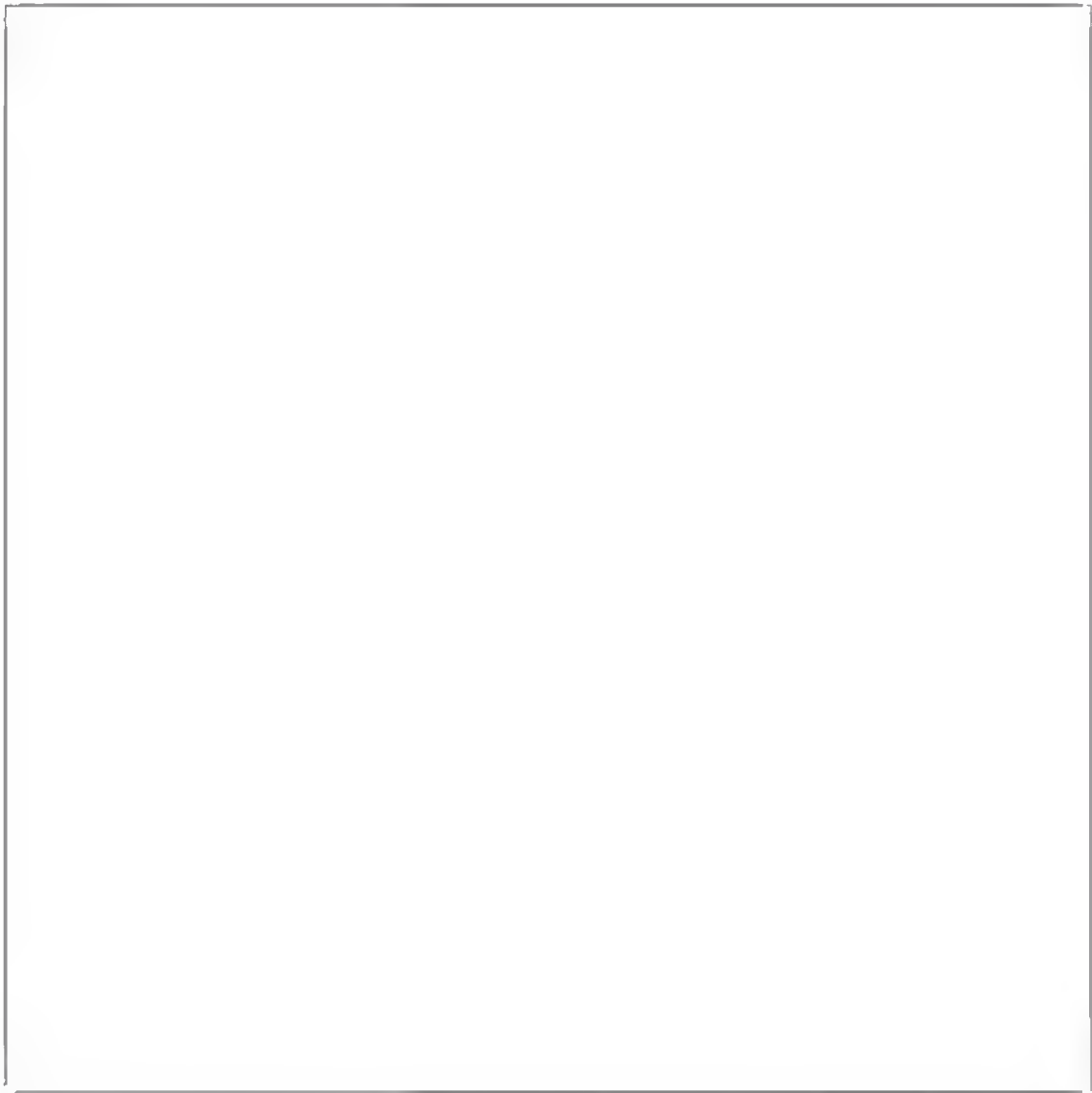
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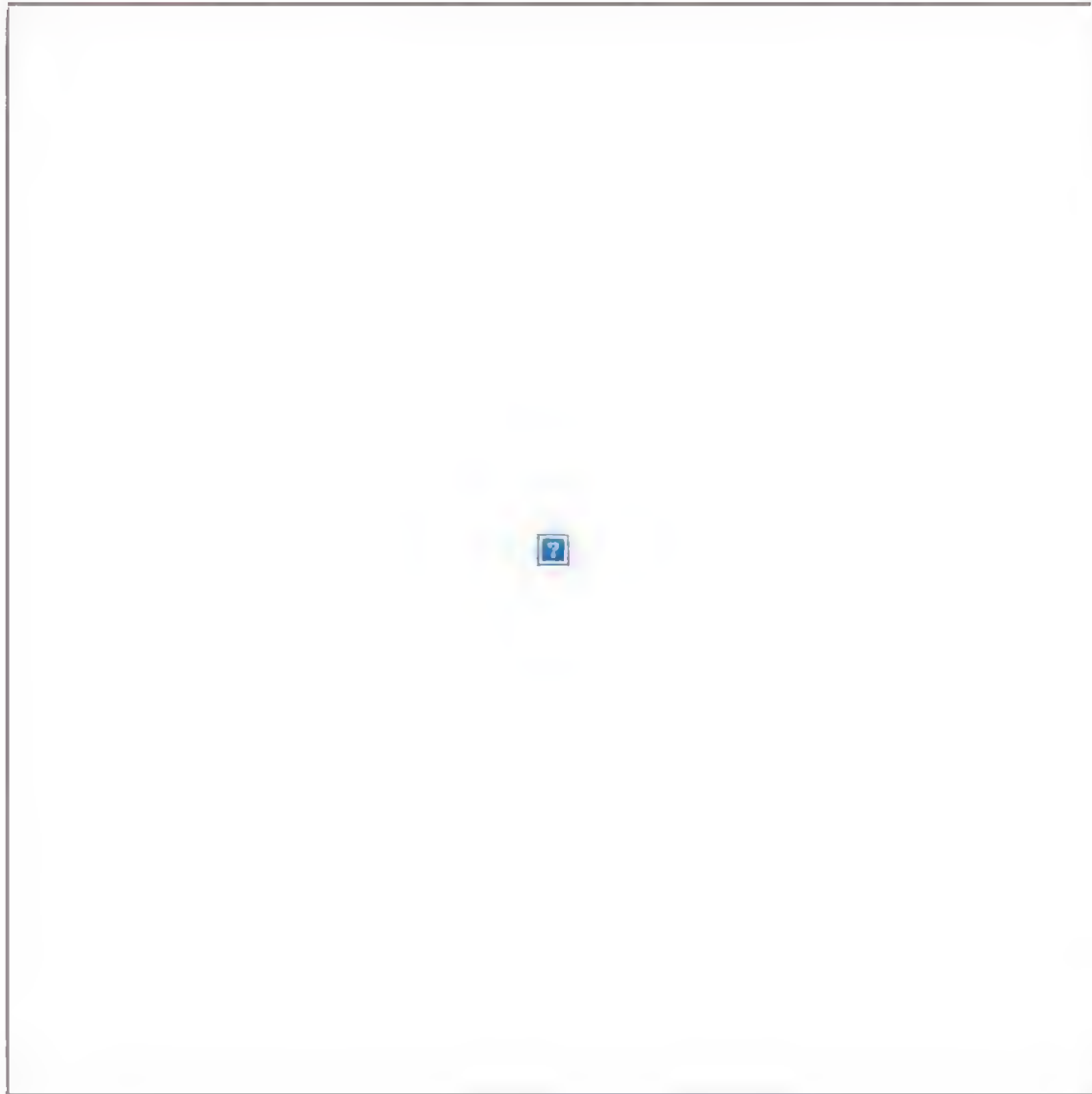
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From: [Ring Neighbors Portal Team](#)
To: [McLaughlin, Kory](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:48 AM

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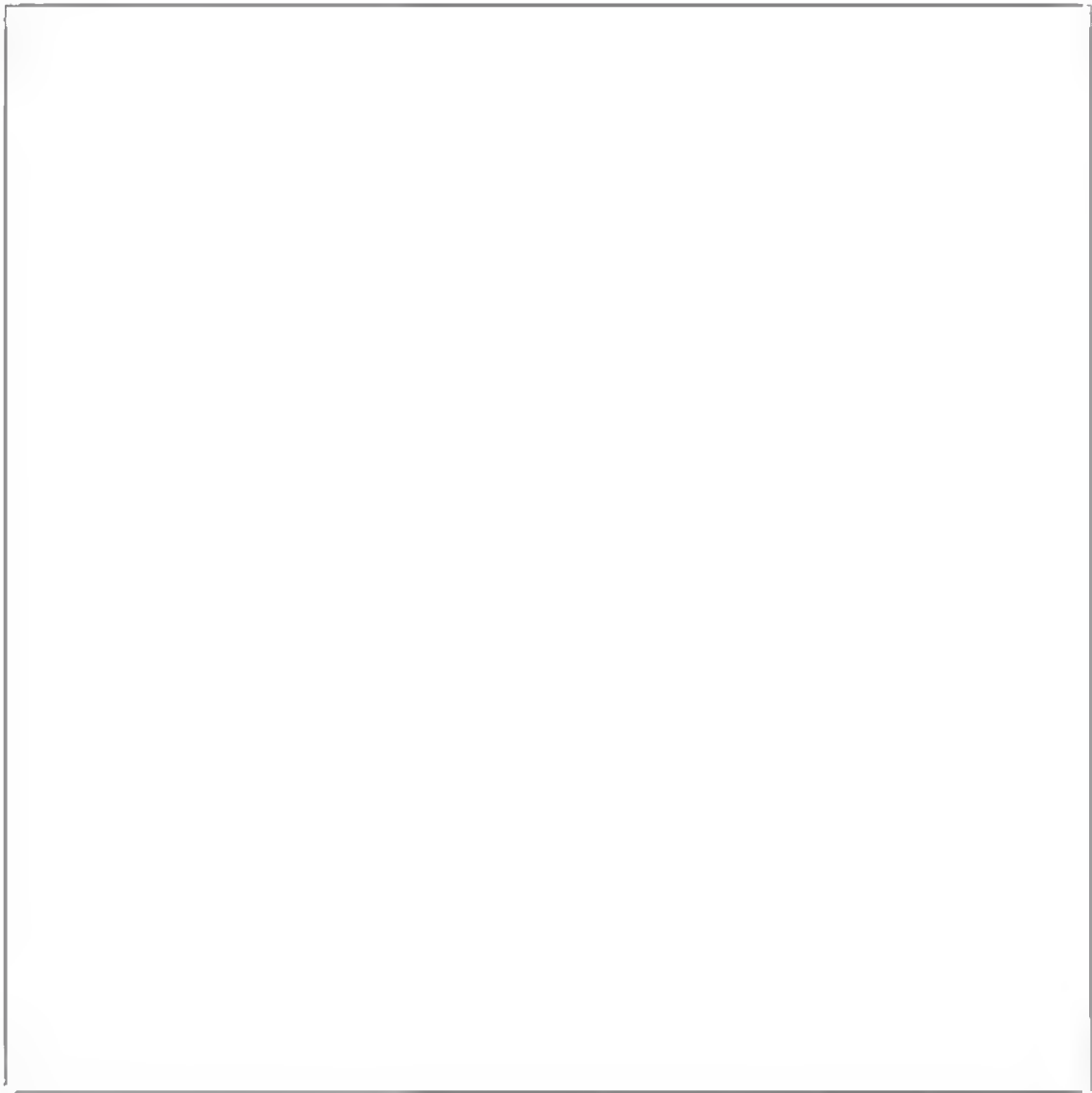
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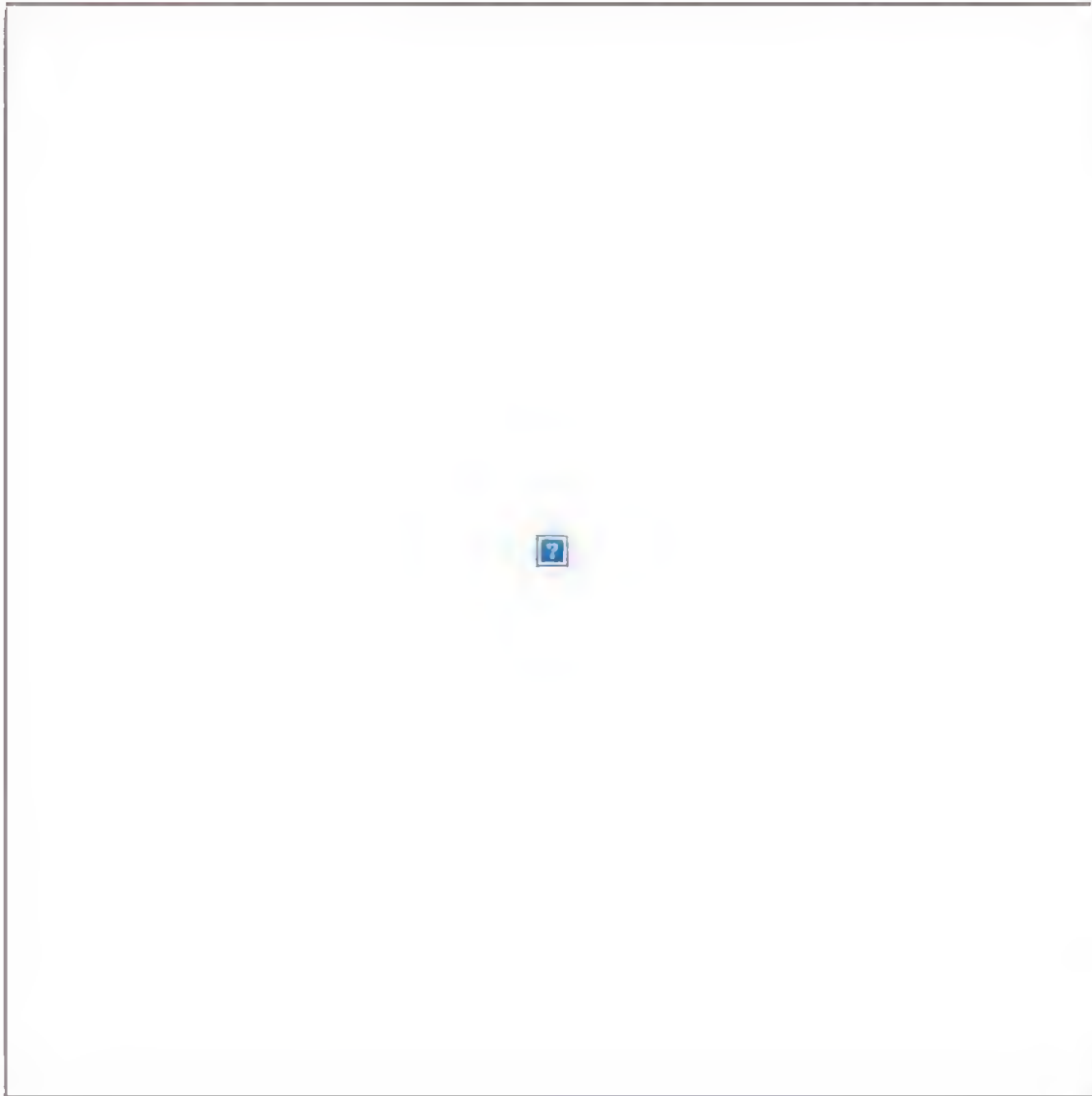
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From: [Ring Neighbors Portal Team](#)
To: [Son, Mike](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:46 AM

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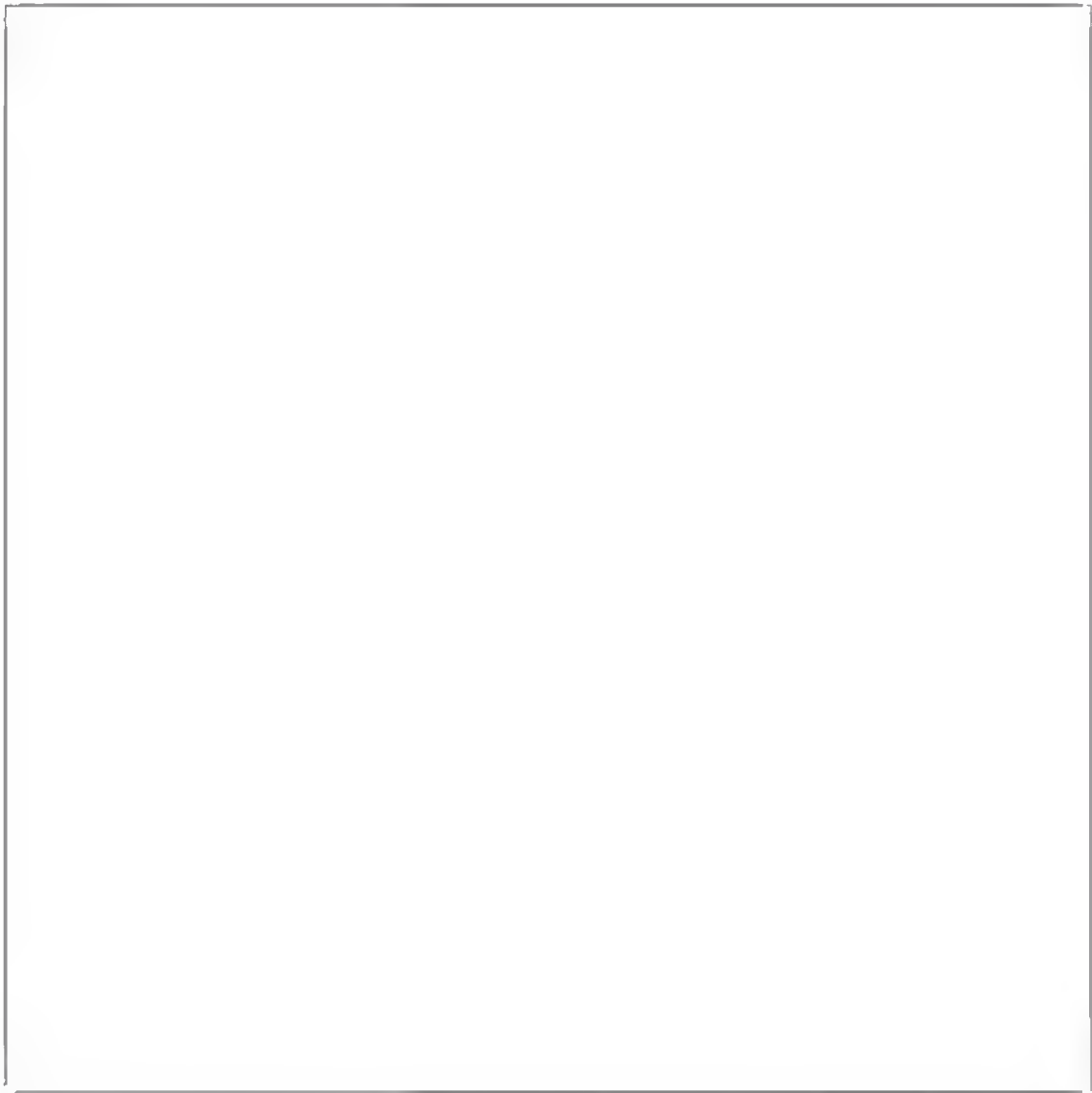
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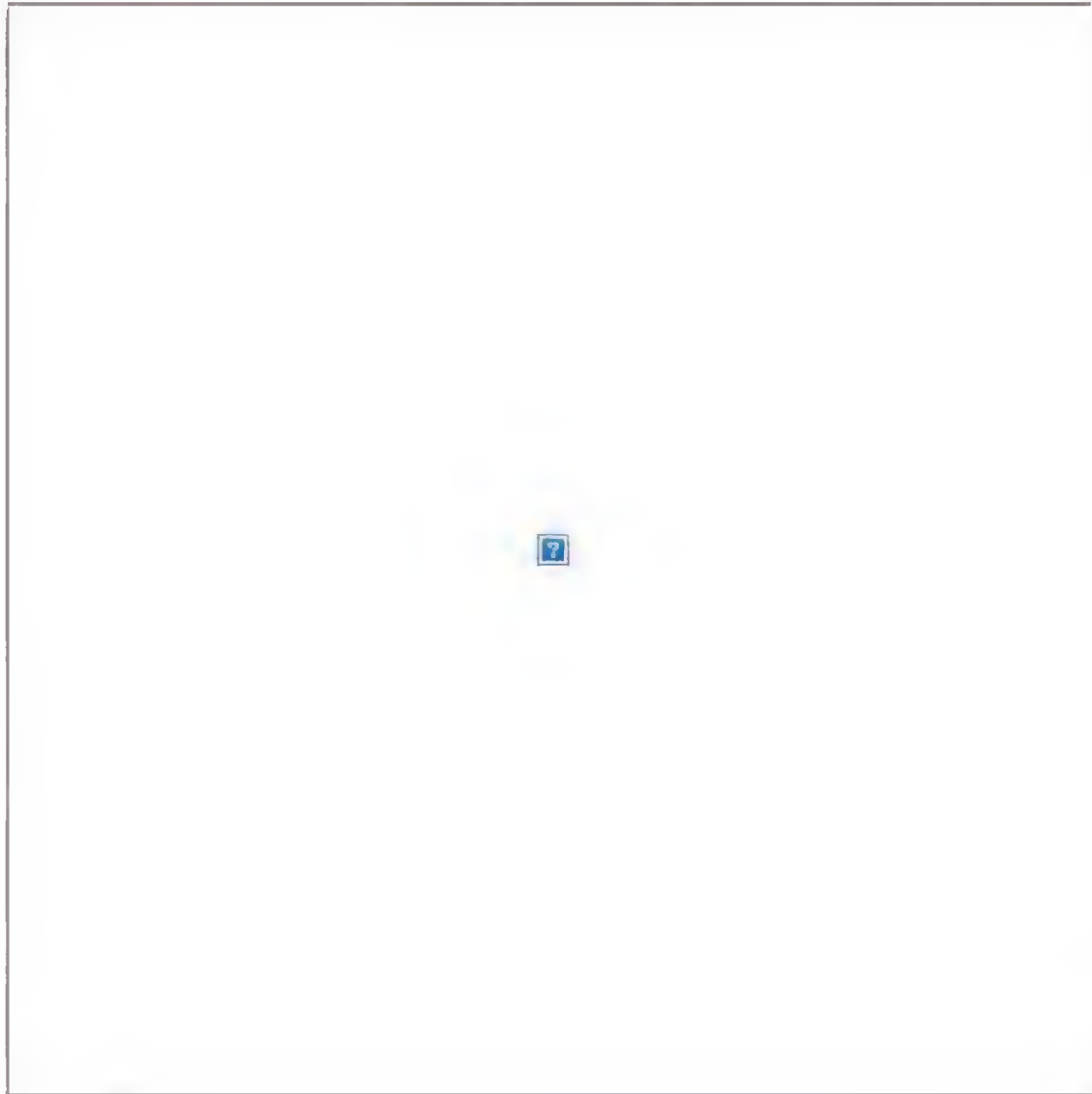
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From: [Ring Neighbors Portal Team](#)
To: [Czubak, Ken](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:45 AM

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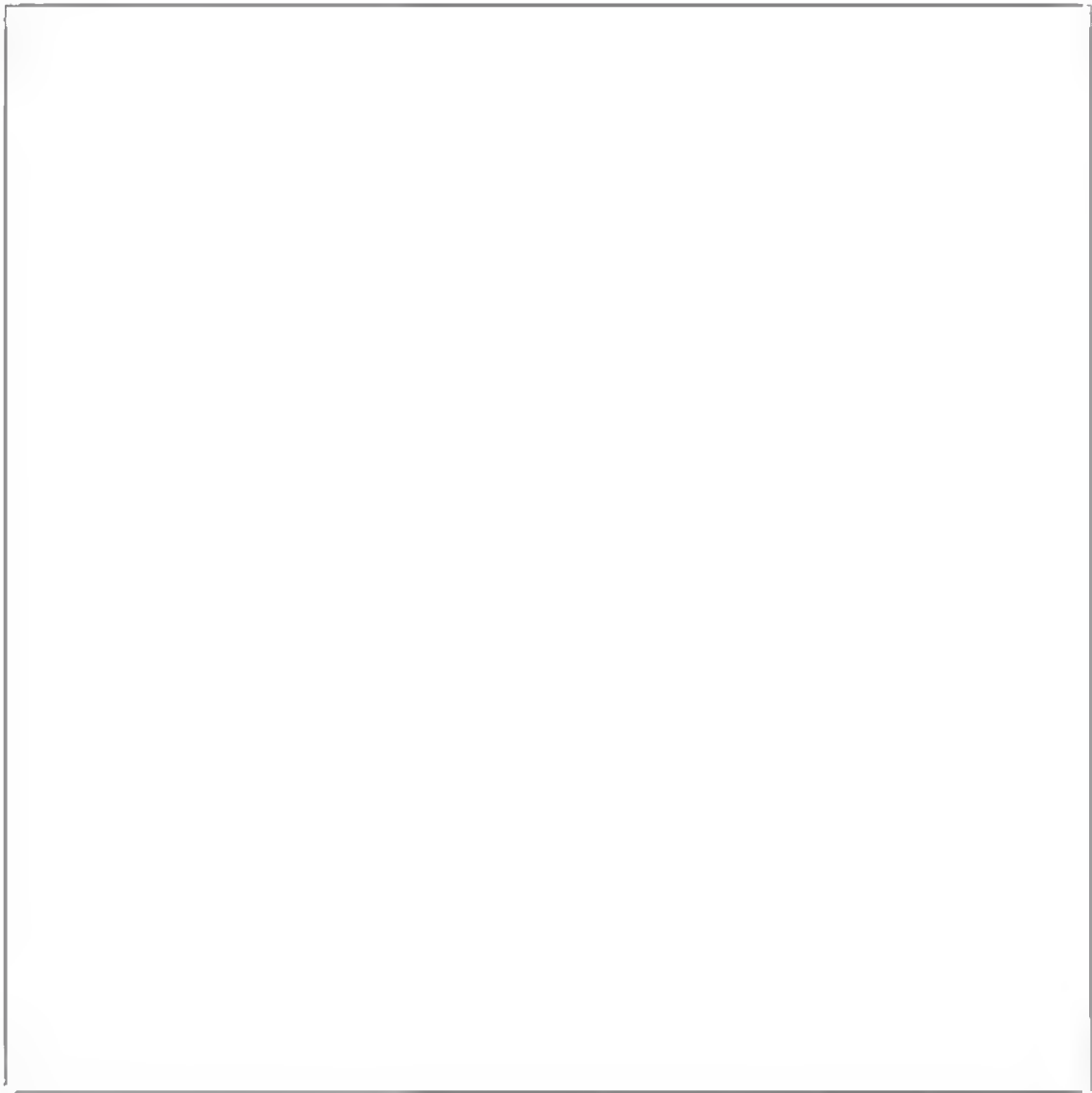
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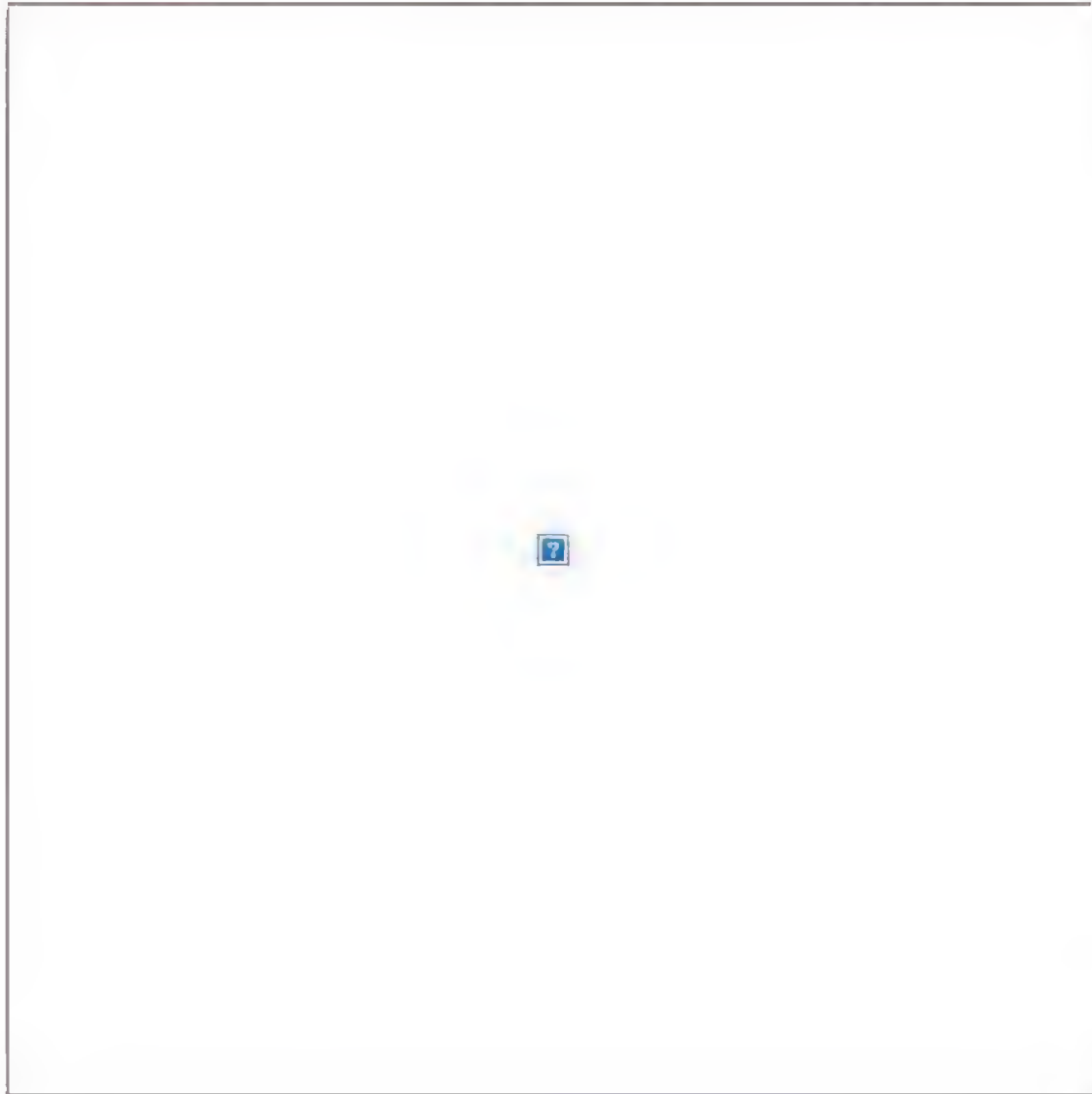
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From: [Ring Neighbors Portal Team](#)
To: [Womack, Jeremy](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:44 AM

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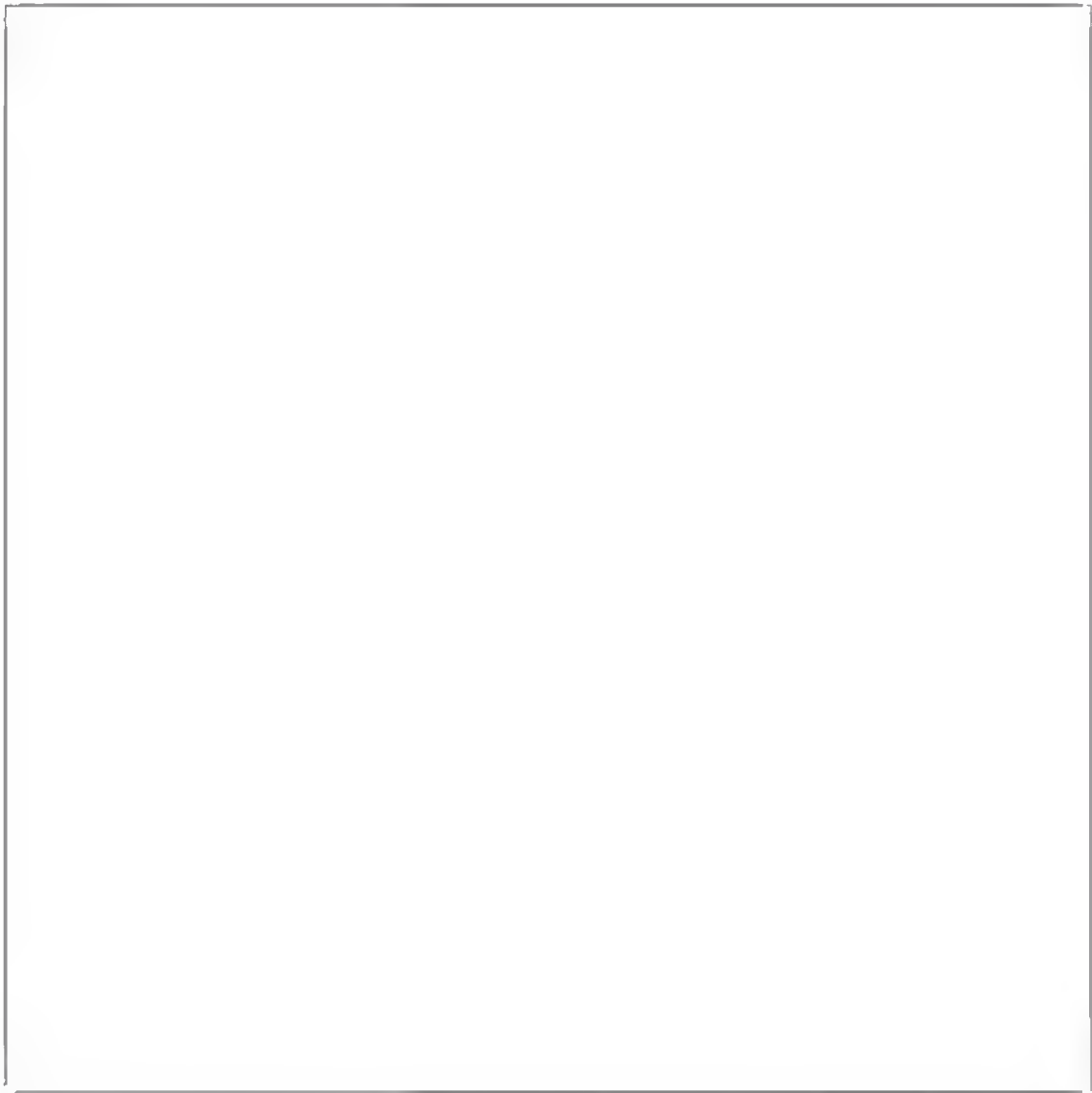
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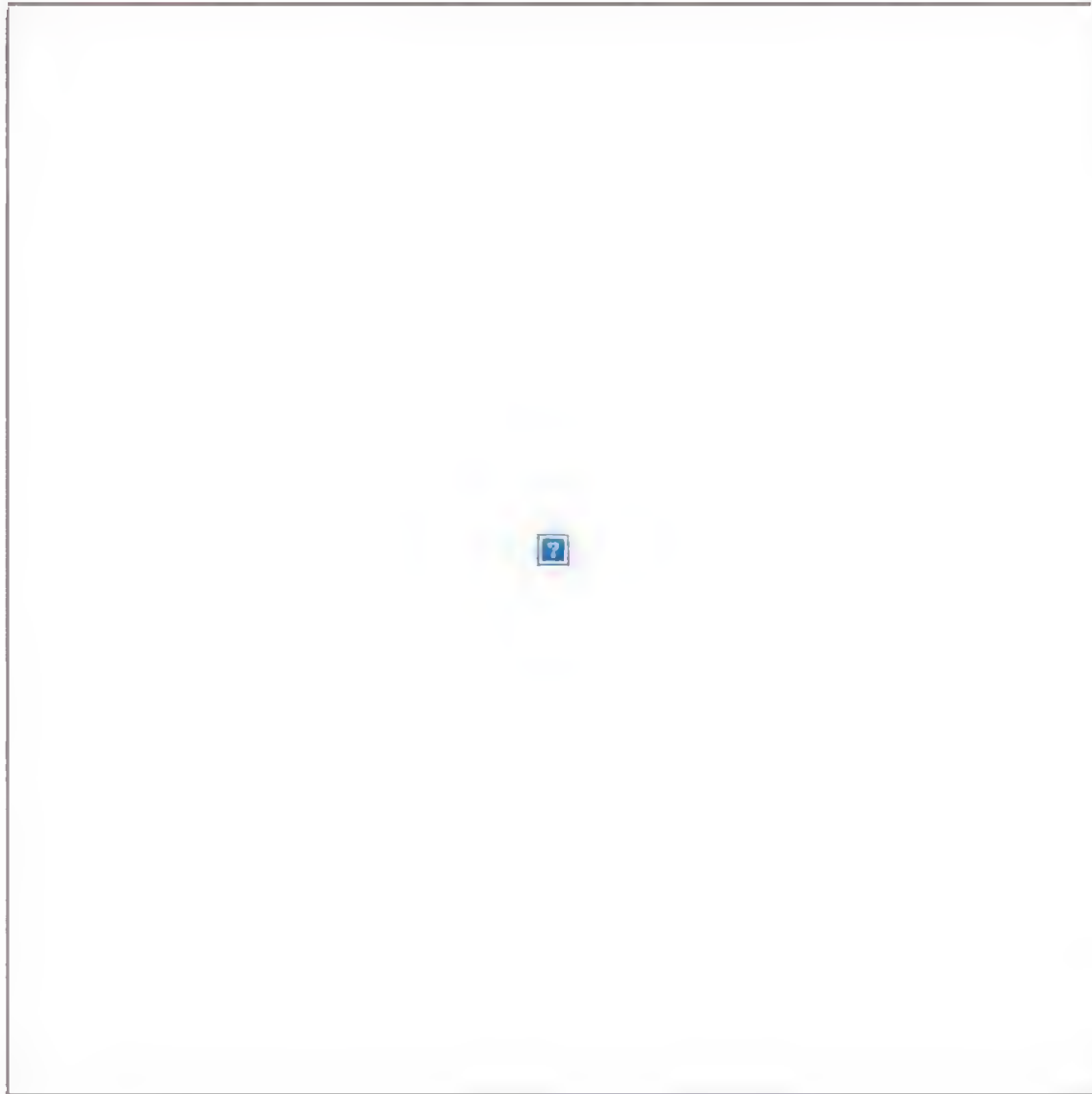
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From: [Ring Neighbors Portal Team](#)
To: [Stubler, Jason](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:42 AM

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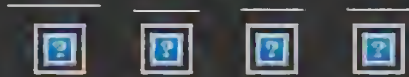
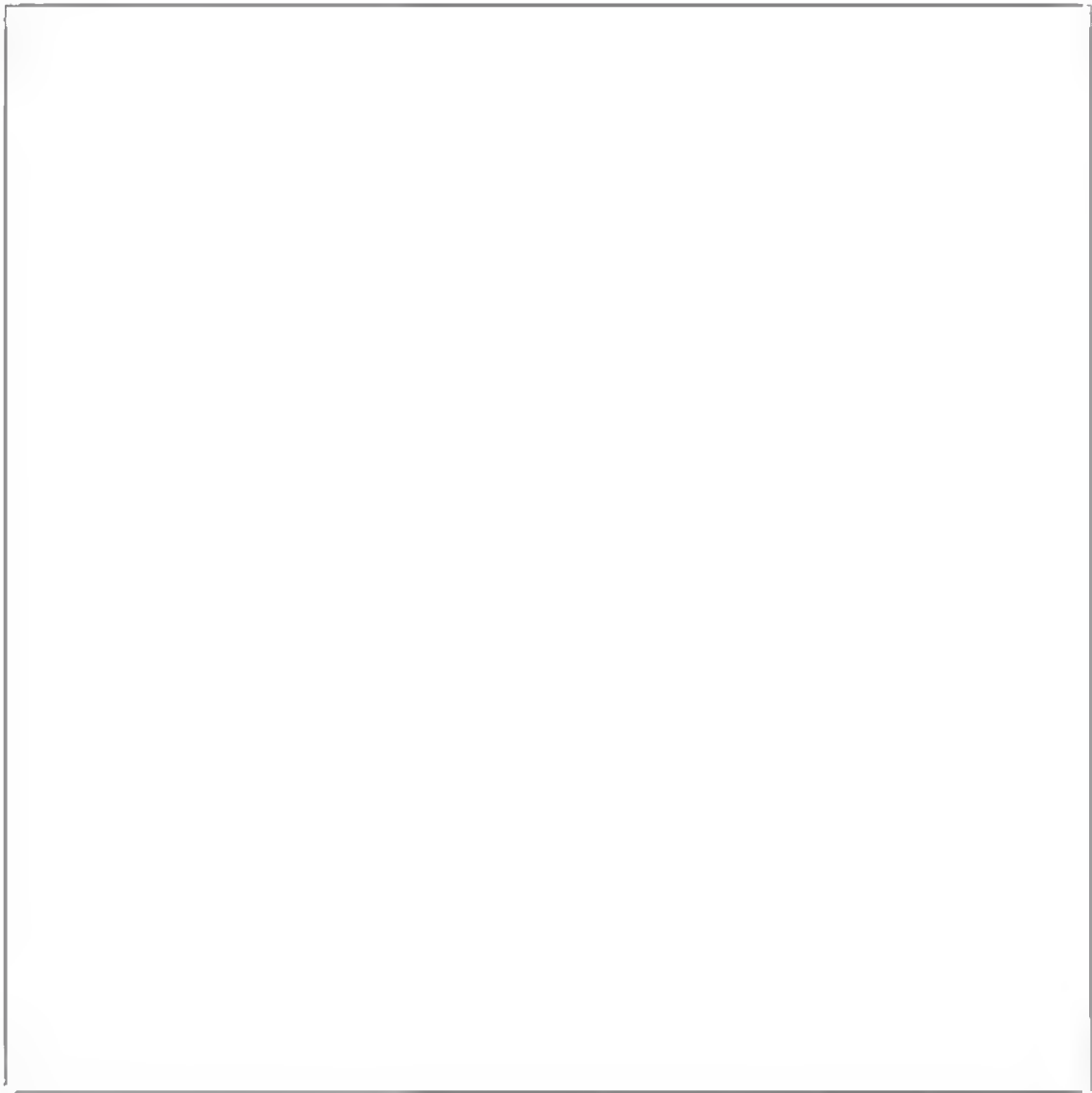
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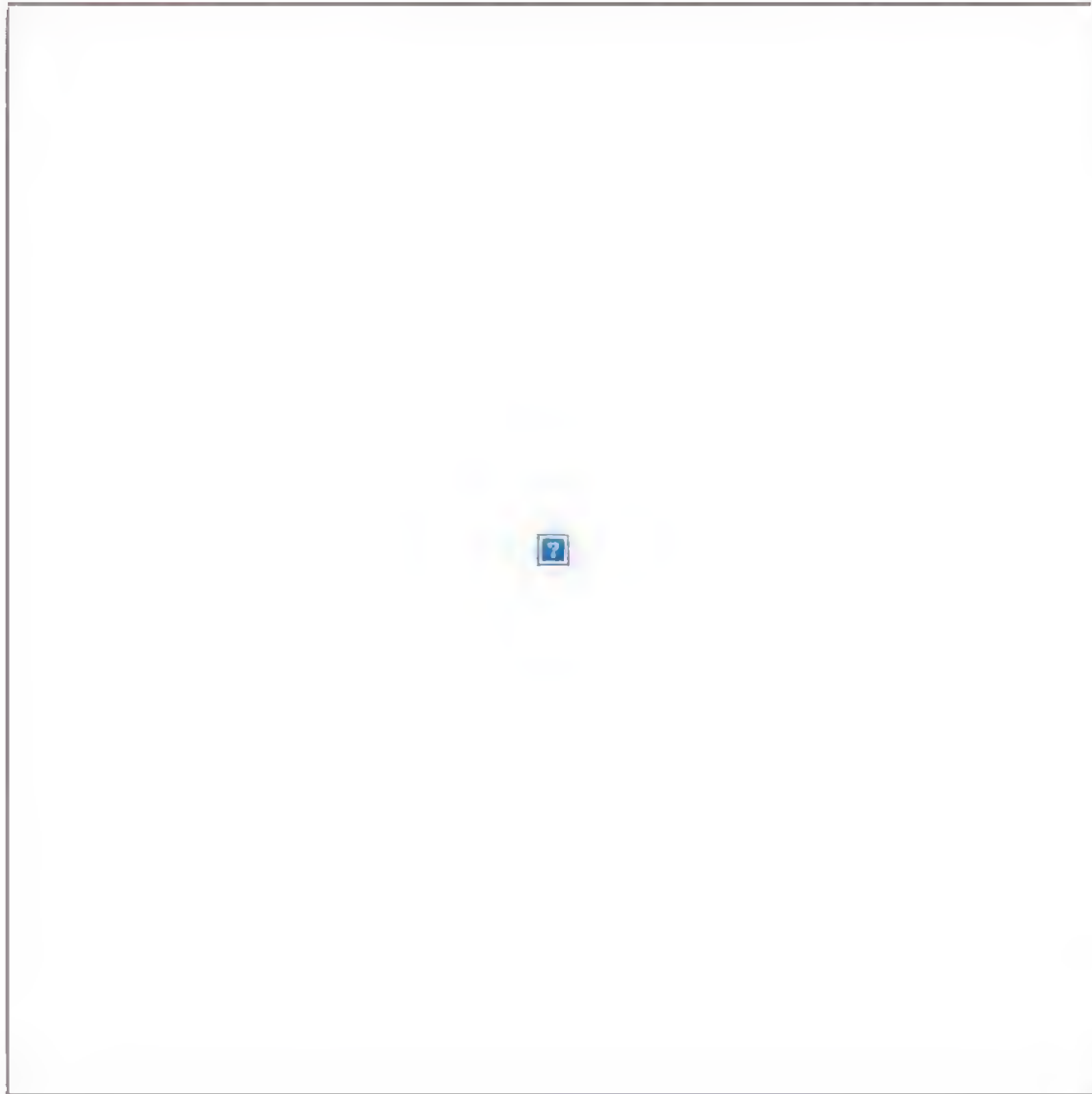
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From: [Ring Neighbors Portal Team](#)
To: [Martin, Lee](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:42 AM

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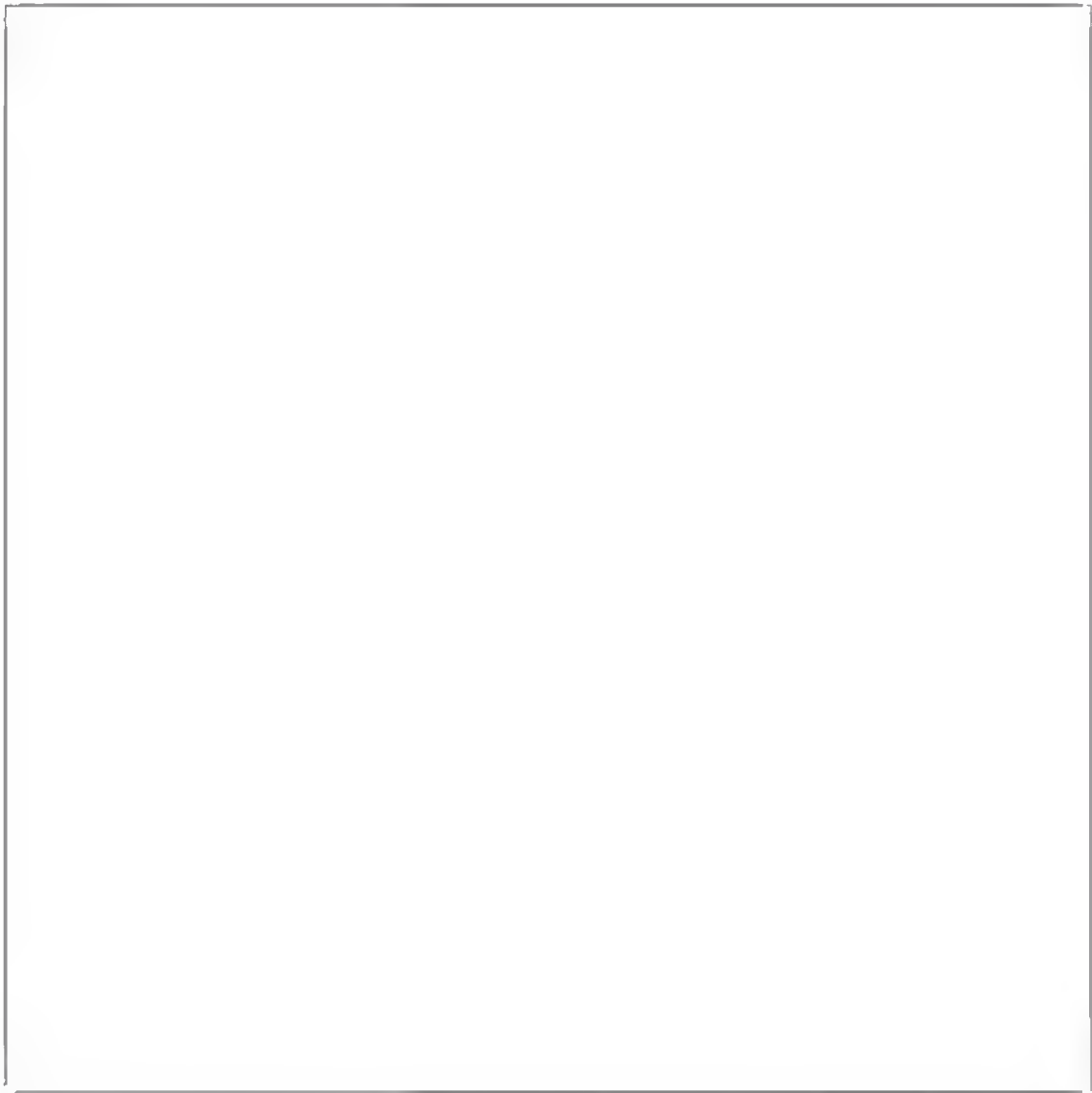
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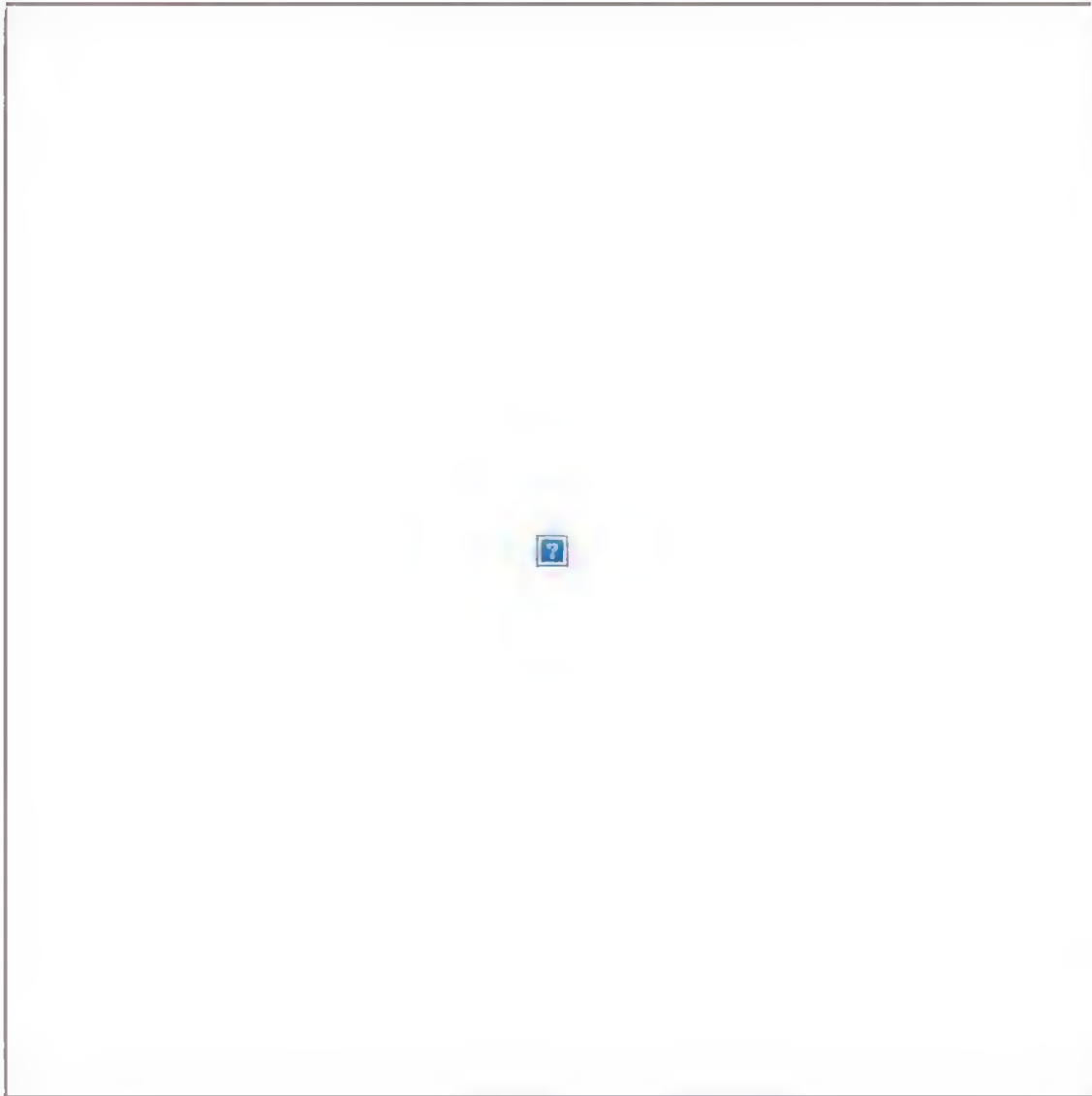
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From: [Ring Neighbors Portal Team](#)
To: [Arres, Jason](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:41 AM

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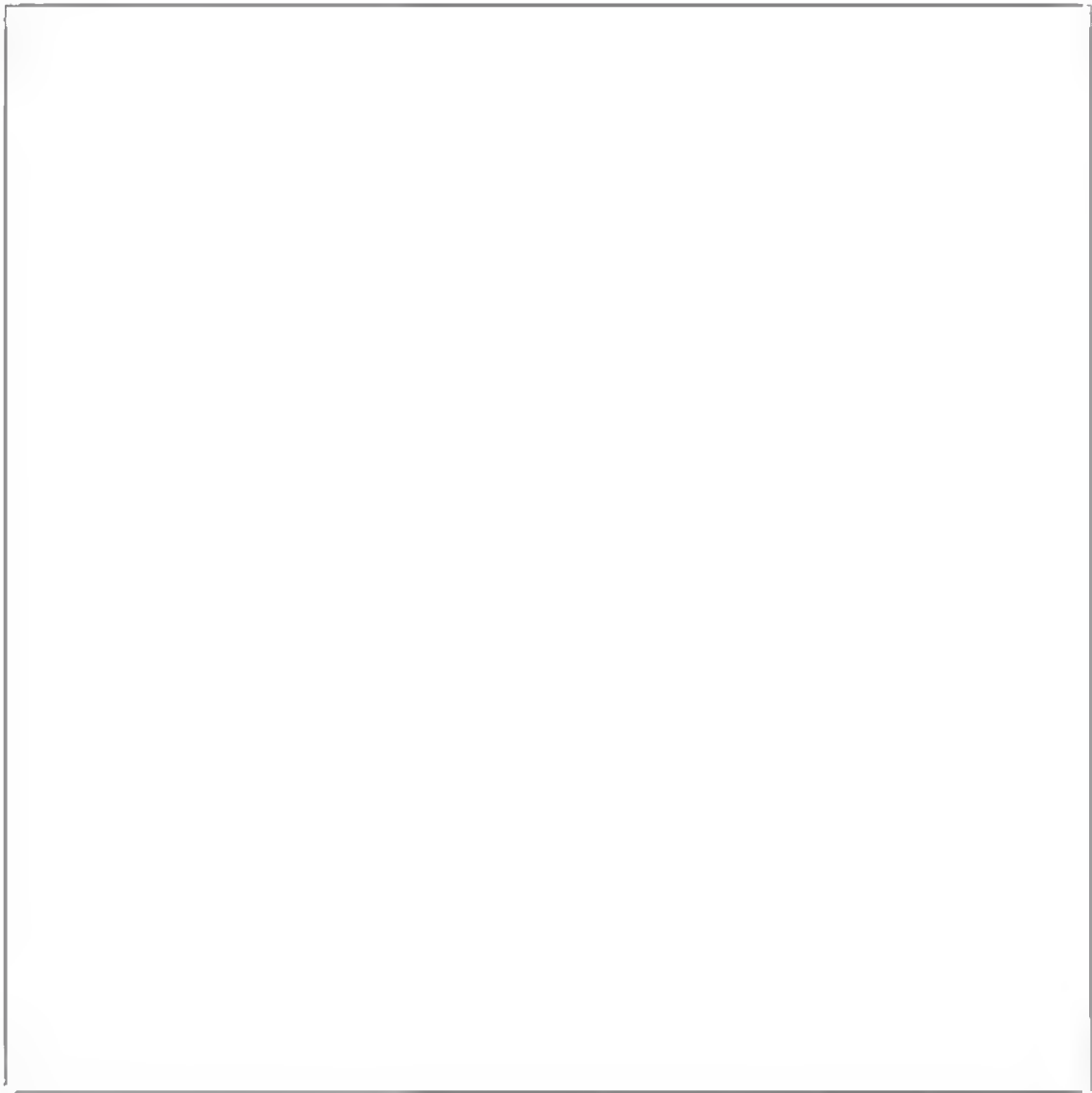
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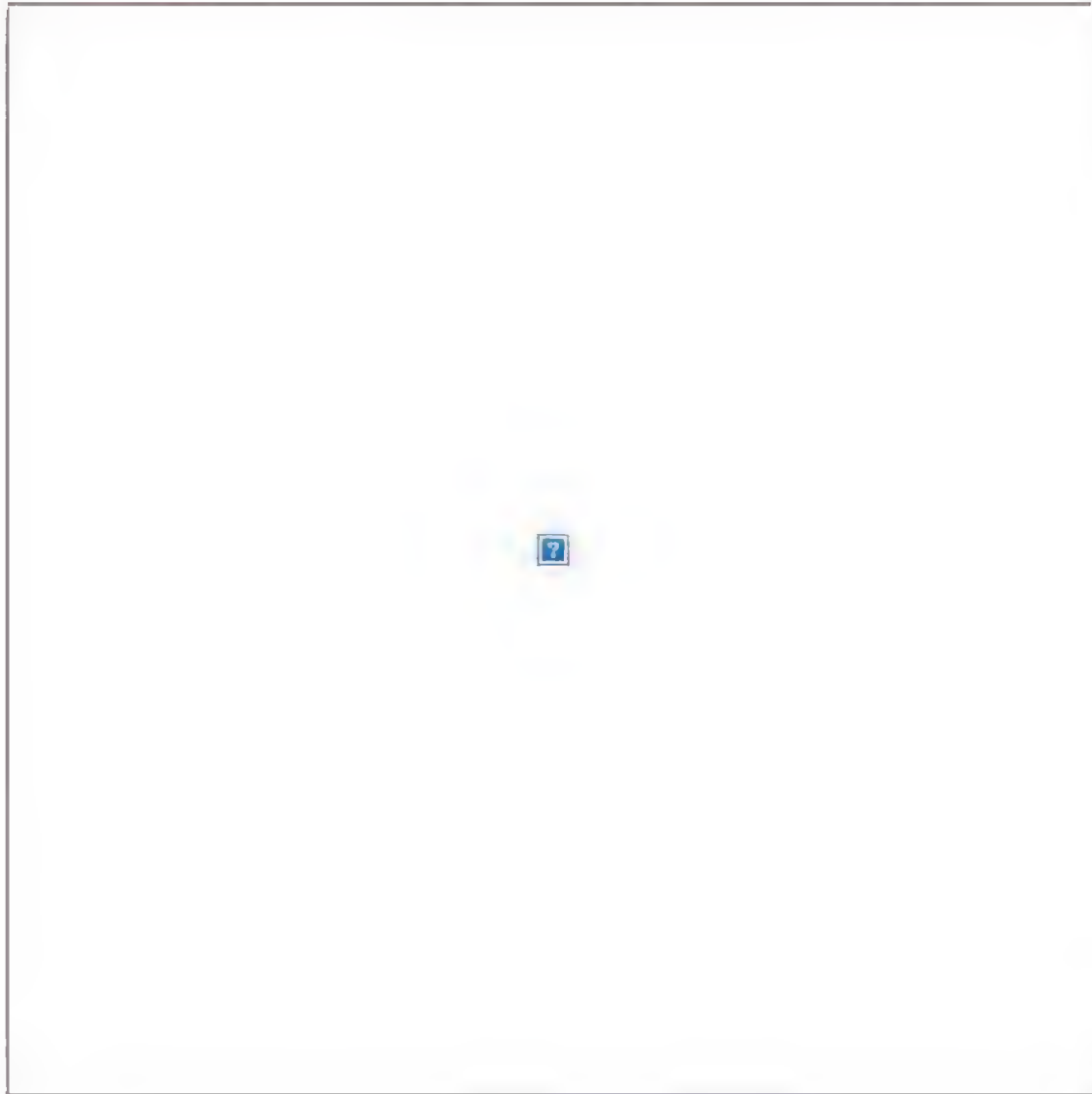
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From: [Ring Neighbors Portal Team](#)
To: [Heun, Brett](#)
Subject: Boost Leads with Video Requests
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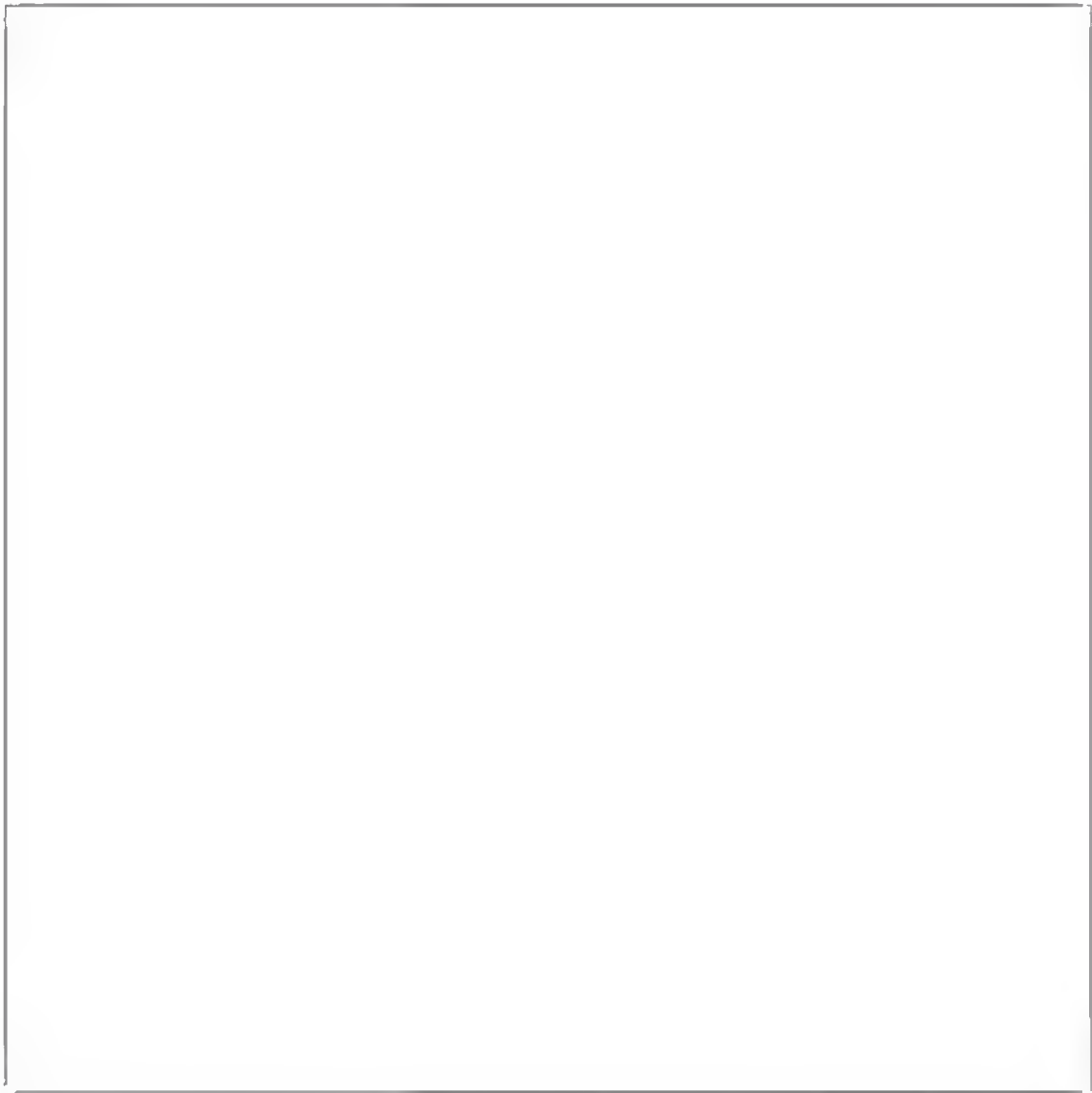
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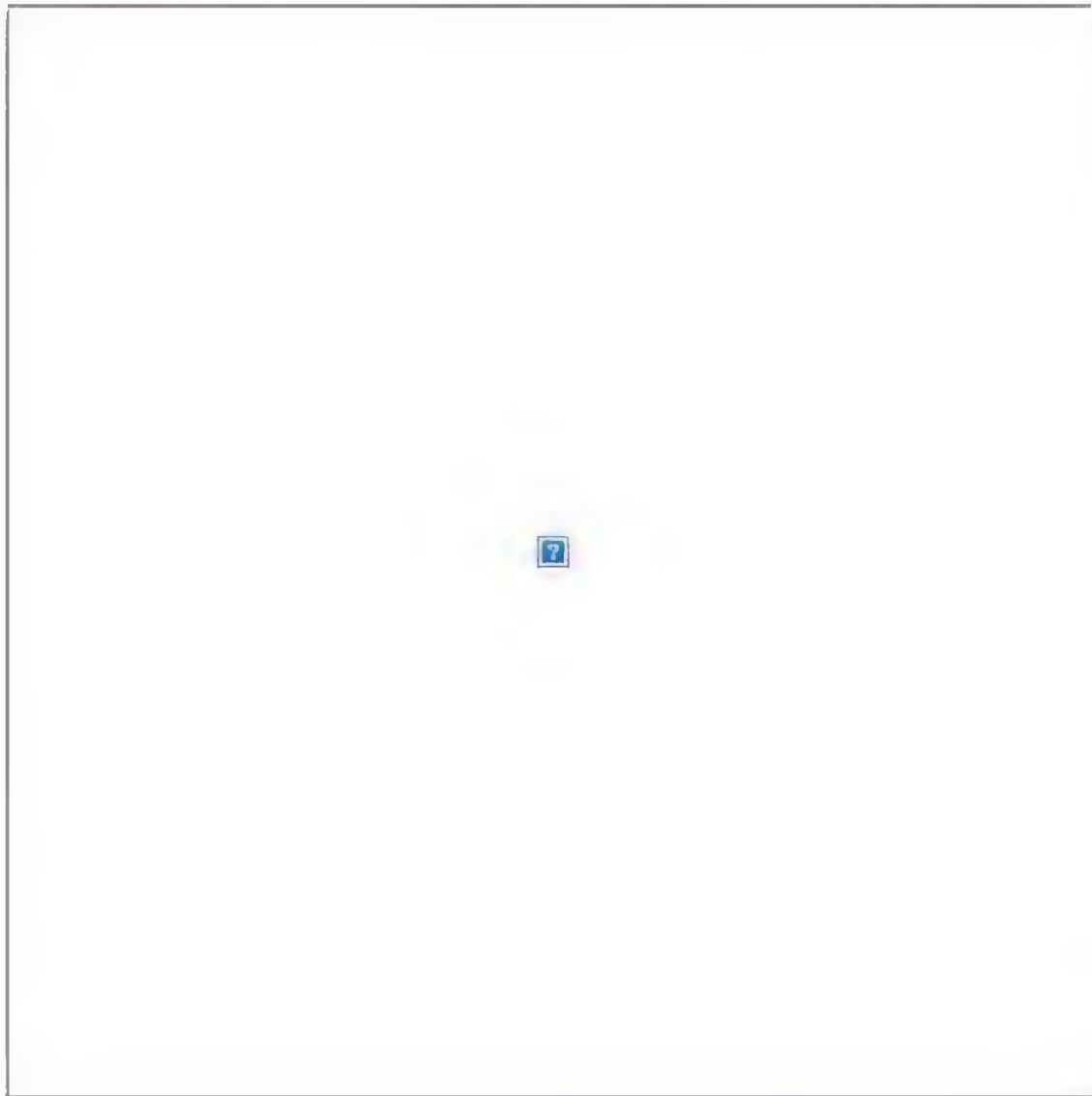
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From: [Ring Neighbors Portal Team](#)
To: [Munch, Kelley](#)
Subject: Boost Leads with Video Requests
Date: Tuesday, June 25, 2019 5:59:59 AM

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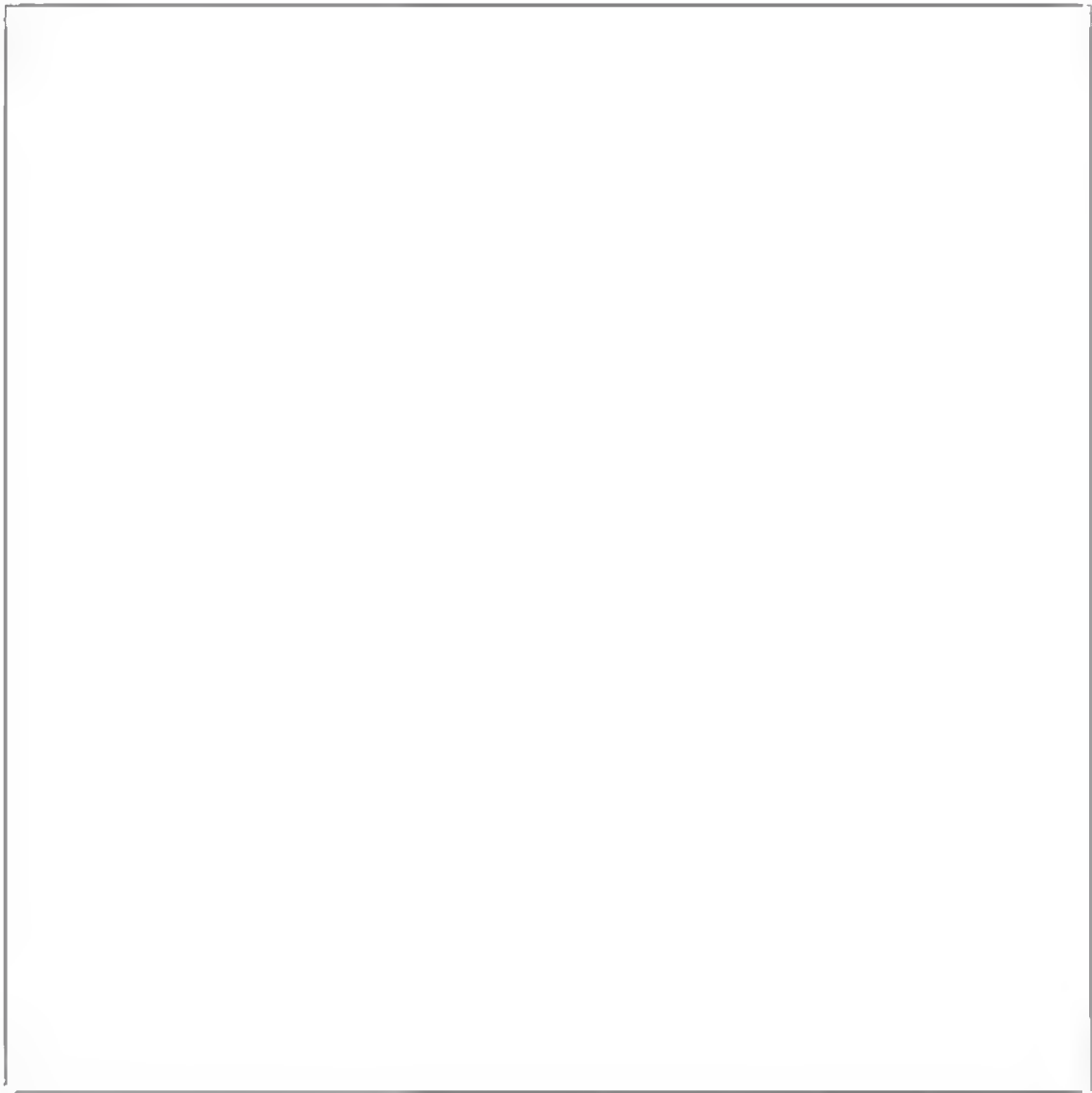
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From: [Sami Tahari](#)
To: [Arres, Jason](#); [Munch, Kelley](#); [Kyle Demmin](#)
Cc: [Morgan Culbertson](#)
Subject: Burglary Prevention Forum & Neighbors Flyers/Postcards
Date: Friday, March 22, 2019 4:53:11 PM
Attachments: [Social Media Asset Naperville PD.pdf](#)
[Neighbors Co-branded Postcard Naperville PD.pdf](#)
[Portal Announcement Flyer Naperville PD.pdf](#)

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Good afternoon,

Hope all's well! Thank you again for assembling the Naperville PD team for our onboarding. Kyle and I are looking forward to making Portal and our partnership as valuable as possible for the Naperville community.

With that in mind, Kyle found the following article regarding a burglary prevention event in Naperville:

[NAPERVILLE POLICE ENCOURAGE RESIDENTS TO ATTEND BURGLARY PREVENTION FORUMS SET FOR MARCH 26](#)

We would love to assist in any way we can. Here are our initial thoughts:

- Please feel free to use the attached PDFs to print some handouts for the event. Kelley: we added a note at the bottom saying the Neighbors app does not require a Ring device. I've also attached a social media asset for a post.
- Please reach out to Morgan Culbertson (cc'd) in case you have any media or press inquiries following the event.
- Please reference the Key Talking Points document in the dropbox link we sent over if you have an opportunity to talk about the Neighbors app at the event.
- If you're doing a camera giveaway at the event, you could take a picture of the winner and make a social media post. Include your Neighbors download link and text to download code to encourage the community to download Neighbors.

Please reach out to me, Kyle and Morgan with any questions.

Have a great weekend!

--

Sami Tahari
Partner Success Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#); [Munch, Kelley](#); [Kyle Demmin](#)
Cc: [Morgan Culbertson](#)
Subject: Burglary Prevention Forum & Neighbors Flyers/Postcards
Date: Friday, March 22, 2019 4:53:12 PM
Attachments: [Social Media Asset Naperville PD.pdf](#)
[Neighbors Co-branded Postcard Naperville PD.pdf](#)
[Portal Announcement Flyer Naperville PD.pdf](#)

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Good afternoon,

Hope all's well! Thank you again for assembling the Naperville PD team for our onboarding. Kyle and I are looking forward to making Portal and our partnership as valuable as possible for the Naperville community.

With that in mind, Kyle found the following article regarding a burglary prevention event in Naperville:

[NAPERVILLE POLICE ENCOURAGE RESIDENTS TO ATTEND BURGLARY PREVENTION FORUMS SET FOR MARCH 26](#)

We would love to assist in any way we can. Here are our initial thoughts:

- Please feel free to use the attached PDFs to print some handouts for the event. Kelley: we added a note at the bottom saying the Neighbors app does not require a Ring device. I've also attached a social media asset for a post.
- Please reach out to Morgan Culbertson (cc'd) in case you have any media or press inquiries following the event.
- Please reference the Key Talking Points document in the dropbox link we sent over if you have an opportunity to talk about the Neighbors app at the event.
- If you're doing a camera giveaway at the event, you could take a picture of the winner and make a social media post. Include your Neighbors download link and text to download code to encourage the community to download Neighbors.

Please reach out to me, Kyle and Morgan with any questions.

Have a great weekend!

--

Sami Tahari
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[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Neighbors Team](#)
To: [Marshall, Robert](#)
Subject: Crime Alert: A Killing in Naperville
Date: Friday, October 4, 2019 6:29:13 AM

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NH Logo



Neighbors by Ring

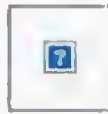
Hi Robert ,

A crime was just reported in your neighborhood.

A Killing in Naperville

Naperville police said they had a "person of interest" in custody after a 54-year-old man was found dead of an apparent knife wound. Police responded to a call of a disturbance on the 700 block of Inland Circle on the city's northwest side about 8:45 p.m. Tuesday on October 1st. Officers found the man, who has not yet been identified, dead from what they said was not a random act. Police said the public is not in danger.

[VIEW INCIDENT](#)



Keep your Neighbors informed
Share this Post with your neighbors via email.

Neighbors app by Ring

Get real-time crime and safety alerts from your neighbors.

[GET NEIGHBORS APP](#)

Click here to [unsubscribe](#) from crime emails

Email intended for marshallr@naperville.il.us

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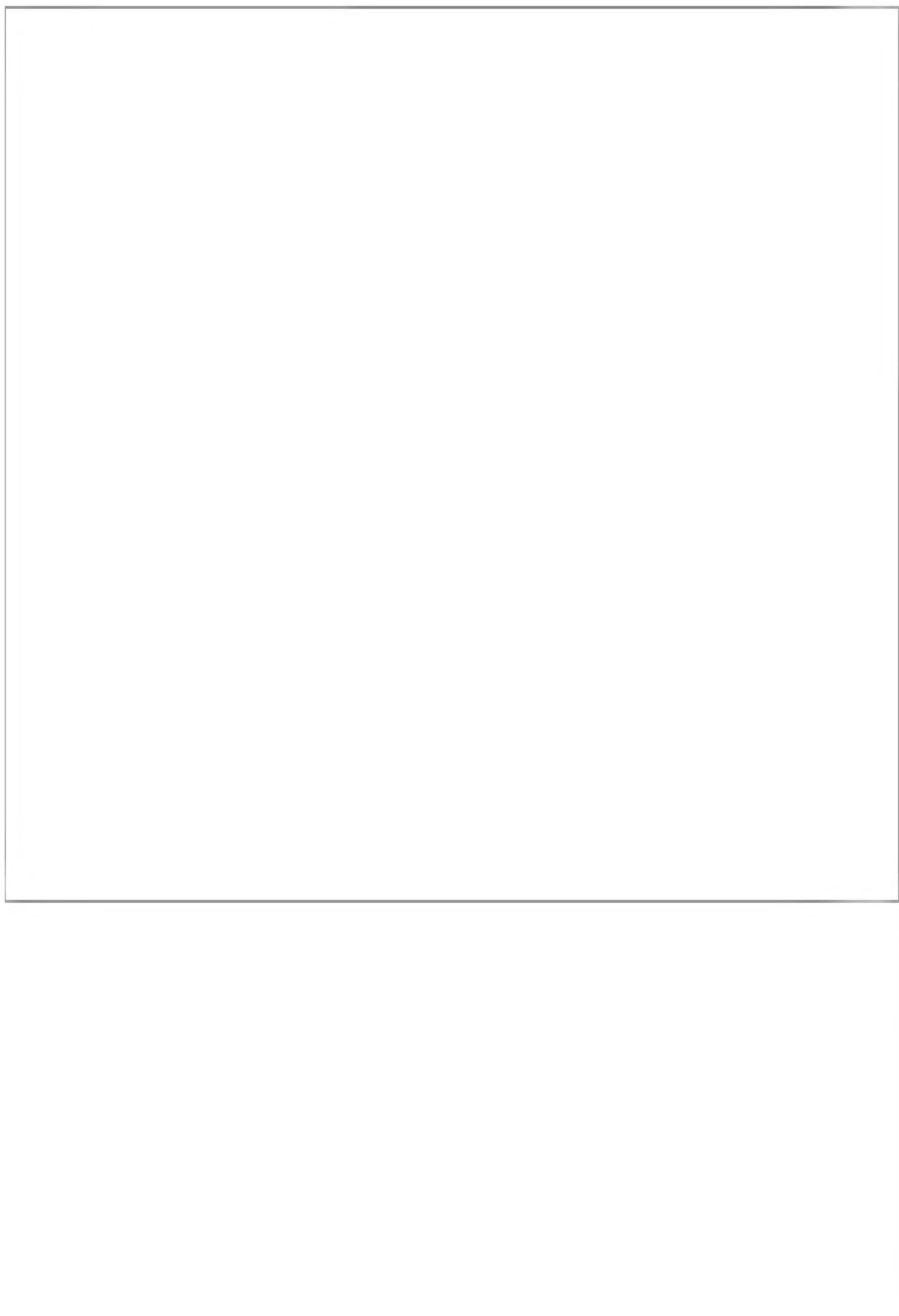


From: [Ring Team](#)
To: [Arres, Jason](#)
Subject: Don't Forget to RSVP for the Party of the Year!
Date: Wednesday, September 19, 2018 8:00:36 AM

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Eat, Drink
and Reduce Crime!





Shaquille O'Neal and the Ring Team are throwing a party and you're invited! Come enjoy an open bar, free food and more. Attendees will take home a gift of five free Ring Doorbells for their department and the community!

RSVP today to reserve your spot.

Event Details

Sunday, October 7
5:15pm - 7:15pm

Hyatt Regency
Florida Ballroom M-N
9801 International Drive
Orlando, FL 32819

Note: All attendees must bring their conference
badges for entry



Email intended for arresj@naperville.il.us

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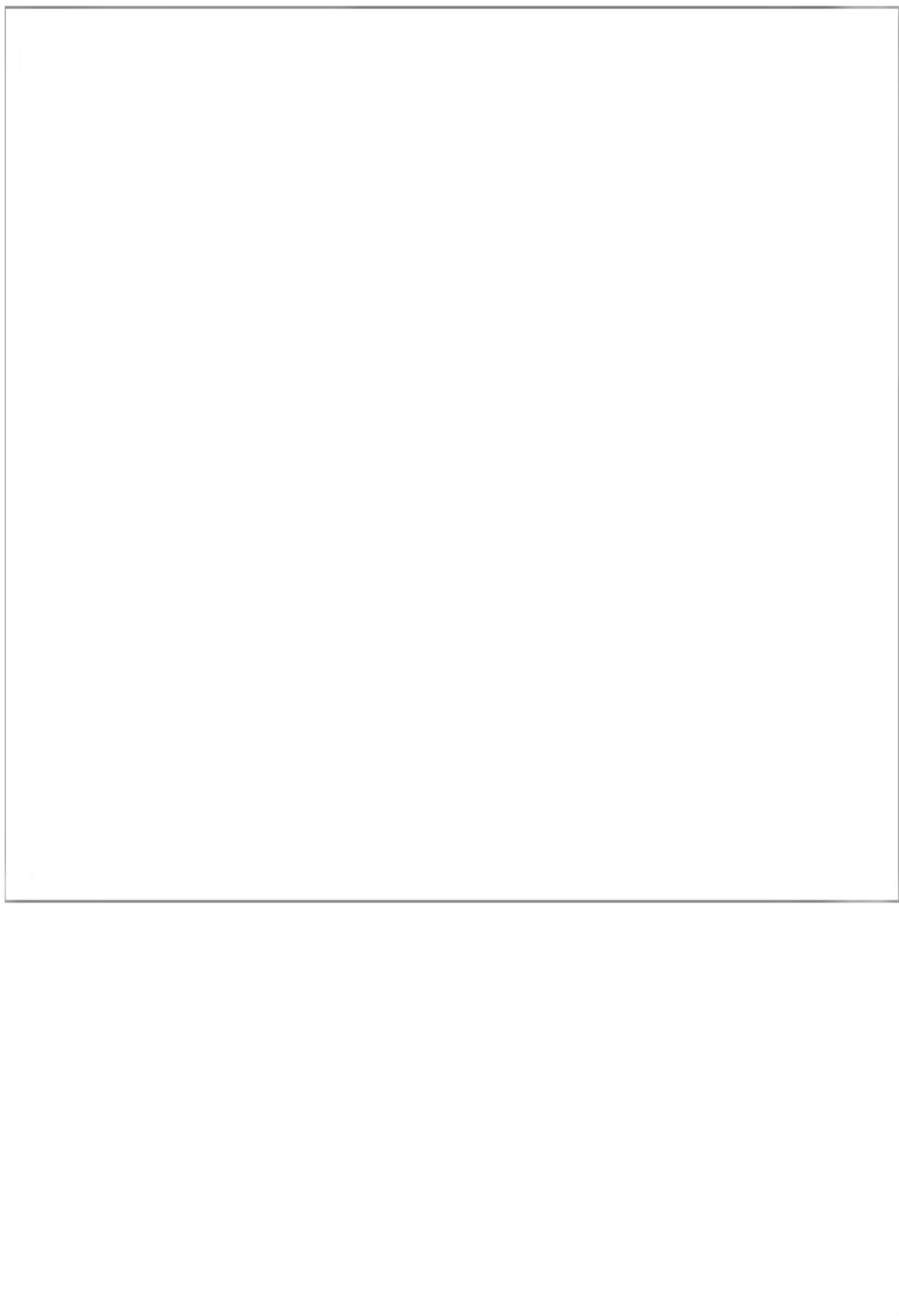


From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: Don't Forget to RSVP for the Party of the Year!
Date: Wednesday, September 19, 2018 8:00:29 AM

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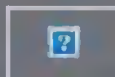


Email intended for arsenault@naperville.il.us

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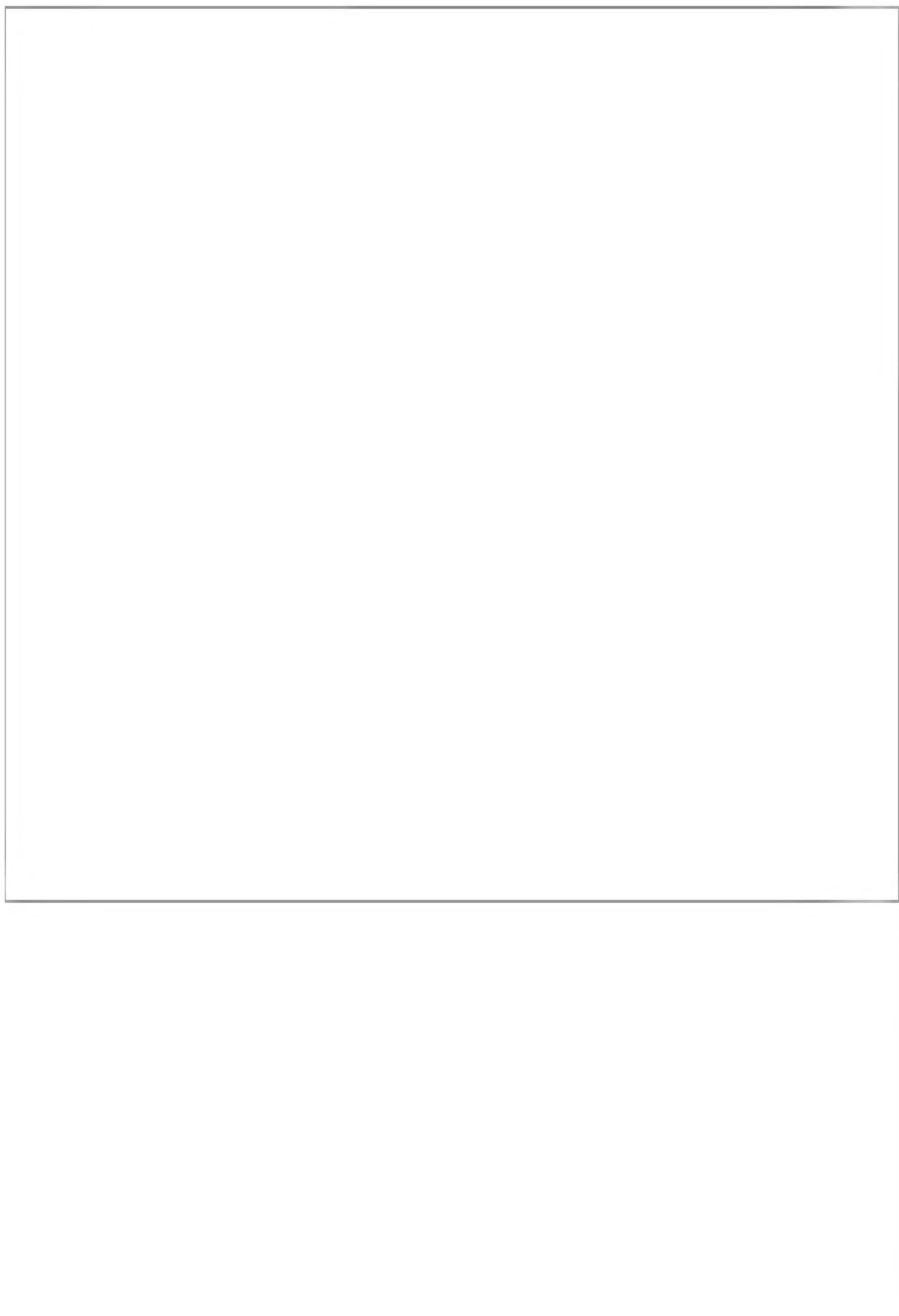


From: [Ring Team](#)
To: [Bissegger, Chad](#)
Subject: Don't Forget to RSVP for the Party of the Year!
Date: Wednesday, September 19, 2018 8:00:53 AM

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5:15pm - 7:15pm

Hyatt Regency
Florida Ballroom M-N
9801 International Drive
Orlando, FL 32819

Note: All attendees must bring their conference
badges for entry



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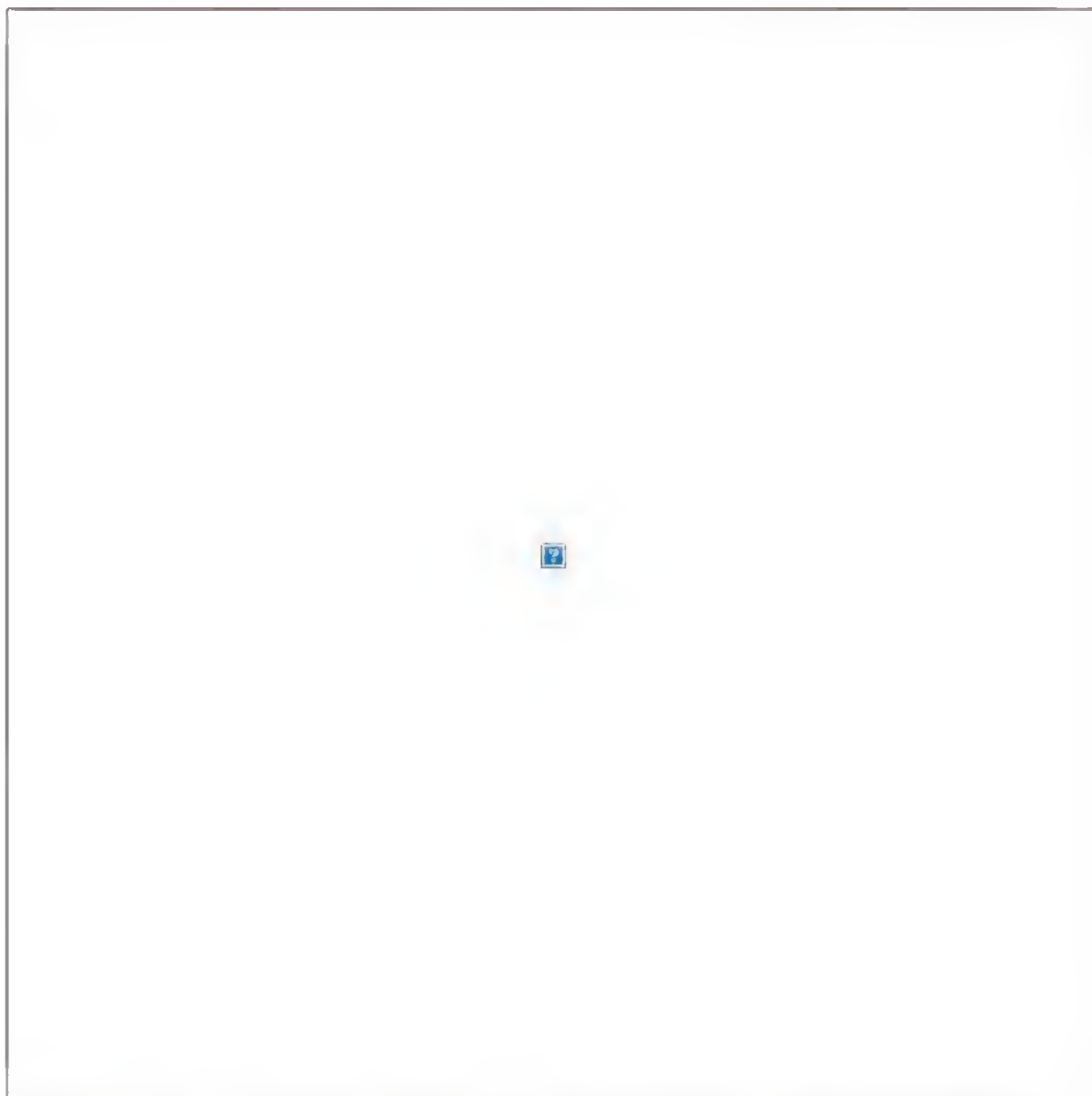
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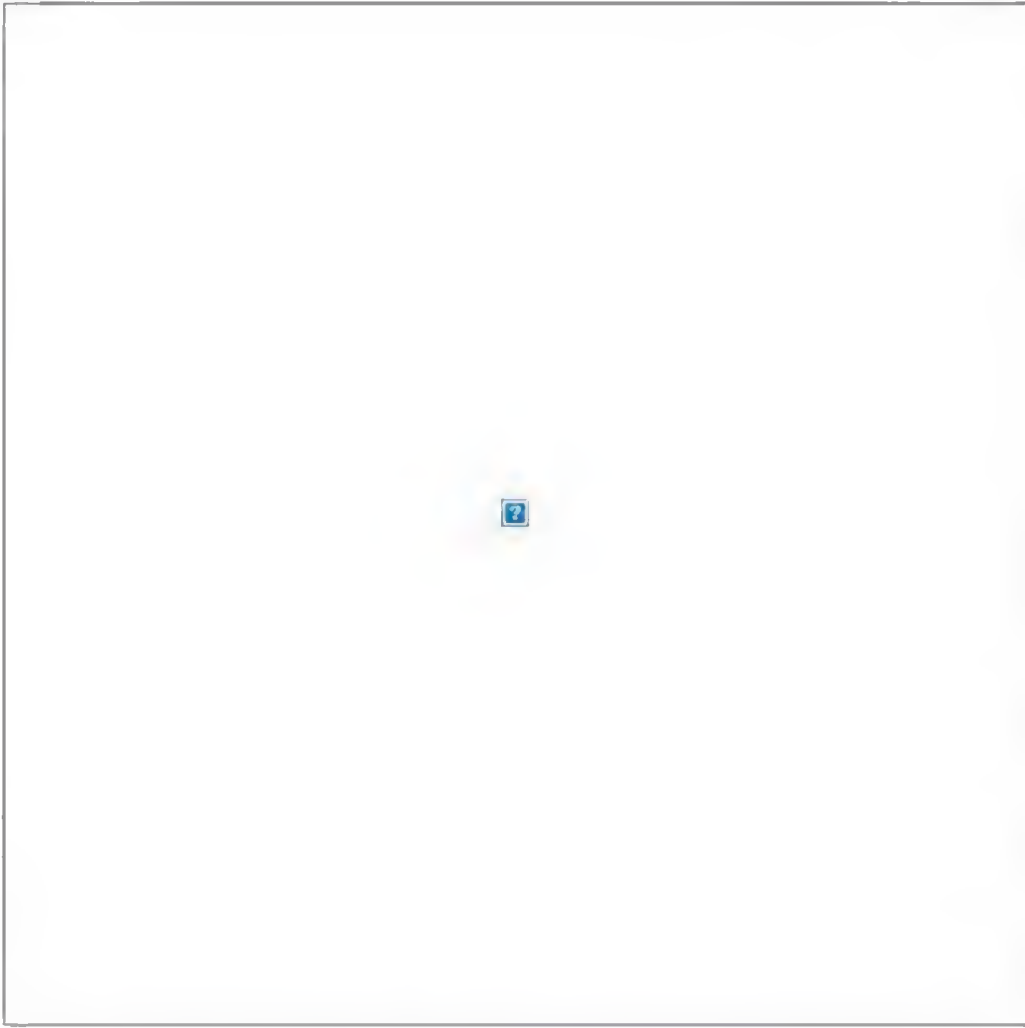
From: [Ring Team](#)
To: [Son Mike](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 16, 2019 6:59:36 AM

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Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing a party at the House of Blues Chicago and you're invited.



Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.



Event Details

Sunday, October 27, 2019

House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654

Doors open at 8:00 PM

Recognition ceremony begins at 9:00 PM

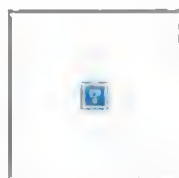
Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.

Please be sure to register your guests as well.

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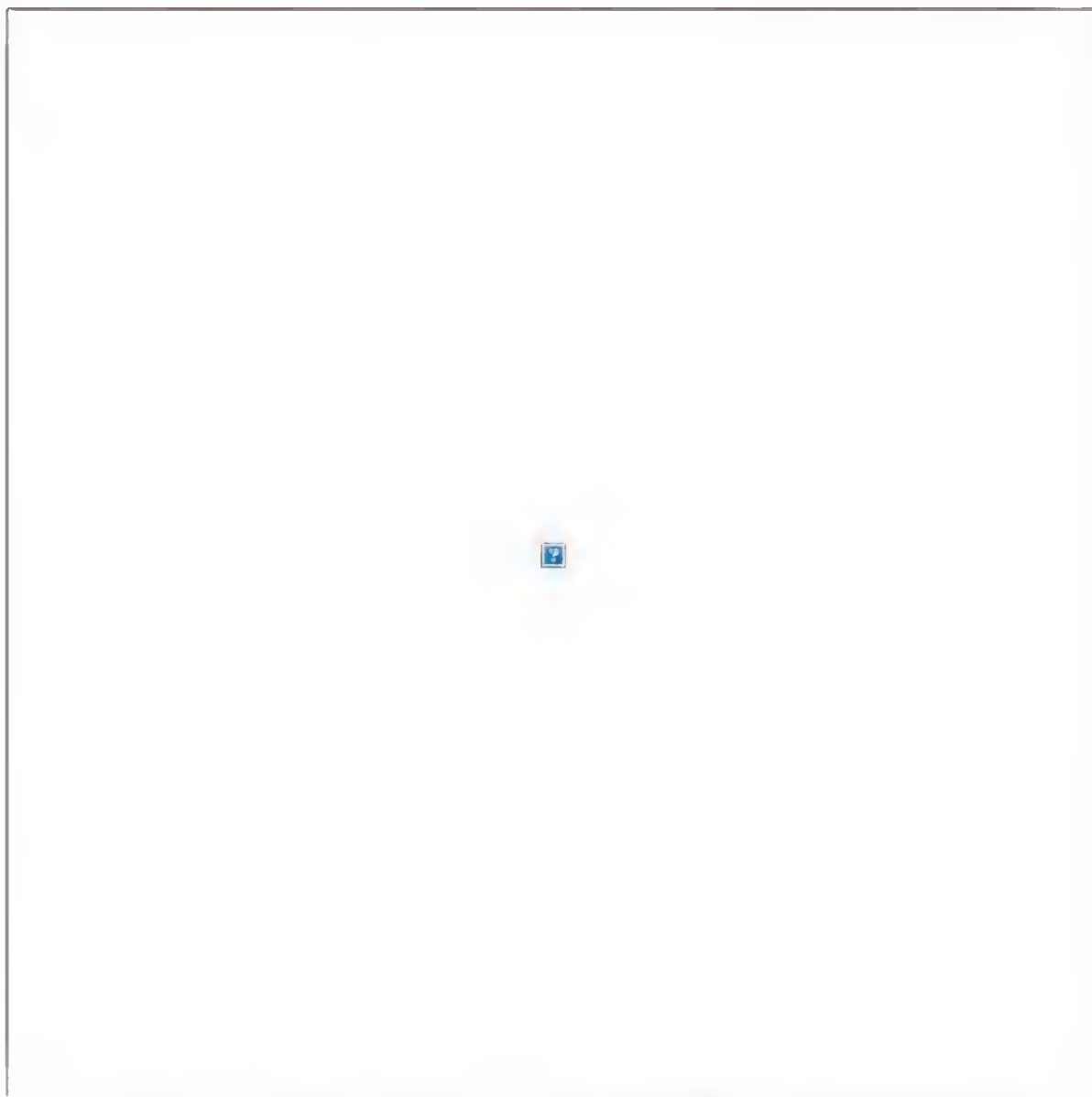
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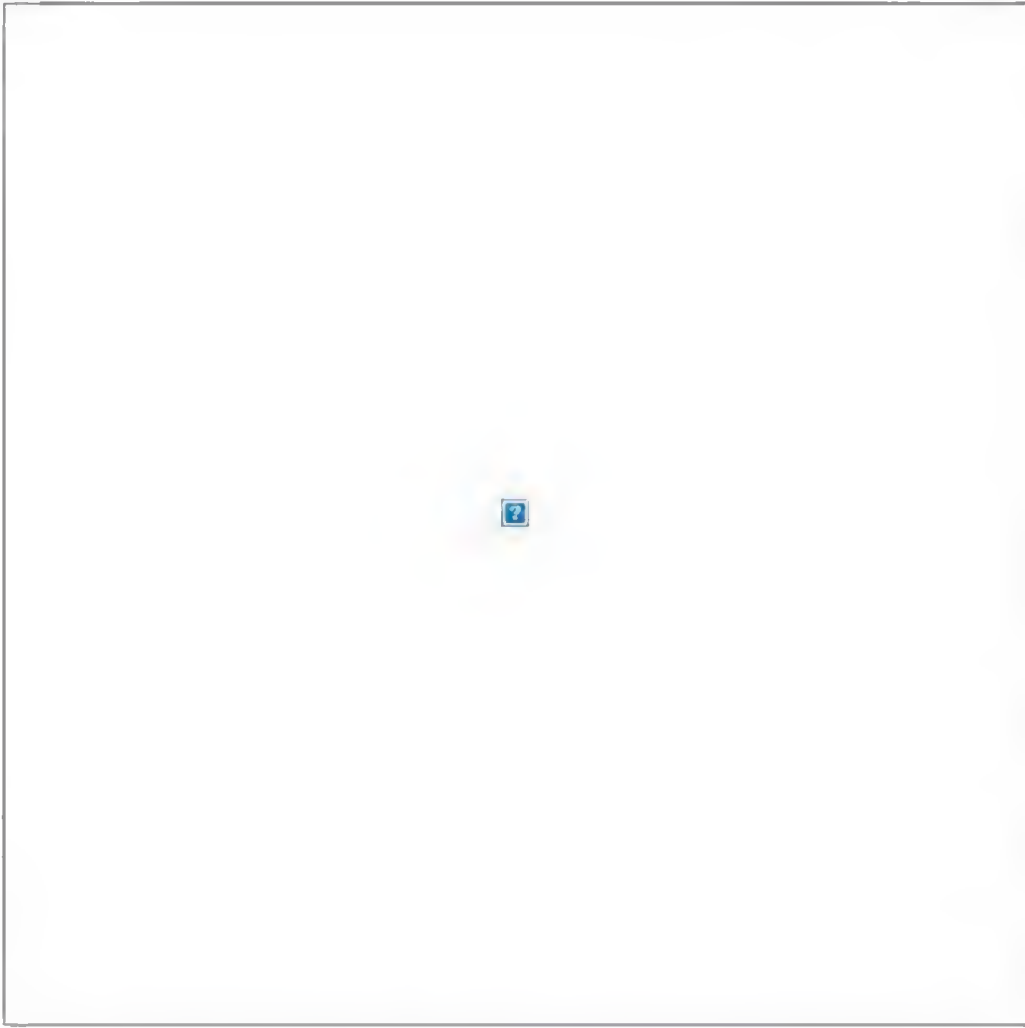
From: [Ring Team](#)
To: [Mannino, Anthony](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 16, 2019 6:59:35 AM

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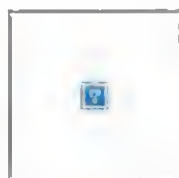
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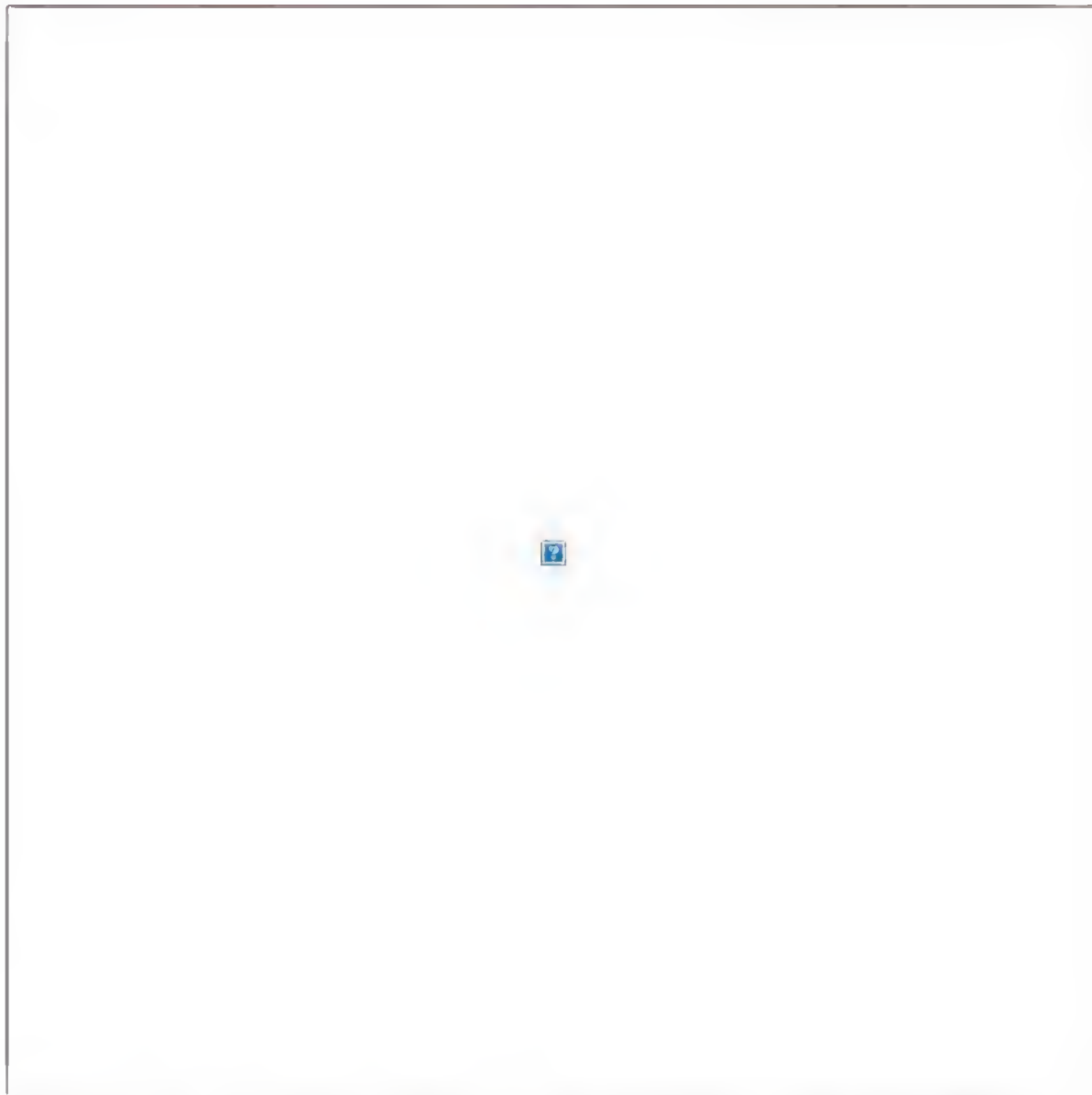
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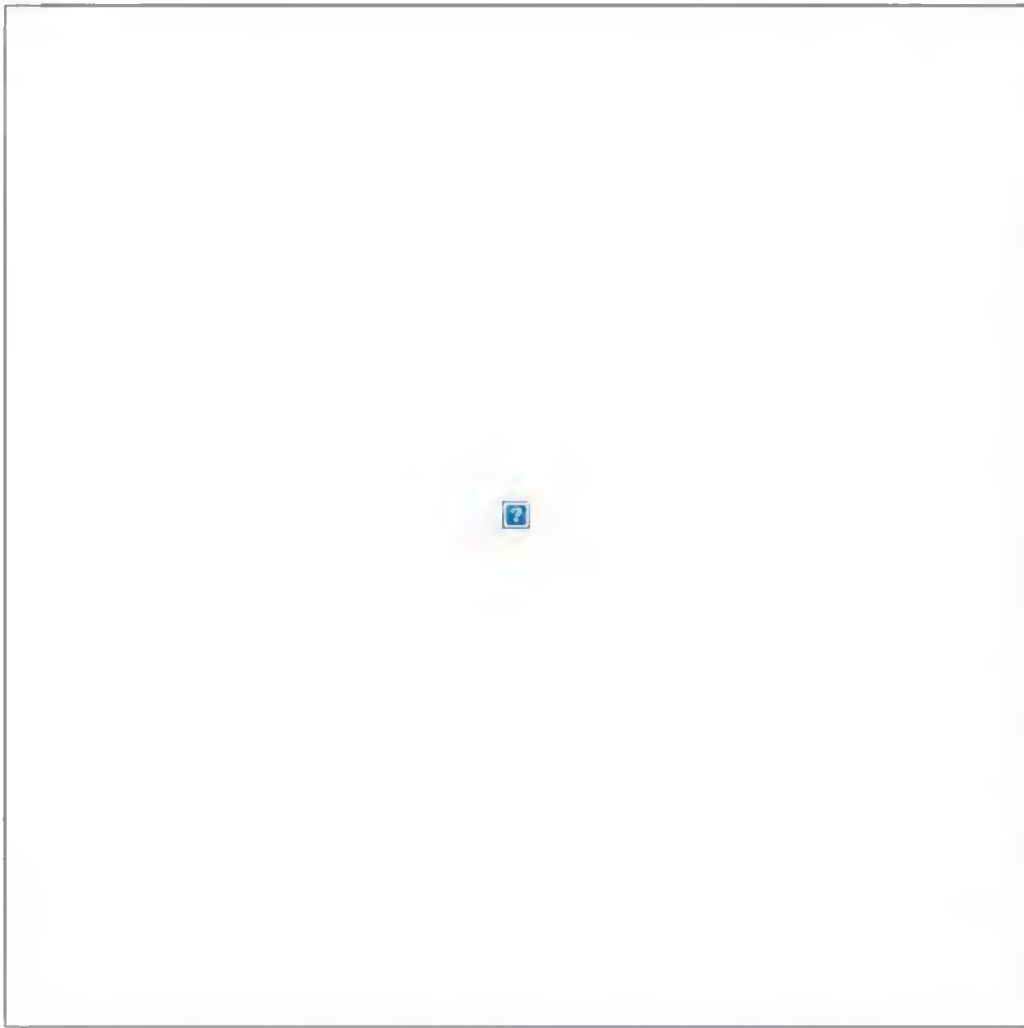
From: [Ring Team](#)
To: [Marshall Robert](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 16, 2019 6:59:32 AM

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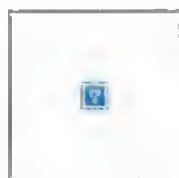
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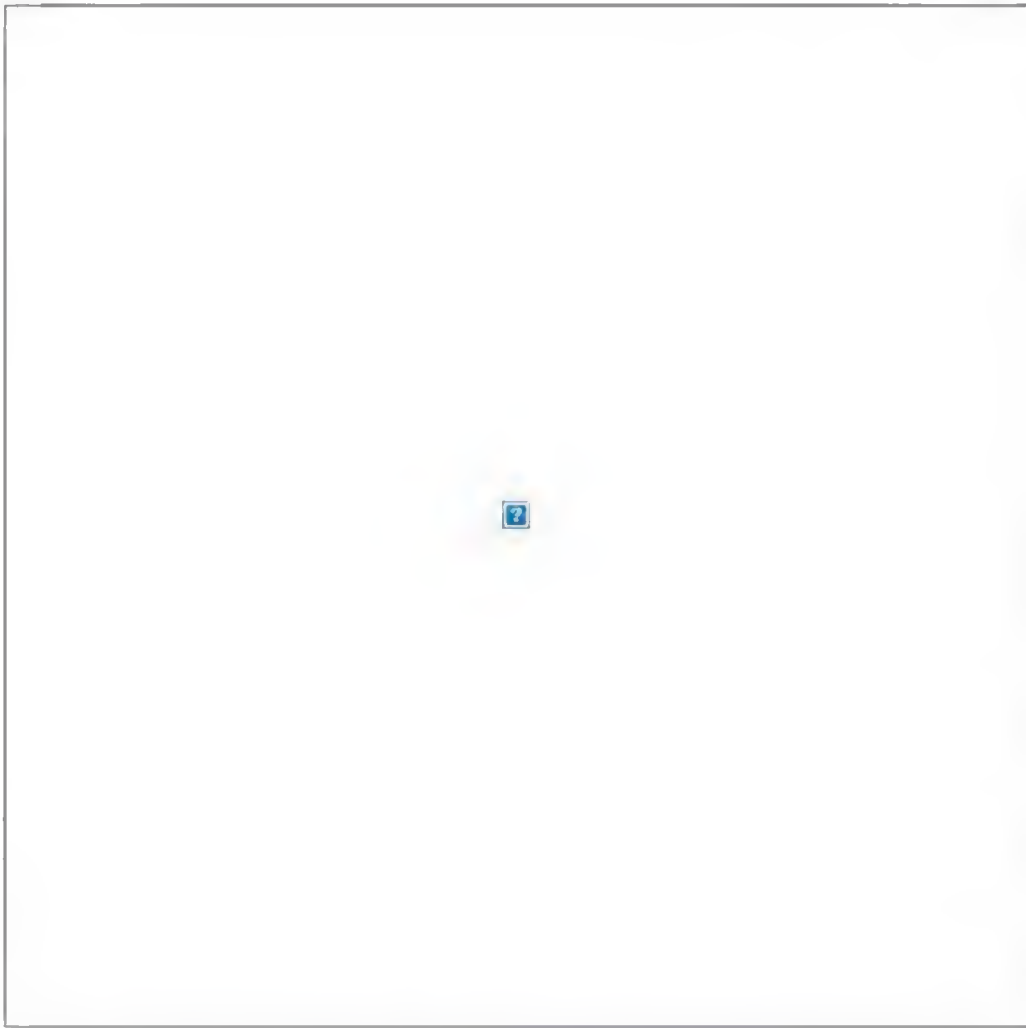
From: [Ring Team](#)
To: [Ogan, Tim](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 16, 2019 6:59:30 AM

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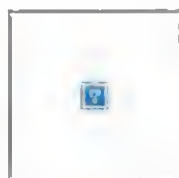
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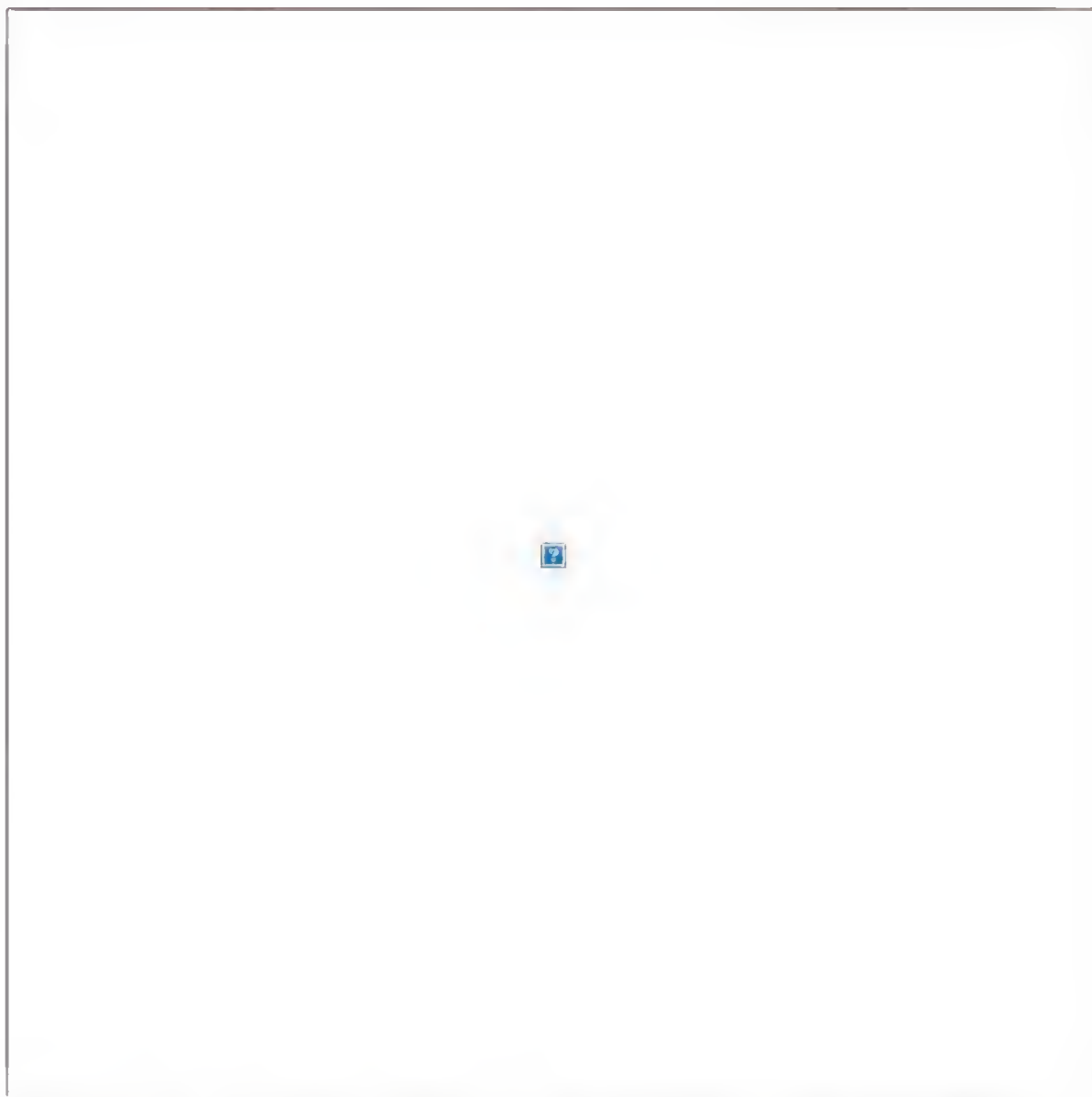
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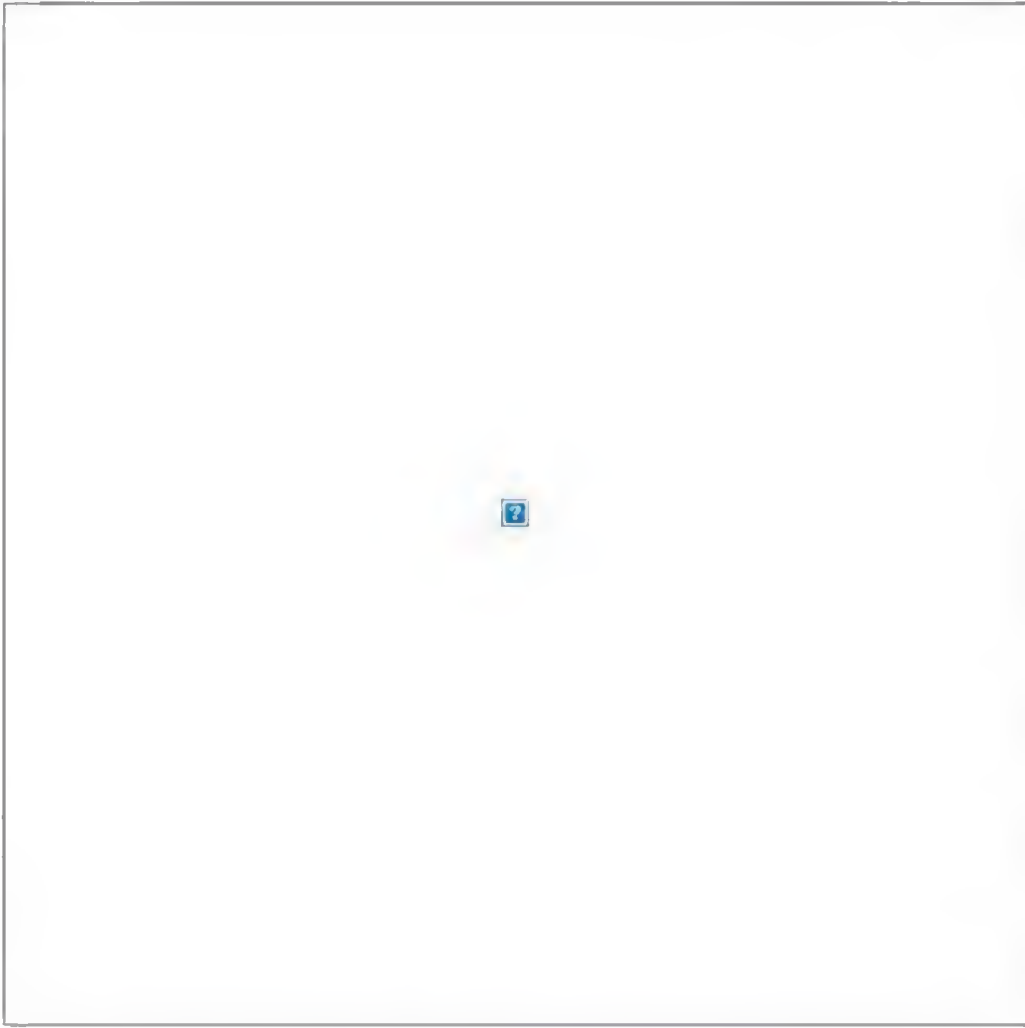
From: [Ring Team](#)
To: [Martin Lee](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 9, 2019 7:44:18 AM

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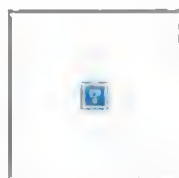
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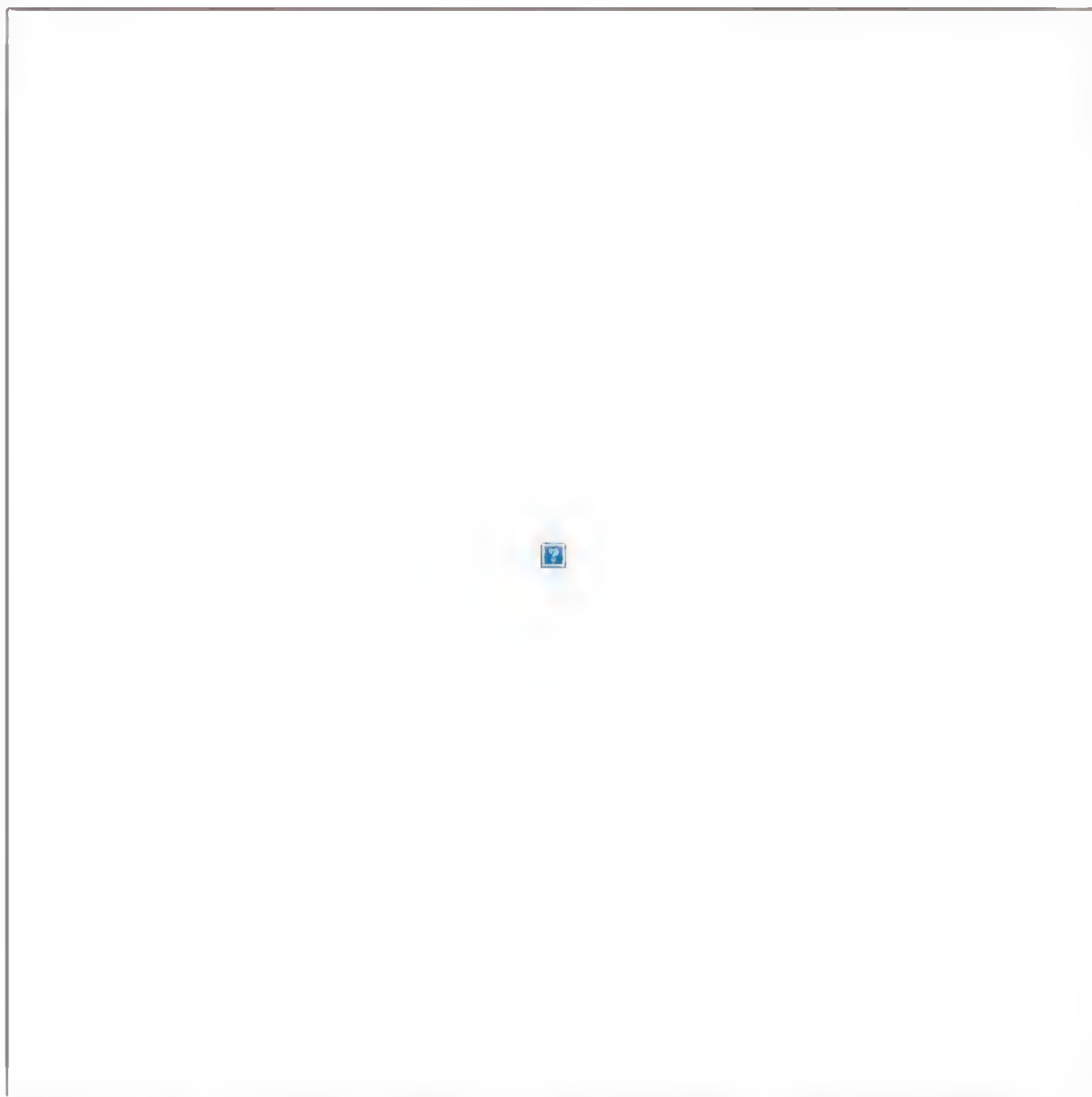
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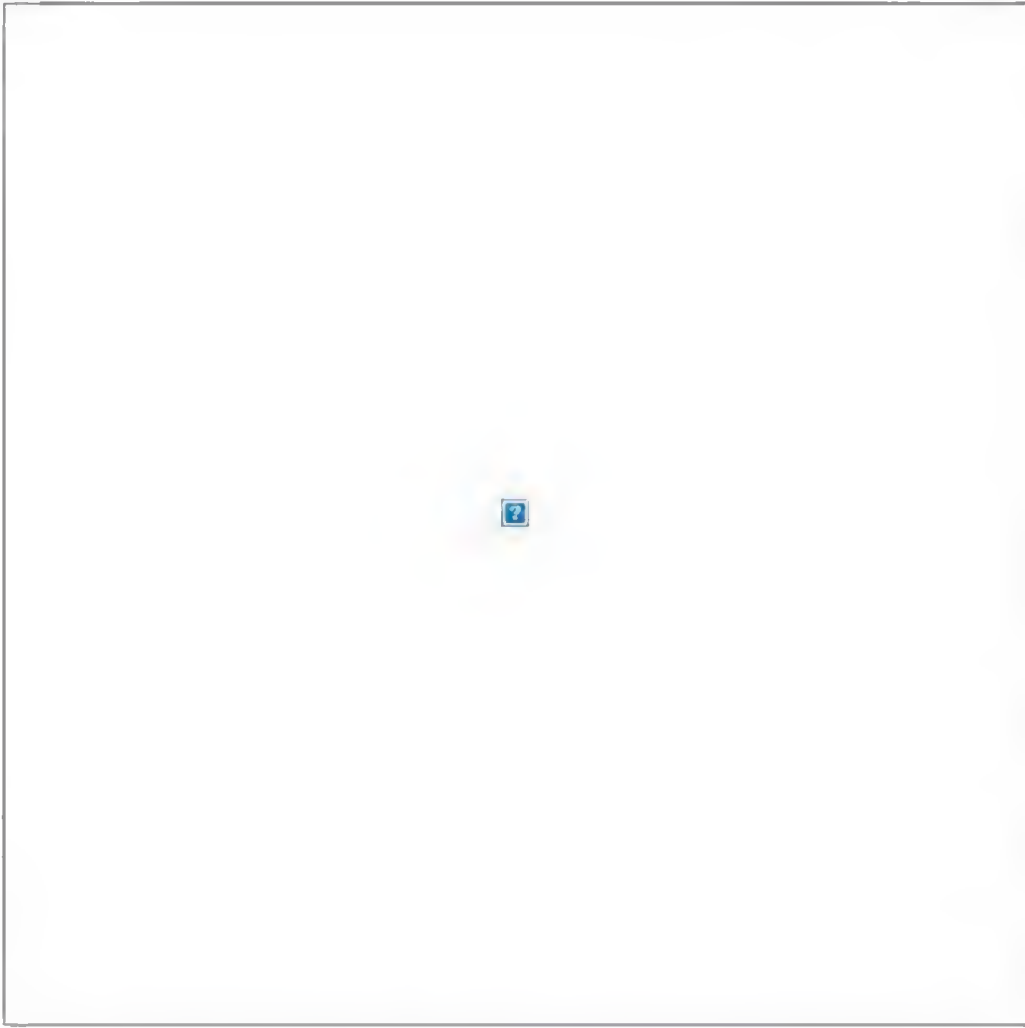
From: [Ring Team](#)
To: [Ogan, Tim](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 9, 2019 7:44:17 AM

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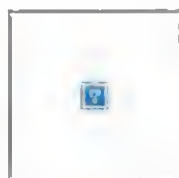
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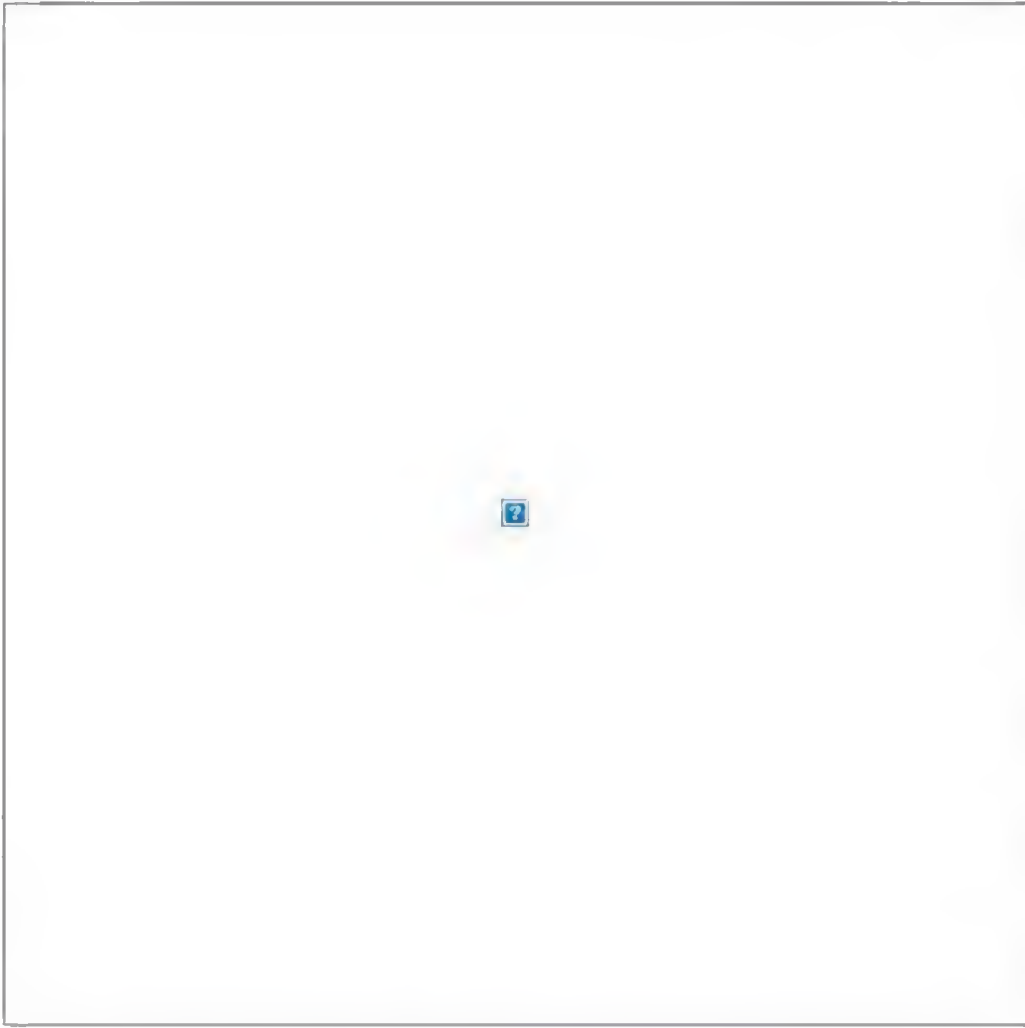
From: [Ring Team](#)
To: [Son Mike](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 9, 2019 7:34:19 AM

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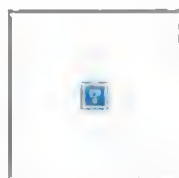
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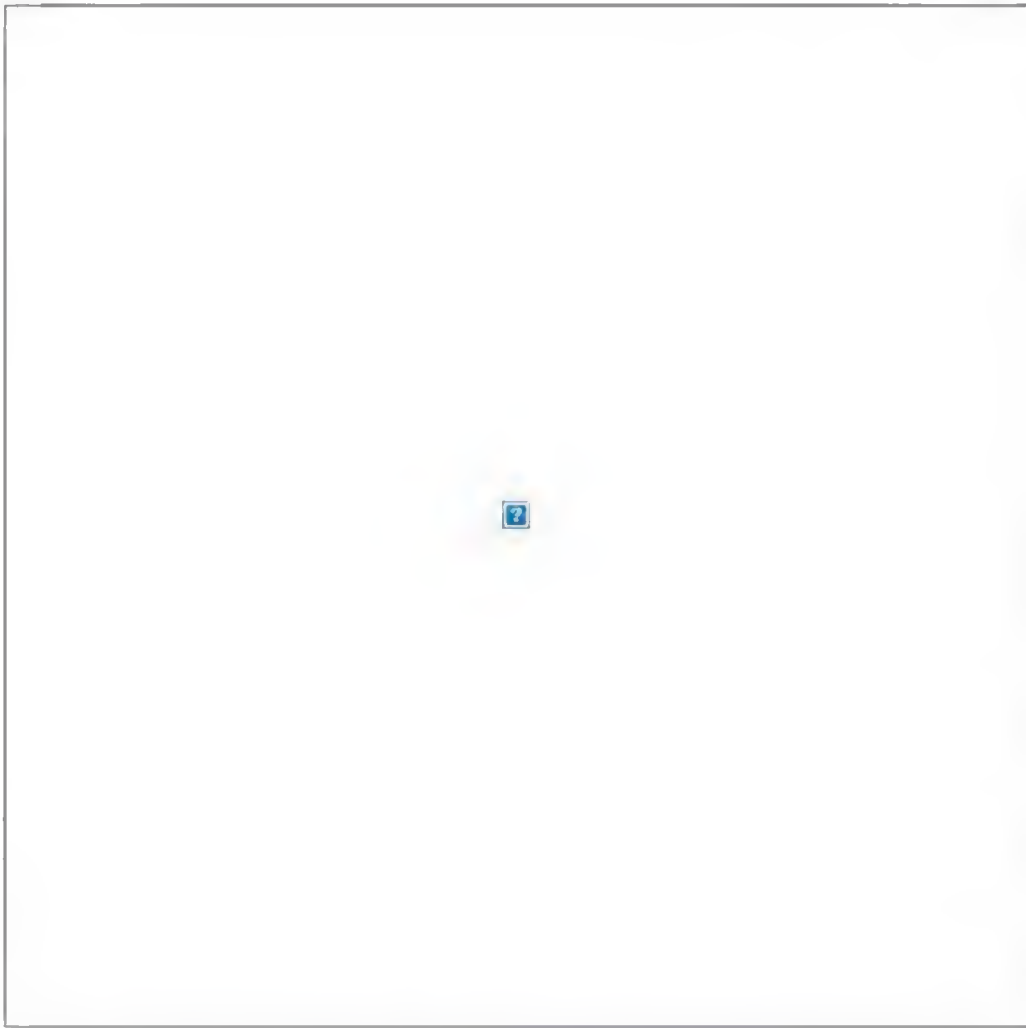
From: [Ring Team](#)
To: [Marshall, Robert](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 9, 2019 7:29:25 AM

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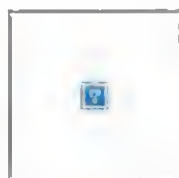
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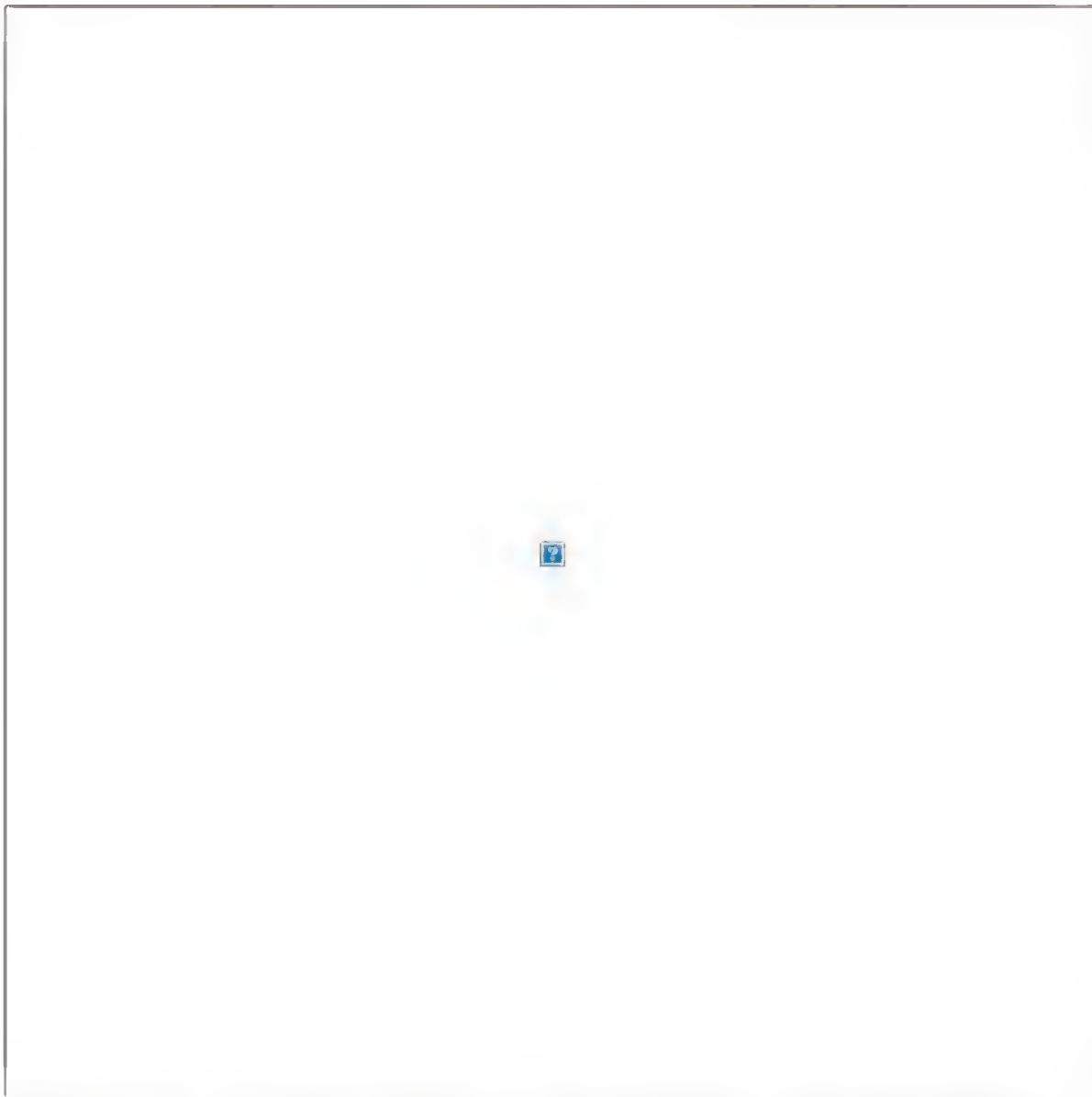
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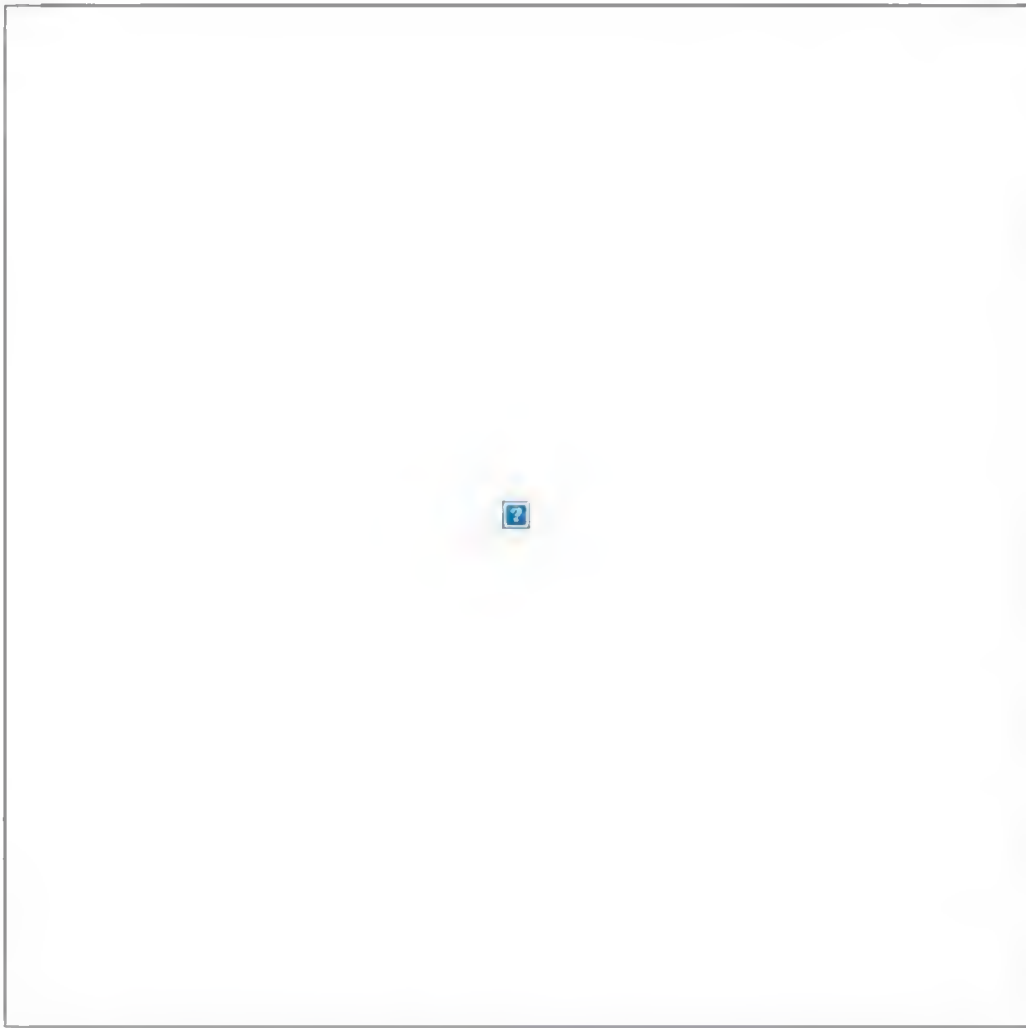
From: [Ring Team](#)
To: [Mannino, Anthony](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 9, 2019 7:29:21 AM

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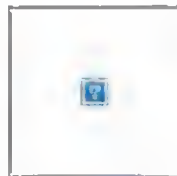
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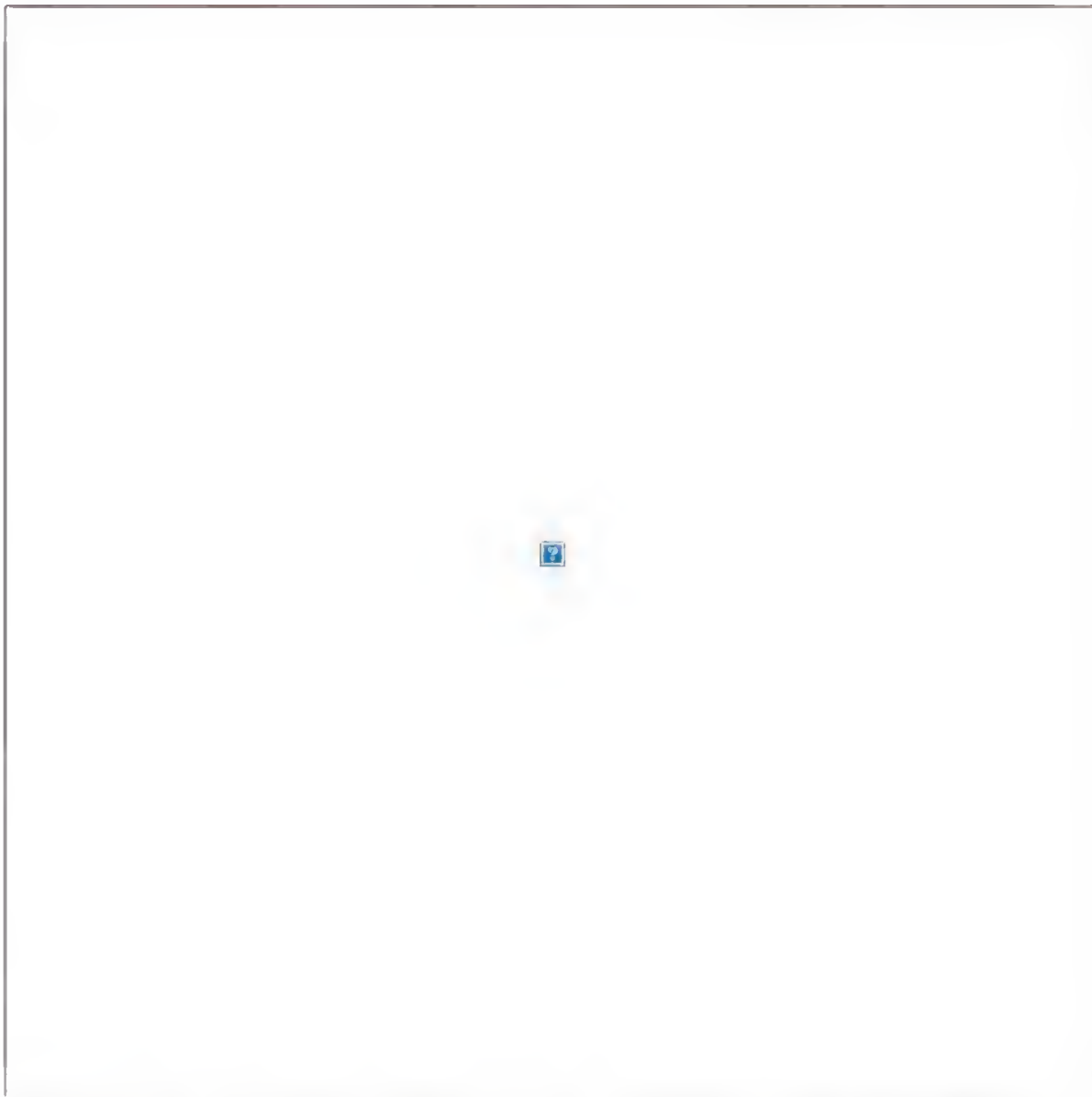
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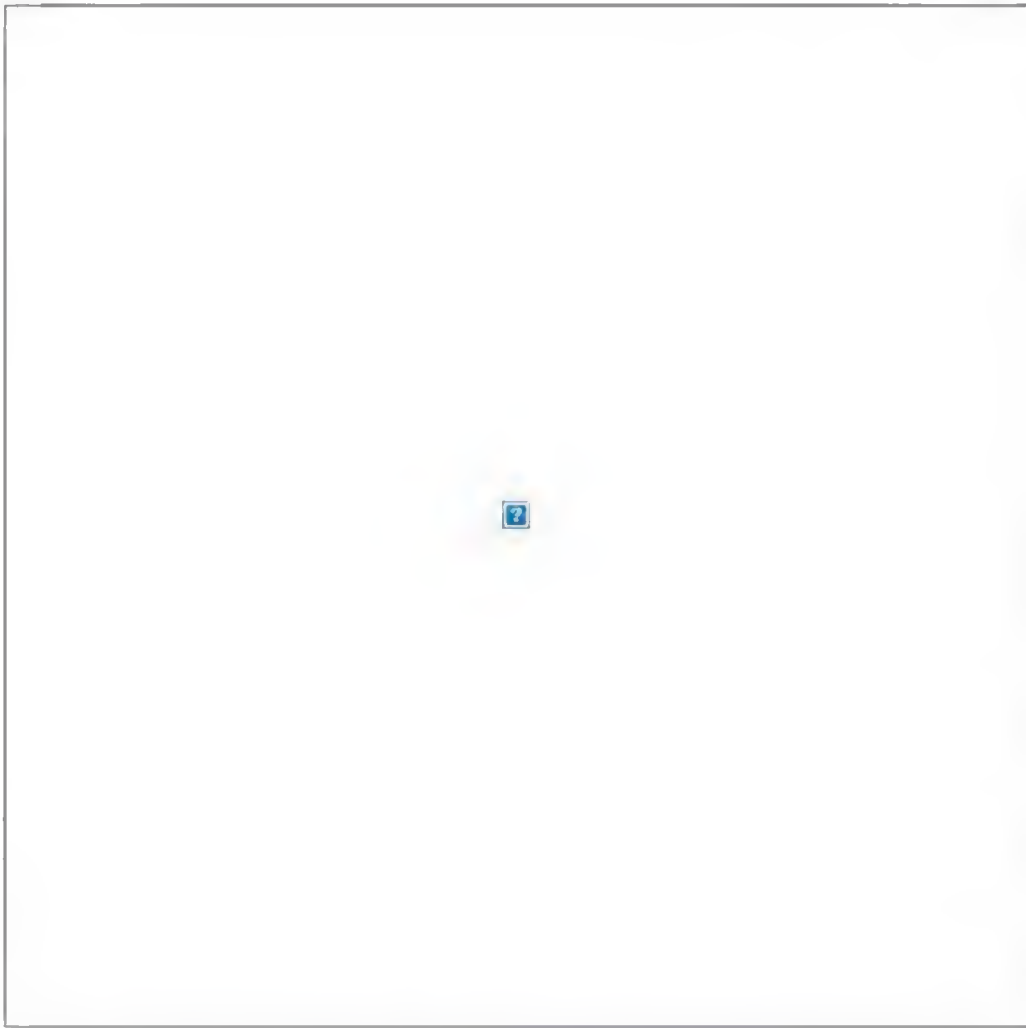
From: [Ring Team](#)
To: [Son Mike](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Tuesday, September 24, 2019 6:59:44 AM

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Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.



Event Details

Sunday, October 27, 2019

House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654

Doors open at 8:00 PM

Recognition ceremony begins at 9:00 PM

Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.

Please be sure to register your guests as well.

All attendees must bring their conference badge for entry.

Firearms are strictly prohibited by the venue.



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Santa Monica, CA 90404-3507

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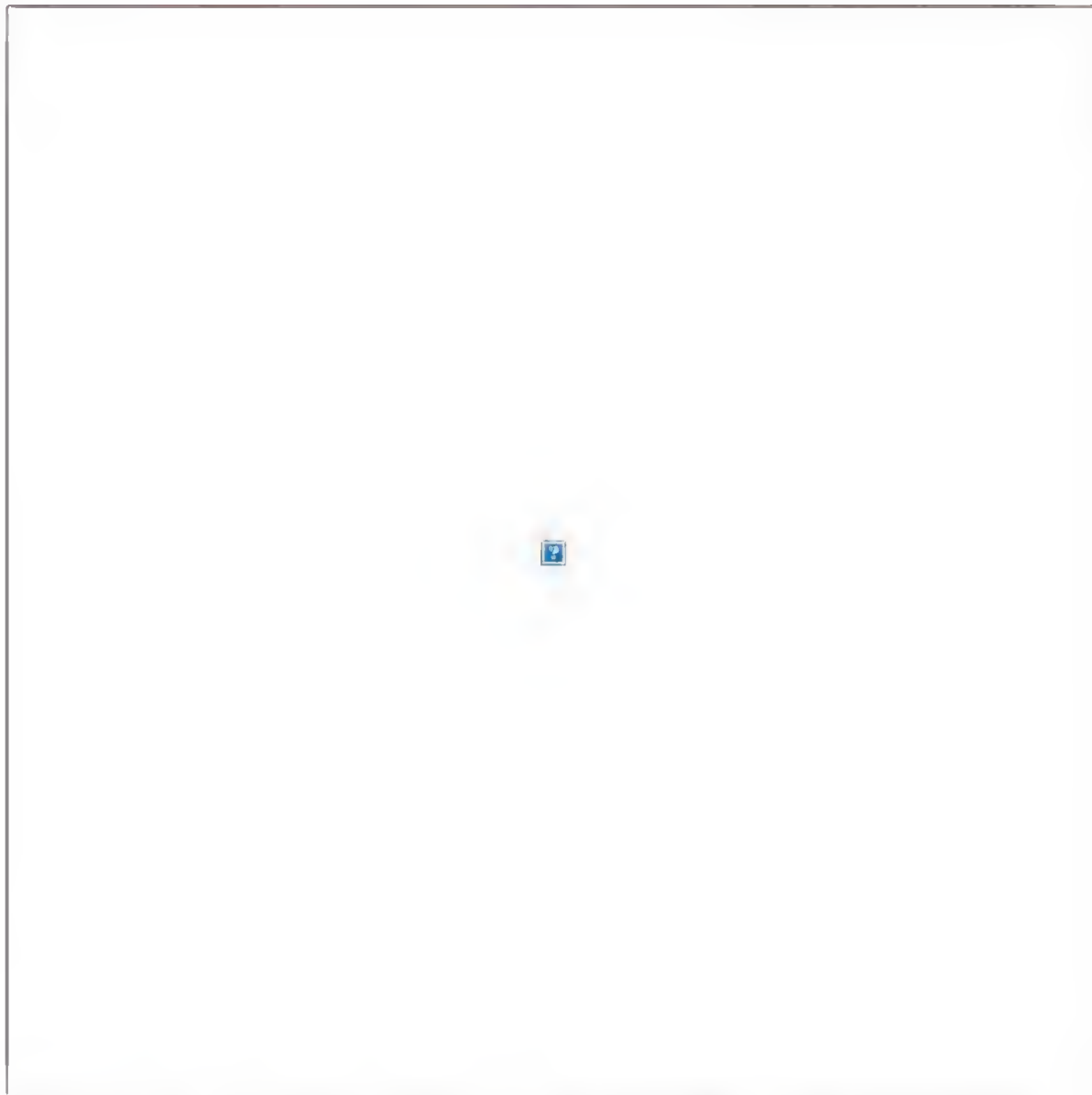
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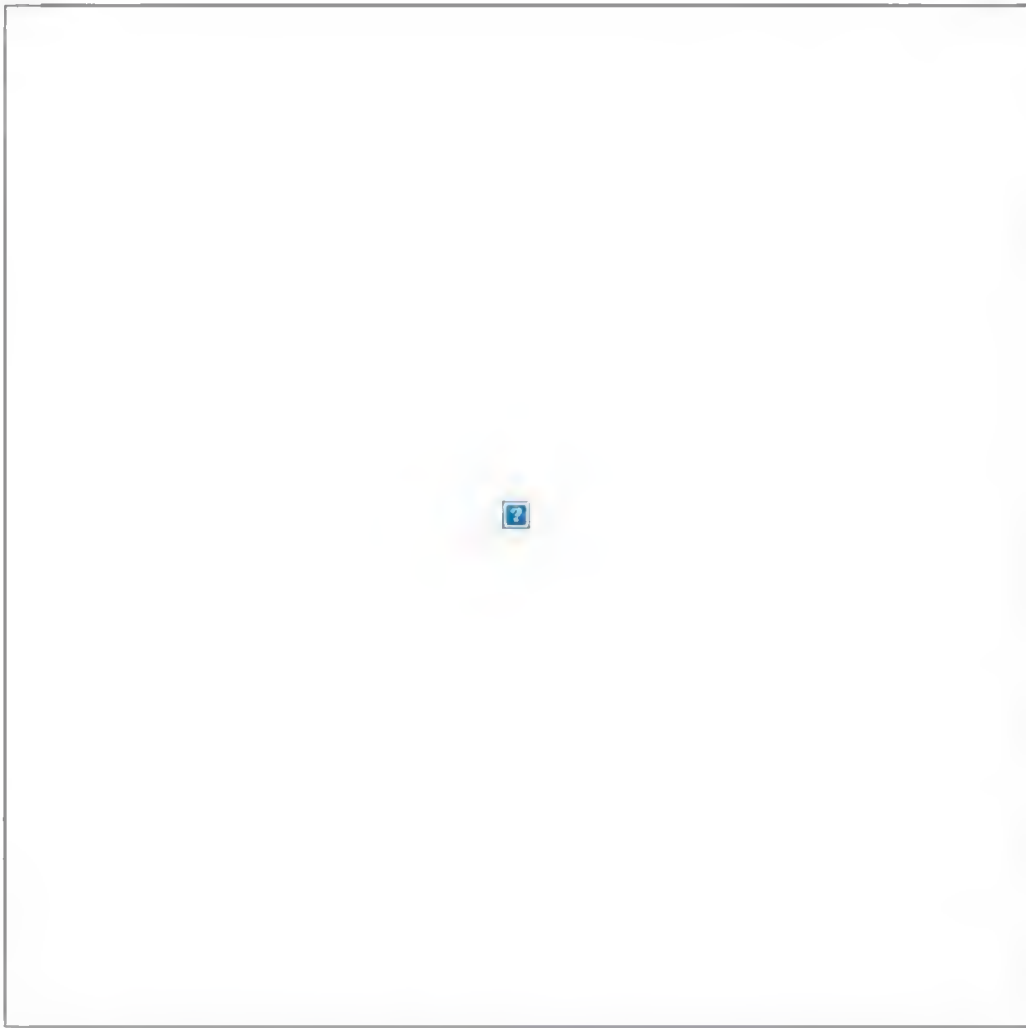
From: [Ring Team](#)
To: [Marshall, Robert](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Tuesday, September 24, 2019 6:59:40 AM

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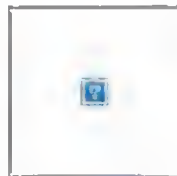
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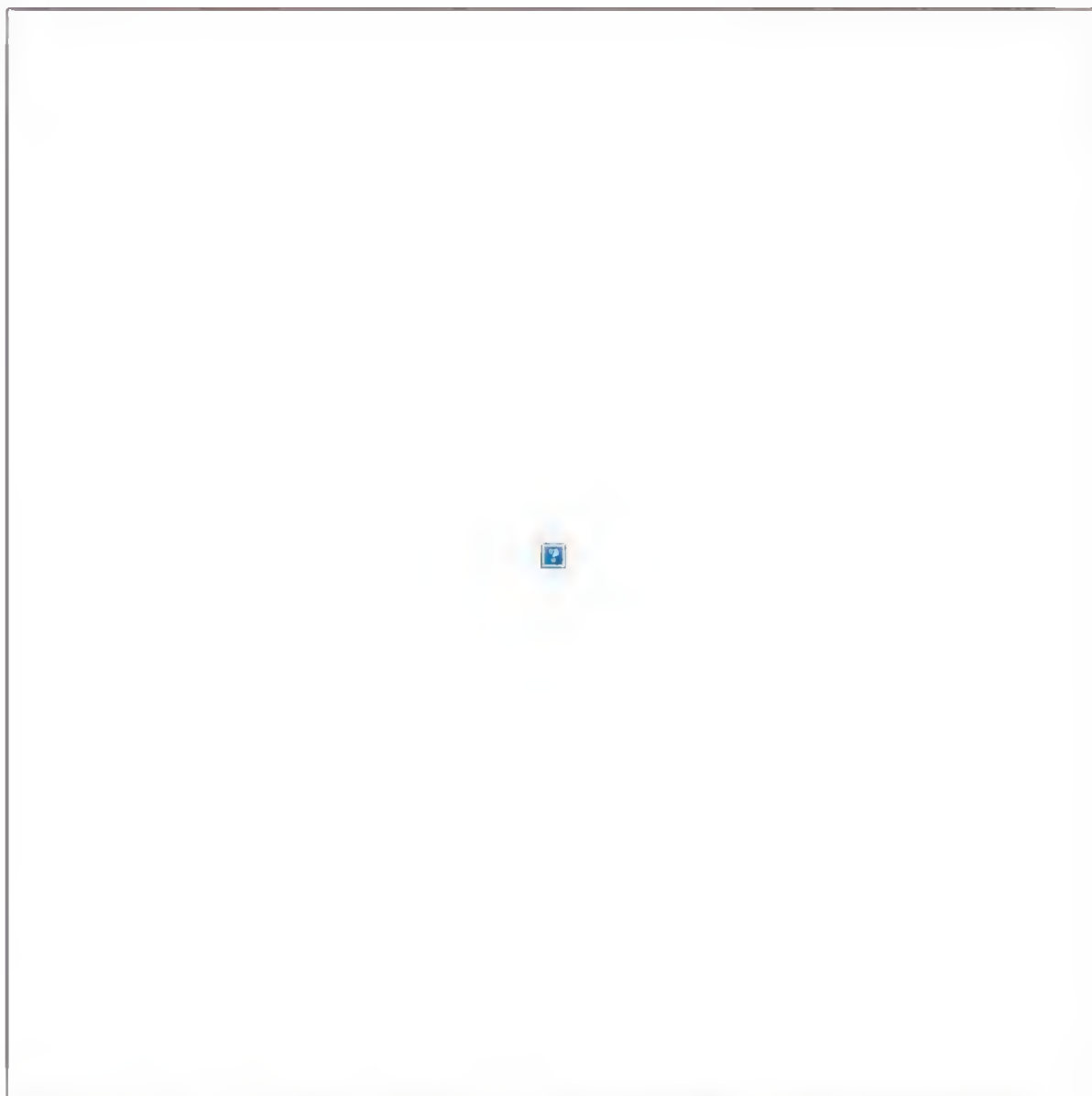
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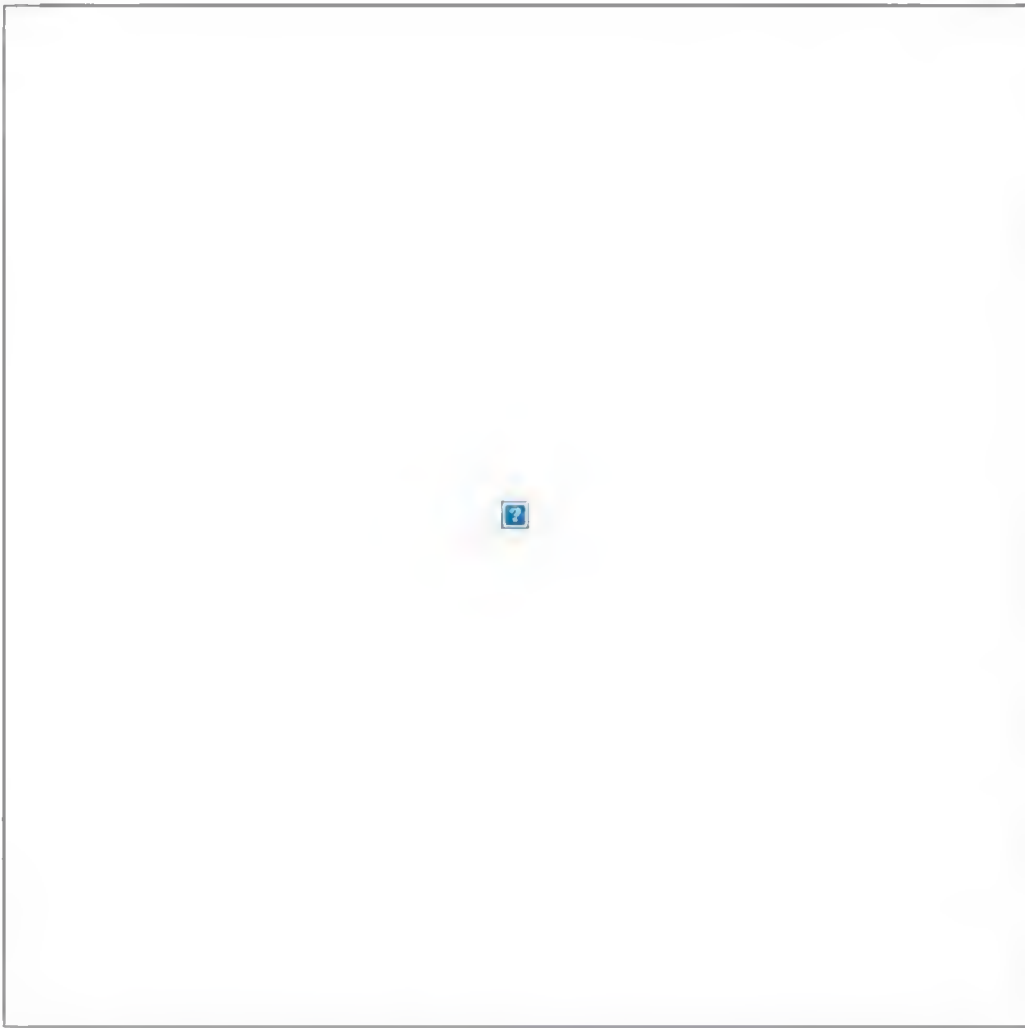
From: [Ring Team](#)
To: [Mannino, Anthony](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Tuesday, September 24, 2019 6:59:38 AM

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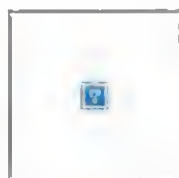
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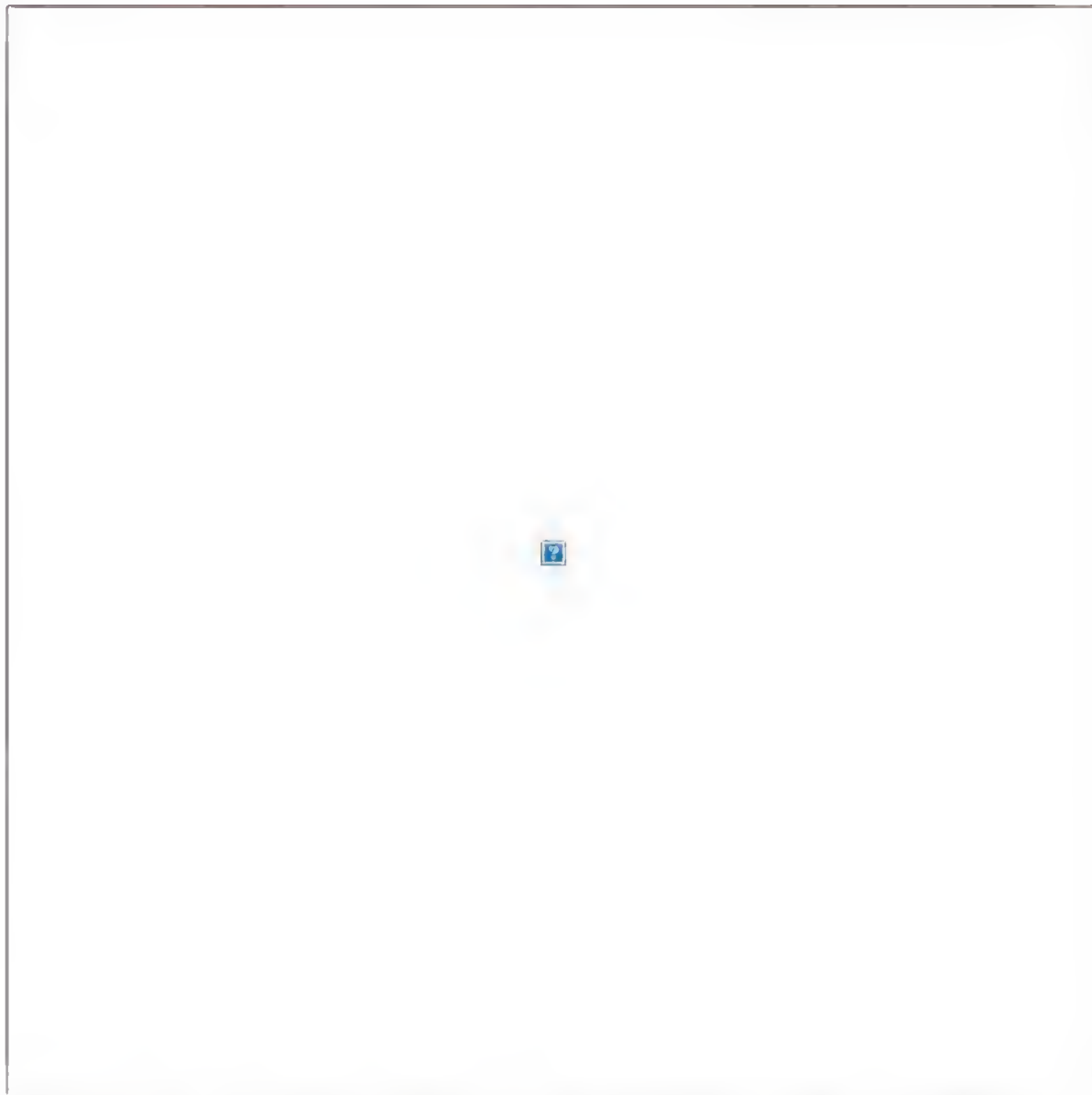
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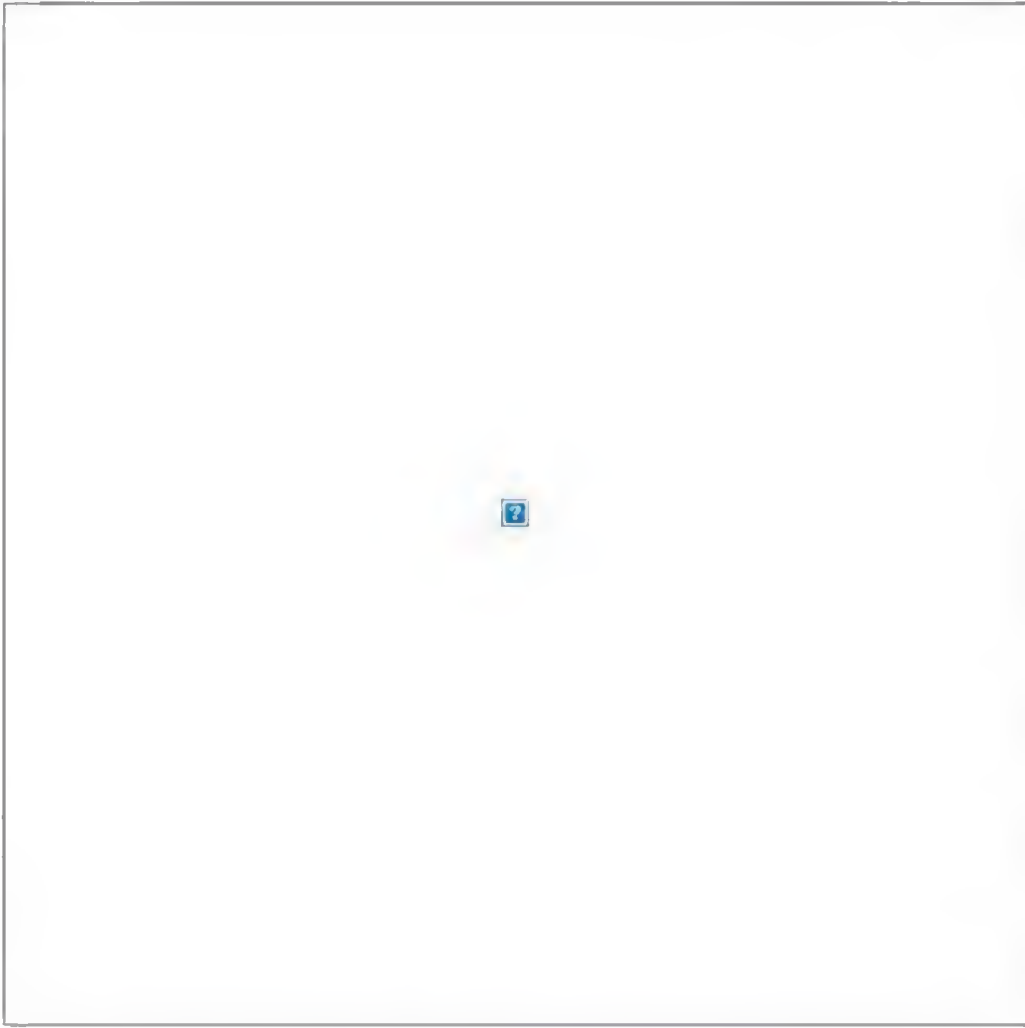
From: [Ring Team](#)
To: [Martin Lee](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Tuesday, September 24, 2019 6:59:34 AM

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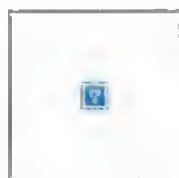
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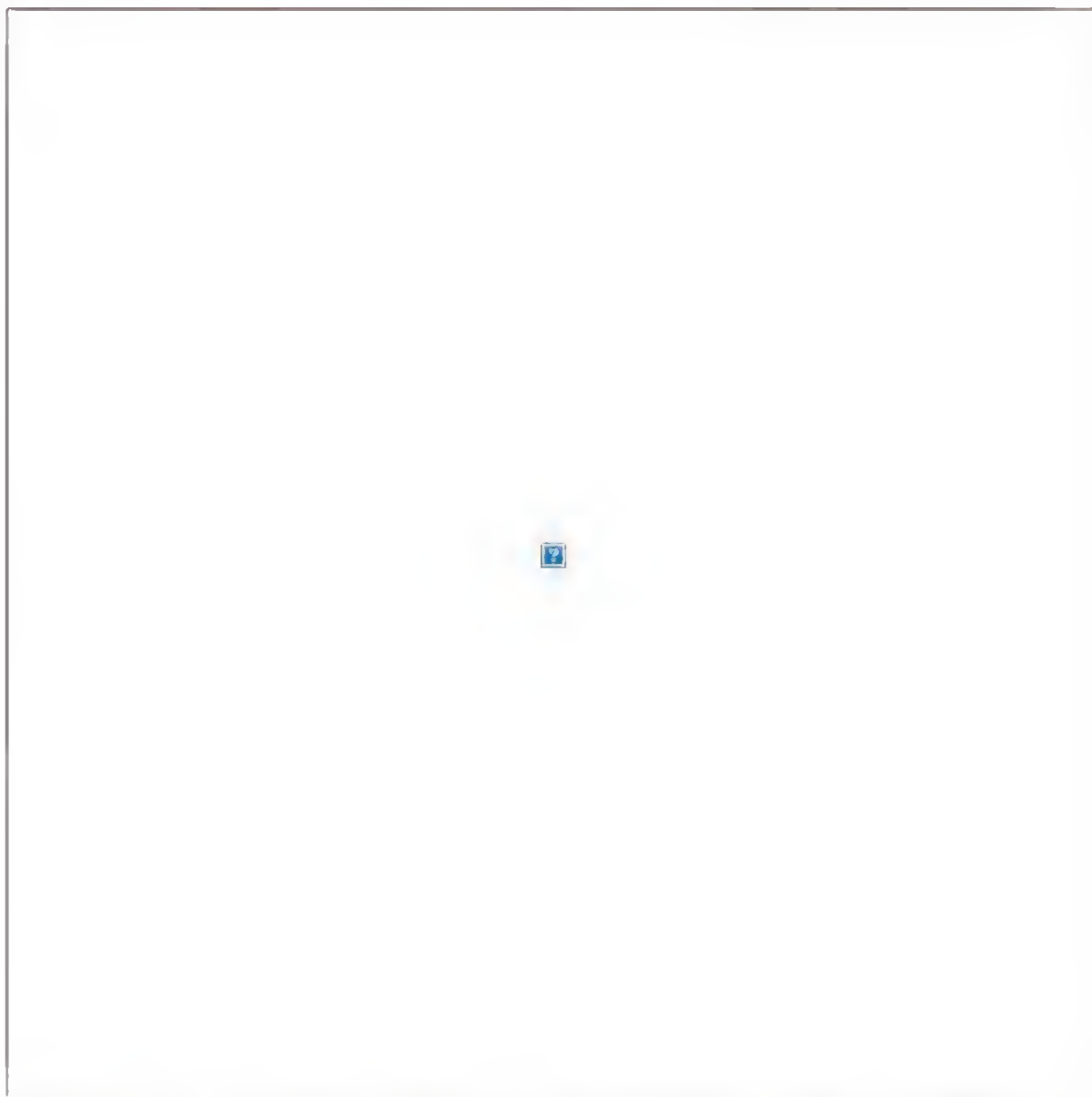
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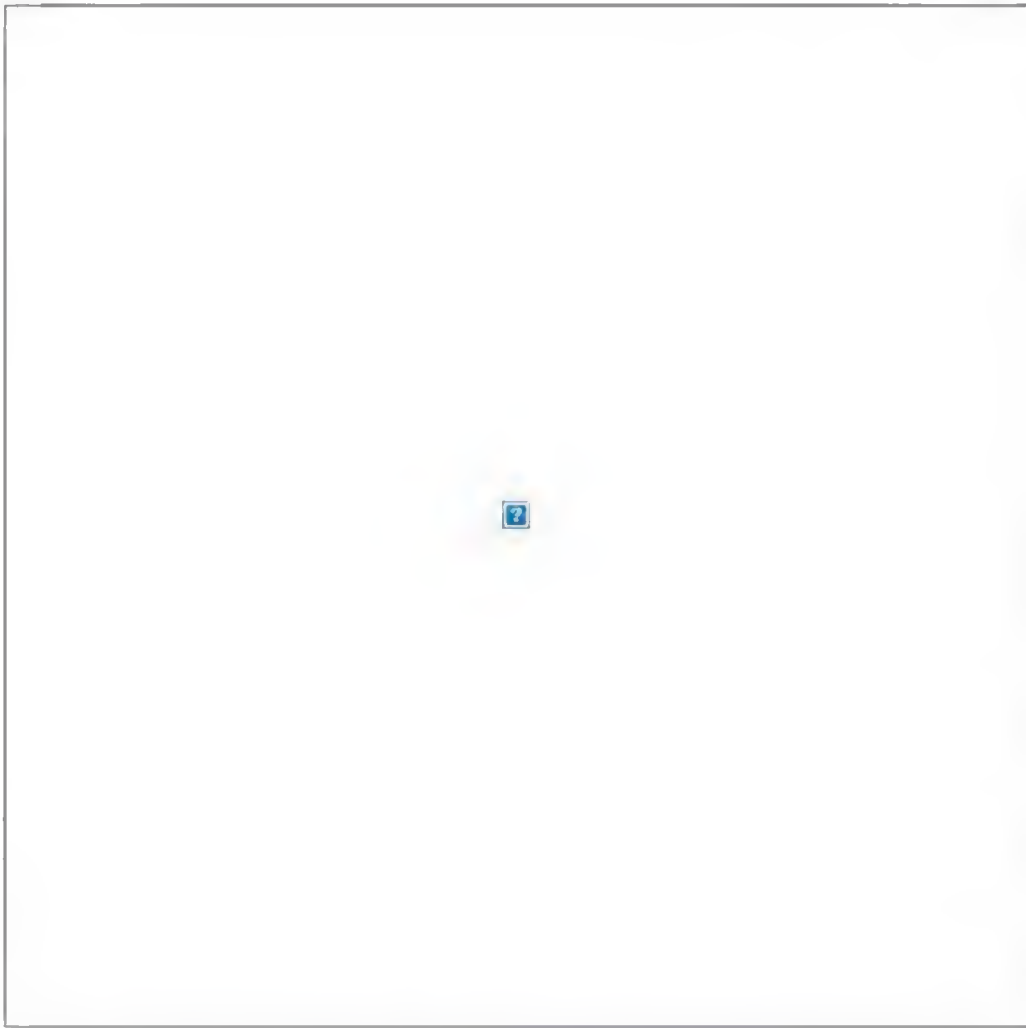
From: [Ring Team](#)
To: [Ogan, Tim](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Tuesday, September 24, 2019 6:59:32 AM

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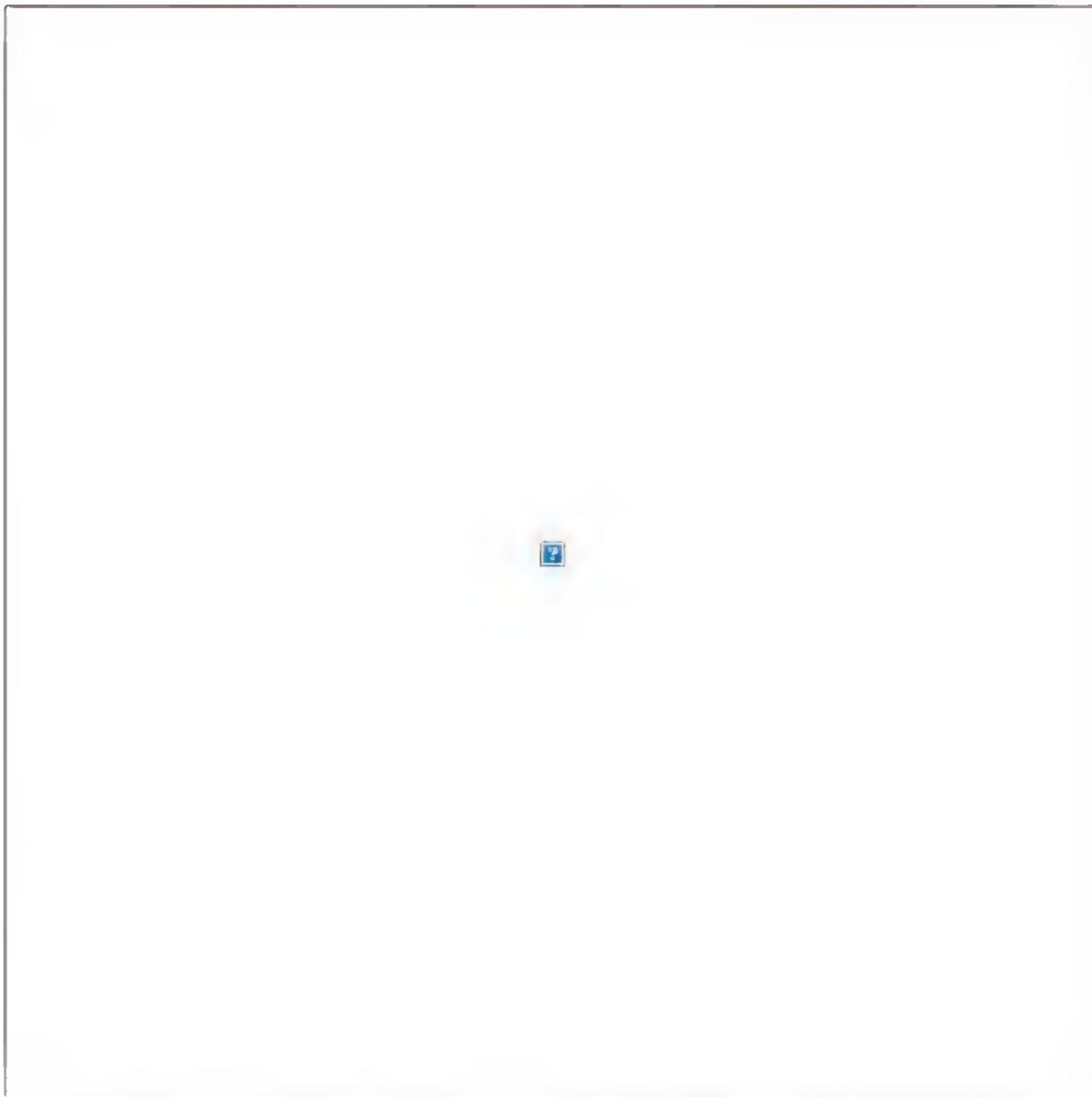
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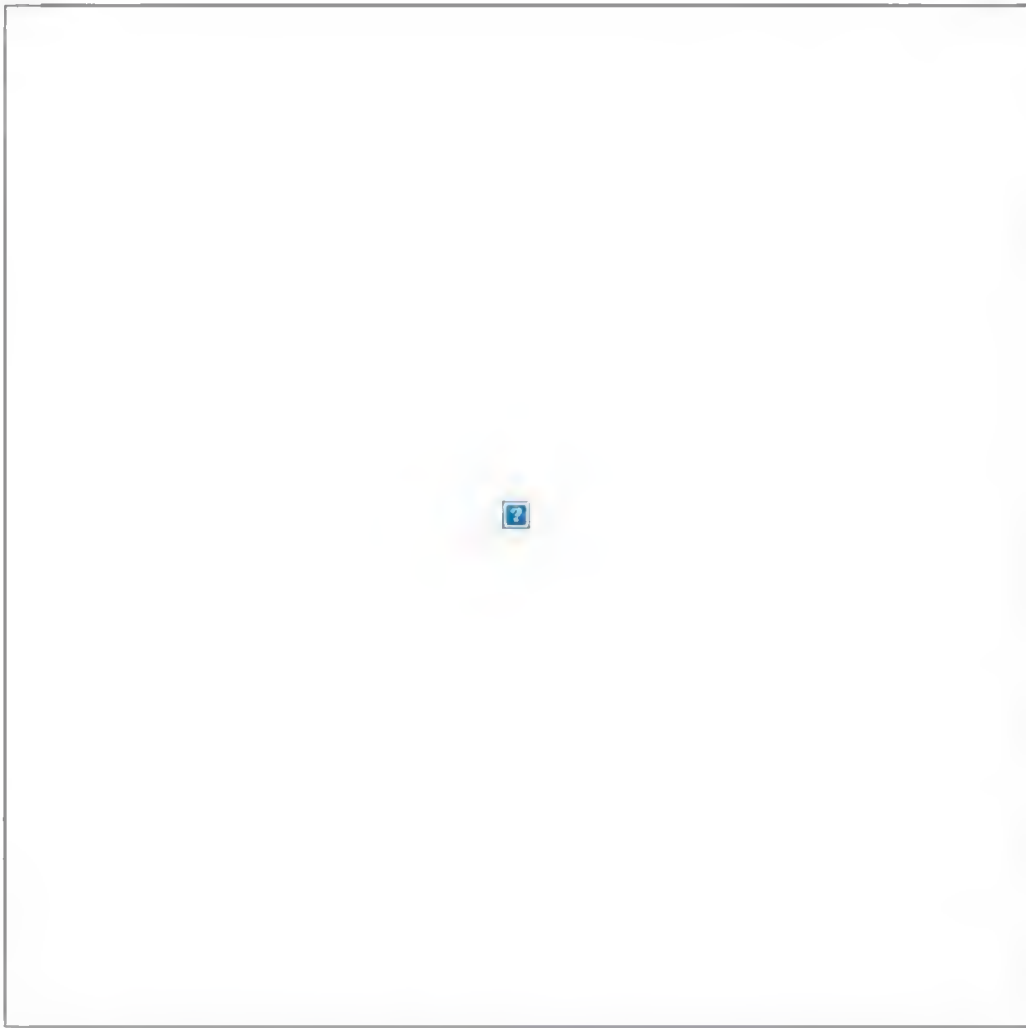
From: [Ring Team](#)
To: [Anderson, Kathleen](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Tuesday, September 10, 2019 6:59:36 AM

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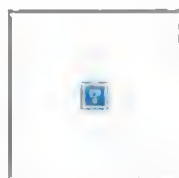
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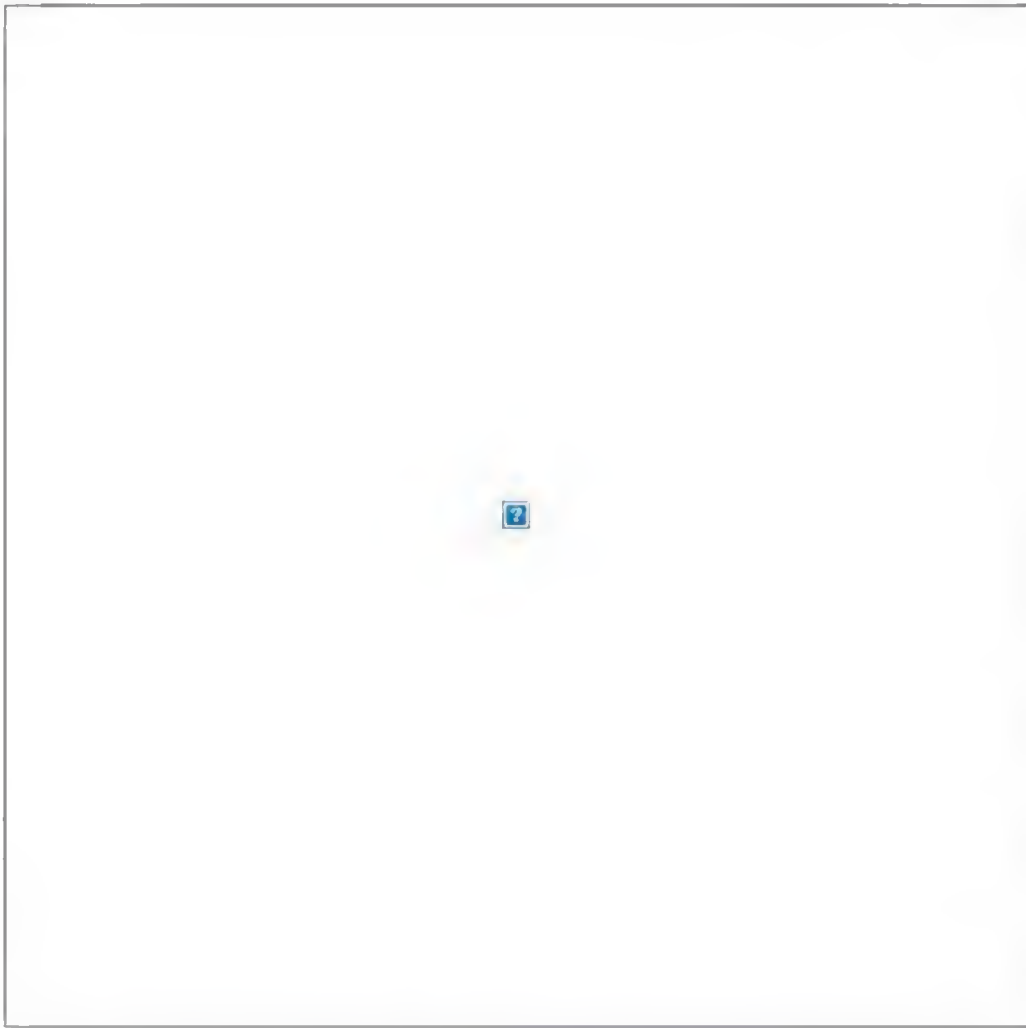
From: [Ring Team](#)
To: [Lee Robert](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Tuesday, September 10, 2019 6:59:36 AM

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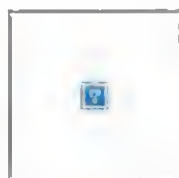
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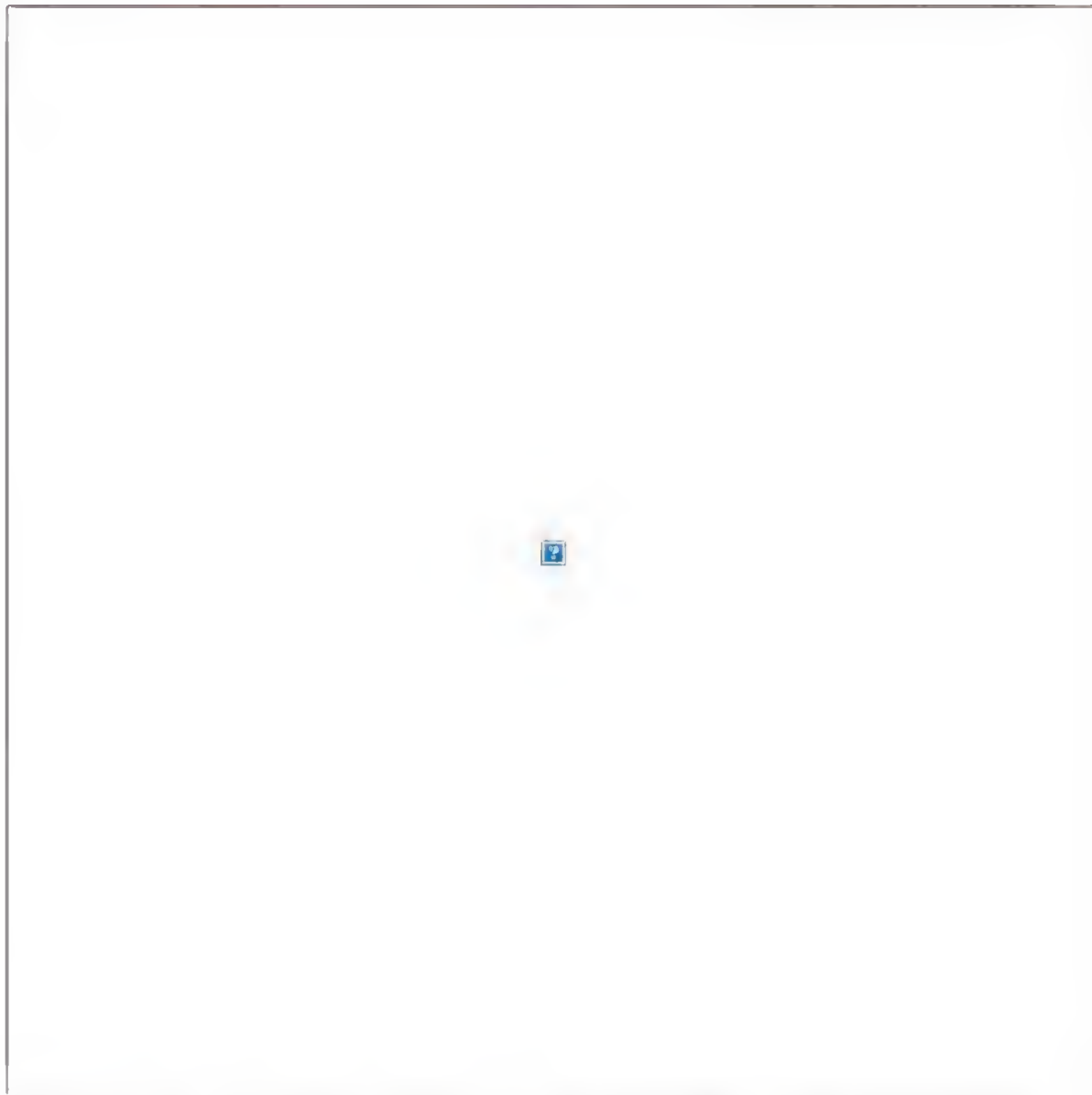
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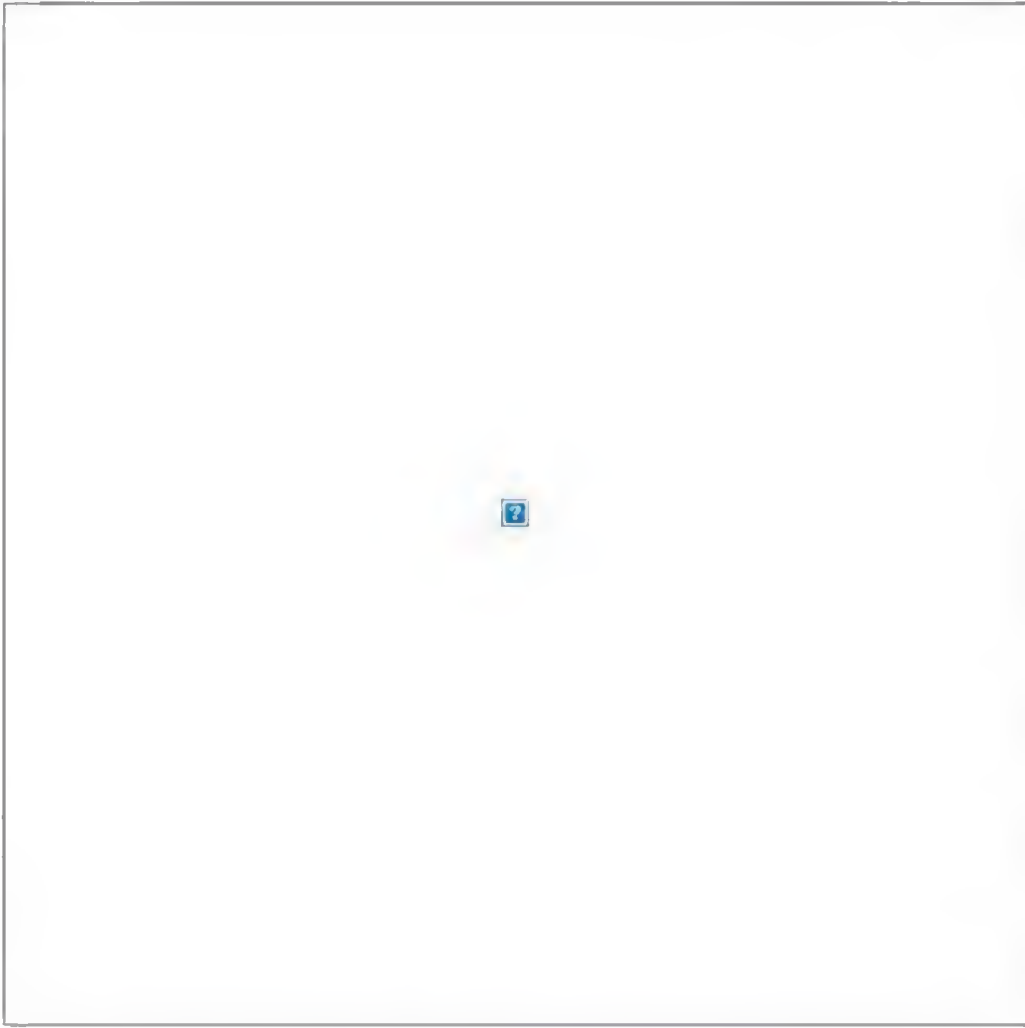
From: [Ring Team](#)
To: [Stubler, Jason](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Tuesday, September 10, 2019 6:59:35 AM

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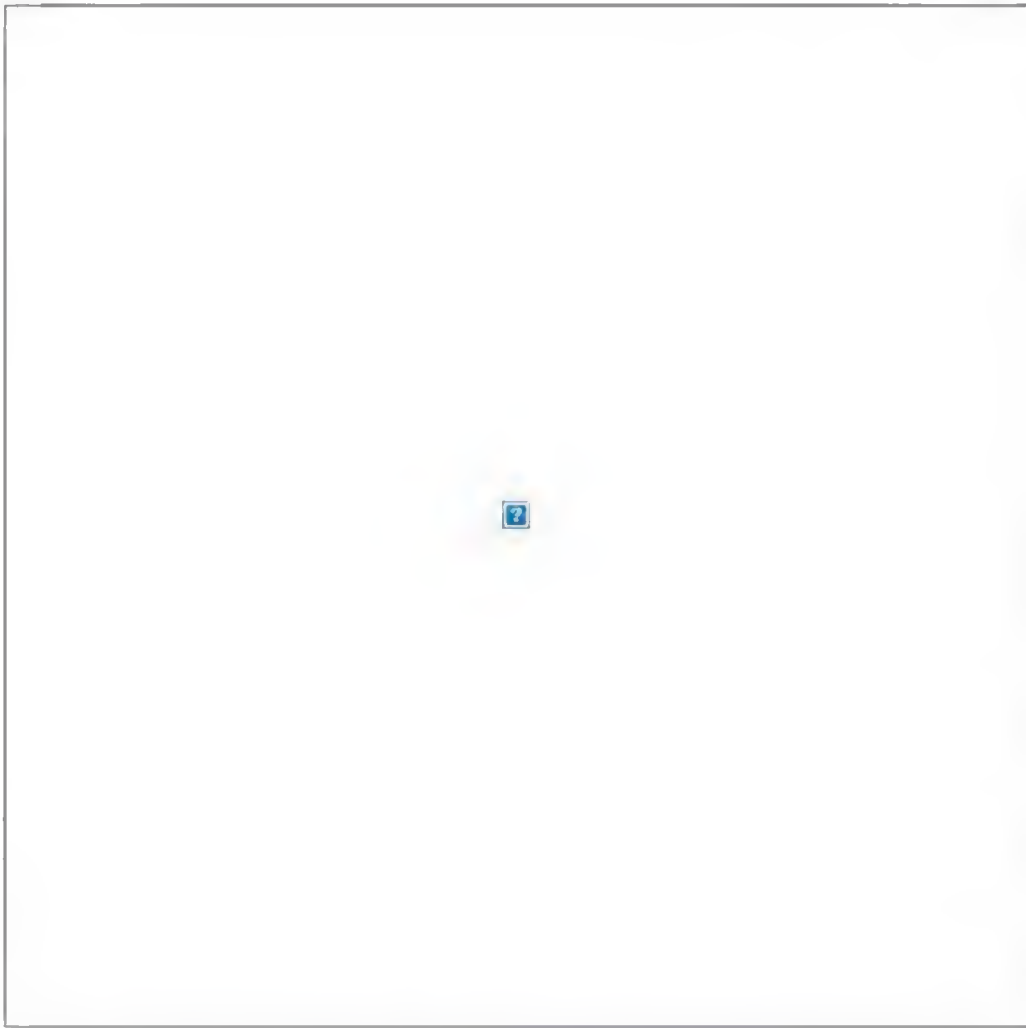
From: [Ring Team](#)
To: [Son Mike](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Tuesday, September 10, 2019 6:59:33 AM

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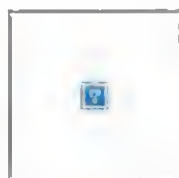
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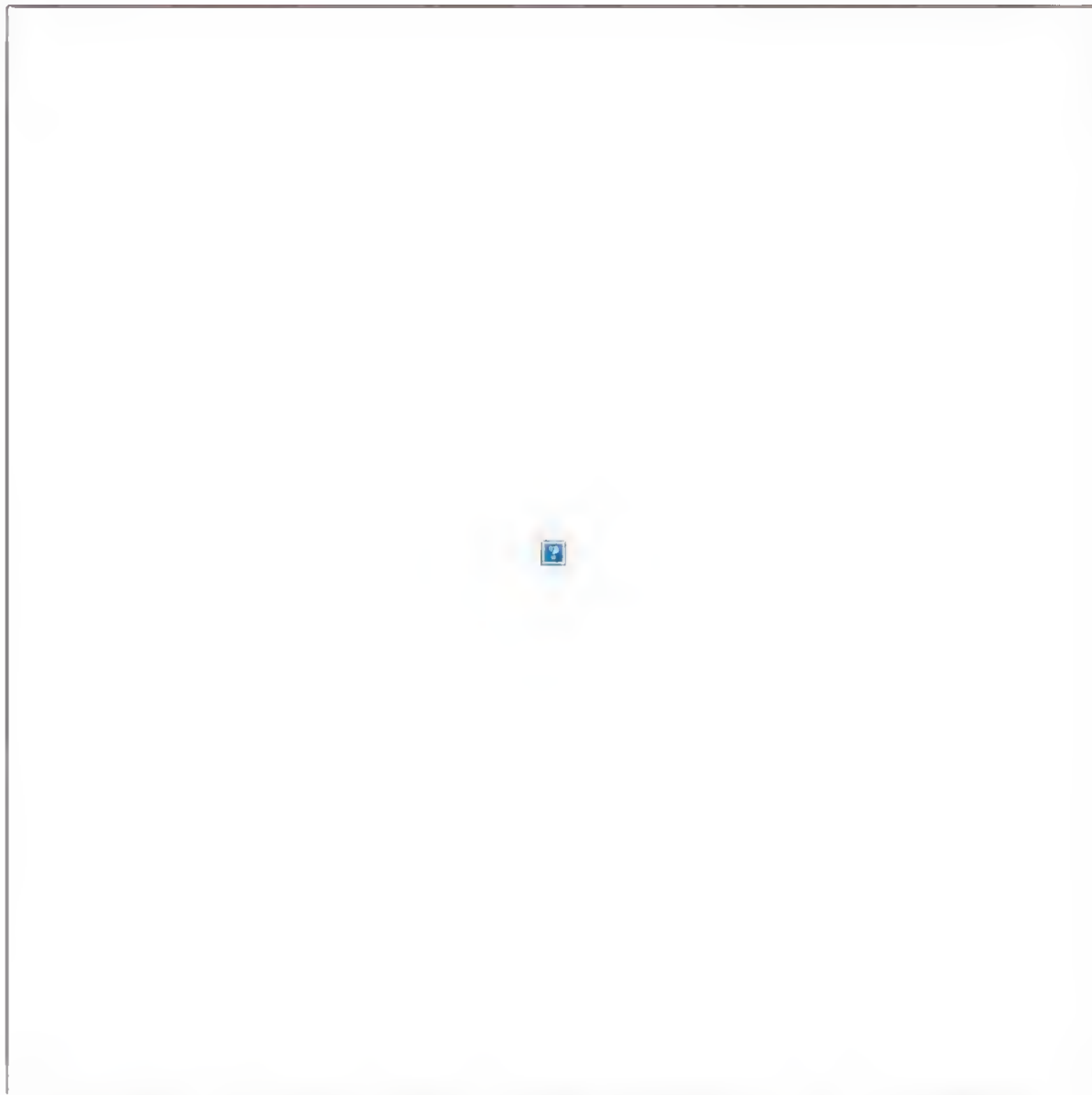
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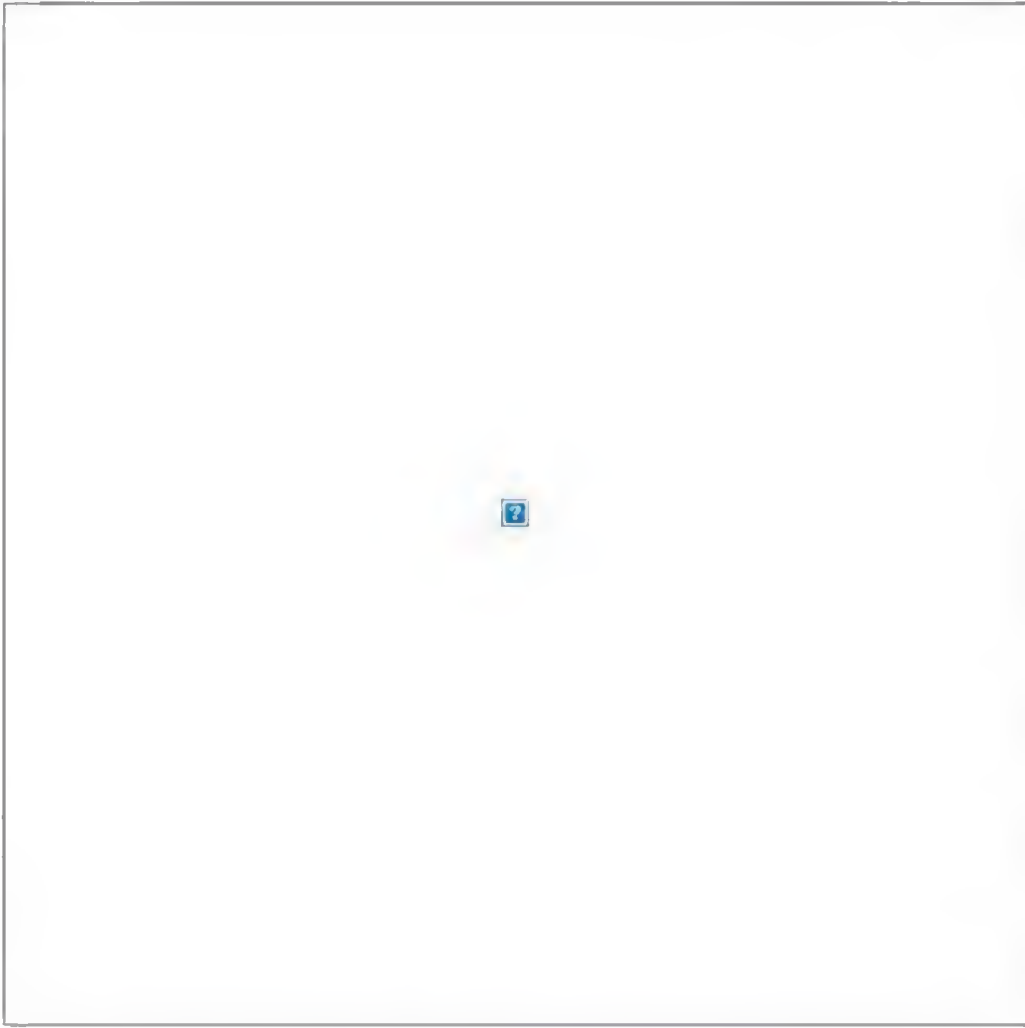
From: [Ring Team](#)
To: [Mannino, Anthony](#)
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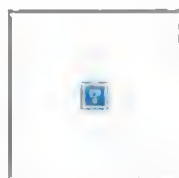
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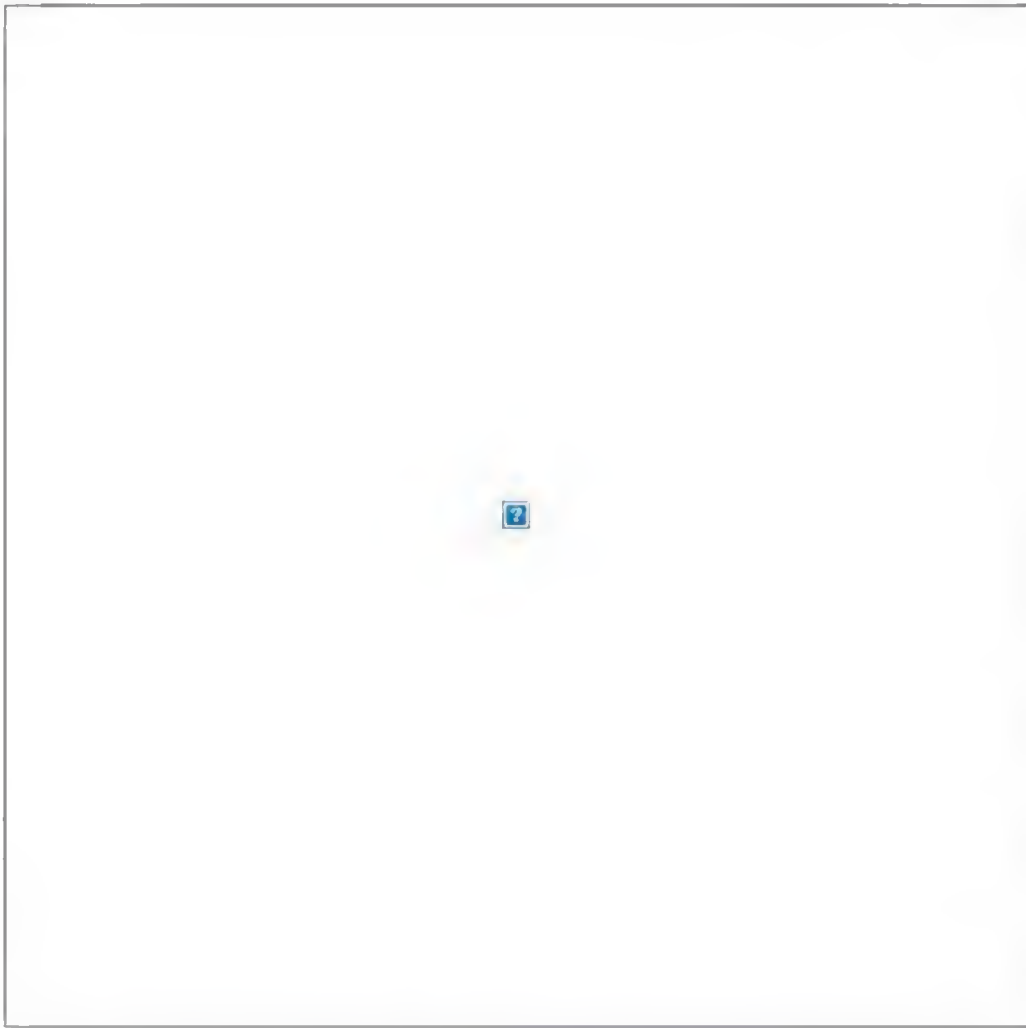
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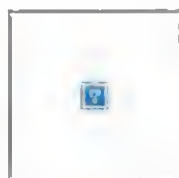
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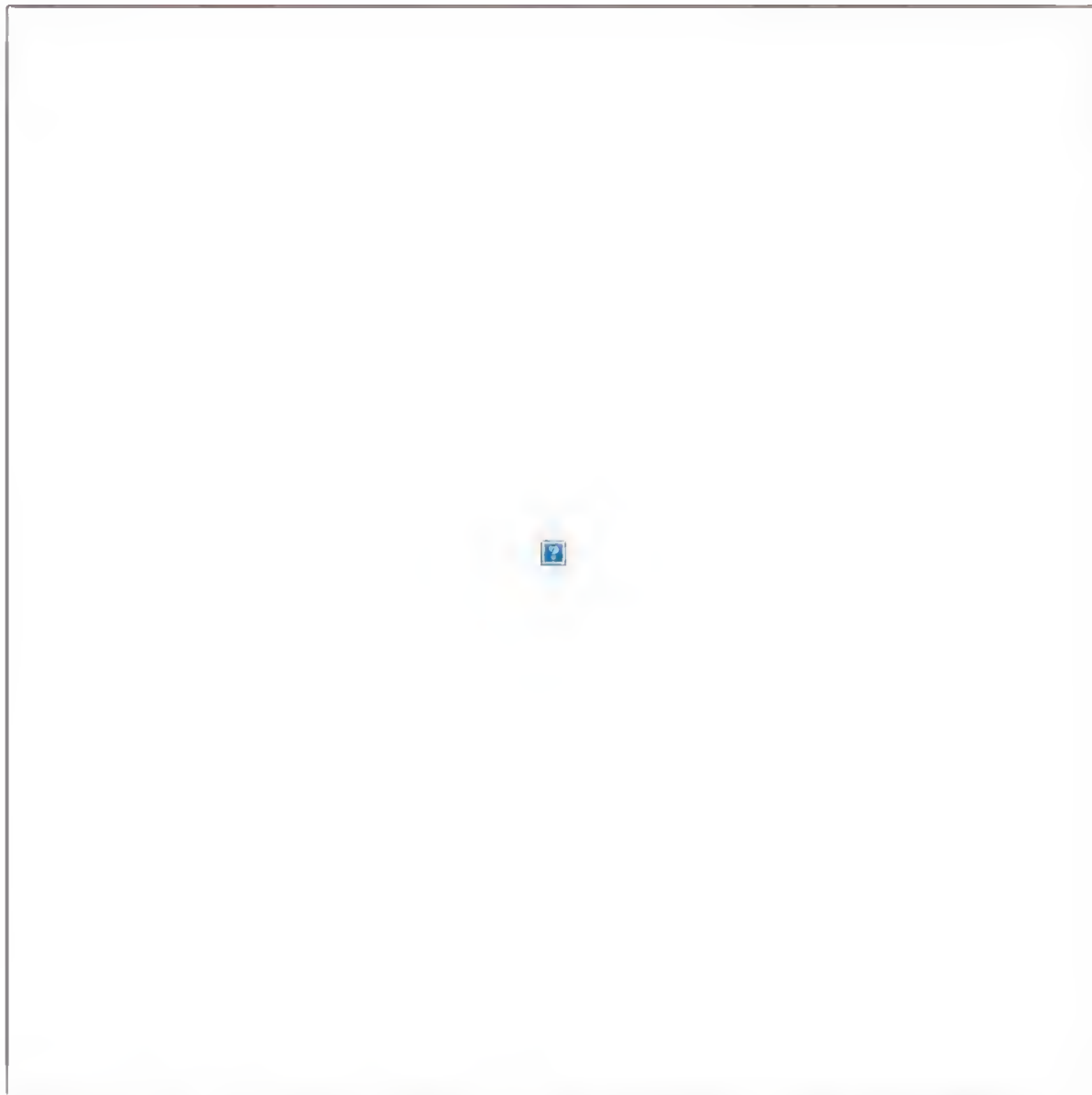
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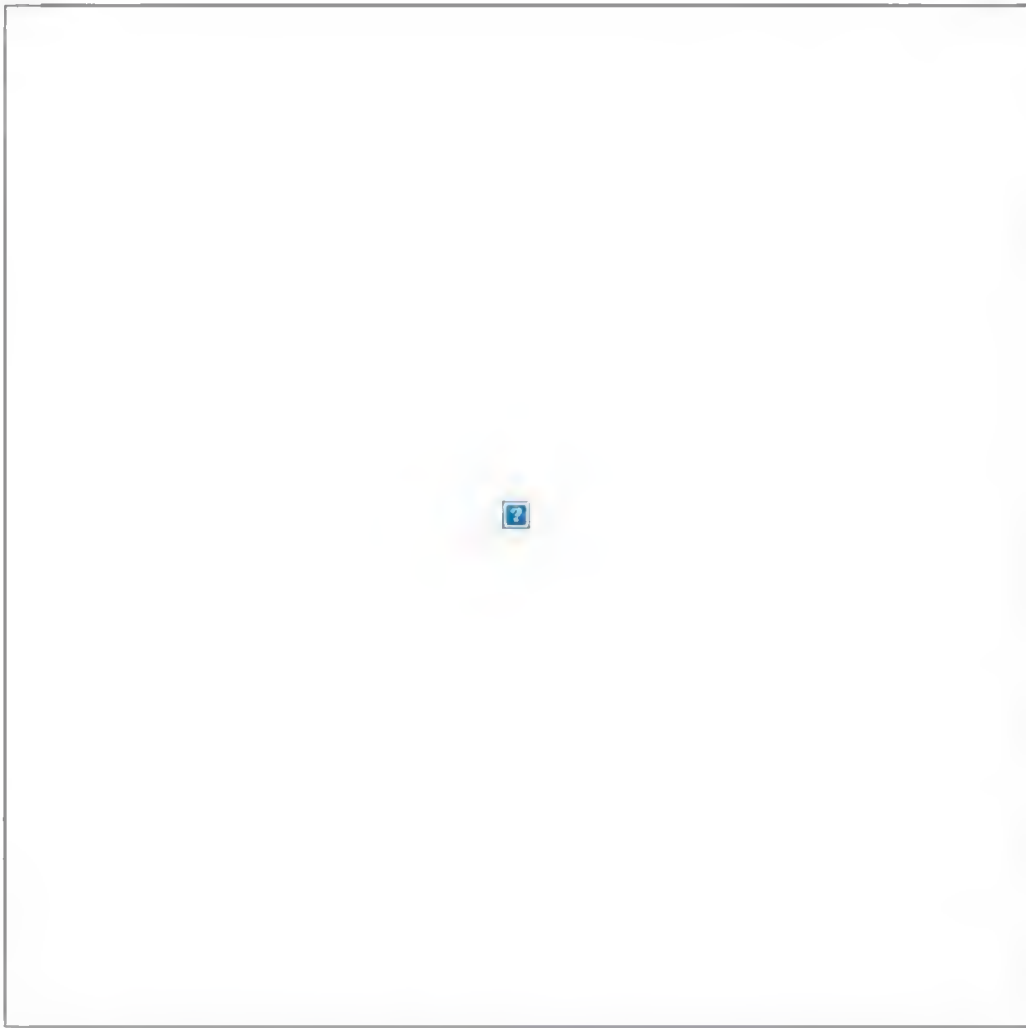
From: [Ring Team](#)
To: [Williams Michaus](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
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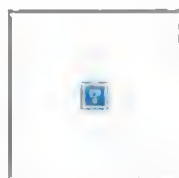
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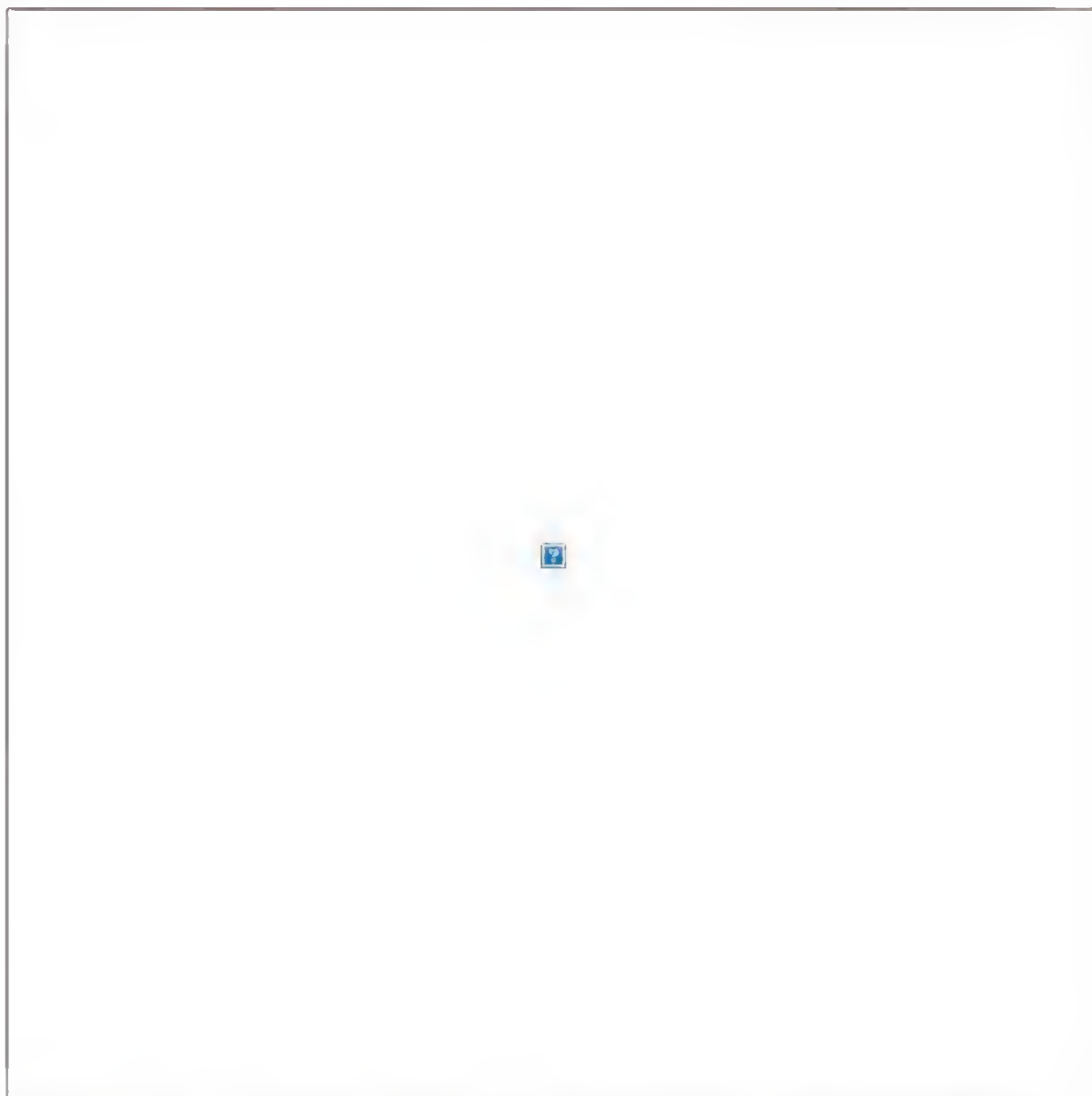
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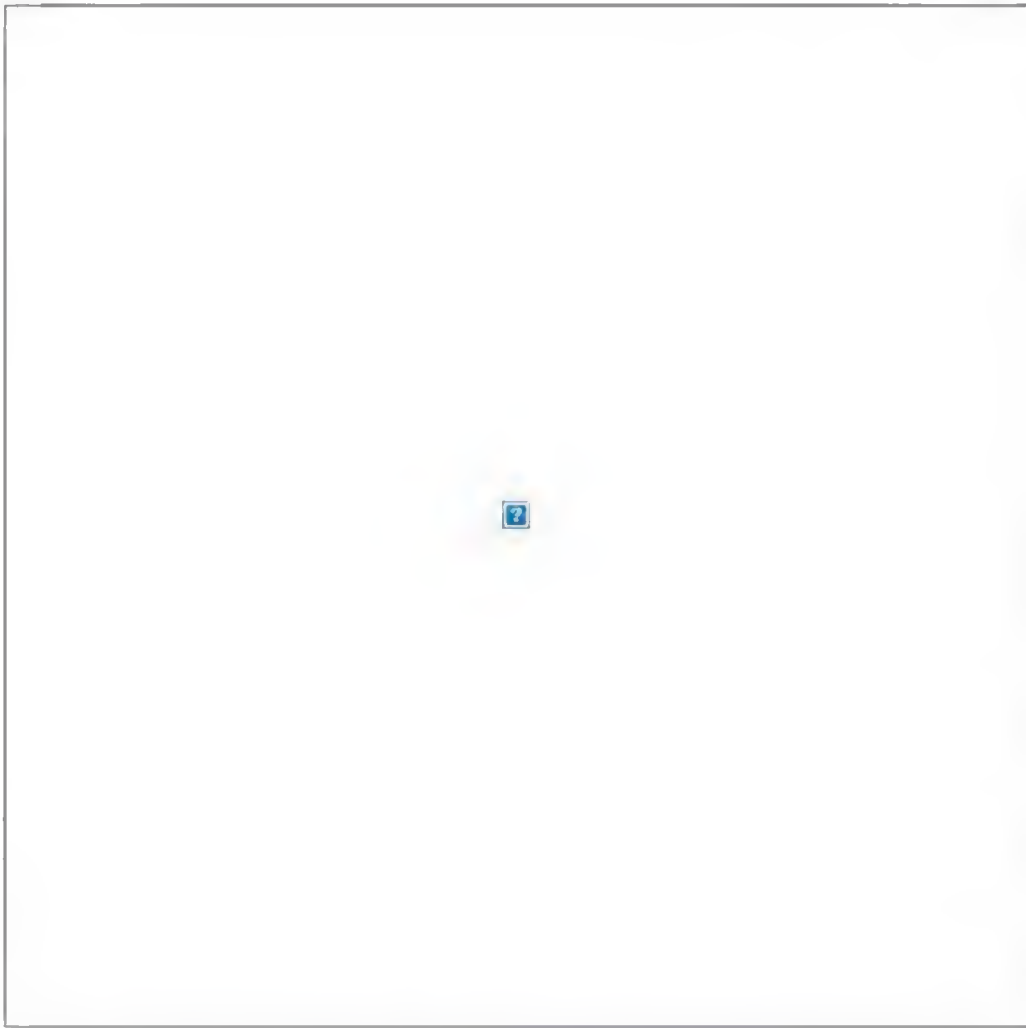
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To: [Ogan, Tim](#)
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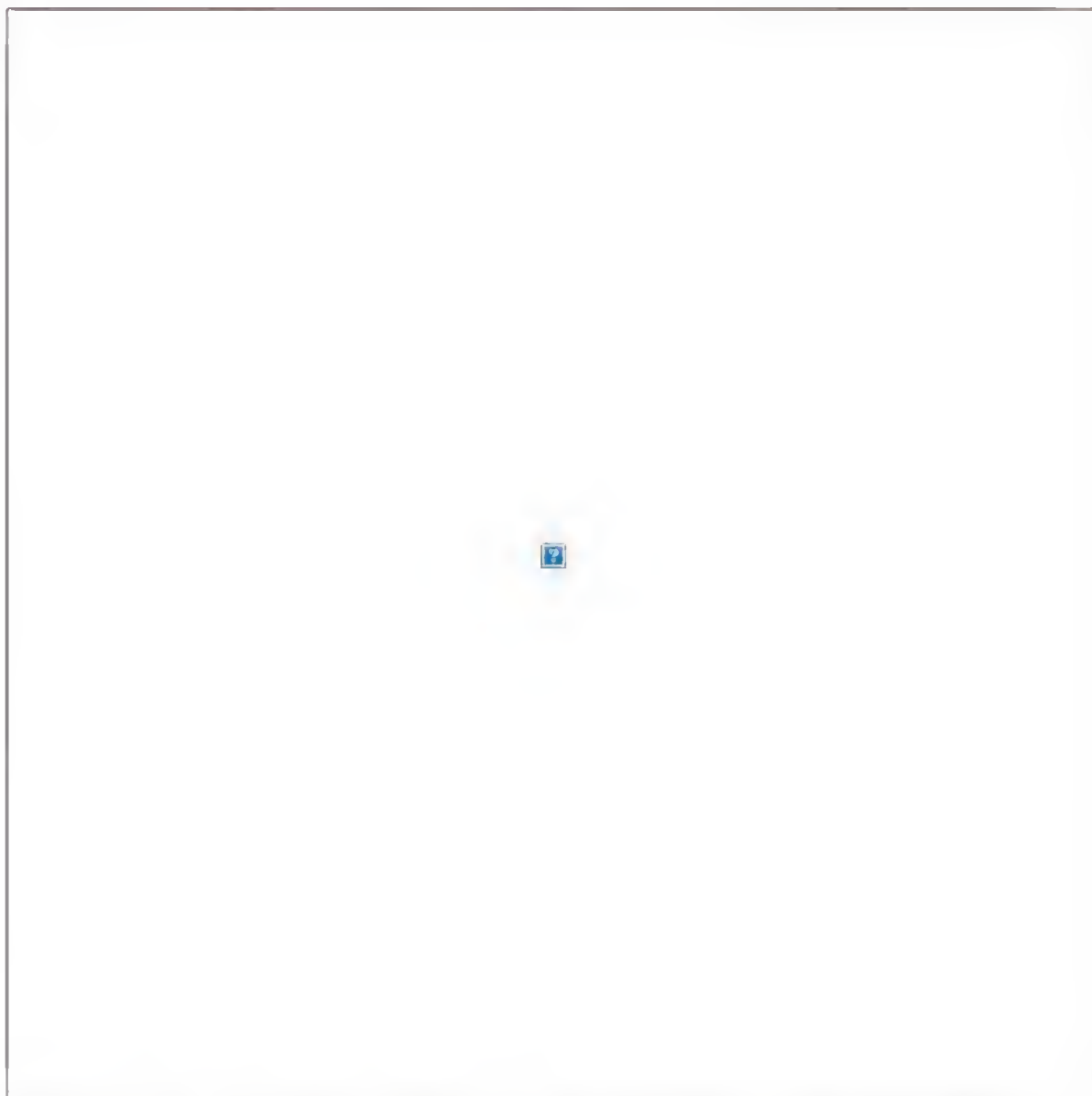
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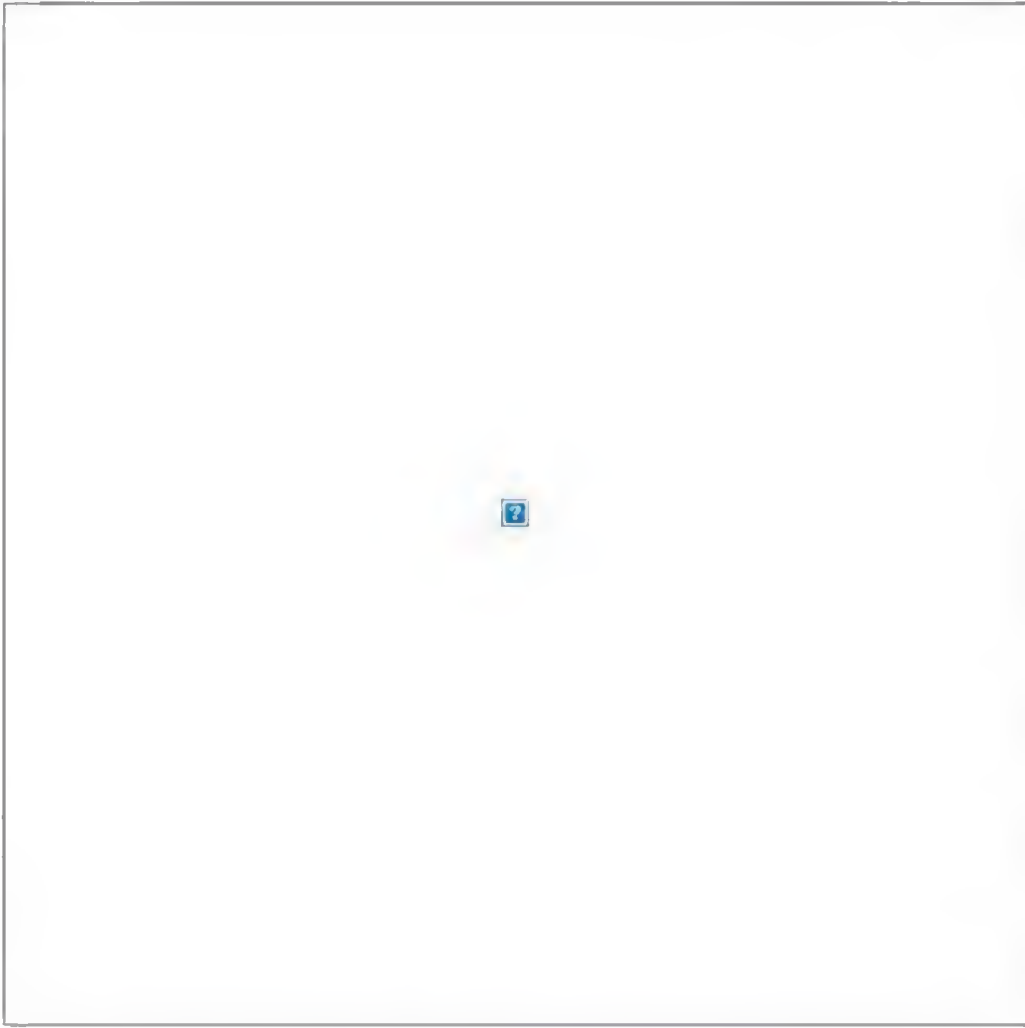
From: [Ring Team](#)
To: [Martin Lee](#)
Subject: Don't Forget to RSVP to Ring's Party at IACP
Date: Wednesday, October 16, 2019 6:59:46 AM

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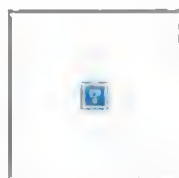
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From: [Ring Team](#)
To: [Artes, Jason](#)
Subject: Don't Miss Out on Black Friday With Ring: Up to \$90 Off!
Date: Friday, November 23, 2018 4:56:50 PM

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*"Alarm" offer valid in U.S. and Canada (except Quebec) only. Offer may not be combined with other discounts or promotions or applied retroactively. Offer valid through 11/22/2018 - 11/26/2018. Shipping and taxes may apply.

*"Spotlight Cam Battery 2-Pack" offer valid in U.S. and Canada only. Offer may not be combined with other discounts or promotions or applied retroactively. Offer valid through 11/22/2018 - 11/26/2018. Shipping and taxes may apply.

*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

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From: Ring Team
To: Erdman, Zane
Subject: Don't Miss Out on Black Friday With Ring: Up to \$90 Off!
Date: Friday, November 23, 2018 4:59:43 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Alarm \$169 only!



[Shop Now](#)



Save \$98 on Spotlight Cam!

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we know they've been on your wish list

Shop Offers



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*"Alarm" offer valid in U.S. and Canada (except Quebec) only. Offer may not be combined with other discounts or promotions or applied retroactively. Offer valid through 11/22/2018 - 11/26/2018. Shipping and taxes may apply.

*"Spotlight Cam Battery 2-Pack" offer valid in U.S. and Canada only. Offer may not be combined with other discounts or promotions or applied retroactively. Offer valid through 11/22/2018 - 11/26/2018. Shipping and taxes may apply.

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From: Ring Team
To: Aron, Jason
Subject: Don't Miss Out: FREE Video Doorbell with Floodlight Cam Purchase.
Date: Monday, November 26, 2018 12:58:55 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

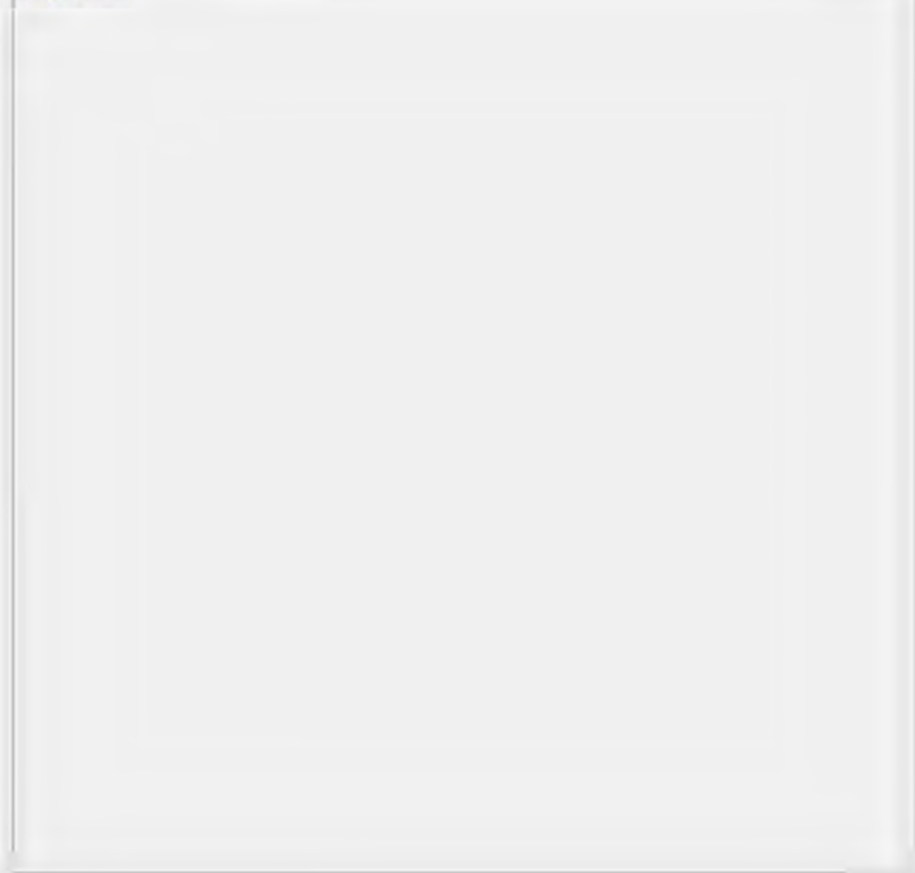
DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Cyber Monday Sale! FLC + FREE RVD for \$249!

[Shop Now](#)

Gift a friend or strengthen your home security.

Shop Offers



[Learn more](#)



Offer valid in U.S. and Canada only. Offer may not be combined with other discounts or promotions or applied retroactively. Offer valid through 11/26/2018. Shipping and taxes may apply.

*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

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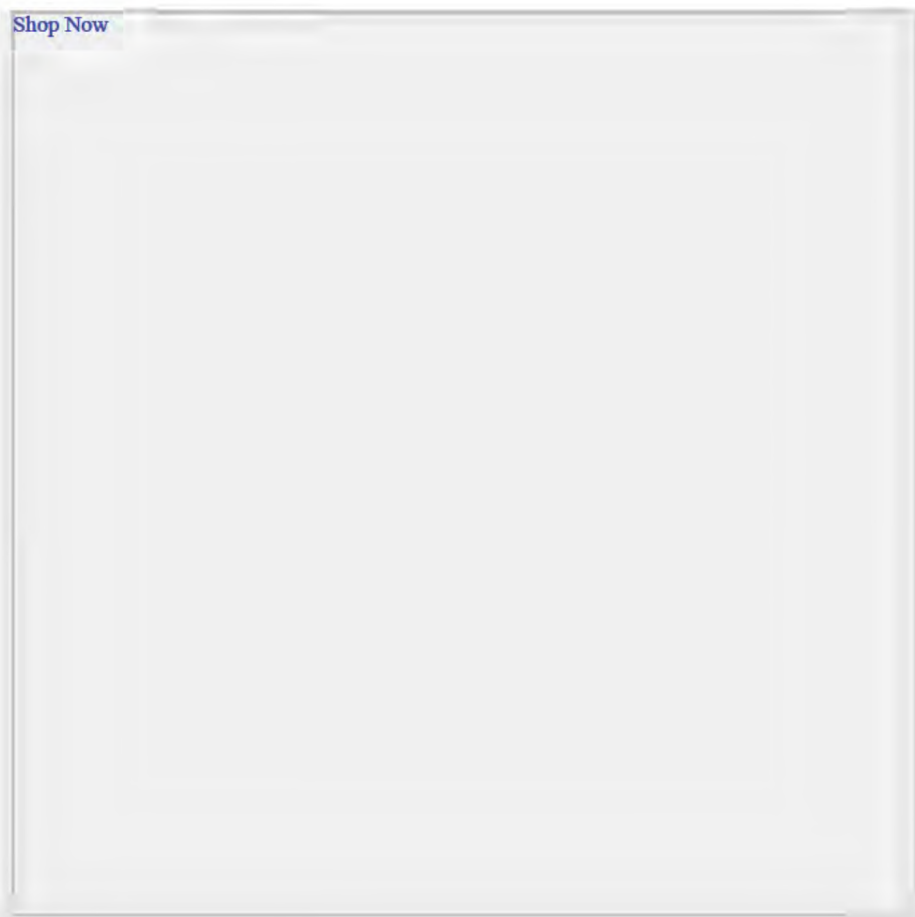
From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: Don't Miss Out: FREE Video Doorbell with Floodlight Cam Purchase.
Date: Monday, November 26, 2018 6:41:16 PM

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From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: Forget Anyone? Ring Has You Covered.
Date: Monday, December 17, 2018 4:35:33 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Last chance for free 2-day shipping...



Stickup Cam Battery, Alarm kit, Video Doorbell



Forget anyone on your list? No need to stress...



Shop Now





Offer valid in U.S. and Canada only. Free 2-day shipping offer valid through 12/18/2018 at 12 p.m. Pacific. Taxes may apply.

*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

Email intended for erdmanz@naperville.il.us.

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From: [Ring Team](#)
To: [Atres, Jason](#)
Subject: Forget Anyone? Ring Has You Covered.
Date: Monday, December 17, 2018 4:25:25 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Last chance for free 2-day shipping...



Stickup Cam Battery, Alarm kit, Video Doorbell



Forget anyone on your list? No need to stress...



Shop Now





Offer valid in U.S. and Canada only. Free 2-day shipping offer valid through 12/18/2018 at 12 p.m. Pacific. Taxes may apply.

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Email intended for arresj@naperville.il.us.

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From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: Forget Anyone? Ring Has You Covered.
Date: Monday, December 17, 2018 4:37:28 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Last chance for free 2-day shipping...



Stickup Cam Battery, Alarm kit, Video Doorbell



Forget anyone on your list? No need to stress...



Shop Now





Offer valid in U.S. and Canada only. Free 2-day shipping offer valid through 12/18/2018 at 12 p.m. Pacific. Taxes may apply.

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Email intended for arsenault@naperville.il.us.

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From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: Free 2-Day Shipping! Wrap Up Your Holiday Shopping with Ring
Date: Saturday, December 15, 2018 3:16:09 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Always home for the holidays! Enjoy free 2-day shipping...



Stickup Cam Battery

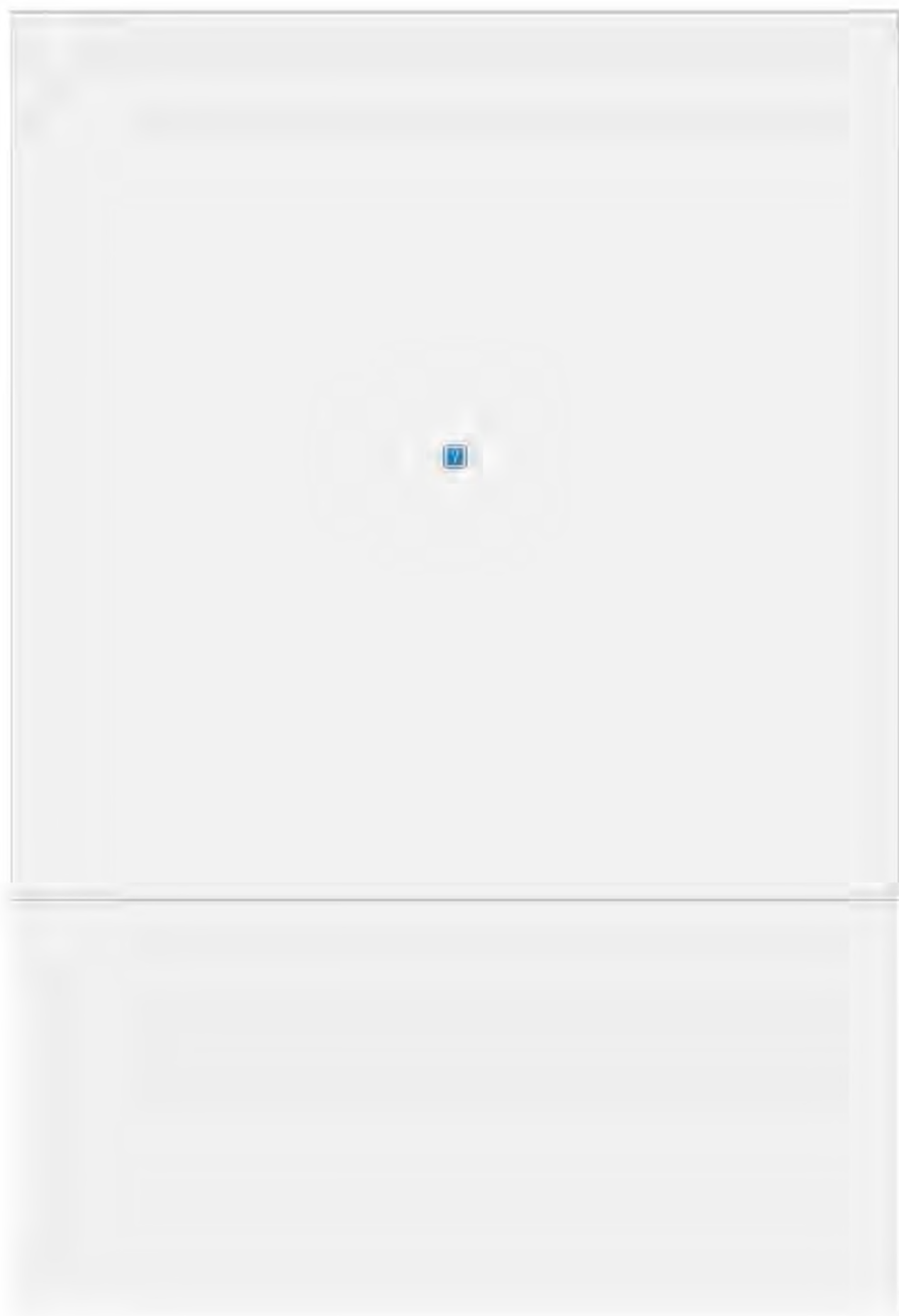


This holiday, give the family a new perspective...



Shop Now





Save \$30 on Video Doorbell 2...



Offer valid in U.S. and Canada only. Free 2-day shipping offer valid through 12/18/2018 at 12 p.m. Pacific. Taxes may apply.

Offer may not be combined with other discounts or promotions or applied retroactively. \$30 RVD2 Discount valid through 12/24/2018 at 11:59 p.m. Pacific. Shipping & taxes may apply.

Email intended for erdmanz@naperville.il.us.

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From: [Ring Team](#)
To: [Arres, Jason](#)
Subject: Free 2-Day Shipping! Wrap Up Your Holiday Shopping with Ring
Date: Saturday, December 15, 2018 3:06:10 PM

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Always home for the holidays! Enjoy free 2-day shipping...



Stickup Cam Battery

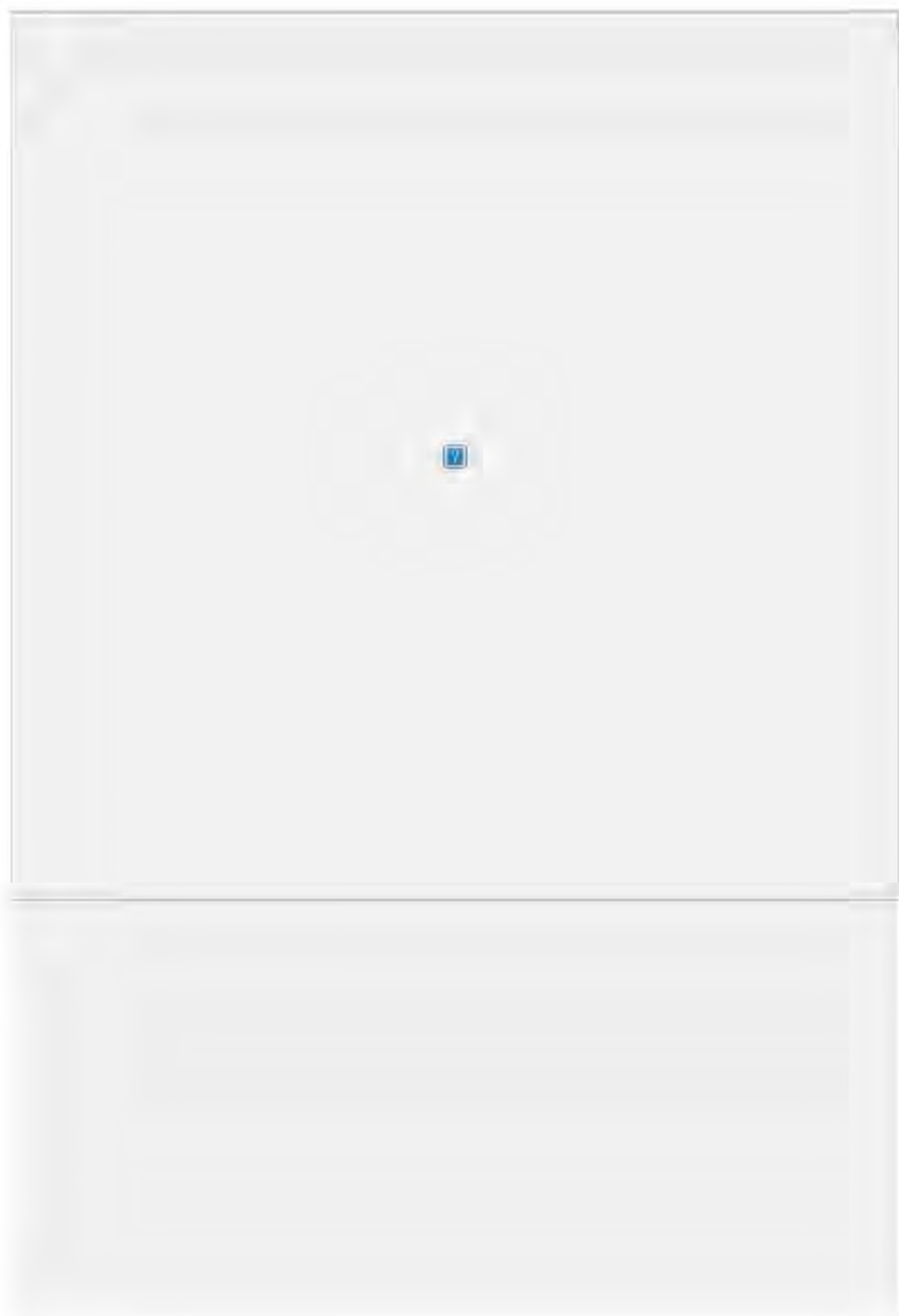


This holiday, give the family a new perspective...



Shop Now





Save \$30 on Video Doorbell 2...



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Offer may not be combined with other discounts or promotions or applied retroactively. \$30 RVD2 Discount valid through 12/24/2018 at 11:59 p.m. Pacific. Shipping & taxes may apply.

Email intended for arresj@naperville.il.us.

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From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: Free 2-Day Shipping! Wrap Up Your Holiday Shopping with Ring
Date: Saturday, December 15, 2018 3:18:37 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Always home for the holidays! Enjoy free 2-day shipping...



Stickup Cam Battery

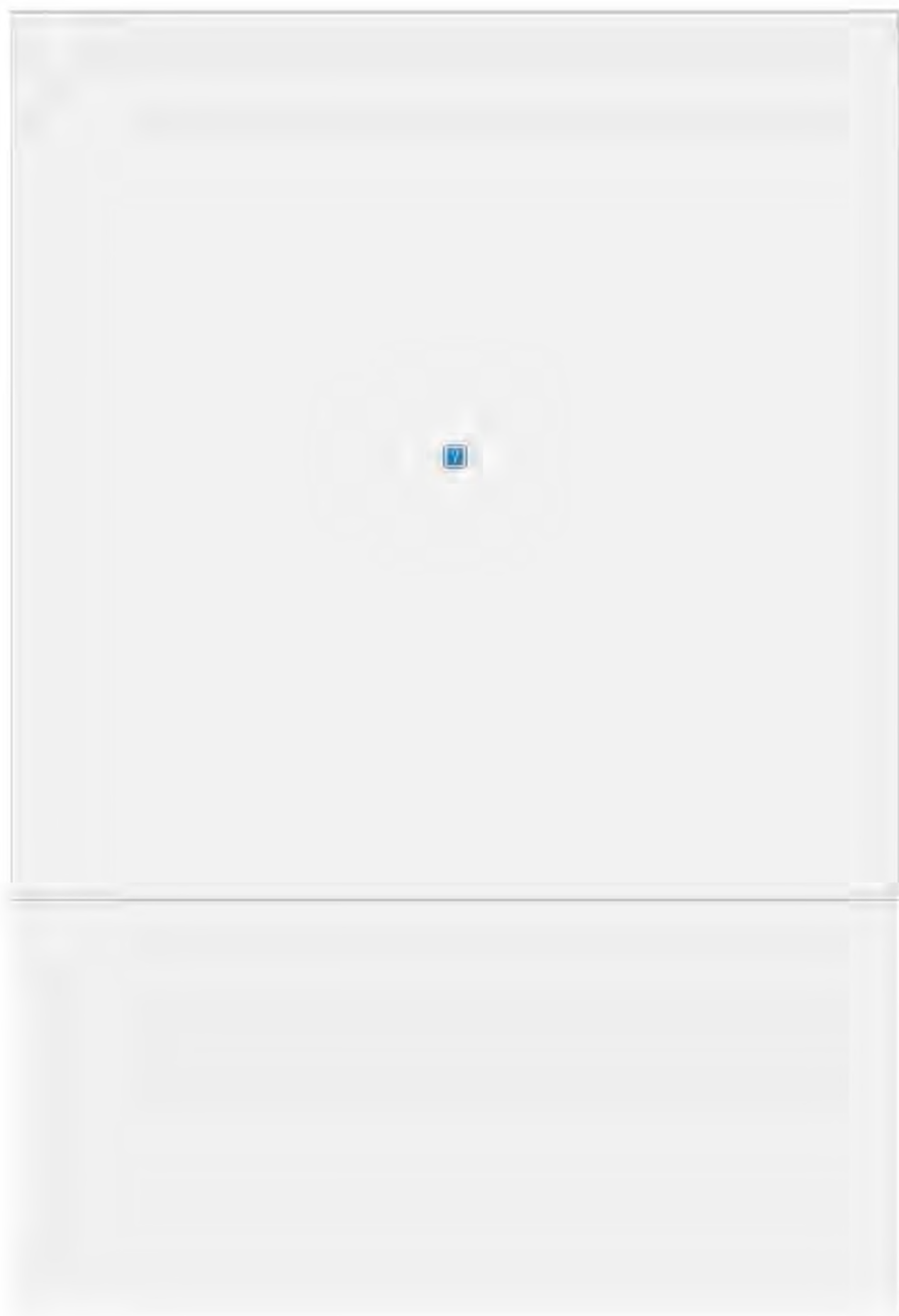


This holiday, give the family a new perspective...



Shop Now





Save \$30 on Video Doorbell 2...



Offer valid in U.S. and Canada only. Free 2-day shipping offer valid through 12/18/2018 at 12 p.m. Pacific. Taxes may apply.

Offer may not be combined with other discounts or promotions or applied retroactively. \$30 RVD2 Discount valid through 12/24/2018 at 11:59 p.m. Pacific. Shipping & taxes may apply.

Email intended for arsenault@naperville.il.us.

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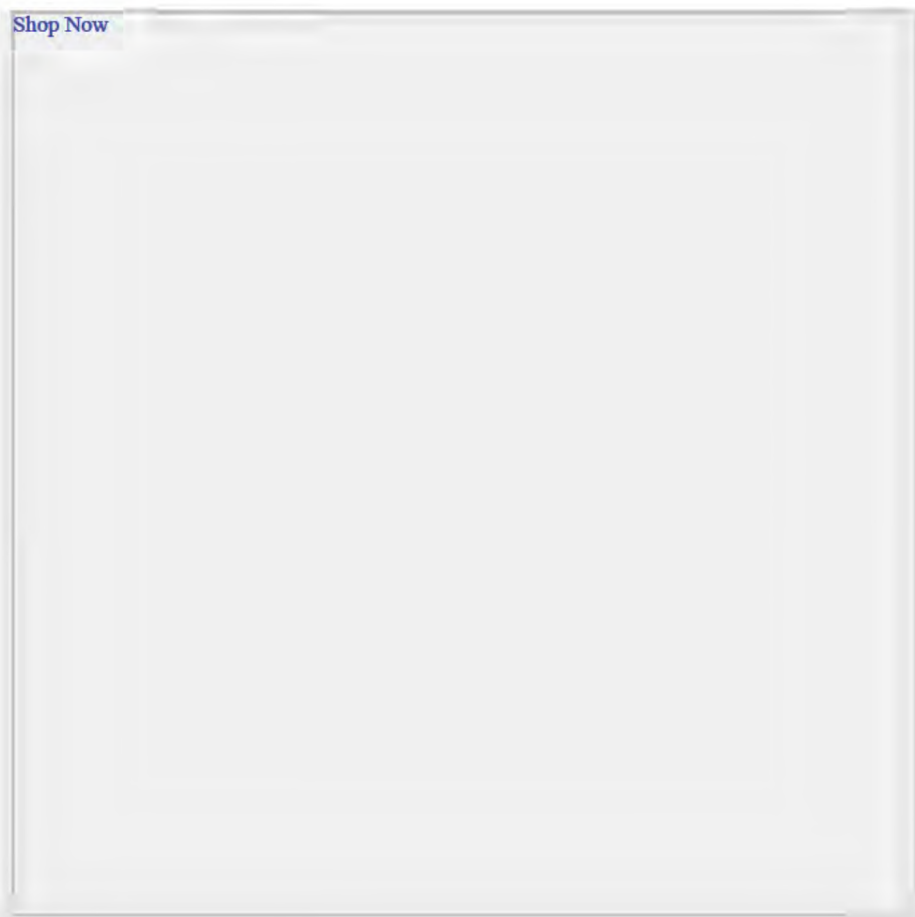
From: Ring Team
To: Erdem, Zaid
Subject: FREE Video Doorbell with Floodlight Cam Purchase.
Date: Monday, November 26, 2018 7:52:36 AM

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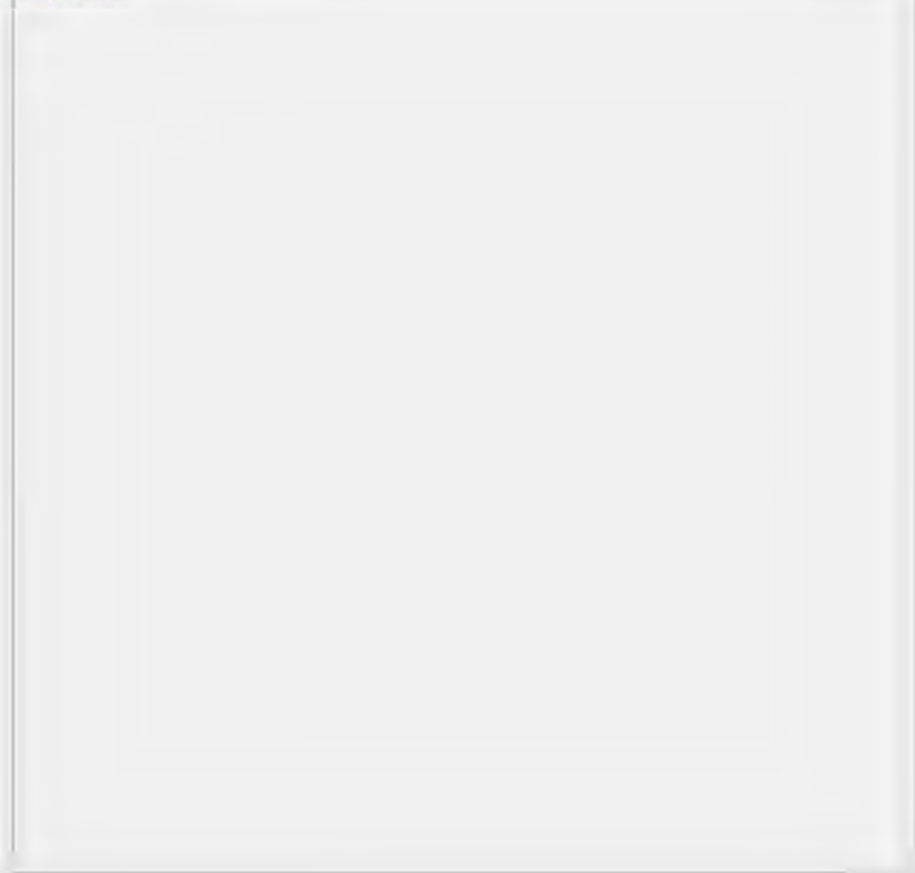
Cyber Monday Sale! FLC + FREE RVD for \$249!

[Shop Now](#)

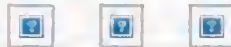


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From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Subject: Fwd: FORM MOU - Naperville PD
Date: Monday, November 19, 2018 11:27:26 AM
Attachments: [FORM MOU - Naperville PD.docx](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Jason,

Good timing, as I just heard back from legal yesterday. See below/attached for their response. The only thing outstanding is that we have not yet worked out an internal process for providing notifications of updates--we are meeting on Wednesday on this so I'll keep you posted on that.

Adeline

Adeline Guyenne



1523 26th St
Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

----- Forwarded message -----

From: <ana.pratt@ring.com>

Date: Sun, Nov 18, 2018 at 1:57 PM

Subject: Re: FORM MOU - Naperville PD

To: Adeline Guyenne <adeline.guyenne@ring.com>

Cc: <legal@ring.com>, August Cziment <a@ring.com>, Raymond Pollum <raymond.pollum@ring.com>

Hi Adeline,

We are aware of the comment under the confidentiality section.

As for the change in the Privacy and Terms, please confirm with Ray if your team is okay providing notifications of updates. If so, then we are okay to sign. I've attached a clean version with the revision to the terms section included.

On Oct 24, 2018, at 12:05 PM, Adeline Guyenne <adeline.guyenne@ring.com> wrote:

Hi Team,

Please see the attached for proposed MOU changes from Naperville PD.

Best.
Adeline

Adeline Guyenne



1523 26th St
Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

----- Forwarded message -----

From: **Arres, Jason** <ArresJ@naperville.il.us>

Date: Tue, Oct 23, 2018 at 4:23 PM

Subject: FORM MOU - Naperville PD

To: Adeline Guyenne <adeline.guyenne@ring.com>

One proposed change to the privacy piece and just an fyi regarding confidentiality. We are ready to sign up when we hear back.

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

<FORM MOU - Naperville PD.docx>

From: [Sami Tahari](#)
To: [Munch, Kelley](#); [Morgan Culbertson](#)
Subject: Fwd: Naperville PD Post Onboarding Welcome
Date: Tuesday, March 26, 2019 4:46:26 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Note from Chief Arres to push the alert yesterday. Apologies for the delay.

----- Forwarded message -----

From: Sami Tahari <sami.tahari@ring.com>
Date: Thu, Mar 21, 2019 at 1:23 PM
Subject: Re: Naperville PD Post Onboarding Welcome
To: Arres, Jason <ArresJ@naperville.il.us>, Morgan Culbertson <morgan.culbertson@ring.com>
Cc: Munch, Kelley <MunchK@naperville.il.us>, Kyle Demmin <kyle.demmin@ring.com>, Son, Mike <SonM@naperville.il.us>, Anderson, Kathleen <Andersonk@naperville.il.us>

Confirmed! In-app alert will go out on Monday and your Portal will activate for comments, posts and video requests.

On Thu, Mar 21, 2019 at 12:23 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Sami,

We are ready for the alert to go out. Can you please have it go out on Monday?

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Sami Tahari [mailto:sami.tahari@ring.com]
Sent: Wednesday, March 13, 2019 4:56 PM
To: Arres, Jason <ArresJ@naperville.il.us>; Munch, Kelley <MunchK@naperville.il.us>;
Kyle Demmin <kyle.demmin@ring.com>
Subject: Naperville PD Post Onboarding Welcome

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DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Greetings,

Thank you both for your help with coordinating the Neighbors onboarding session today.

Invitations to join Portal went out to the user list provided, however Ring will not activate your Portal until the in-app alert goes out. My team is standing by for when you're ready.

Kelley, we will re-send an email to you and Morgan that includes the announcement materials. Please ask Morgan for any suggestions or assistance with developing your announcement. Don't forget to include your custom link and text to download code!

[Here is a link to the Olathe PD Facebook contest.](#) Something similar (perhaps in a few weeks or so) could be a great way to post a popular Facebook post, drive Neighbors downloads and generate donation devices for the community.

Attached as some PDFs of your postcards/flyers that feature the Naperville PD logo. There is also a social media asset that you can share.

As answers to your and your team's questions from today come in we will share them with you.

Lastly, we will send the below information to the user list so they can reference some information to refresh their knowledge of Portal. I will add a note that their accounts are meant to explore Portal, but they should not comment, post or submit video request until they have the green light from their supervisors.

Please reach out with any questions and thank you again!

Best,

Sami & Kyle

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

Creating an Account

**Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
 1. Sign in → click on the blue profile icon in the upper right corner → **My Profile**
 2. Click **Select Alert Zone**
 3. Choose an **Alert Zone**
3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

*For Ring's law enforcement guidelines, please click [here](#).

Special Offers for Law Enforcement

1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <https://download.ring.com/naperville>

2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBNAPERVILLE** and be sure to check out using your department email address (example@naperville.il.us)

*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at sami@ring.com or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon!

Best,

Sami

--

Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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Sami Tahari
Partner Success Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

[Neighbors Portal Resource Center](#)

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Sami Tahari
Partner Success Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Questions about Portal? Visit the [Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Ring Team](#)
To: [Marshall, Robert](#)
Subject: Get Your 5 Free Ring Devices
Date: Monday, November 5, 2018 3:57:35 PM

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Tips and Tricks for Your Ring Video Doorbell 2



Thank you for joining Ring's event
with Jamie and Shaq at IACP

2018!

As promised, we will be sending you 5 free Ring devices that you can keep or distribute to your department and/or community. Please click the [Get Your Free Devices](#) button below to proceed to your pre-populated cart on Ring.com where an automatic discount will apply. Simply check out using this email address and fill in your shipping details.

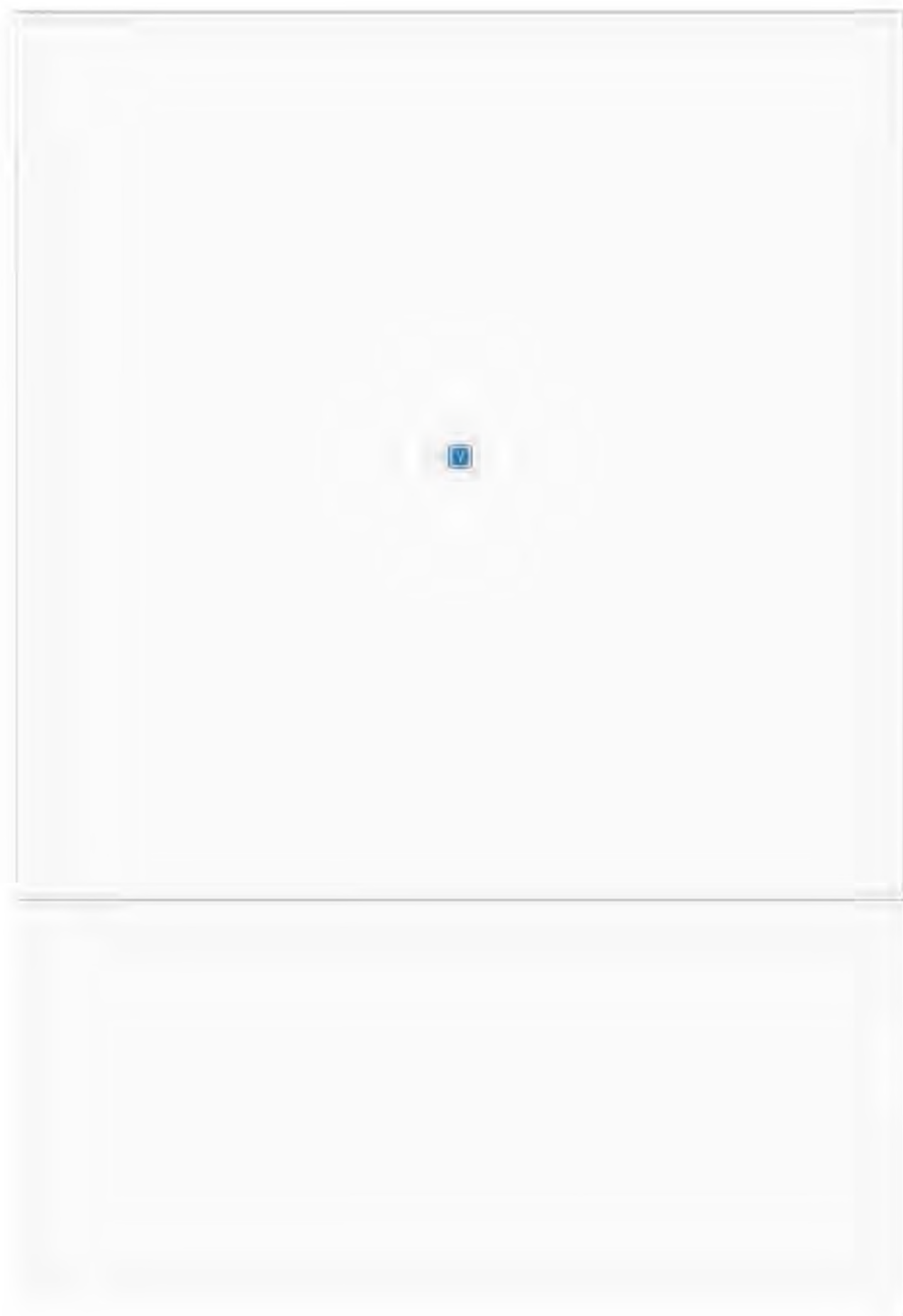
[Get Your Free Devices](#)

But wait, there's more...

In our mission to reduce crime, we've developed Video Doorbells, Security Cameras, Alarm Systems, and a free digital neighborhood watch app called Neighbors. We call this the 'Ring Platform', which millions of Americans are currently using today.

Now we're inviting law enforcement to access this platform and utilize a new crime-fighting tool. It's called the Neighbors Portal, and it's completely free for law enforcement. [Reply to this email](#) to schedule a time to discuss how the Neighbors Portal can help your department and community.

Watch the videos below to see how the Neighbors Portal helped both Winter Park Police Department and Volusia County Sheriff's Office solve crimes.





For assistance with your order, email neighbors.iacp@ring.com



Offer expires on 10/1/2019. Offer intended for marshallr@naperville.il.us and is non-transferable. Valid only for the items in the pre-populated cart. Valid for one use per customer. Cannot be applied to previous orders on Ring.com. Cannot be combined with other codes/promotions. Cannot be exchanged or returned for cash. This promotional offer may be modified or terminated at any time without notice

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From: [Ring Team](#)
To: [Agres, Jason](#)
Subject: Give Them Video Doorbell 2 and Save \$30
Date: Sunday, December 9, 2018 9:51:21 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Deck their front doors!



Buy Now



*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

Email intended for arnesj@naperville.il.us

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From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: Give Them Video Doorbell 2 and Save \$30
Date: Sunday, December 9, 2018 9:59:10 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Deck their front doors!



Buy Now



*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

Email intended for arsenault@naperville.il.us.

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From: [Ring Team](#)
To: [Smith, Julie](#)
Subject: Happy National Night Out!
Date: Tuesday, August 6, 2019 5:11:26 PM

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DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Dear NNO Partner,

It has been a pleasure helping you plan for your event and on behalf of the entire Ring Team, we appreciate all of the work you are doing to make your neighborhoods safer.

As your attendees enjoy your event feel free to post photos and mention @Ring on Facebook and Instagram.

Don't forget to check out the new digital neighborhood watch app - Neighbors by Ring. Download it for free today and learn more by clicking [here](#).



Happy National Night Out,
The Ring Team

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Headcount for Onboarding next week
Date: Monday, March 4, 2019 8:29:59 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Good evening,

Do you have a total headcount for the two training sessions next week? I want to ensure we have enough training materials.

Thank you!

Best,

Sami

--

Sami Tahari
Account Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Ring Team](#)
To: [Mackenzie, Kathy](#)
Subject: Hi Kathy, just a quick question about your Ring Video Doorbell Pro
Date: Monday, March 11, 2019 7:13:39 PM
Attachments: [ATT00001.png](#)
[ATT00002.png](#)

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How likely are you to recommend
Ring Video Doorbell Pro to a friend or colleague?



0 - Not likely

10 - Very likely

The email was sent by AskNicely on behalf of Ring

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From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: Hi Zarine, just a quick question about your Ring Floodlight Cam
Date: Wednesday, October 24, 2018 1:04:22 AM
Attachments: [ATT00001.png](#)
[ATT00002.png](#)

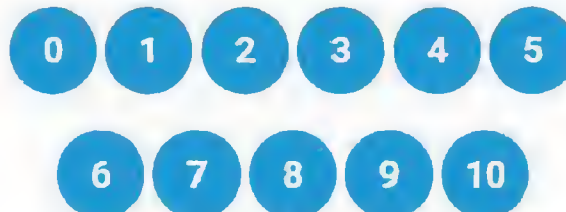
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Your feedback is critical in making sure we offer the best product and experience to our customers. Let us know below!

How likely are you to recommend
Ring Floodlight Cam to a friend?



0 - Not likely

10 - Very likely

The email was sent by AskNicely on behalf of Ring

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From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: Hurry, Save up to \$98 on Holiday Deals!
Date: Tuesday, November 20, 2018 7:07:24 AM

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Alarm camera kit exclusively on [Ring.com](#)



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Shop the smartest gifts this season



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Offer valid in U.S. and Canada (except Quebec) only. Offer may not be combined with other discounts or promotions or applied retroactively. Offer valid through 12/31/2018. Shipping and taxes may apply.

*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

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From: [Stacey Cooke](#)
To: [Marshall, Robert](#)
Subject: IACP Connect
Date: Tuesday, October 2, 2018 1:35:47 PM

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Chief Marshall,

I see you rsvped for our event on the October 7th and we look forward to meeting you. I wanted to get in touch prior to introduce myself. I handle city partnerships for Ring and I wanted to discuss our subsidy program with you. Please see details on our partnership below and let me know if you would be interesting in discussing. Thank you.

Ring wants to help reduce crime in the City of Naperville!

Ring is excited to propose a solution to the City of Naperville to help prevent residential burglaries and assist in the investigation of crimes in your community.

Overview

In an effort to reduce local crime and make our neighborhoods safer, Ring has successfully partnered with cities nationwide to implement a home security subsidy program. The subsidy program allows residents to purchase Ring devices at a discounted price, so we can make smart home security accessible to everyone.

About Ring

Ring is on a mission to reduce crime in neighborhoods. With a Ring Video Doorbell at your door and Security Cameras around the home, you can create a Ring of Security around your entire property and stop crime in its tracks.

Ring Video Doorbells and Security Cameras send you instant alerts on your phone, tablet and PC whenever motion is detected. Answer the alert, and you can see, hear and speak to people on your property from anywhere. If you catch something suspicious, Ring also lets you share the videos with neighbors and local law enforcement, so you can all work together to reduce local crime.

Program Details

Ring will give residents \$50 off any Ring Video Doorbell or Security Camera, and the city will match that offer with a \$50 subsidy. Together, we can offer a \$100 discount on Ring products to help residents protect their homes and reduce crime in their neighborhoods.

The subsidy can take place at an in-person event or an online code redemption system. A combo of both can also be done. We will work with the city to structure a partnership that works for the individual needs.

Ring recently partnered with the 16 cities in California to help residents prevent package thefts and home burglary attempts. For example a \$25,000 allocation was granted by Arcadia, allowing 500 residents to protect their homes with smart security. In return, the city has seen a reduction in residential burglaries. In late 2018 Arcadia will invest another \$25,000 in the program in their mission to reduce crime in Arcadia.

Ring allows residents to work together with neighbors and local law enforcement to reduce crime in

neighborhoods, so we can help make our communities safer for all.

--

Stacey Cooke
National Events Marketing Manager

VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9



1523 26th St
Santa Monica, CA 90404

Stacey.Cooke@ring.com
(410) 591-8238

<https://stacey-cooke.youcanbook.me/>

As seen on:

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

Attachments area

From: [Ring Team](#)
To: [Arres, Jason](#)
Subject: Important: Your subscription payment has failed
Date: Saturday, January 19, 2019 3:01:29 PM

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RING



Subscriber Photos



Profile



Important Account Alert

Hi Jason,

Your subscription payment for \$3.00 has failed. We'll try charging your account again tomorrow. To avoid service interruptions, please visit your [account page](#), and review your billing information.

Have any questions? Give us a call at 800.656.1918. Our team is here to help.

Best,
The Ring Team

[Update Payment Info](#)



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From: [Ring Team](#)
To: [Quigley, Ann](#)
Subject: Incident Near Your Home: Naperville Police Department needs your help!
Date: Wednesday, May 1, 2019 11:23:55 AM

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This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Det. Ann Quigley of the **Naperville Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Det. Quigley** of the **Naperville Police Department** is seeking videos recorded between: **April 29th from 1:00 PM to 4:00 PM**

A message from **Det. Quigley**:

I am investigating an attempted burglary in the area. Neighbors rpt seeing a truck, poss a black Chevy Silverado, in the area twix 1:30 p.m.-2:45p.m. The incident is believed to have occurred between 3:00-3:30 p.m. I am looking for any video that may show the truck or poss suspect. Thank you!

[Share Videos](#)

[Review Videos](#)

Ring login required

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, if you'd like to take direct action against crime in your community,

this is a great opportunity by sharing your Ring videos and your contact information with **Det. Quigley** of the **Naperville Police Department**.

This is a time-sensitive matter, so we look forward to your prompt action. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact **Det. Quigley** at **Naperville Police Department** or the Ring Video Request Team at videorequest@ring.com.

Please unsubscribe me from future requests to share footage



Email intended for quigleya@naperville.il.us.

[Learn more about video requests.](#)

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From: [Phillip Dienstag](#)
To: [Arres, Jason](#); [Sami Tahari](#)
Subject: Intro to Sami (Naperville Police Department)
Date: Friday, January 25, 2019 5:31:03 PM
Attachments: [image002.png](#)
[Naperville PD Final 125.pdf](#)

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Chief Arres, Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Sami. We would like to set up a call for us to all connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

The folks we ask to be included on this call would be:

1. Partnership POC - main point of contact(s) for the Ring partnership
2. Press POC - typically the PIO who would work with Morgan (PR Coordinator) from our team to coordinate announcements.
3. Social Media POC - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)
4. Investigative POC - generally a detective who will be your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video.
5. Community Relations POC - person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

It would be ideal to have all these individuals on the call, but essential to have them present at the actual onboarding. Again, involvement by each of these groups is essential for active community participation (specifically on video requests) and the overall long-term success of the partnership.

Best,
Phillip Dienstag

Ring logo



1523 26th St
Santa Monica, CA 90404
203-610-1178
phil@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: Introducing the New Ring Alarm!
Date: Tuesday, August 14, 2018 1:10:37 PM

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Introducing Ring Alarm, the smarter way to protect your entire home



Now includes professional monitoring



[Learn More](#)



No More Worries



No More Worries





No Professional Installation





No Hidden Fees or Contracts





No One-Size-Fits-All Setup





Buy-Now



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more details » <

Niperville PD / Rang Neighbors Onboarding Session 2

```

Wan
Wed Mar 13, 2019 9am - 10:30am Pacific Time - Los Angeles
Where
Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map - https://maps.google.com/maps?q=Naperville+Police+Department,1350+Aurora+Ave,Naperville,IL,60540,USA&hl=en)
Calendar
ccom@naperville.il.us
Who
+
sami.taheri@ring.com
- organizer
+
ccom@naperville.il.us
+
arwej@naperville.il.us
+
munch@naperville.il.us
+
morgan.culbertson@ring.com

```

[illegible]

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more details » <https://www.google.com/calendar/event?action=VIEW&cid=NXXvwb3NwNDZscjM0ZmlydGJlY2oNmtyZ3QgbXVzY2RlQG8acGVydm9kaGUuWnVudXMkzkoh_MjAyc2FuS50YWhkbmlAcmhuZ3J6203YmM_ZTBlYTU1NGQ4YjBhMzQxOTY4NkQ3NGM2NmE3NDg1ODgubWhtbzAmérica%2FLos_Angeles&hl=en&ts=0

Naperville PD / Ring Neighbors Onboarding Session 2

When
Wed Mar 13, 2019 9am - 10:30am Pacific Time - Los Angeles
Where
Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map <<https://maps.google.com/maps?q=Naperville+Police+Department,+1350+Aurora+Ave,+Naperville,+IL+60540,+USA&hl=en>>)
Calendar
munch@naperville.il.us
Who
+
sarah.sahar@nag.com
- organizer
+
scogan@naperville.il.us
+
arcey@naperville.il.us
+
munch@naperville.il.us
-
scogan.collector@nag.com

<https://www.google.com/calendar/event?act=RESPOND&N=XXVw3nIaZQzjMzdy4fTZYzZnYmZyZ3QghVxYz2rQGheGVydmib6GJhWwDzDm8r1z8tkMjApJzPa5Y5VhbcnIaOmdu5y28Y5mM5TZtYU1NQGY4yJmQzQ0Tt4Nq3QNGM2mE5NDg10DgMz6hZkzAmecw4ZFLzAngeisb1kczbz0>
<https://www.google.com/calendar/event?act=RESPOND&N=XXVw3nIaZQzjMzdy4fTZYzZnYmZyZ3QghVxYz2rQGheGVydmib6GJhWwDzDm8r1z8tkMjApJzPa5Y5VhbcnIaOmdu5y28Y5mM5TZtYU1NQGY4yJmQzQ0Tt4Nq3QNGM2mE5NDg10DgMz6hZkzAmecw4ZFLzAngeisb1kczbz0>
<https://www.google.com/calendar/event?act=RESPOND&N=XXVw3nIaZQzjMzdy4fTZYzZnYmZyZ3QghVxYz2rQGheGVydmib6GJhWwDzDm8r1z8tkMjApJzPa5Y5VhbcnIaOmdu5y28Y5mM5TZtYU1NQGY4yJmQzQ0Tt4Nq3QNGM2mE5NDg10DgMz6hZkzAmecw4ZFLzAngeisb1kczbz0>
<https://www.google.com/calendar/event?act=RESPOND&N=XXVw3nIaZQzjMzdy4fTZYzZnYmZyZ3QghVxYz2rQGheGVydmib6GJhWwDzDm8r1z8tkMjApJzPa5Y5VhbcnIaOmdu5y28Y5mM5TZtYU1NQGY4yJmQzQ0Tt4Nq3QNGM2mE5NDg10DgMz6hZkzAmecw4ZFLzAngeisb1kczbz0>
<https://www.google.com/calendar/event?act=RESPOND&N=XXVw3nIaZQzjMzdy4fTZYzZnYmZyZ3QghVxYz2rQGheGVydmib6GJhWwDzDm8r1z8tkMjApJzPa5Y5VhbcnIaOmdu5y28Y5mM5TZtYU1NQGY4yJmQzQ0Tt4Nq3QNGM2mE5NDg10DgMz6hZkzAmecw4ZFLzAngeisb1kczbz0>
<https://www.google.com/calendar/event?act=RESPOND&N=XXVw3nIaZQzjMzdy4fTZYzZnYmZyZ3QghVxYz2rQGheGVydmib6GJhWwDzDm8r1z8tkMjApJzPa5Y5VhbcnIaOmdu5y28Y5mM5TZtYU1NQGY4yJmQzQ0Tt4Nq3QNGM2mE5NDg10DgMz6hZkzAmecw4ZFLzAngeisb1kczbz0>

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From: sami.taheri@ring.com
To: Sen_Hiler_Arns_Jason_Munch_Ka_Ieyr_morgan.culbertson@ring.com
Subject: Invitation: Naperville PD / Ring Neighbors Onboarding Session 1 @ Wed Mar 13, 2019 7am - 8:30am (PDT) (sxnrm@naperville.il.us)
Attachments: [invite.ics](#)

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action RESPONSEid MailYUWZaNHf6NZZmY29icYIysGIIZaNYZkg29abUBaYXBlcaZpbGdlLnblLaVstcrk MjAyc2FmS3Y0YWhkcmIAcmhuZy5jb20wYzUyYjgwbG5AI2GN0Mg5NmlkYng3Mjg0MGY0NjYxZWZWM4MGQxY2Q1dGcs America%2FLos_Angelesidhd sendes 0>

Naperville PD / Ring Neighbors Onboarding Session 1

When
Wed Mar 13, 2019 7am - 8:30am Pacific Time - Los Angeles
Where
Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (<https://maps.google.com/maps?q=Naperville+Police+Department,1350+Aurora+Ave,Naperville,IL,60540,USA&hl=en>)
Joining info
meet.google.com/vvfr-masj-csq - <https://meet.google.com/vvfr-masj-csq>
Or dial: 1 385-393-4113 PIN: 731 7033 518
Calendar
sxnrm@naperville.il.us
Who
* sami.taheri@ring.com
* organizer
* sxnrm@naperville.il.us
* arcj@naperville.il.us
* munchk@naperville.il.us
* morgan.culbertson@ring.com

Going (sxnrm@naperville.il.us)?

Yes - <https://www.google.com/calendar/event?>
action RESPONSEid MailYUWZaNHf6NZZmY29icYIysGIIZaNYZkg29abUBaYXBlcaZpbGdlLnblLaVstcrk MjAyc2FmS3Y0YWhkcmIAcmhuZy5jb20wYzUyYjgwbG5AI2GN0Mg5NmlkYng3Mjg0MGY0NjYxZWZWM4MGQxY2Q1dGcs America%2FLos_Angelesidhd sendes 0>

Maybe - <https://www.google.com/calendar/event?>

action RESPONSEid MailYUWZaNHf6NZZmY29icYIysGIIZaNYZkg29abUBaYXBlcaZpbGdlLnblLaVstcrk MjAyc2FmS3Y0YWhkcmIAcmhuZy5jb20wYzUyYjgwbG5AI2GN0Mg5NmlkYng3Mjg0MGY0NjYxZWZWM4MGQxY2Q1dGcs America%2FLos_Angelesidhd sendes 0>

No - <https://www.google.com/calendar/event?>

action RESPONSEid MailYUWZaNHf6NZZmY29icYIysGIIZaNYZkg29abUBaYXBlcaZpbGdlLnblLaVstcrk MjAyc2FmS3Y0YWhkcmIAcmhuZy5jb20wYzUyYjgwbG5AI2GN0Mg5NmlkYng3Mjg0MGY0NjYxZWZWM4MGQxY2Q1dGcs America%2FLos_Angelesidhd sendes 0>
more options > - <https://www.google.com/calendar/event?>
action VIEWid MailYUWZaNHf6NZZmY29icYIysGIIZaNYZkg29abUBaYXBlcaZpbGdlLnblLaVstcrk MjAyc2FmS3Y0YWhkcmIAcmhuZy5jb20wYzUyYjgwbG5AI2GN0Mg5NmlkYng3Mjg0MGY0NjYxZWZWM4MGQxY2Q1dGcs America%2FLos_Angelesidhd sendes 0>

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From: sami.taheri@ring.com
To: Sam_Miller_Arrest_Arrest_Munchy_Kelley_morgan.culbertson@ic.nq.com
Subject: Invitation: Naperville PD / Ring Neighbors Onboarding Session 1 @ Wed Mar 13, 2019 7am - 8:30am (PDT) (arrest@naperville.il.us)
Attachments: [rvhe.ics](#)

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action VIEW.html MaYVYVWZaNHFaCZaNYZ9cYysG11ZaNYZgYXjyZC04qQGfGUYdmlbGUsWwafUM6trnk MjAyc2FasS0YWhbmclAcmluZy9j30wMDU3NzZlZjZGhNjMkYTLjYVW3ZTl1ZjY2MTJjZGE4ODE2Lm American%2FLos_Angeles.html smt:n 0>

Naperville PD / Ring Neighbors Onboarding Session 1

When

Wed Mar 13, 2019 7am - 8:30am Pacific Time - Los Angeles

Where

Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map <<https://maps.google.com/maps?y>> Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA&hl=en>)

Joining info

meet.google.com/vrb-susj-cqj <<https://meet.google.com/vrb-susj-cqj>>

Or dial: +1 385-393-4113 PIN: 7317033518

Calendar

arrest@naperville.il.us

Who

*

sami.taheri@ring.com

- organizer

*

acem@naperville.il.us

*

arrest@naperville.il.us

*

munchy@naperville.il.us

*

morgan.culbertson@ring.com

Going (arrest@naperville.il.us)?

Yes <<https://www.google.com/calendar/event?>

action RESPONSE.html MaYVYVWZaNHFaCZaNYZ9cYysG11ZaNYZgYXjyZC04qQGfGUYdmlbGUsWwafUM6trnk 1&trnk MjAyc2FasS0YWhbmclAcmluZy9j30wMDU3NzZlZjZGhNjMkYTLjYVW3ZTl1ZjY2MTJjZGE4ODE2Lm American%2FLos_Angeles.html smt:n 0>

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Maybe <<https://www.google.com/calendar/event?>

action RESPONSE.html MaYVYVWZaNHFaCZaNYZ9cYysG11ZaNYZgYXjyZC04qQGfGUYdmlbGUsWwafUM6trnk 3&trnk MjAyc2FasS0YWhbmclAcmluZy9j30wMDU3NzZlZjZGhNjMkYTLjYVW3ZTl1ZjY2MTJjZGE4ODE2Lm American%2FLos_Angeles.html smt:n 0>

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No <<https://www.google.com/calendar/event?>

action RESPONSE.html MaYVYVWZaNHFaCZaNYZ9cYysG11ZaNYZgYXjyZC04qQGfGUYdmlbGUsWwafUM6trnk 2&trnk MjAyc2FasS0YWhbmclAcmluZy9j30wMDU3NzZlZjZGhNjMkYTLjYVW3ZTl1ZjY2MTJjZGE4ODE2Lm American%2FLos_Angeles.html smt:n 0>

more options > <<https://www.google.com/calendar/event?>

action VIEW.html MaYVYVWZaNHFaCZaNYZ9cYysG11ZaNYZgYXjyZC04qQGfGUYdmlbGUsWwafUM6trnk MjAyc2FasS0YWhbmclAcmluZy9j30wMDU3NzZlZjZGhNjMkYTLjYVW3ZTl1ZjY2MTJjZGE4ODE2Lm American%2FLos_Angeles.html smt:n 0>

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Forwarding that invitation could allow any recipient to modify your RSVP responses. Learn More <https://support.google.com/calendar/answer/3713546#forwarding>

From: sami.talbot@ring.com
To: Sen_Miller_Arres_Jago; March_Kelley; morgan.culbertson@ring.com
Subject: Invitation: Naperville PD / Ring Neighbors Onboarding Session 2 @ Wed Mar 13, 2019 9am - 10:30am (PDT) (arresj@naperville.il.us)
Attachments: [rnl6c.ics](#)

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more details > <<https://www.google.com/calendar/event?>

action VIEW&asid=NXXvwb3NuNDZagM0Zmdy6TJ2YjZohNmkY23QgYXUyZ3QqOG5hcGVydm9iaGUsWwudXM4Zmk.1MjAyc2FuaS50YWwhcmRAcmhuZy.6h20cyFjFMDbNimLyZjYsMTYyYjYQ.ODVlOWQ2MmJYW7mMDYsMGZuZTAuZktz. America%2FLos_Angeles&hl=en&es=0>

Naperville PD / Ring Neighbors Onboarding Session 2

When
Wed Mar 13, 2019 9am - 10:30am Pacific Time - Los Angeles

Where

Naperville Police Department, 1350 Aurora Ave, Naperville, IL, 60540, USA (<<https://maps.google.com/maps?q=Naperville+Police+Department,+1350+Aurora+Ave,+Naperville,+IL+60540,+USA&hl=en>>)

Calendar

arresj@naperville.il.us

Who

*
sami.talbot@ring.com
- organizer
*

arresj@naperville.il.us
*

arresj@naperville.il.us
*

marchk@naperville.il.us
*

morgan.culbertson@ring.com

Going (arresj@naperville.il.us)?

Yes <<https://www.google.com/calendar/event?>

action RESPOND&asid=NXXvwb3NuNDZagM0Zmdy6TJ2YjZohNmkY23QgYXUyZ3QqOG5hcGVydm9iaGUsWwudXM4Zmk.1MjAyc2FuaS50YWwhcmRAcmhuZy.5h20cyFjFMDbNimLyZjYsMTYyYjYQ.ODVlOWQ2MmJYW7mMDYsMGZuZTAuZktz. America%2FLos_Angeles&hl=en&es=0>

No

Maybe <<https://www.google.com/calendar/event?>

action RESPOND&asid=NXXvwb3NuNDZagM0Zmdy6TJ2YjZohNmkY23QgYXUyZ3QqOG5hcGVydm9iaGUsWwudXM4Zmk.1MjAyc2FuaS50YWwhcmRAcmhuZy.5h20cyFjFMDbNimLyZjYsMTYyYjYQ.ODVlOWQ2MmJYW7mMDYsMGZuZTAuZktz. America%2FLos_Angeles&hl=en&es=0>

No

No <<https://www.google.com/calendar/event?>

action RESPOND&asid=NXXvwb3NuNDZagM0Zmdy6TJ2YjZohNmkY23QgYXUyZ3QqOG5hcGVydm9iaGUsWwudXM4Zmk.1MjAyc2FuaS50YWwhcmRAcmhuZy.5h20cyFjFMDbNimLyZjYsMTYyYjYQ.ODVlOWQ2MmJYW7mMDYsMGZuZTAuZktz. America%2FLos_Angeles&hl=en&es=0>

more options > <<https://www.google.com/calendar/event?>

action VIEW&asid=NXXvwb3NuNDZagM0Zmdy6TJ2YjZohNmkY23QgYXUyZ3QqOG5hcGVydm9iaGUsWwudXM4Zmk.1MjAyc2FuaS50YWwhcmRAcmhuZy.6h20cyFjFMDbNimLyZjYsMTYyYjYQ.ODVlOWQ2MmJYW7mMDYsMGZuZTAuZktz. America%2FLos_Angeles&hl=en&es=0>

Invitation from Google Calendar <<https://www.google.com/calendar/>>

You are receiving this courtesy email at the account arresj@naperville.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <<https://support.google.com/calendar/answer/77135#forwarding>>

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <https://support.google.com/calendar/answer/371354#forwarding>

From: [Phillip Denslag](#)
To: [Arres Jason](#)
Subject: Invitation: Ring + Naperville @ Fri Jan 4, 2019 9am - 10am (PST) (arresj@naperville.il.us)
Attachments: [Invite.ics](#)

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more details > <<https://www.google.com/calendar/event?>

action=V1Ew&red=NcypMmk&aYad0Y25xbTFmbXZadBdmsGYgYXJyZ3QqG5hcGVydmlubGUhaWwudDOM&red=MtgcGRpZW5adGFwQHphbmcuY296OTN6OTN6OW1SnmQzDEIZWQnOTY4YadkMm1SNGh6ZjZjNmZlZjVhNg&red=Amencet6ZFLoe_Angelca&red=endses 0>

Ring Naperville

When

Fri Jan 4, 2019 9am - 10am Pacific Time - Los Angeles

Where

Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map <<https://maps.google.com/maps?q> Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA&hl=en>)

Joining info

meet.google.com/hag-scm-rnw <<https://meet.google.com/hag-scm-rnw>>

Or dial +1 224 465 8734 PIN: 3964785028

Calendar

arresj@naperville il us

Who

• Phillip Denslag

• organizer

•

• arresj@naperville il us

Description: Presentation of the Ring Platform (devices and social sharing app) and the LE Portal (Law enforcement access to the platform) for viewing and commenting on Neighbor (Ring Owner) shared video, engaging the community on crime and safety issues and the ability to request Neighbor video specific to location, time and date.

In advance of the presentation, it is advised that attendees download the free "Neighbors by Ring" App (iOS and Android) to get an idea on how Ring Neighbors gather to reduce crime in their communities.

The presentation last approximately 60 to 75 minutes depending on Q & A.

Going (arresj@naperville il us)?

Yes <<https://www.google.com/calendar/event?>

action=RESPOND&red=NcypMmk&aYad0Y25xbTFmbXZadBdmsGYgYXJyZ3QqG5hcGVydmlubGUhaWwudDOM&red=L&red=MtgcGRpZW5adGFwQHphbmcuY296OTN6OTN6OW1SnmQzDEIZWQnOTY4YadkMm1SNGh6ZjZjNmZlZjVhNg&red=Amencet6ZFLoe_Angelca&red=endses 0>

•

Maybe <<https://www.google.com/calendar/event?>

action=RESPOND&red=NcypMmk&aYad0Y25xbTFmbXZadBdmsGYgYXJyZ3QqG5hcGVydmlubGUhaWwudDOM&red=3&red=MtgcGRpZW5adGFwQHphbmcuY296OTN6OTN6OW1SnmQzDEIZWQnOTY4YadkMm1SNGh6ZjZjNmZlZjVhNg&red=Amencet6ZFLoe_Angelca&red=endses 0>

•

No <<https://www.google.com/calendar/event?>

action=RESPOND&red=NcypMmk&aYad0Y25xbTFmbXZadBdmsGYgYXJyZ3QqG5hcGVydmlubGUhaWwudDOM&red=2&red=MtgcGRpZW5adGFwQHphbmcuY296OTN6OTN6OW1SnmQzDEIZWQnOTY4YadkMm1SNGh6ZjZjNmZlZjVhNg&red=Amencet6ZFLoe_Angelca&red=endses 0>

•

more options > <<https://www.google.com/calendar/event?>

action=V1Ew&red=NcypMmk&aYad0Y25xbTFmbXZadBdmsGYgYXJyZ3QqG5hcGVydmlubGUhaWwudDOM&red=MtgcGRpZW5adGFwQHphbmcuY296OTN6OTN6OW1SnmQzDEIZWQnOTY4YadkMm1SNGh6ZjZjNmZlZjVhNg&red=Amencet6ZFLoe_Angelca&red=endses 0>

•

Invitation from Google Calendar <<https://www.google.com/calendar/>>

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Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <<https://support.google.com/calendar/answer/37135#forwarding>>

From: adelise.gaymon@ring.com
To: Arms_JackO
Subject: Invitation: Ring Partnership Overview - Naperville PD @ Tue Oct 2, 2018 10am - 10:30am (PDT) (arres@naperville.il.us)
Attachments: [index.js](#)

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more details > <https://www.google.com/calendar/event?>

action VIEW&ad=NuZhcW9hNnNscGU4bmJOWpaDA1caVhZWYgYXJyZDQqQCI5bGVydmhhbGUuaWwudCM4trst 3dtk MjQYW9BbGhZS5uODBlbnSQHlphbmcuY290bnNlZDZlc0DLNzcuZWFLMjBNTAJINWRBMW14ZjJTYxVNDlBjNTdYw&date=America%2FLos_Angeles&hl=en&as=0-

Ring Partnership Overview - Naperville PD

When

Tue Oct 2, 2018 10am - 10:30am Pacific Time - Los Angeles

Where

<https://meet.google.com/akh-eggw-ggja> (map <<https://maps.google.com/maps?q=https://meet.google.com/akh-eggw-ggja&hl=en>>)

Joining info

meet.google.com/akh-eggw-ggja <<https://meet.google.com/akh-eggw-ggja>>

Or dial 1 240-775-0007 PIN: 7488769948

Calendar

arres@naperville.il.us

Who

• adelise.gaymon@ring.com

• organizer

• arres@naperville.il.us

Going?

Yes <<https://www.google.com/calendar/event?>

action RESPON&ad=NuZhcW9hNnNscGU4bmJOWpaDA1caVhZWYgYXJyZDQqQCI5bGVydmhhbGUuaWwudCM4trst 3dtk MjQYW9BbGhZS5uODBlbnSQHlphbmcuY290bnNlZDZlc0DLNzcuZWFLMjBNTAJINWRBMW14ZjJTYxVNDlBjNTdYw&date=America%2FLos_Angeles&hl=en&as=0-

Maybe

<<https://www.google.com/calendar/event?>

action RESPON&ad=NuZhcW9hNnNscGU4bmJOWpaDA1caVhZWYgYXJyZDQqQCI5bGVydmhhbGUuaWwudCM4trst 3dtk MjQYW9BbGhZS5uODBlbnSQHlphbmcuY290bnNlZDZlc0DLNzcuZWFLMjBNTAJINWRBMW14ZjJTYxVNDlBjNTdYw&date=America%2FLos_Angeles&hl=en&as=0-

No

<<https://www.google.com/calendar/event?>

action RESPON&ad=NuZhcW9hNnNscGU4bmJOWpaDA1caVhZWYgYXJyZDQqQCI5bGVydmhhbGUuaWwudCM4trst 3dtk MjQYW9BbGhZS5uODBlbnSQHlphbmcuY290bnNlZDZlc0DLNzcuZWFLMjBNTAJINWRBMW14ZjJTYxVNDlBjNTdYw&date=America%2FLos_Angeles&hl=en&as=0-

more options > <https://www.google.com/calendar/event?>

action VIEW&ad=NuZhcW9hNnNscGU4bmJOWpaDA1caVhZWYgYXJyZDQqQCI5bGVydmhhbGUuaWwudCM4trst 3dtk MjQYW9BbGhZS5uODBlbnSQHlphbmcuY290bnNlZDZlc0DLNzcuZWFLMjBNTAJINWRBMW14ZjJTYxVNDlBjNTdYw&date=America%2FLos_Angeles&hl=en&as=0-

Invitation from Google Calendar <<https://www.google.com/calendar/>>

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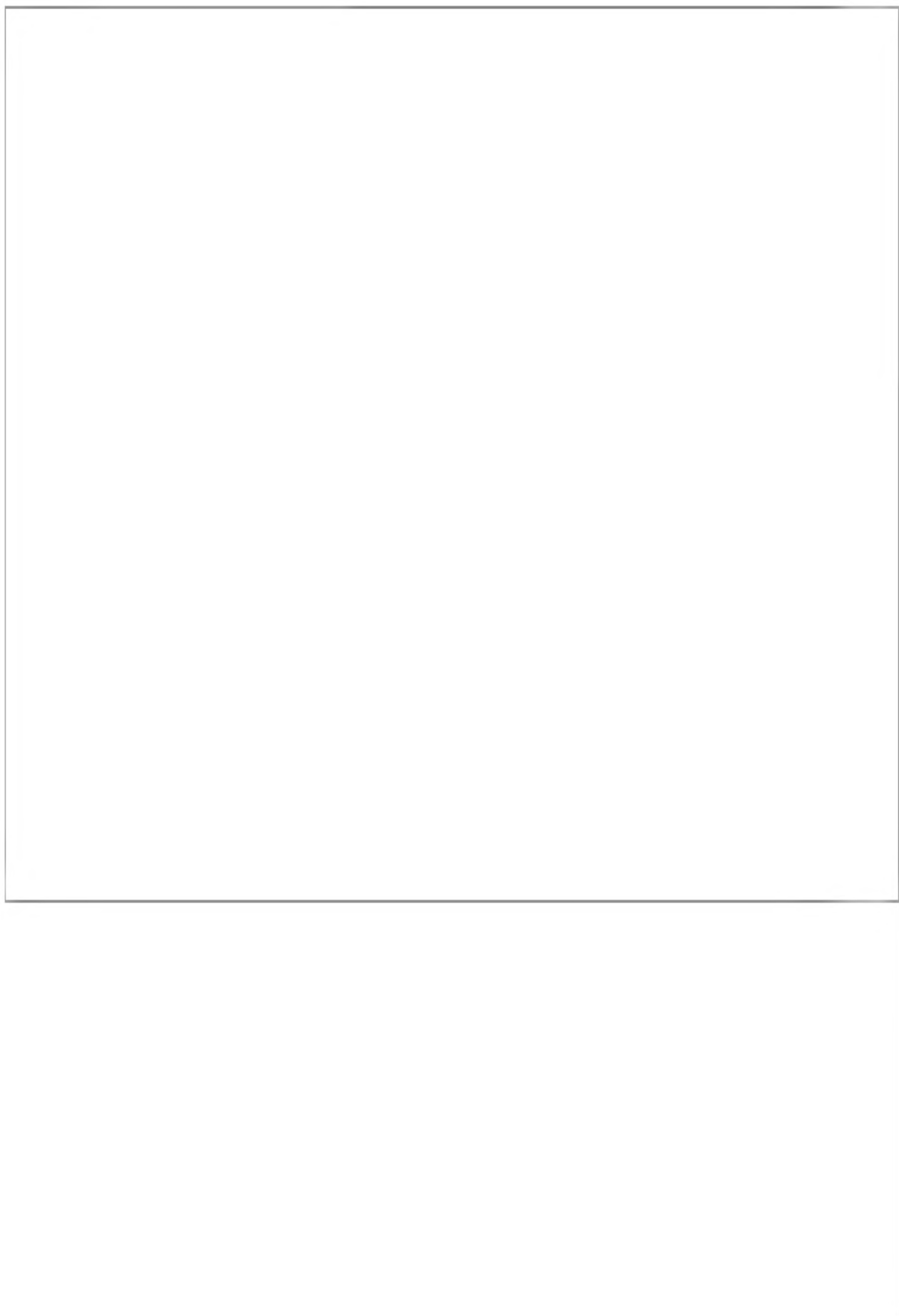
Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <<https://support.google.com/calendar/answer/3713356#forwarding>>

From: [Ring Team](#)
To: [Arres, Jason](#)
Subject: Join Ring and Shaq for the Party of the Year!
Date: Tuesday, September 11, 2018 8:00:26 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Eat, Drink
and Reduce Crime!





Shaquille O'Neal and the Ring Team are throwing a party and you're invited! Come enjoy an open bar, free food and more. Attendees will take home a gift of five free Ring Doorbells for their department and the community!

RSVP today to reserve your spot.

Event Details

Sunday, October 7
5:15pm - 7:15pm

Hyatt Regency
Florida Ballroom M-N
9801 International Drive
Orlando, FL 32819

Note: All attendees must bring their conference
badges for entry



Email intended for arresj@naperville.il.us

Terms and Conditions: You must be an active member of law enforcement and a registered event attendee to be eligible. You will need to provide contact information at the event, including an active government email address, only for eligibility verification and shipment. Cannot be exchanged for cash.

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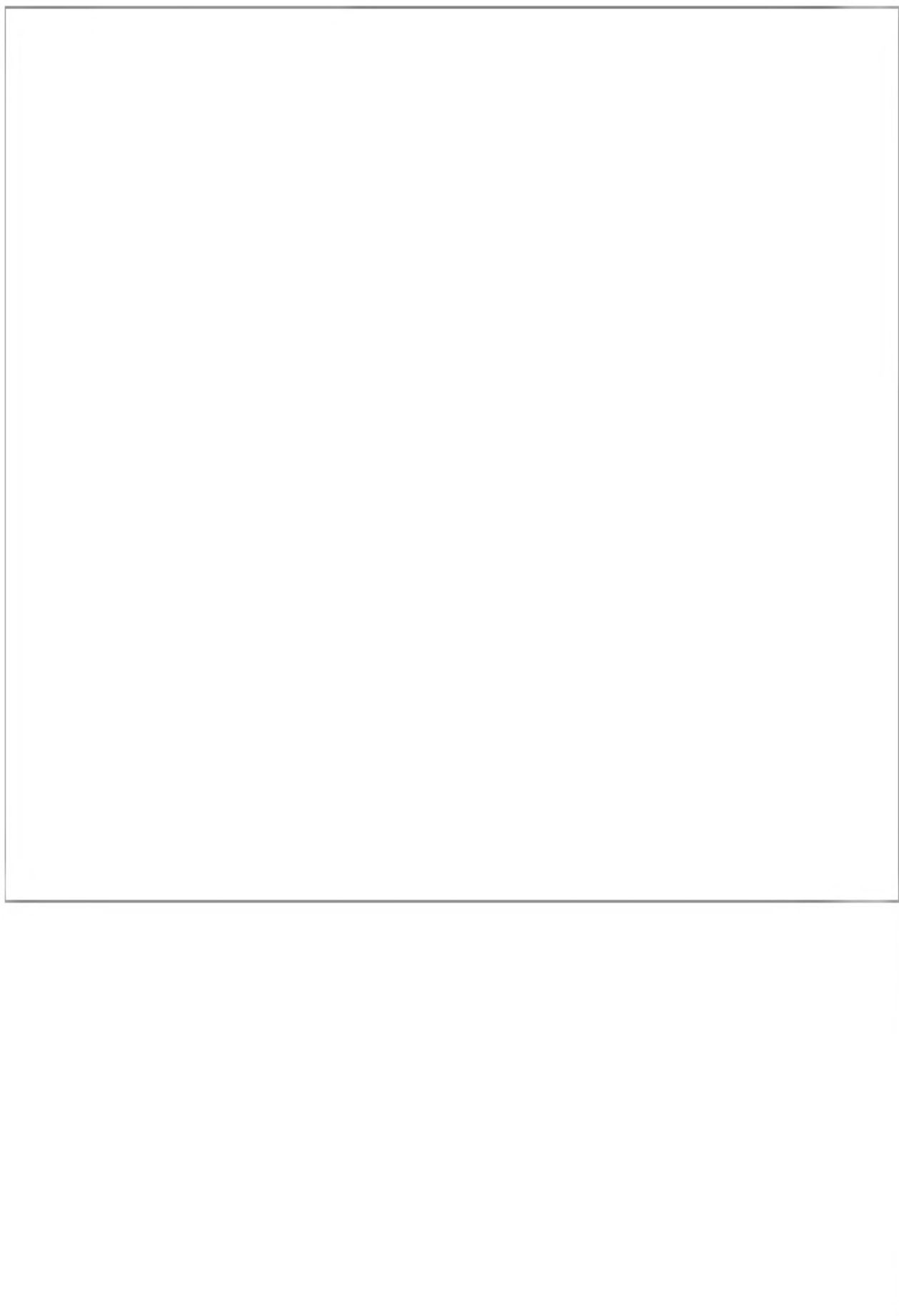


From: [Ring Team](#)
To: [Bissegger, Chad](#)
Subject: Join Ring and Shaq for the Party of the Year!
Date: Tuesday, September 11, 2018 8:00:24 AM

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Sunday, October 7
5:15pm - 7:15pm

Hyatt Regency
Florida Ballroom M-N
9801 International Drive
Orlando, FL 32819

Note: All attendees must bring their conference
badges for entry



Email intended for bisseggerc@naperville.il.us

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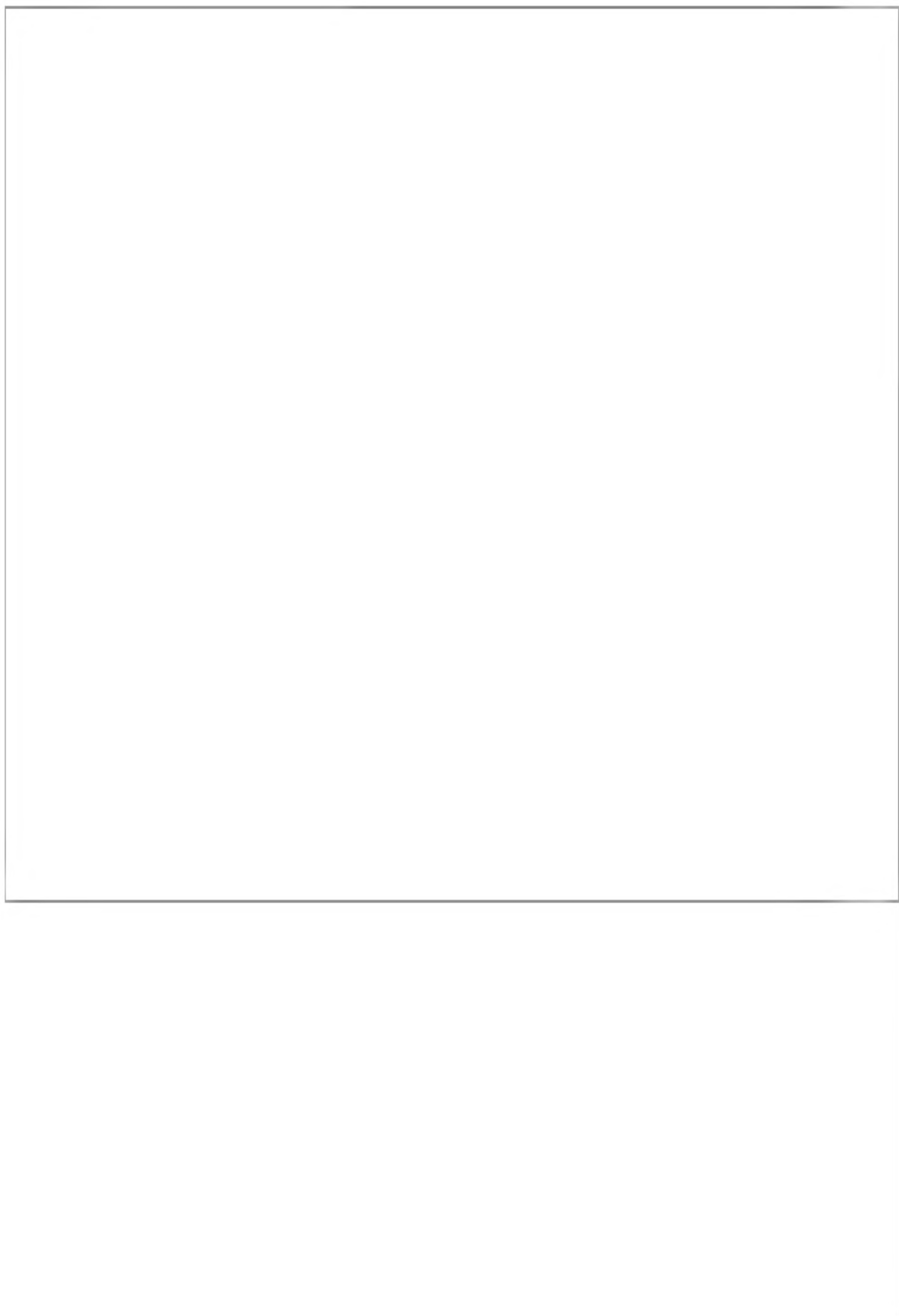


From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: Join Ring and Shaq for the Party of the Year!
Date: Tuesday, September 11, 2018 8:00:26 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Sunday, October 7
5:15pm - 7:15pm

Hyatt Regency
Florida Ballroom M-N
9801 International Drive
Orlando, FL 32819

Note: All attendees must bring their conference
badges for entry



Email intended for arsenault@naperville.il.us

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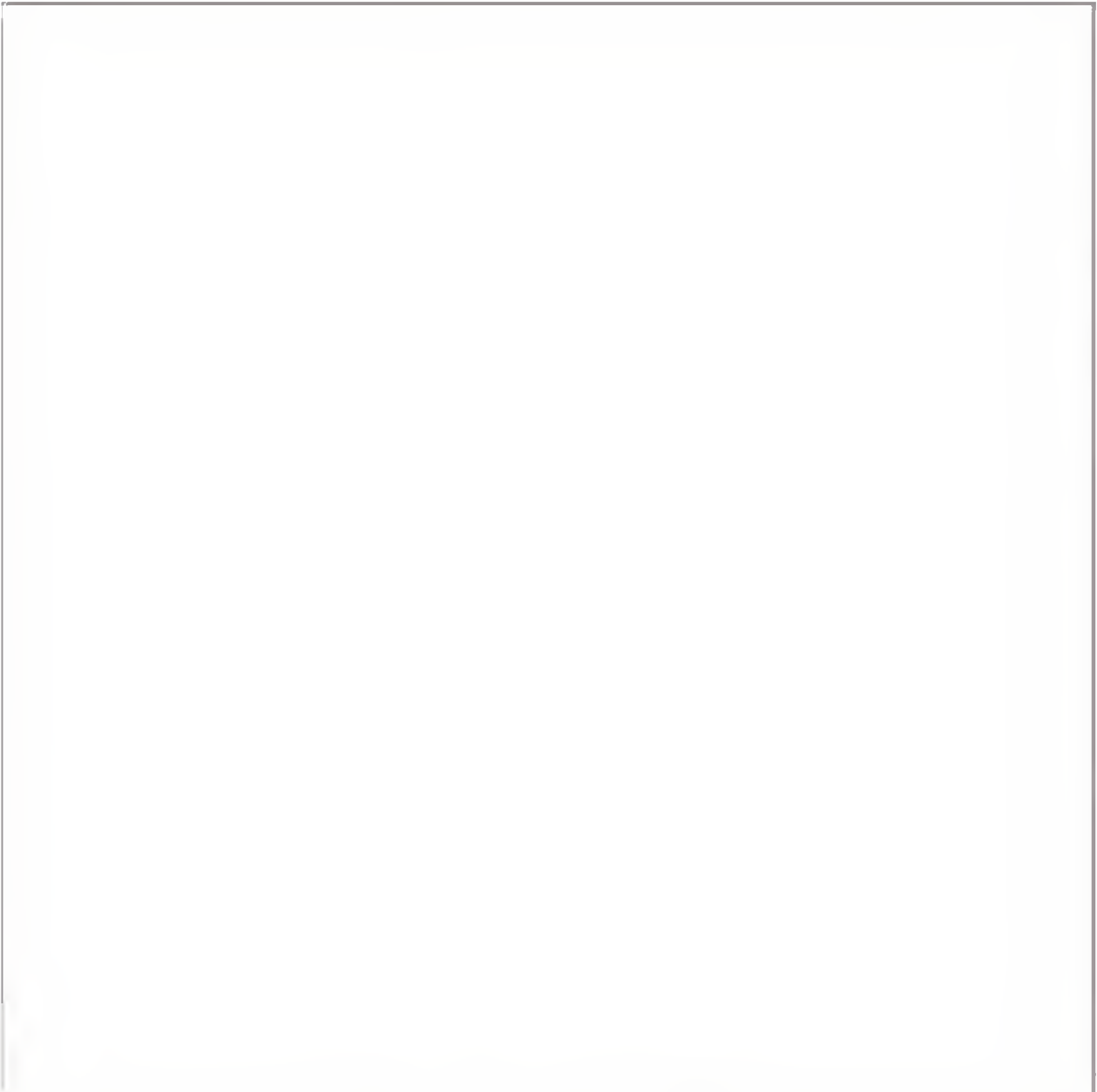


From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: Join Shaq and the Ring Team for an IACP After Party!
Date: Tuesday, September 18, 2018 7:29:52 PM

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Looking for an
IACP Night Cap?



Shaq and the Ring team are hosting an after party! Join us for a fun night of cocktails, food and a special viewing of our favorite TV show.

Event Details

Sunday, October 7
9:30 pm - 11:00 pm

Hyatt Regency
Rocks Bar
9801 International Drive
Orlando, FL 32819

Tap the button below to reserve your spot
and join us for this special event!

RSVP Today

Jamie Siminoff is back on Shark Tank! But this time, the tables have turned, and he'll be judging new businesses as a fellow Shark.





From: [Ring Team](#)
To: [Bissegger, Chad](#)
Subject: Join Shaq and the Ring Team for an IACP After Party!
Date: Tuesday, September 18, 2018 7:29:46 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Event Details

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9:30 pm - 11:00 pm

Hyatt Regency
Rocks Bar
9801 International Drive
Orlando, FL 32819

Tap the button below to reserve your spot
and join us for this special event!

RSVP Today

Jamie Siminoff is back on Shark Tank! But this time, the tables have turned, and he'll be judging new businesses as a fellow Shark.



Email intended for bisseggerc@naperville.il.us



From: [Ring Team](#)
To: [Arres, Jason](#)
Subject: Join Shaq and the Ring Team for an IACP After Party!
Date: Tuesday, September 18, 2018 7:29:57 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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9:30 pm - 11:00 pm

Hyatt Regency
Rocks Bar
9801 International Drive
Orlando, FL 32819

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and join us for this special event!

[RSVP Today](#)

Jamie Siminoff is back on Shark Tank! But this time, the tables have turned, and he'll be judging new businesses as a fellow Shark.





From: [Jamie Siminoff](#)
To: [Arsenault, Richard](#)
Subject: Making Neighborhoods Safer, Together
Date: Thursday, October 10, 2019 6:30:35 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).
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logo



Dear Neighbor,

At Ring, our mission is to make neighborhoods safer. It's our belief that when communities work together, safer neighborhoods become a reality, which is why we created the Neighbors app.

The foundation of Neighbors is that as a customer, you are in control of your security, devices and personal information, and that your privacy is our priority. It's that simple.

The Neighbors Portal is an extension of the Neighbors app that allows local law enforcement

to engage with our customers. We want to share details about how we've designed the Neighbors Portal:

- No access to devices.

Law enforcement are never given access to users cameras or devices through the Neighbors Portal or by Ring.

- No direct access to users when making video requests.

Your local law enforcement agency can use Neighbors to request assistance in an investigation. To protect your privacy and your ability to decline the request, law enforcement must go through the Neighbors Portal when making a request. You have 100% control – if you choose not to share, or you [opt out of future requests](#), your local law enforcement will never know as you'll remain totally anonymous.

- No user account information.

Users are identified in the Neighbors Portal only as “Neighbor #”. Although law enforcement knows the users posting content reside within their jurisdiction, law enforcement cannot see or access user account information.

- No device location.

The Neighbors Portal does not provide law enforcement with the addresses at which any devices are located.

Here's an example of what happens when residents and law enforcement come together:

[Ring Partners with Police to Help Fight Crime, Good Morning America](#)

As a Ring customer, you place your trust in us to help protect your home and community, and we take that responsibility seriously. We will continue to prioritize privacy, security, and user control as we pursue and improve technologies to help achieve our mission of making neighborhoods safer.

To learn more about how Ring has helped communities and local law enforcement work together while protecting customer privacy, [click here](#). And if you would like to get your community more involved, [click here](#).

Thanks,
Jamie

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From: [Jamie Siminoff](#)
To: [Arres, Jason](#)
Subject: Making Neighborhoods Safer, Together
Date: Friday, October 11, 2019 2:01:22 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).
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logo



Dear Neighbor,

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Thanks,
Jamie

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From: [Ring Team](#)
To: [Arres, Jason](#)
Subject: Meet the New Indoor/Outdoor Security Camera
Date: Saturday, January 26, 2019 10:52:53 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

The best view in the house



Introducing Stick Up Cam - the new indoor or outdoor smart security camera...



Buy Now



Alexa, show my front door



[Learn more](#)



Email intended for aresj@naperville.il.us.

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From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: Meet the New Indoor/Outdoor Security Camera
Date: Saturday, January 26, 2019 11:00:45 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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The best view in the house



Introducing Stick Up Cam - the new indoor or outdoor smart security camera...



Buy Now



Alexa, show my front door



[Learn more](#)



Email intended for arsenault@naperville.il.us

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From: Ring Team
To: Arrex, Jason
Subject: More Security, More Savings With Two Special Offers
Date: Thursday, November 22, 2018 10:01:51 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Alarm \$169 only!



[Shop Now](#)

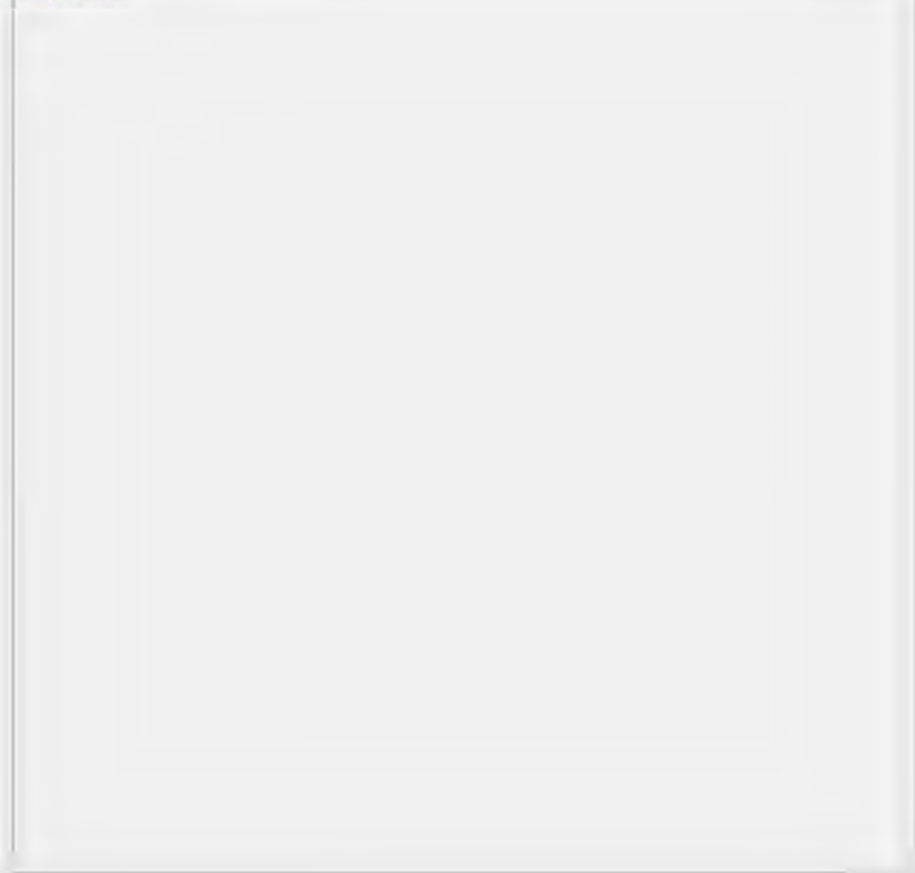


Save \$98 on Spotlight Cam!

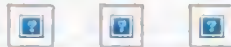
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we know they've been on your wish list

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*"Alarm" offer valid in U.S. and Canada (except Quebec) only. Offer may not be combined with other discounts or promotions or applied retroactively. Offer valid through 11/22/2018 - 11/26/2018. Shipping and taxes may apply.

*"Spotlight Cam Battery 2-Pack" offer valid in U.S. and Canada only. Offer may not be combined with other discounts or promotions or applied retroactively. Offer valid through 11/22/2018 - 11/26/2018. Shipping and taxes may apply.

*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

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From: Ring Team
To: Erdman, Zane
Subject: More Security, More Savings With Two Special Offers
Date: Thursday, November 22, 2018 10:12:07 AM

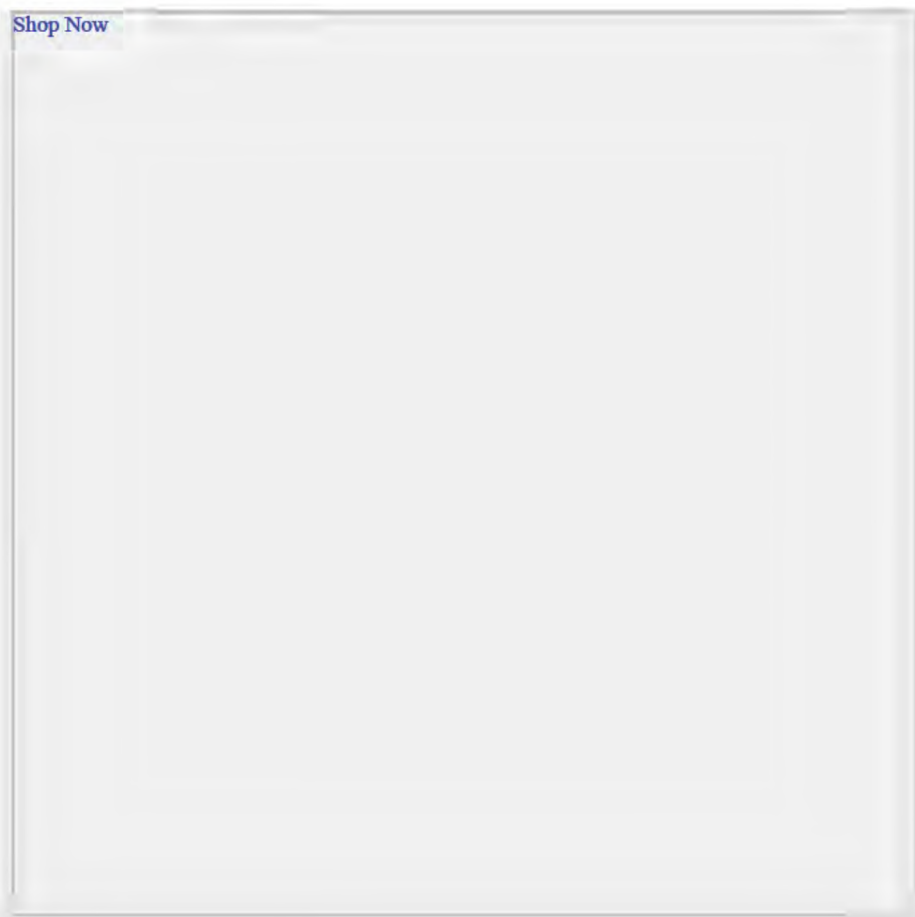
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Alarm \$169 only!

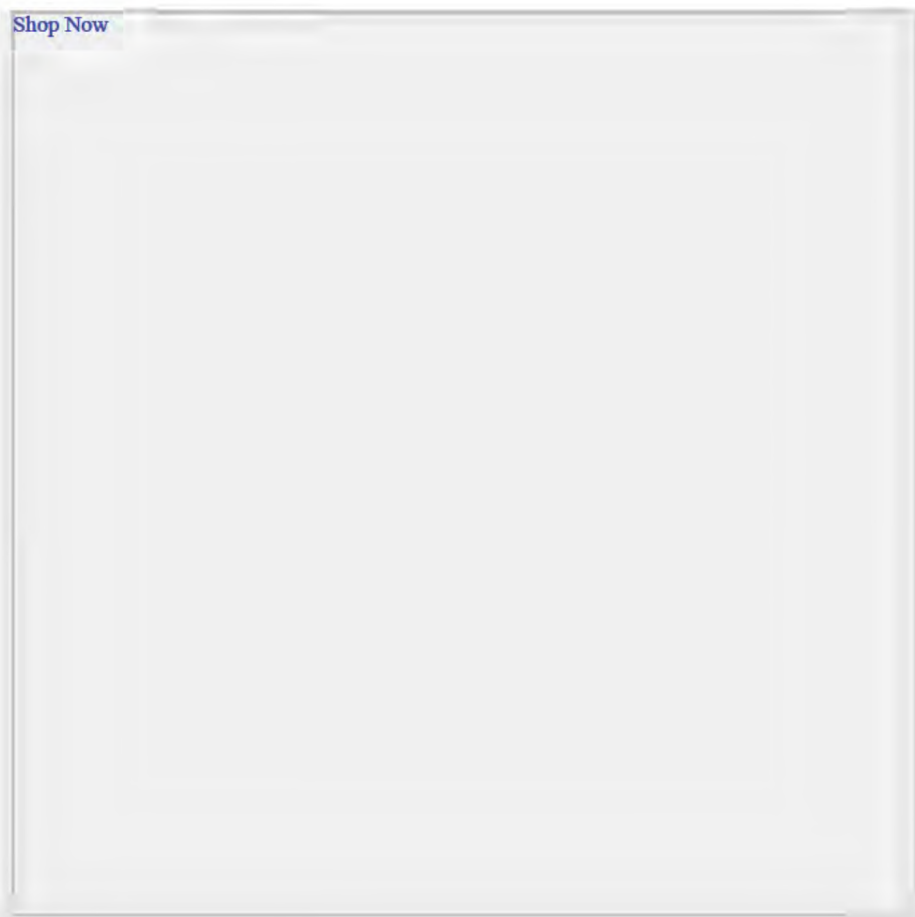


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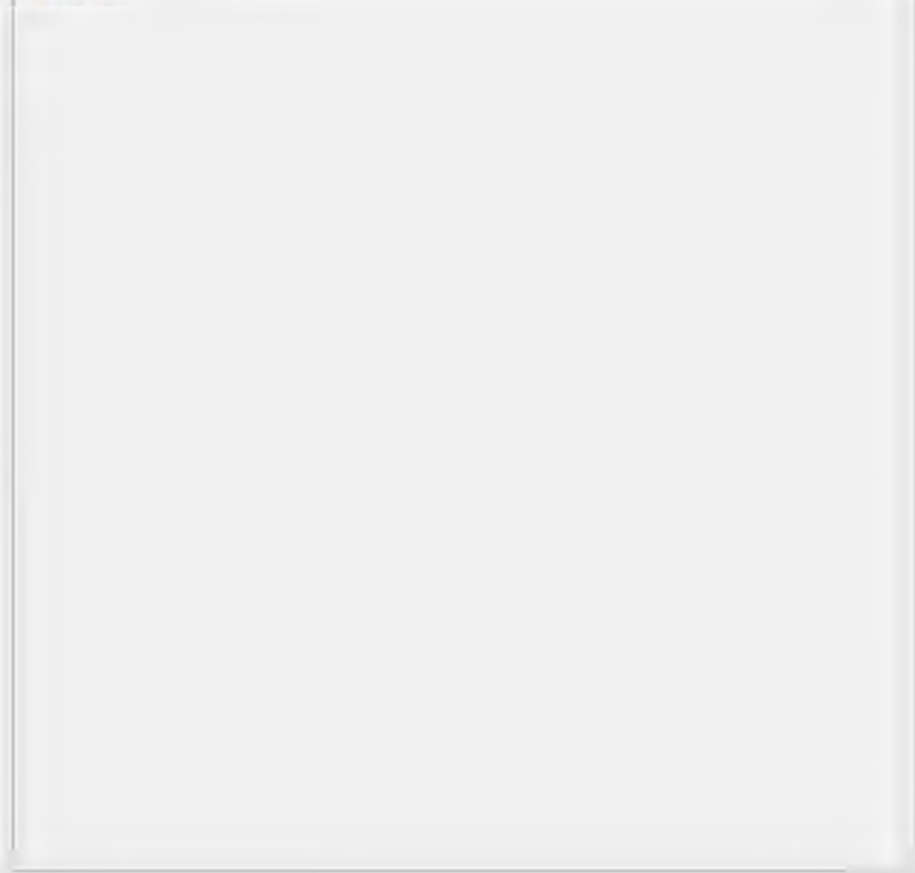
Save \$98 on Spotlight Cam!

[Shop Now](#)

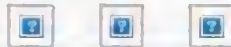


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From: [Phillip Dienstag](#)
To: [Arres, Jason](#)
Subject: MOU
Date: Monday, January 7, 2019 3:14:20 PM
Attachments: [image002.png](#)
[Naperville PD 2.0.docx](#)

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Chief Arres,

Thank you for taking the time to meet with me today. Attached is our new MOU. Please have your Legal team review/make edits as they see fit. Once I get redline changes, I will send to Ring Legal for approval and countersign.

Best,
Phillip Dienstag

Ring logo



1523 26th St
Santa Monica, CA 90404
203-610-1178
phil@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: Sami Tahari
To: Son, Mike; Munch, Kelley
Subject: Naperville PD / Ring Neighbors Announcement Follow-Up
Date: Tuesday, February 12, 2019 5:35:04 PM

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DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good evening,

In anticipation of the onboarding, allow me to provide you with our press packet of materials so we can start coordinating the initial announcement. The press packet can be viewed and downloaded in the dropbox found [here](#) and contains the following materials;

- **Press Release Template:** Ready for you to review and customize with a quote, suggested edits to content and to incorporate into official Department release format. **Be sure to share your edits with Morgan for a quick review prior to distribution.**
- **Sample Social Media Posts & In-App Alert:** Sample content to share across your existing social media platforms in tandem with the press release and In-App alert pushed by Ring to all local Neighbors app users.
- **Talking Points & Reactive Q&A:** Internal docs to prepare Dept. spokespeople to speak about the Neighbors app and our partnership with confidence and respond to commonly asked questions we have come to expect from the press and public.
- **Neighbors App Logo & Imagery:** High-res versions of the Neighbors app logo and other contextual images approved for use in press releases, social media posts and other public communications moving forward.
- **Unique Neighbors App Download Link:**
<https://download.ring.com/naperville> **Simple Text Info:** Or, simply text napervillepd to '555888' from your smartphone.

As a matter of practice, your portal features will be active and the In-App alert will go out to Neighbors app users and Ring device owners in your jurisdiction on the same day upon completion of your in-person onboarding.

That being said, we want to make sure you have an announcement date set with us and are prepared to announce via press release and posts on social media and the In-App alert within a day or so of the actual onboarding date or early the morning of.

Let us know when you have a target date in mind for rolling out the announcement and feel free to reach out with any questions in the meantime!

Best,

Sami

--

Sami Tahari
Account Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Son, Mike](#); [Munch, Kelley](#)
Subject: Naperville PD / Ring Neighbors Announcement Follow-Up
Date: Tuesday, February 12, 2019 5:35:04 PM

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[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Munch, Kelley](#); [Morgan Culbertson](#); [Kyle Demmin](#)
Subject: Naperville PD / Ring Neighbors Announcement Materials
Date: Wednesday, March 13, 2019 4:58:16 PM

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Hi Everyone,

Re-sending the announcement materials. Looking forward to getting Naperville PD on Portal!

Morgan, we have not done the in-app alert. We will hold for NPD's green light.

The press packet can be viewed and downloaded in the dropbox found [here](#) and contains the following materials;

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Link: <https://download.ring.com/naperville> **Simple Text Info:** Or, simply text **napervillepd** to '555888' from your smartphone.

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Sami

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Sami Tahari
Account Manager



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Santa Monica, CA 90404

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[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#); [Munch, Kelley](#); [Son, Mike](#)
Subject: Naperville PD / Ring Neighbors POC Call Follow-Up
Date: Tuesday, February 12, 2019 5:24:24 PM
Attachments: [Portal User Setup.xlsx](#)
[Training Guides.pdf](#)

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Good evening,

Thank you again for assembling your team for the POC call. Here are next steps for the onboarding process.

1. Attendee Recap

Please provide the names, roles and email addresses of the NPD attendees from the webinar. I'll provision demo accounts for everyone so they can familiarize themselves with Portal. Please refrain from commenting, posting or submitting video requests until your onboarding.

2. Onboarding Date

Wed, March 13th. That would include two sessions, 9AM-10:30 AM and likely 11AM-12:30PM. The morning session is for social media/community engagement and afternoon session for investigations/crime analysts. Please let me know which dates work for your team and we can select one together.

3. Portal Requirements

a) Account Provisioning - Attached is an Excel doc outlining what's needed to provision your initial batch of users after your onboarding in March. Anyone who will comment, post or submit video requests in the first rollout of Portal at NPD should be on this list. Please add everyone that would potentially need an account and send it back so we can set up their accounts. Let me know if you have any questions on this!

b) Browser Compatibility - Portal is compatible with Chrome or Firefox. Please refrain from using Internet Explorer.

4. Training Materials

Attached are Training Materials that you can distribute to the POCs from today's call. These should help provide further guidance on Portal and help develop your rollout of the tool at

IPD.

5. Beats Map

Please send me a copy of your Beats Map so we can update your Portal accordingly. A PDF or Jpeg of your beats is fine. This will allow me to create Alert Zones, which are smaller areas of your jurisdiction that Norman PD users can select and receive updates on Crime from that specific beat.

6. Announcement

Commander Son and Kelley, both myself and Ring's PR Coordinator Morgan Culbertson will be following up in a separate email to you with some additional items/asks that are specific to you.

Otherwise, thank you again for your time earlier and let me know if I forgot anything!

Best,

Sami

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Sami Tahari
Account Manager



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Subject: Naperville PD / Ring Neighbors POC Call Follow-Up
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From: [Sami Tahari](#)
To: [Arres, Jason](#); [Munch, Kelley](#); [Son, Mike](#)
Subject: Naperville PD / Ring Neighbors POC Call Follow-Up
Date: Tuesday, February 12, 2019 5:24:26 PM
Attachments: [Portal User Setup.xlsx](#)
[Training Guides.pdf](#)

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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#); [Munch, Kelley](#); [Kyle Demmin](#)
Subject: Naperville PD Post Onboarding Welcome
Date: Wednesday, March 13, 2019 4:56:31 PM
Attachments: [Neighbors Co-branded Postcard Naperville PD.pdf](#)
[Portal Announcement Flyer Naperville PD.pdf](#)
[Social Media Asset Naperville PD.pdf](#)

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Greetings,

Thank you both for your help with coordinating the Neighbors onboarding session today.

Invitations to join Portal went out to the user list provided, however Ring will not activate your Portal until the in-app alert goes out. My team is standing by for when you're ready.

Kelley, we will re-send an email to you and Morgan that includes the announcement materials. Please ask Morgan for any suggestions or assistance with developing your announcement. Don't forget to include your custom link and text to download code!

[Here is a link to the Olathe PD Facebook contest.](#) Something similar (perhaps in a few weeks or so) could be a great way to post a popular Facebook post, drive Neighbors downloads and generate donation devices for the community.

Attached as some PDFs of your postcards/flyers that feature the Naperville PD logo. There is also a social media asset that you can share.

As answers to your and your team's questions from today come in we will share them with you.

Lastly, we will send the below information to the user list so they can reference some information to refresh their knowledge of Portal. I will add a note that their accounts are meant to explore Portal, but they should not comment, post or submit video request until they have the green light from their supervisors.

Please reach out with any questions and thank you again!

Best,

Sami & Kyle

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

[Creating an Account](#)

**Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
 1. Sign in → click on the blue profile icon in the upper right corner → **My Profile**
 2. Click **Select Alert Zone**
 3. Choose an **Alert Zone**
3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

*For Ring's law enforcement guidelines, please click [here](#).

Special Offers for Law Enforcement

1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <https://download.ring.com/naperville>
2. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBNAPERVILLE** and be sure to check out using your department email address (example@naperville.il.us)

*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at sami@ring.com or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon!

Best,

Sami

--

Sami Tahari
Account Manager



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Neighbors Portal Resource Center

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Neighbors Portal Resource Center

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Ring Team](#)
To: [Lain, Conner](#)
Subject: Naperville Police Department needs your help!
Date: Monday, April 8, 2019 3:50:38 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Det. Conner Lain of the **Naperville Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Det. Lain** of the **Naperville Police Department** is seeking videos recorded between: **March 27th from 3:00 PM to 4:30 PM**

A message from **Det. Lain**:

We are seeking any video footage of suspicious people or vehicles seen in the neighborhood on 03/27/2019. This will assist in the investigation of a recent residential burglary incident in the area. If you have any questions please contact me at 630-420-6736 or lainc@naperville.il.us.

Share Videos

Review Videos

Ring login required

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, if you'd like to take direct action against crime in your community,

this is a great opportunity by sharing your Ring videos and your contact information with **Det. Lain** of the **Naperville Police Department**.

This is a time-sensitive matter, so we look forward to your prompt action. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact **Det. Lain** at **Naperville Police Department** or the Ring Video Request Team at videorequest@ring.com.

Please unsubscribe me from future requests to share footage



Email intended for lainc@naperville.il.us.

[Learn more about video requests.](#)

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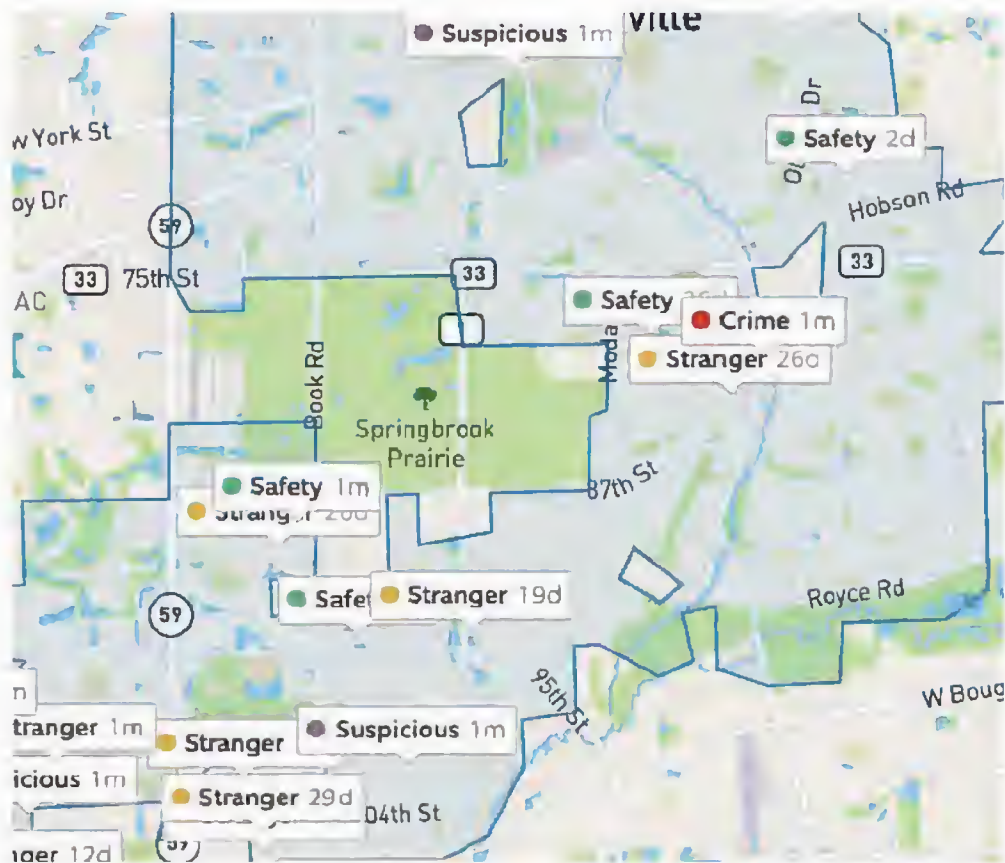
From: [Sami Tahari](#)
To: [Arres, Jason](#); [Kyle Demmin](#)
Subject: Naperville shapefile update
Date: Thursday, March 28, 2019 11:44:20 AM
Attachments: [image.png](#)

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Chief Arres,

Hope all's well! I'm reaching out to request the name of your colleague who offered to provide an updated shapefile for your Portal jurisdiction. Kyle and I would like to get your Portal updated with your incorporated zones:



Best,

Sami

--

Sami Tahari
Partner Success Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

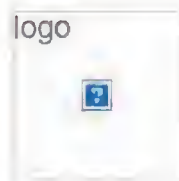
Questions about Portal? Visit the [Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Ring Team](#)
To: [Thorpe, Timothy](#)
Subject: Need Help Setting Up Your Ring Floodlight Cam?
Date: Thursday, July 25, 2019 12:55:37 PM

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Don't forget to set up
your Ring Camera.

Floodlight_Cam_2x.png

Floodlight Cam is ready to make your life easier
and a whole lot safer. Need help setting it up?
Follow our simple step-by-step guide.

[Get Started](#)



You're in total control.

Review, save and share videos recorded
on Floodlight Cam with any Ring Protect
Plan – all from one simple dashboard.

 Don't have the Ring App?



[Download Now](#)

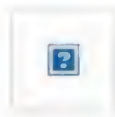
Camera_phone_2x.png



See who's there
from anywhere.

Check the Live View or answer alerts in
real time 1080HD video to see what's
happening on your property.

Need more help? Connect with one
of our trusted professional installers
for a [worry-free setup](#).

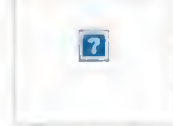


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From: [Sami Tahari](#)
To: [Munch, Kelley](#)
Subject: Neighbors Assets
Date: Friday, March 15, 2019 11:02:00 AM
Attachments: [Social Media Asset Naperville PD.pdf](#)
[Portal Announcement Flyer Naperville PD.pdf](#)
[Neighbors Co-branded Postcard Naperville PD.pdf](#)

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Hi Kelley,

Attached please find PDFs of some co-branded assets (flyers, postcards and a social media asset).

If everything looks good please let me know and I'll have flyers and postcards printed and shipped to your attention.

Please feel free to use the social media asset!

Best,

Sami

--

Sami Tahari
Account Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

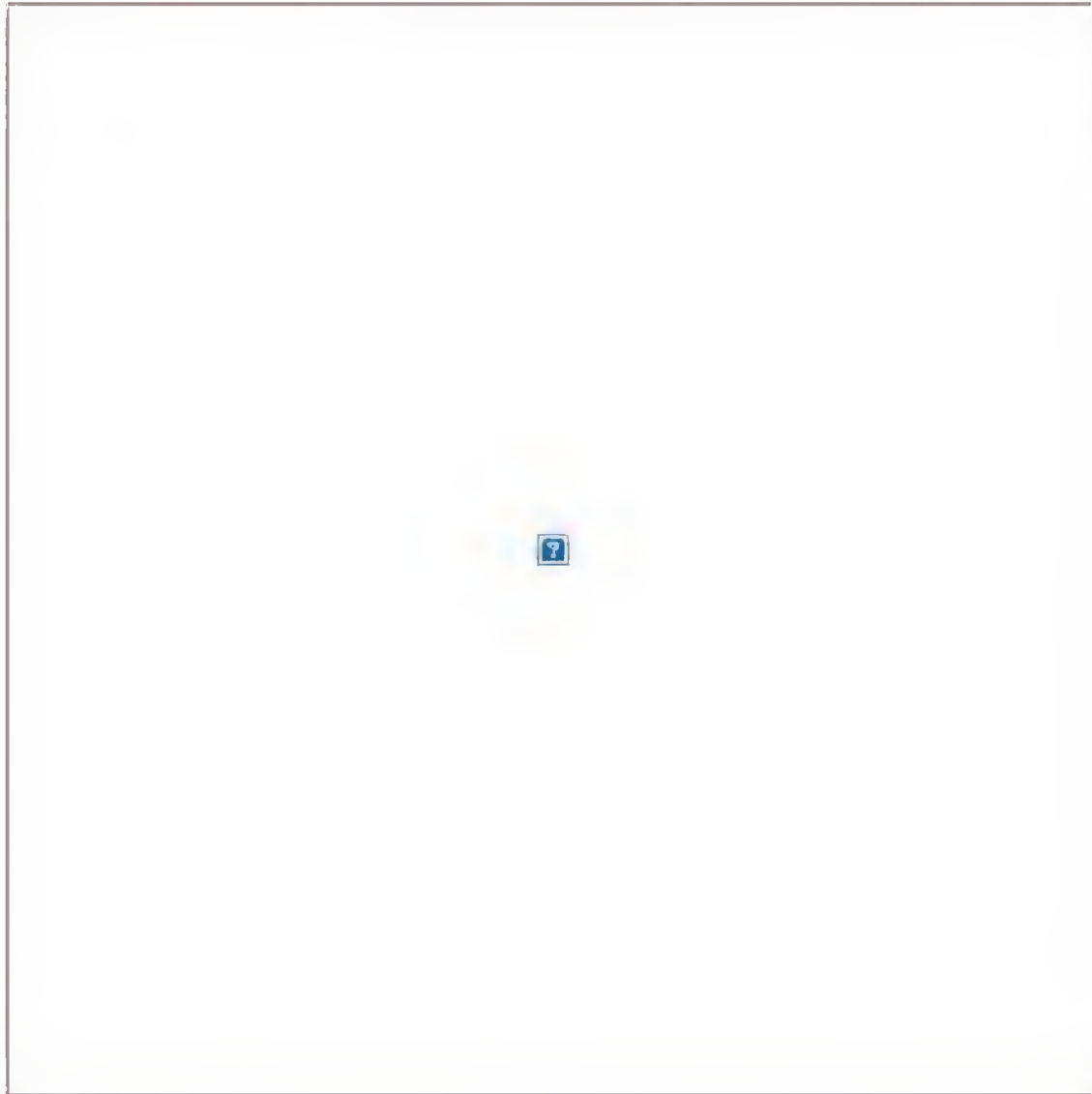
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[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Ring Neighbors Portal Team](#)
To: [Williams, Michaus](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:28 PM

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We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email.

We appreciate your understanding and hope you have a good weekend

Stay Safe,

The Ring Neighborhood Portal Team



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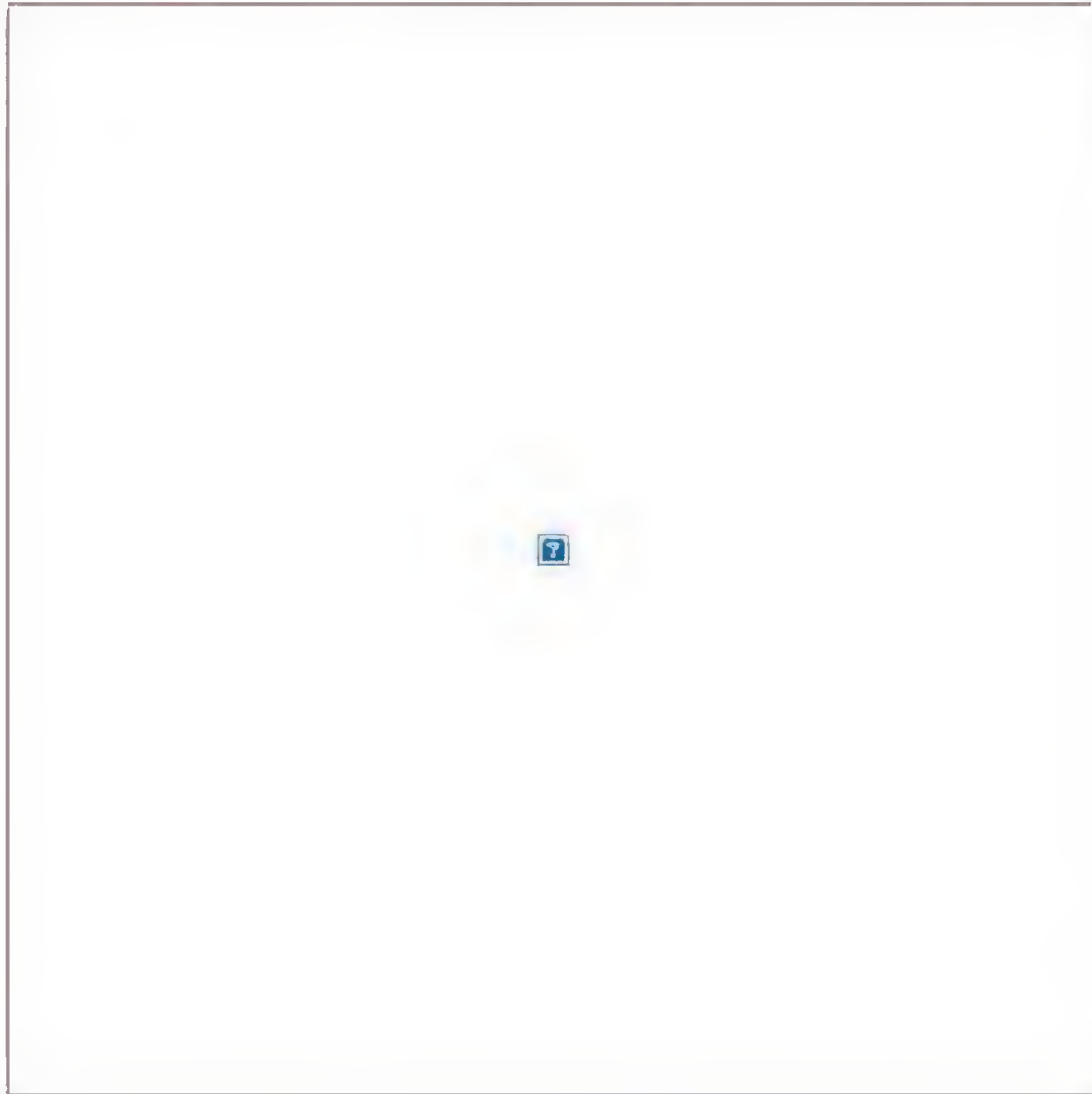
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From: [Ring Neighbors Portal Team](#)
To: [Anderson, Kathleen](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:28 PM

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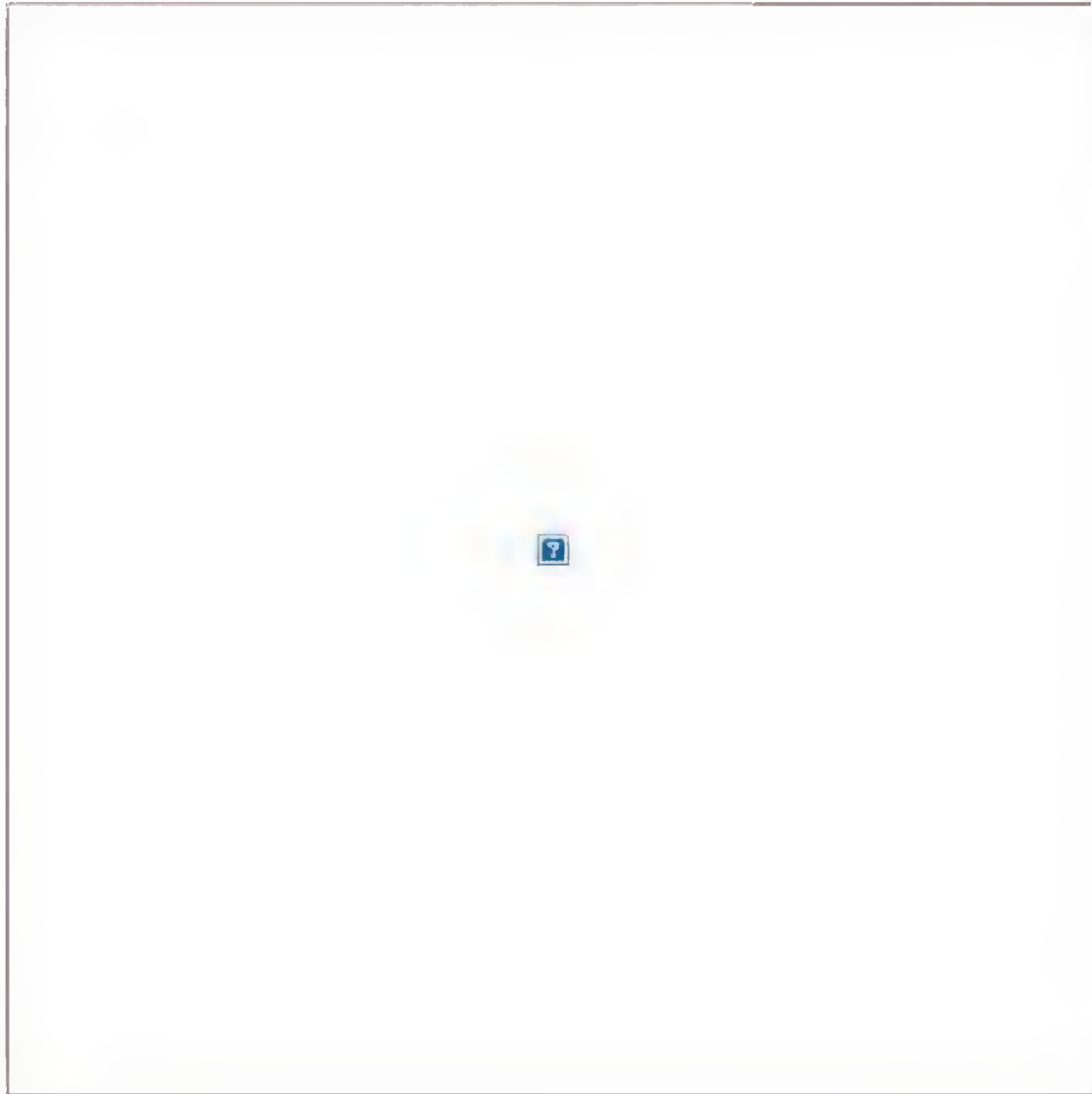
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From: [Ring Neighbors Portal Team](#)
To: [Czubak, Ken](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:26 PM

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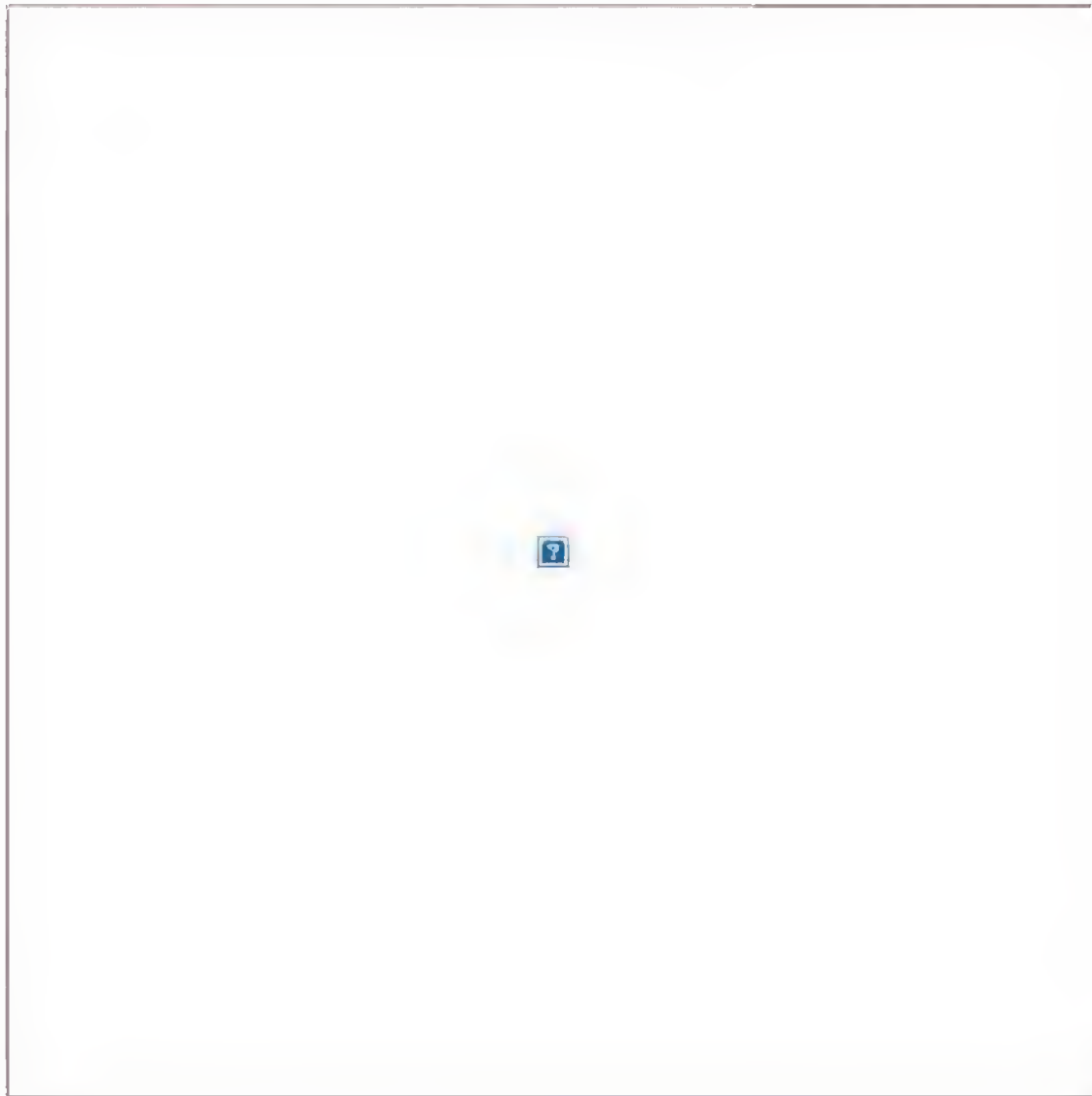
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From: [Ring Neighbors Portal Team](#)
To: [Lee, Robert](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:24 PM

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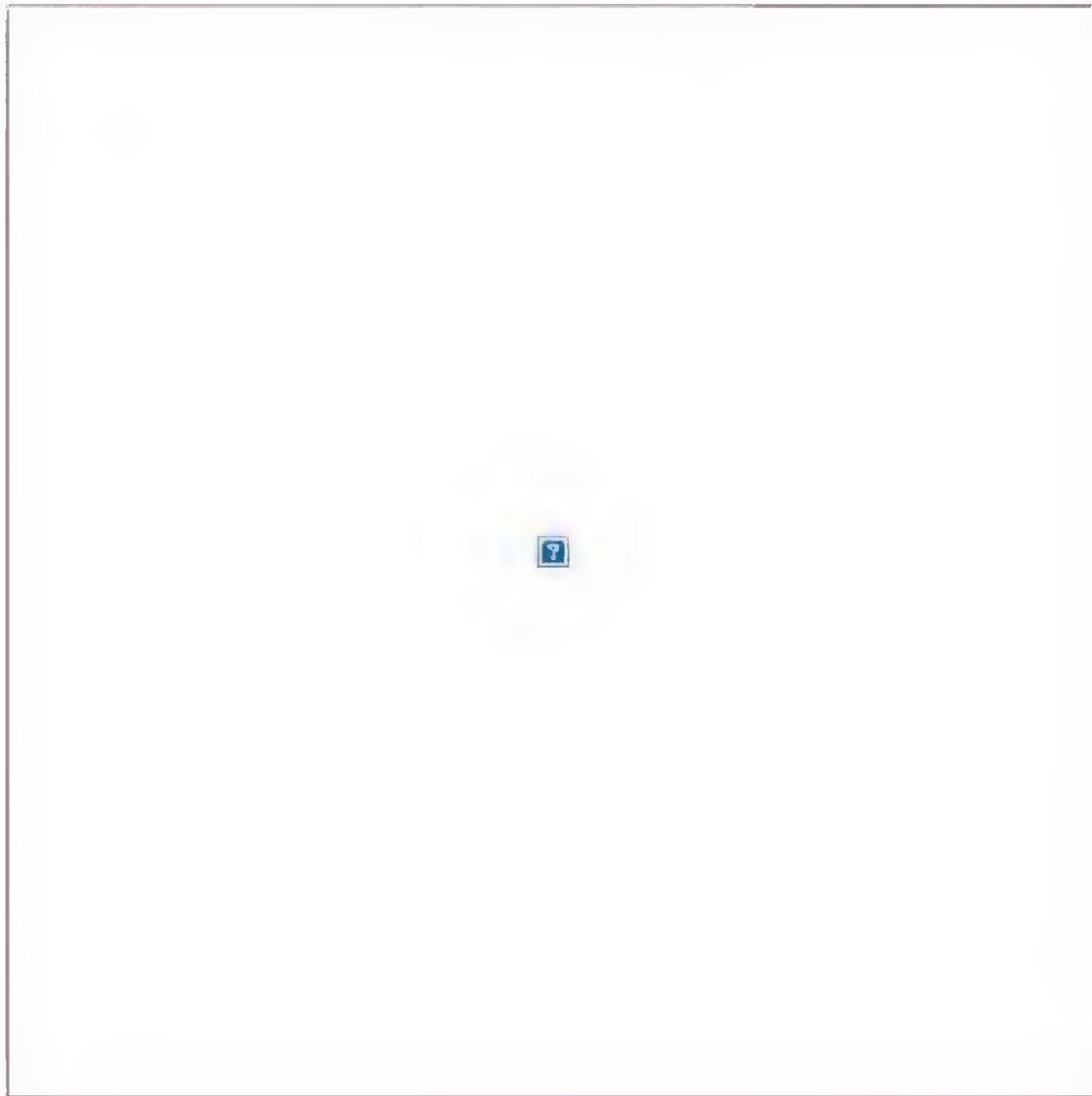
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From: [Ring Neighbors Portal Team](#)
To: [Elliott, Paul](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:24 PM

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From: [Ring Neighbors Portal Team](#)
To: [Heun, Brett](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:22 PM

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From: [Ring Neighbors Portal Team](#)
To: [Stubler, Jason](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:21 PM

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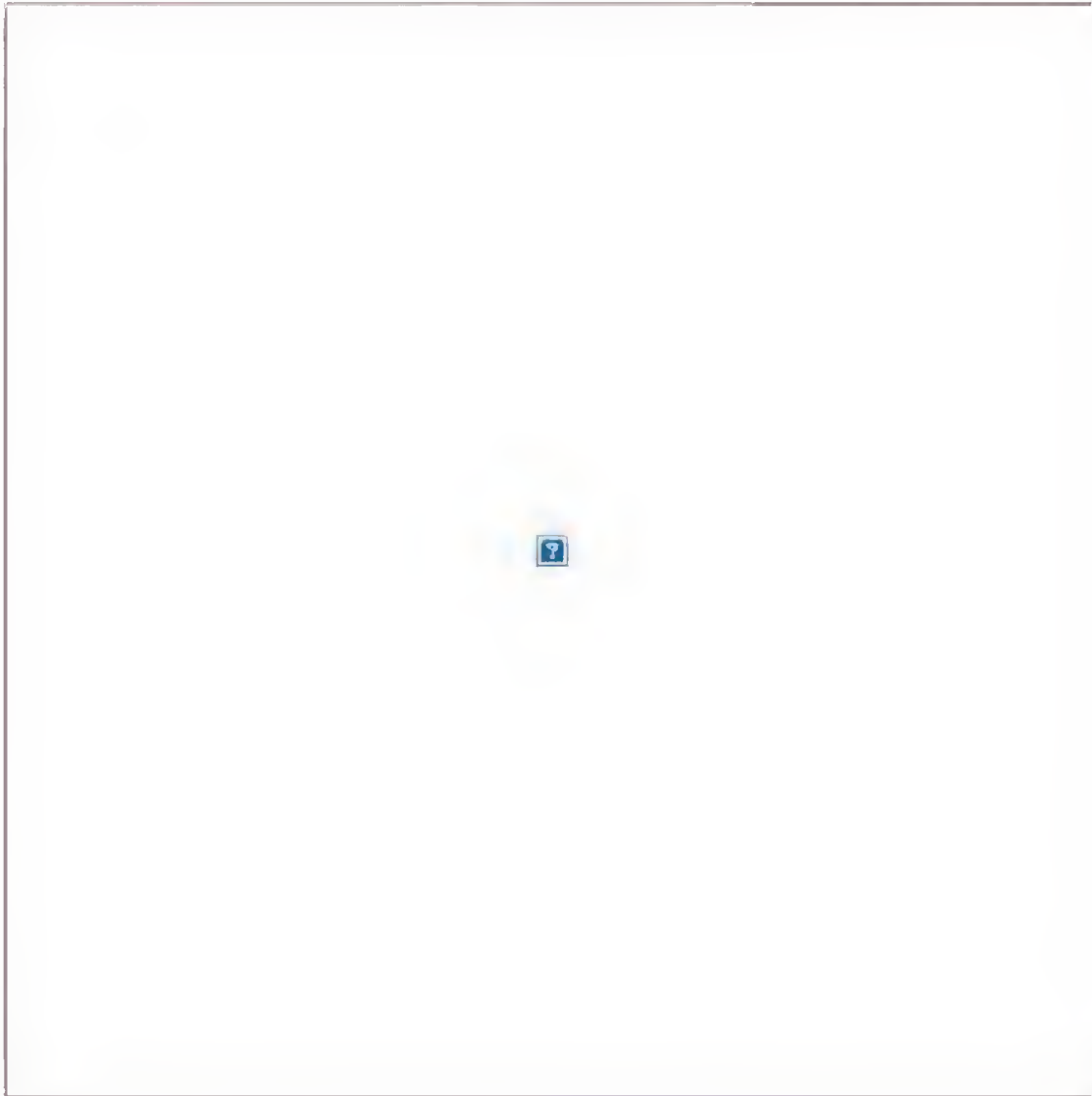
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From: [Ring Neighbors Portal Team](#)
To: [Gibler, Erin](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:21 PM

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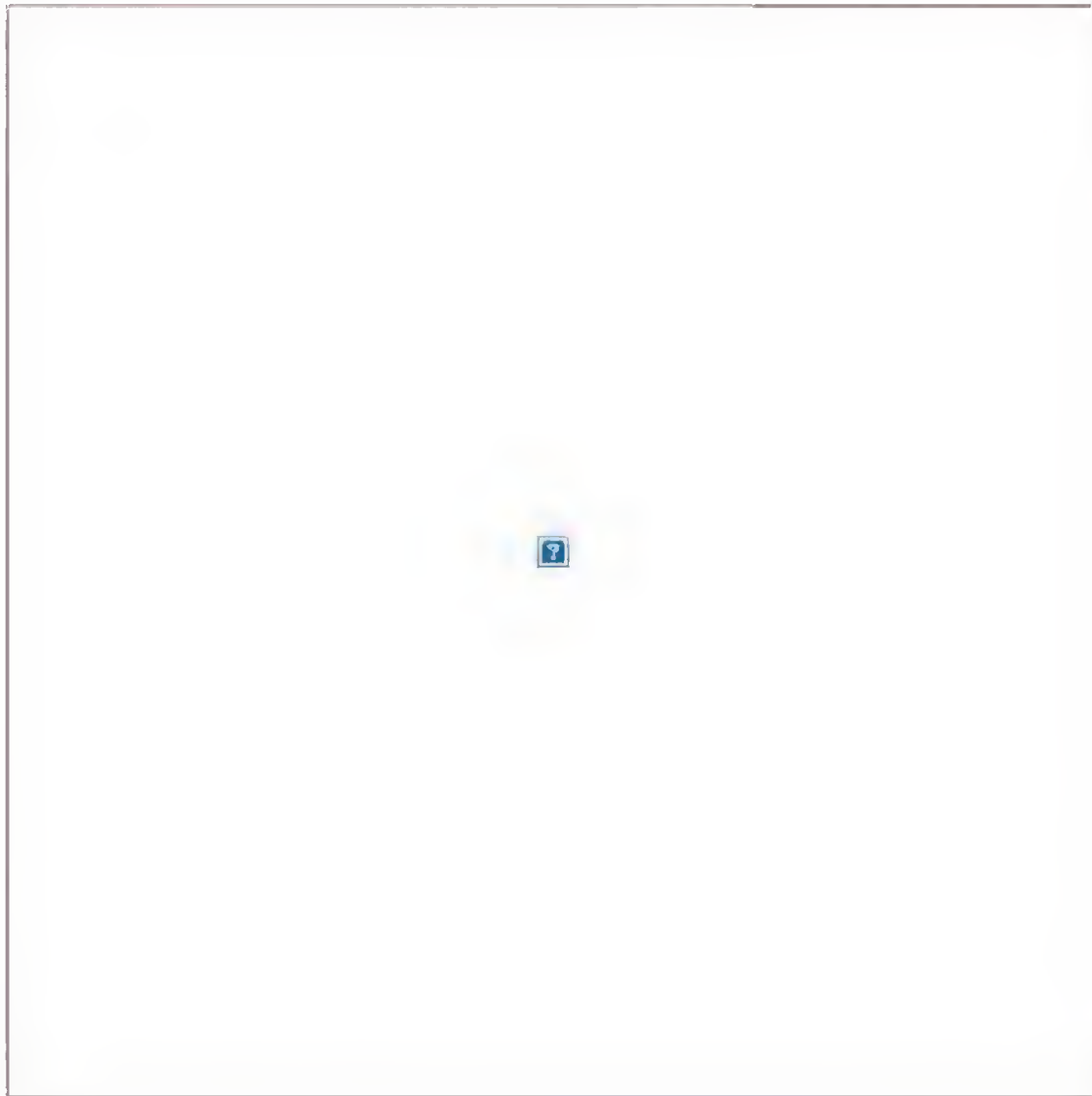
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From: [Ring Neighbors Portal Team](#)
To: [Sheehan, Tom](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:21 PM

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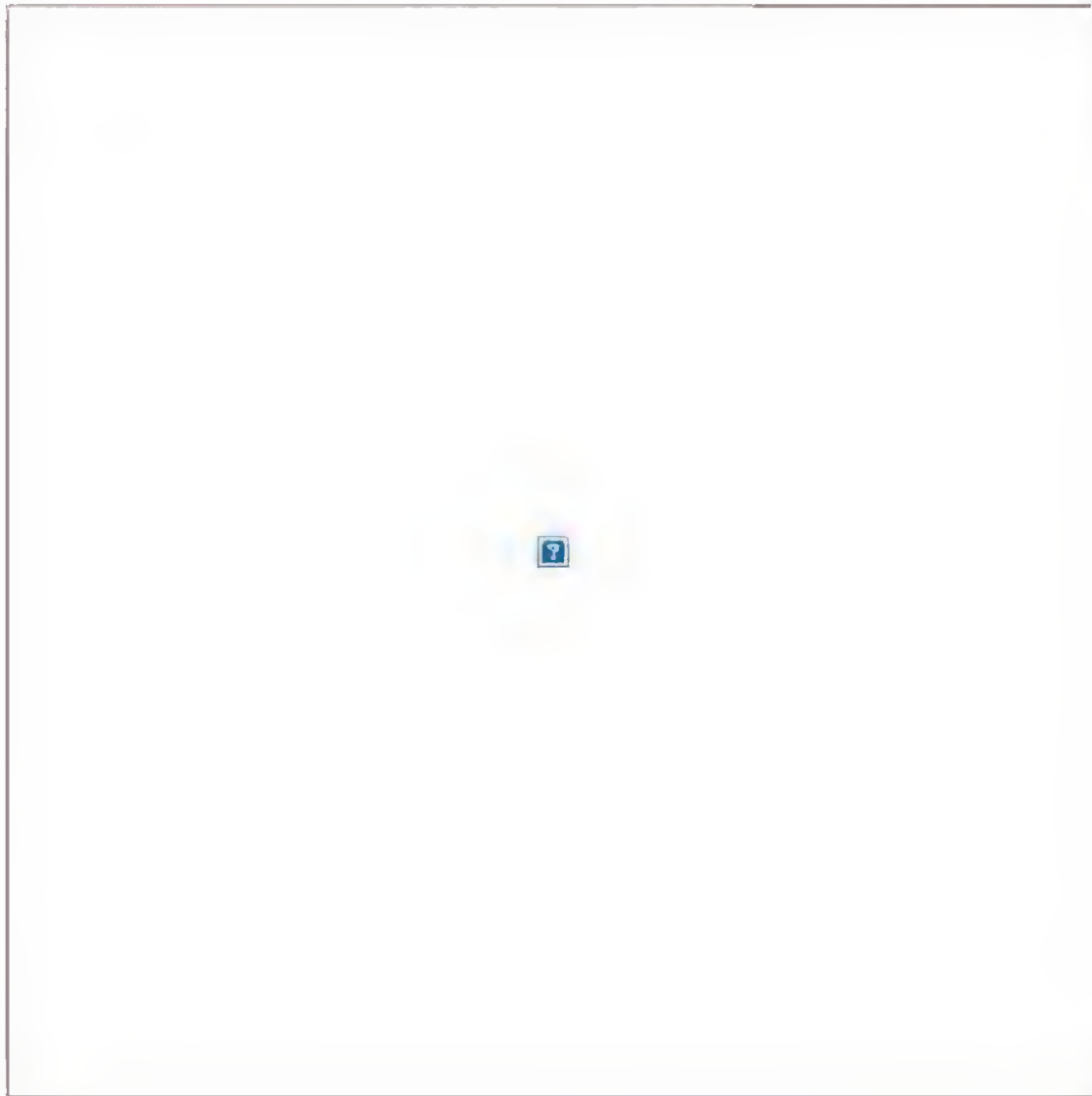
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From: [Ring Neighbors Portal Team](#)
To: [Lindgren, David](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:19 PM

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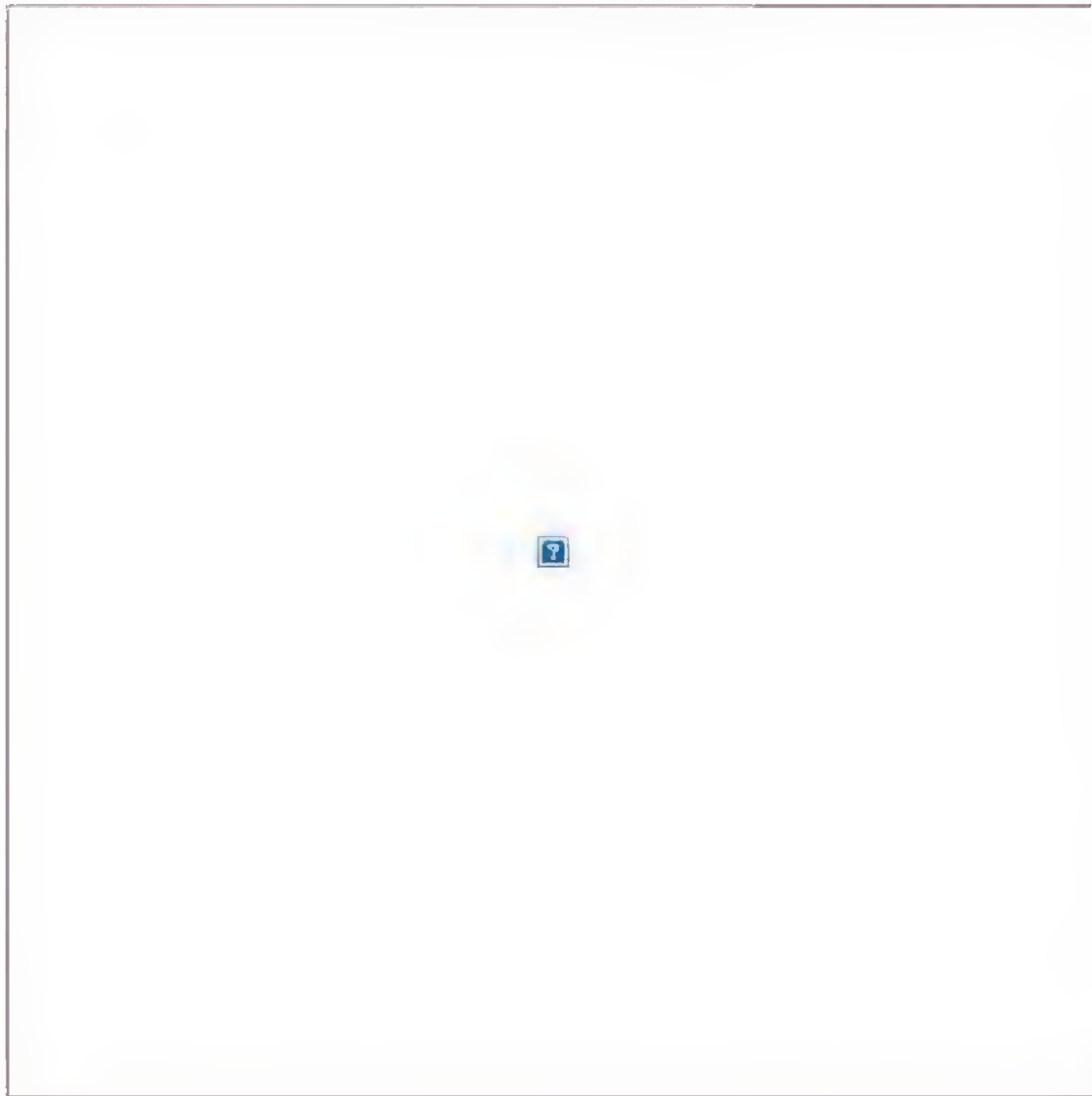
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From: [Ring Neighbors Portal Team](#)
To: [Madden, Timothy](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:37:17 PM

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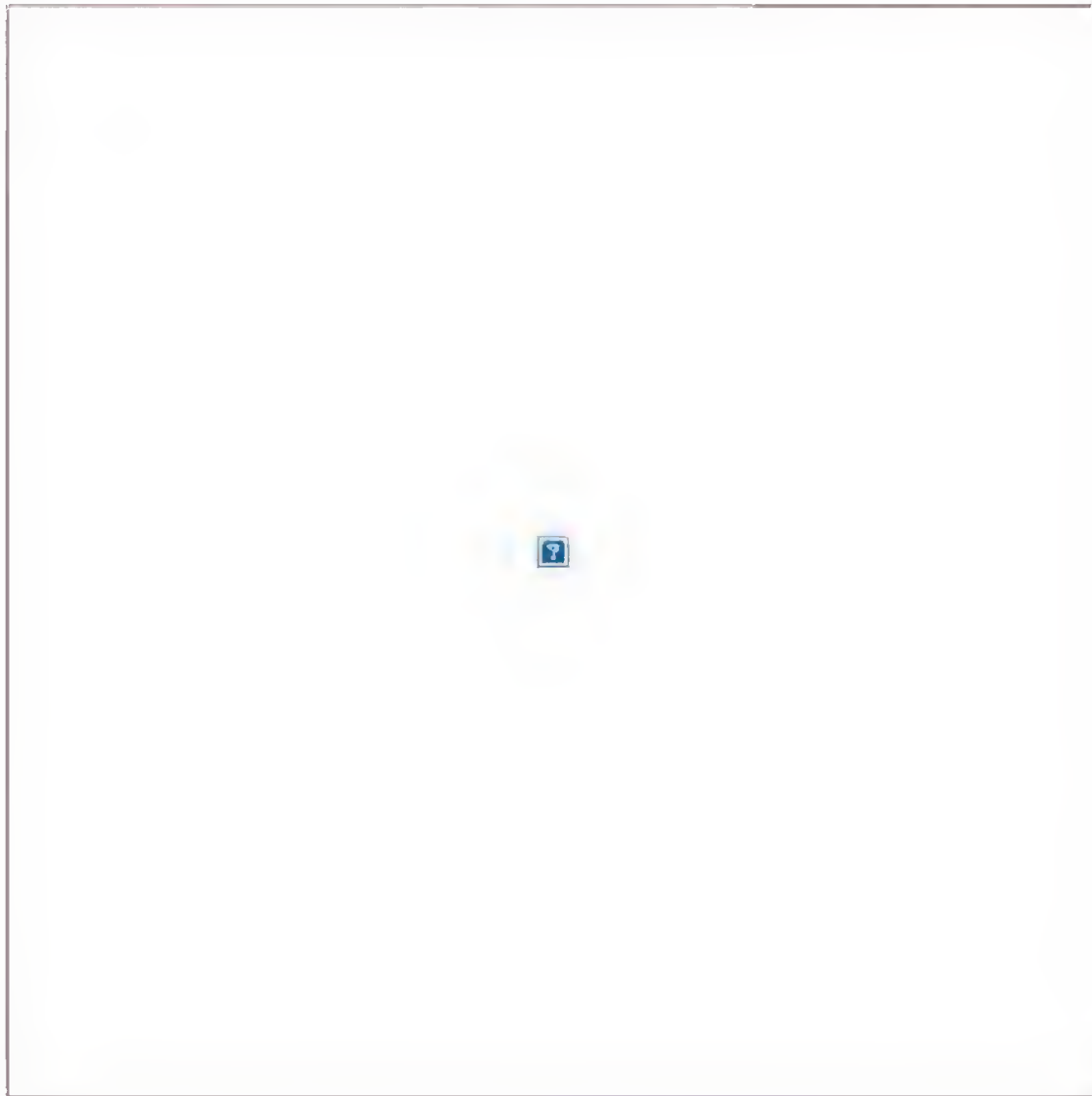
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From: [Ring Neighbors Portal Team](#)
To: [Black, Tim](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:33 PM

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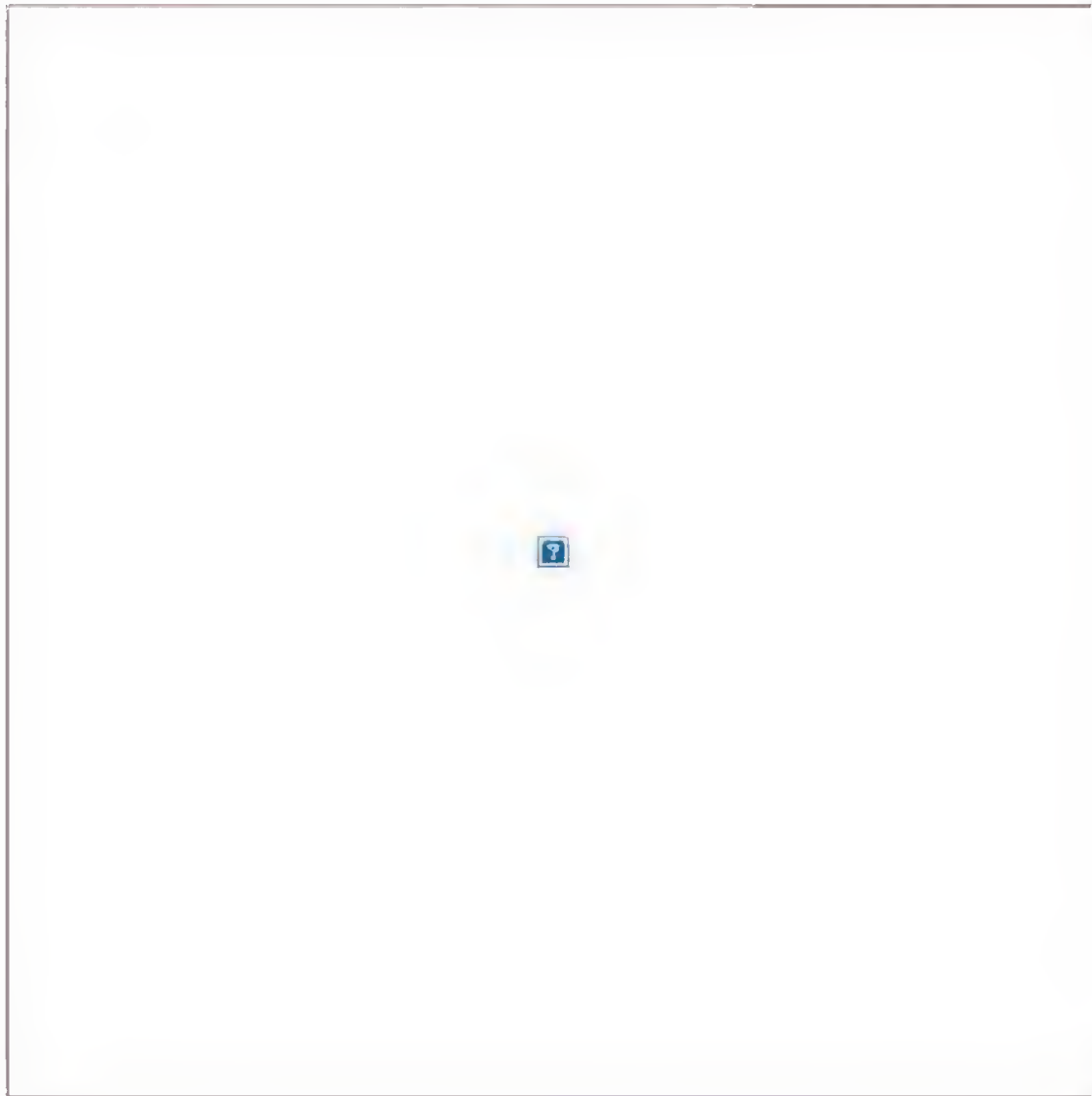
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From: [Ring Neighbors Portal Team](#)
To: [Black, Tim](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:33 PM

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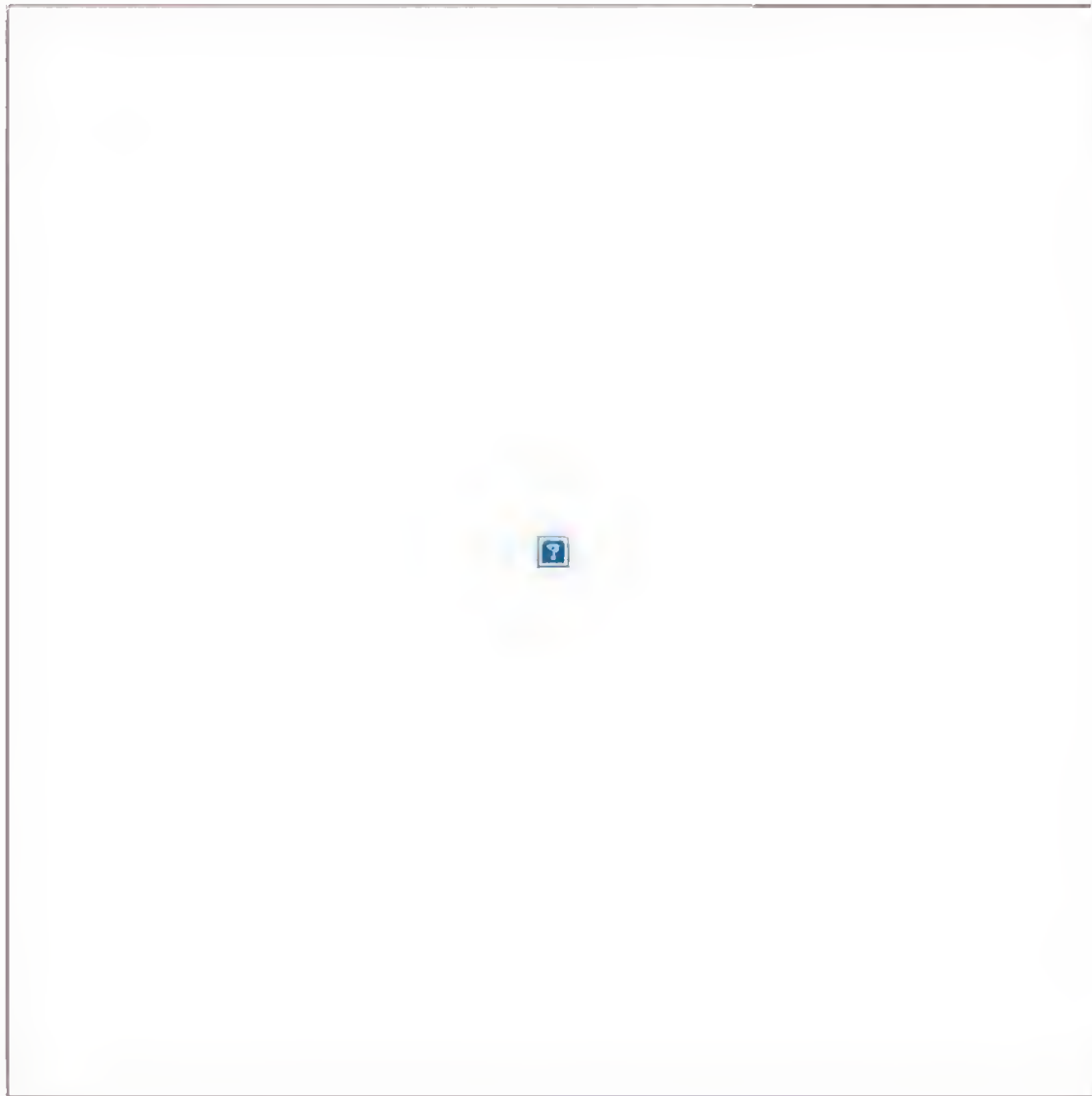
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From: [Ring Neighbors Portal Team](#)
To: [Fisher, Daniel](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:31 PM

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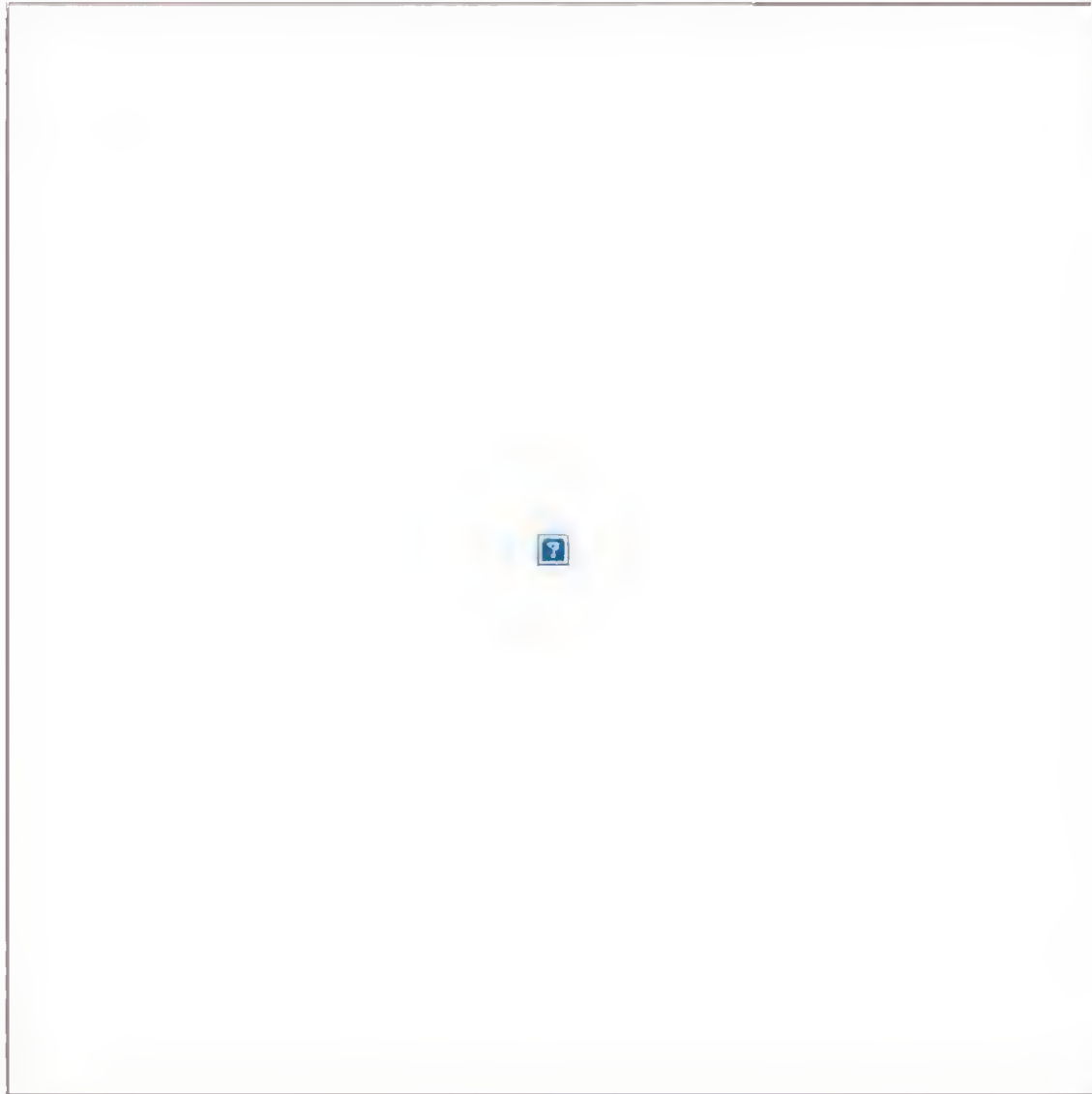
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From: [Ring Neighbors Portal Team](#)
To: [Mannino, Anthony](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:30 PM

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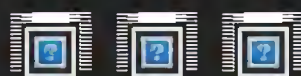


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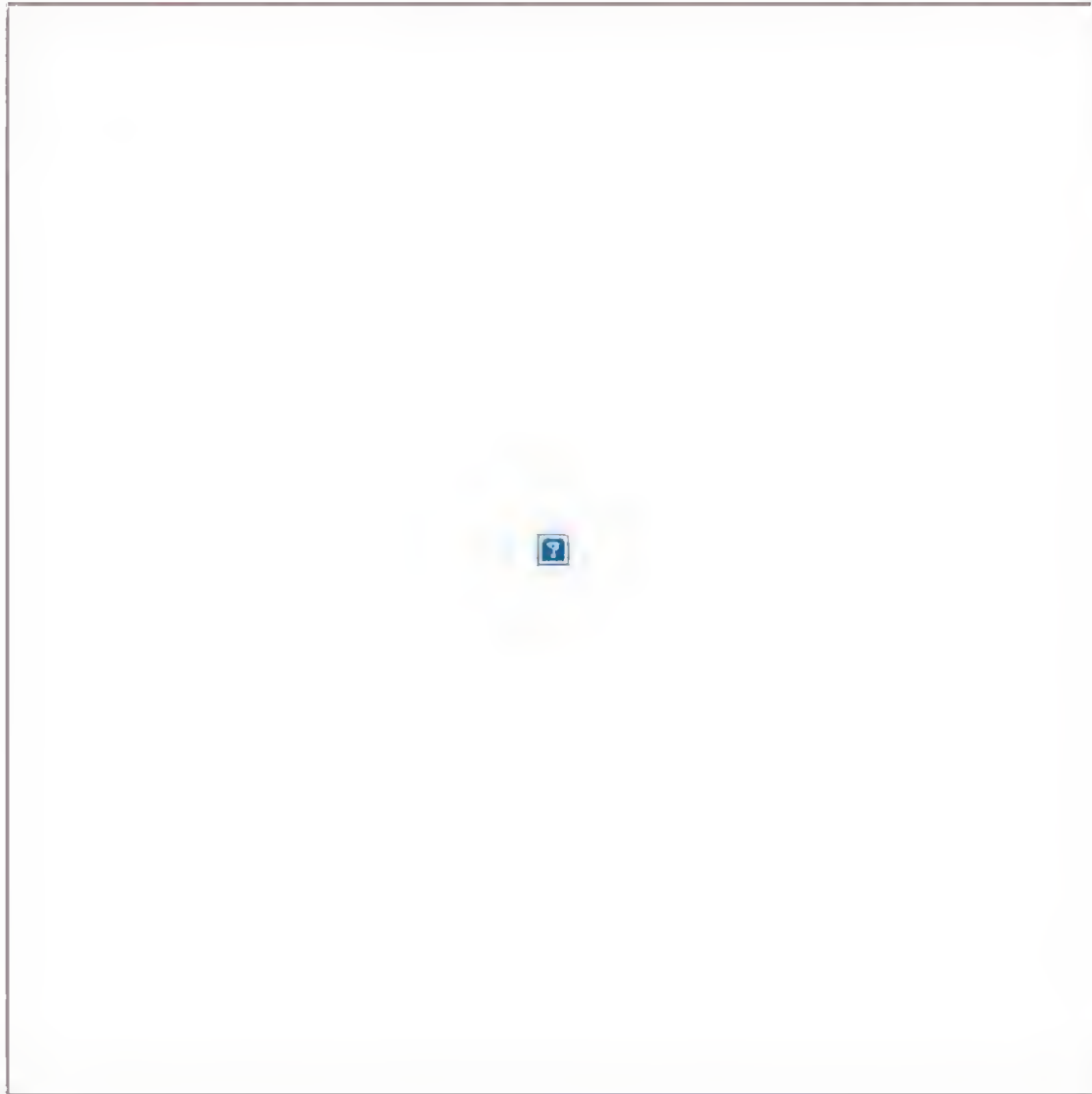
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From: [Ring Neighbors Portal Team](#)
To: [Arsenault, Richard](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:30 PM

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From: [Ring Neighbors Portal Team](#)
To: [Arres, Jason](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:28 PM

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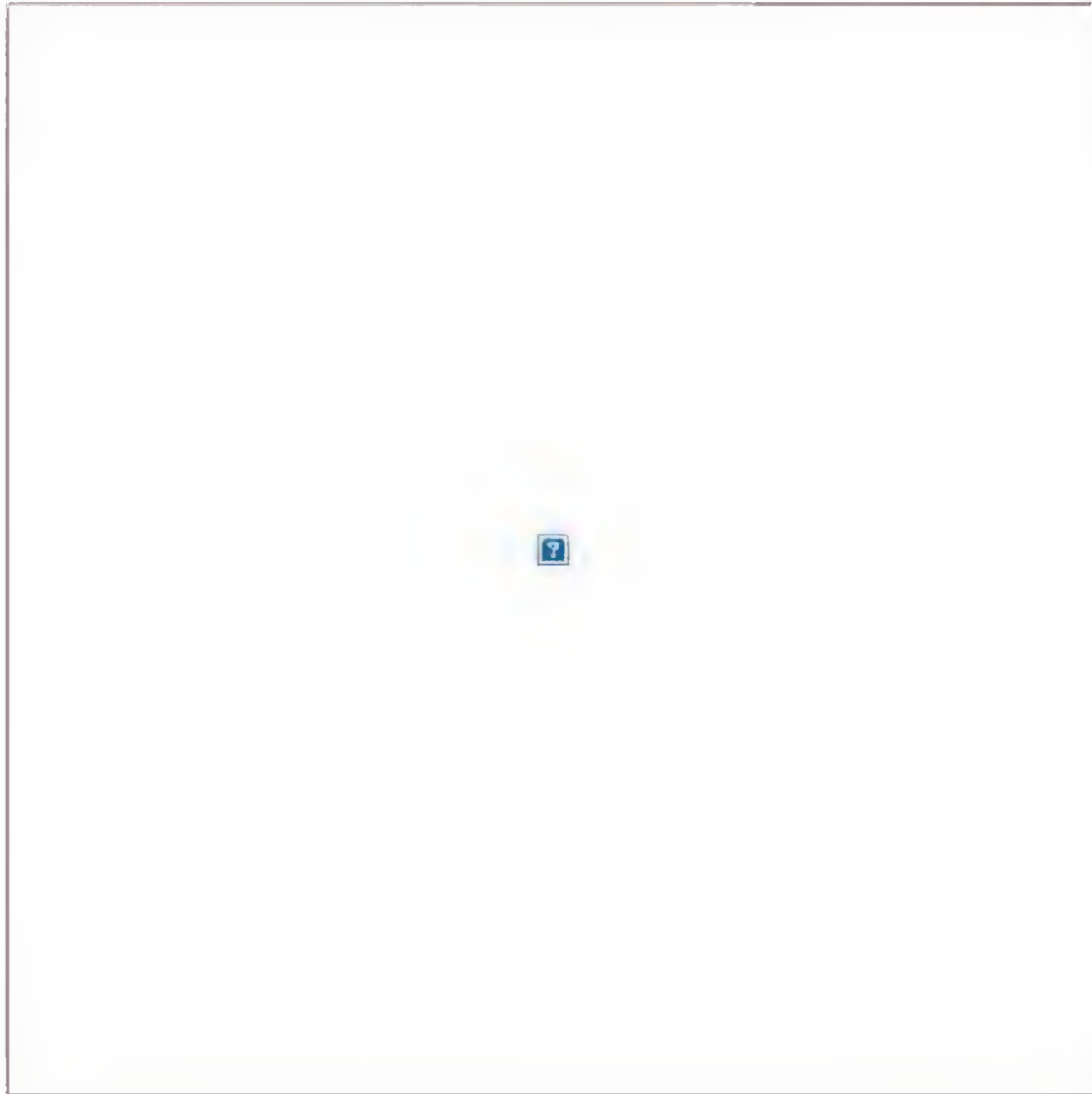
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From: [Ring Neighbors Portal Team](#)
To: [Banushi, Nijas](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:28 PM

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From: [Ring Neighbors Portal Team](#)
To: [Martin, Lee](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:27 PM

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From: [Ring Neighbors Portal Team](#)
To: [Ogan, Tim](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:25 PM

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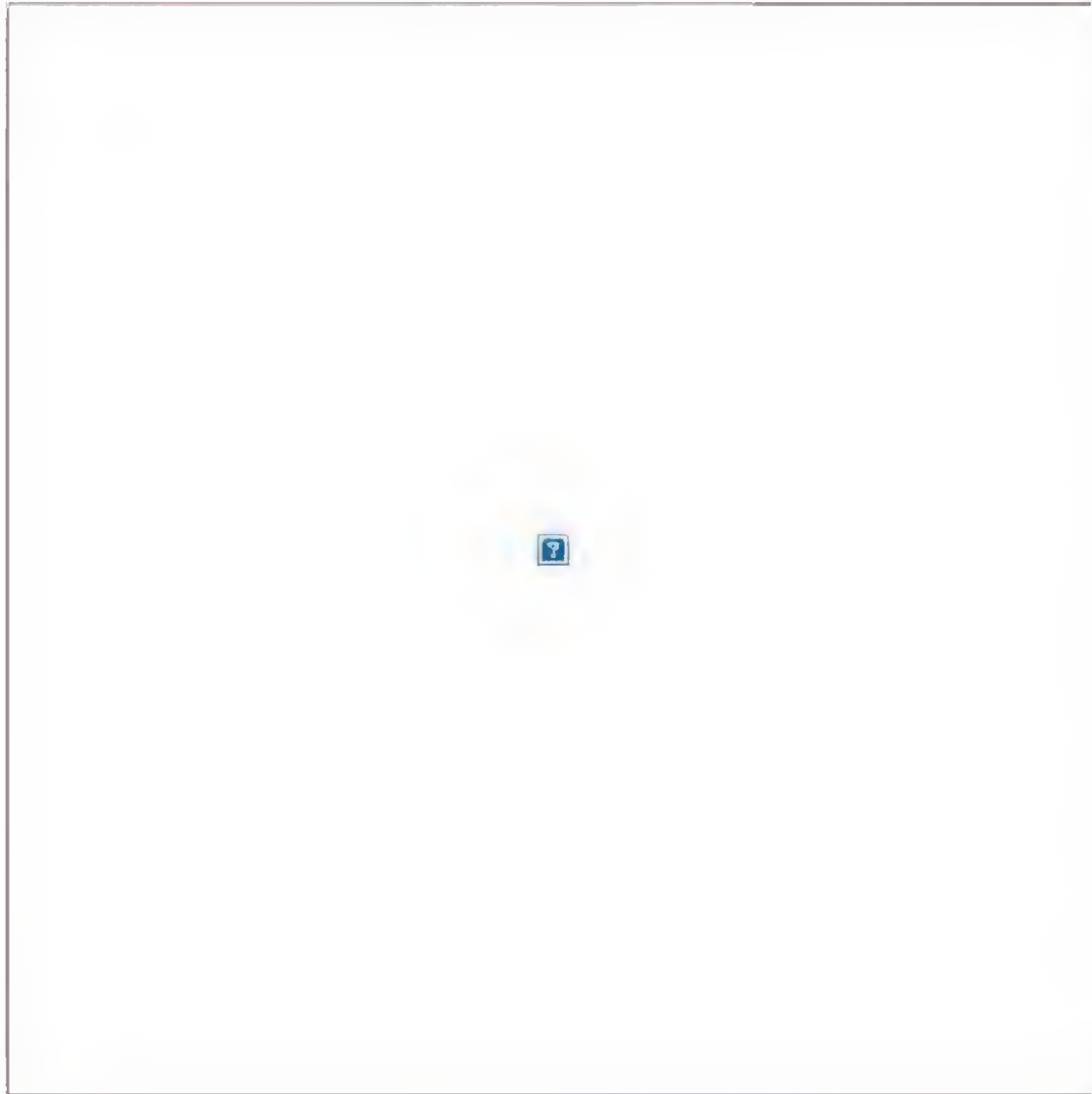
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From: [Ring Neighbors Portal Team](#)
To: [Deuchler, Elena](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:24 PM

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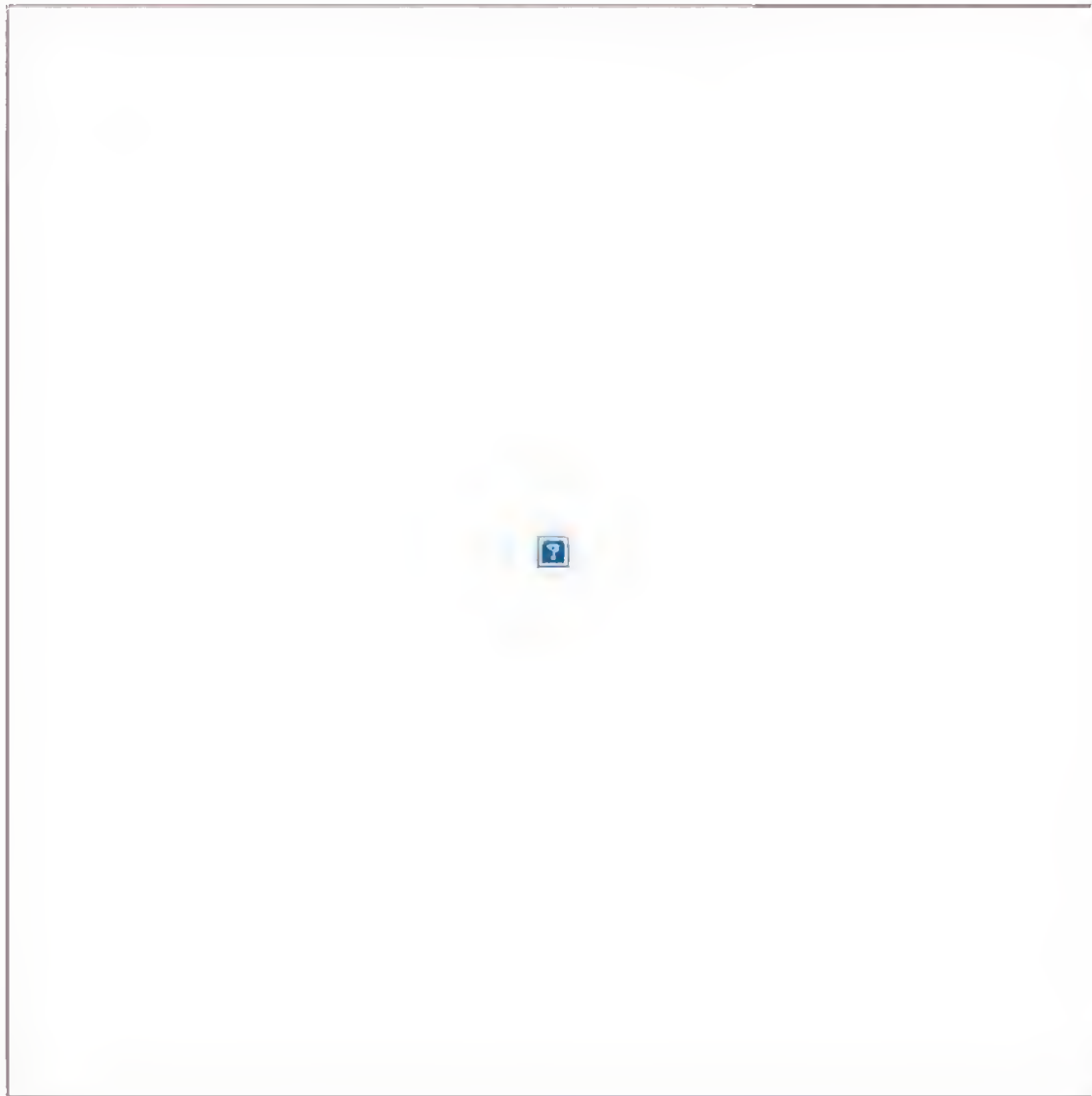
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From: [Ring Neighbors Portal Team](#)
To: [Egan, Matt](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:23 PM

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We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email.

We appreciate your understanding and hope you have a good weekend

Stay Safe,

The Ring Neighborhood Portal Team



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1523 26th Street

Santa Monica, CA 90404

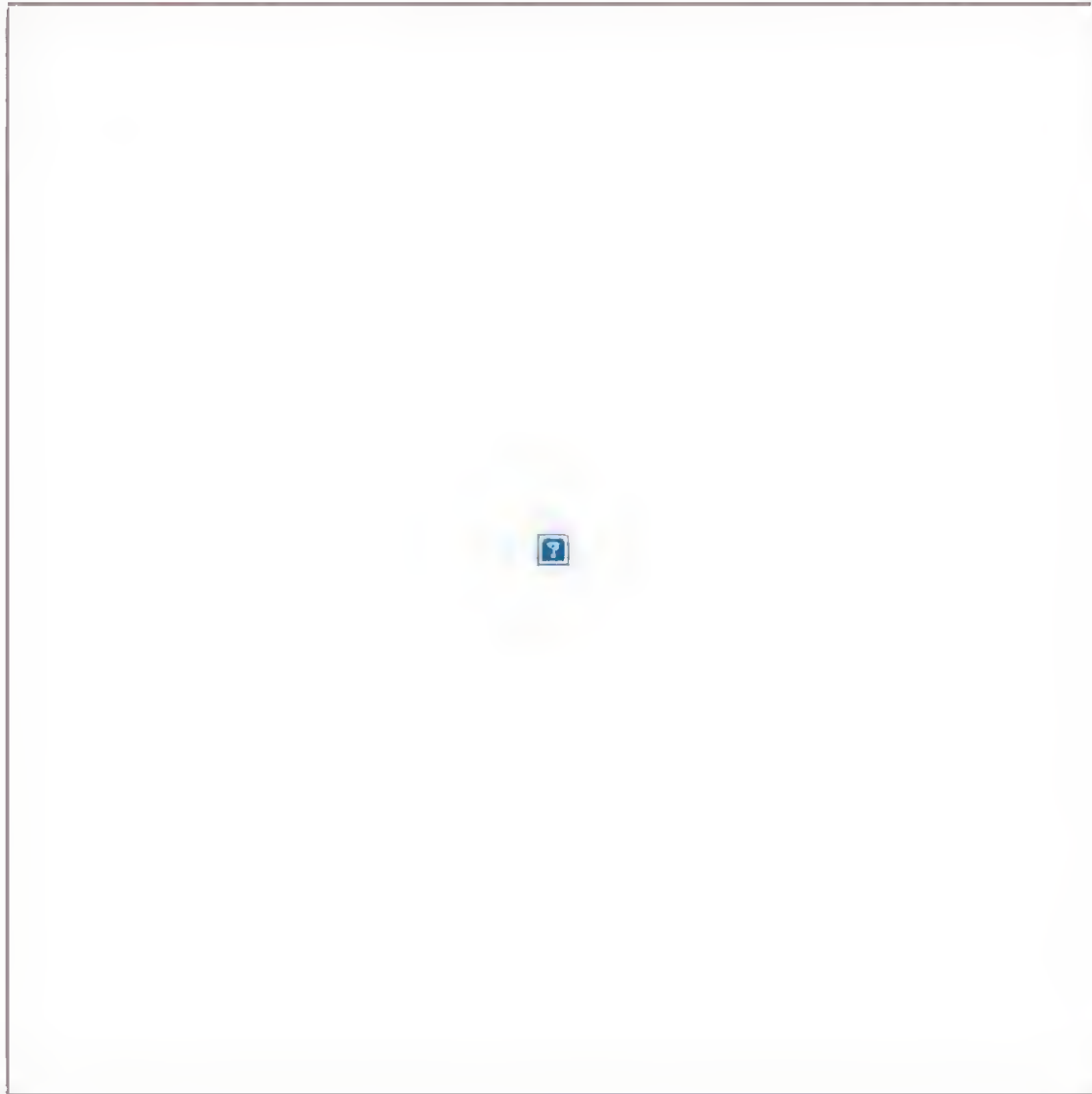
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From: [Ring Neighbors Portal Team](#)
To: [Zbrozek, Jason](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:22 PM

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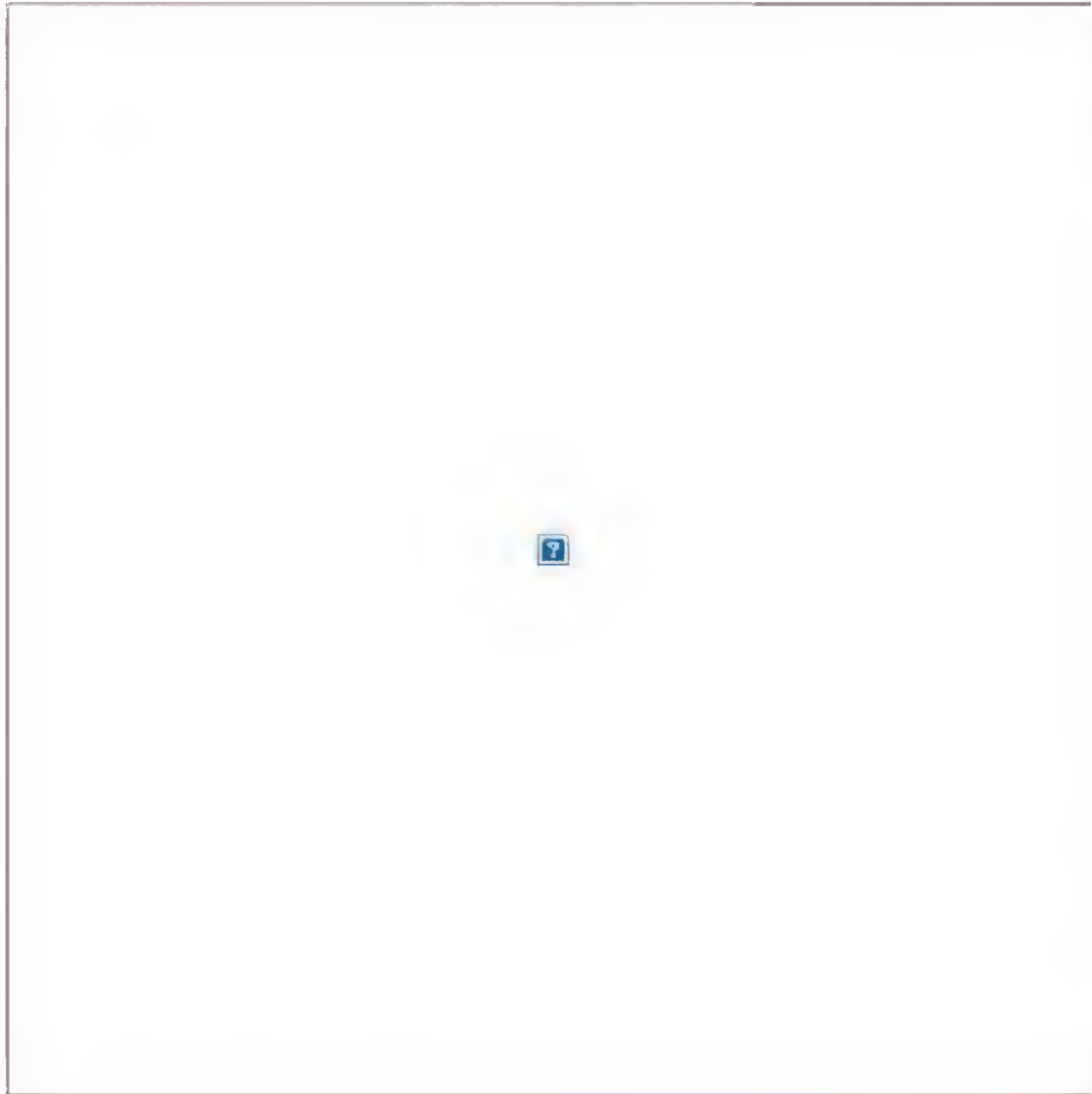
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From: [Ring Neighbors Portal Team](#)
To: [Moehring, Ben](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:19 PM

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From: [Ring Neighbors Portal Team](#)
To: [Considine, Kalah](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:17 PM

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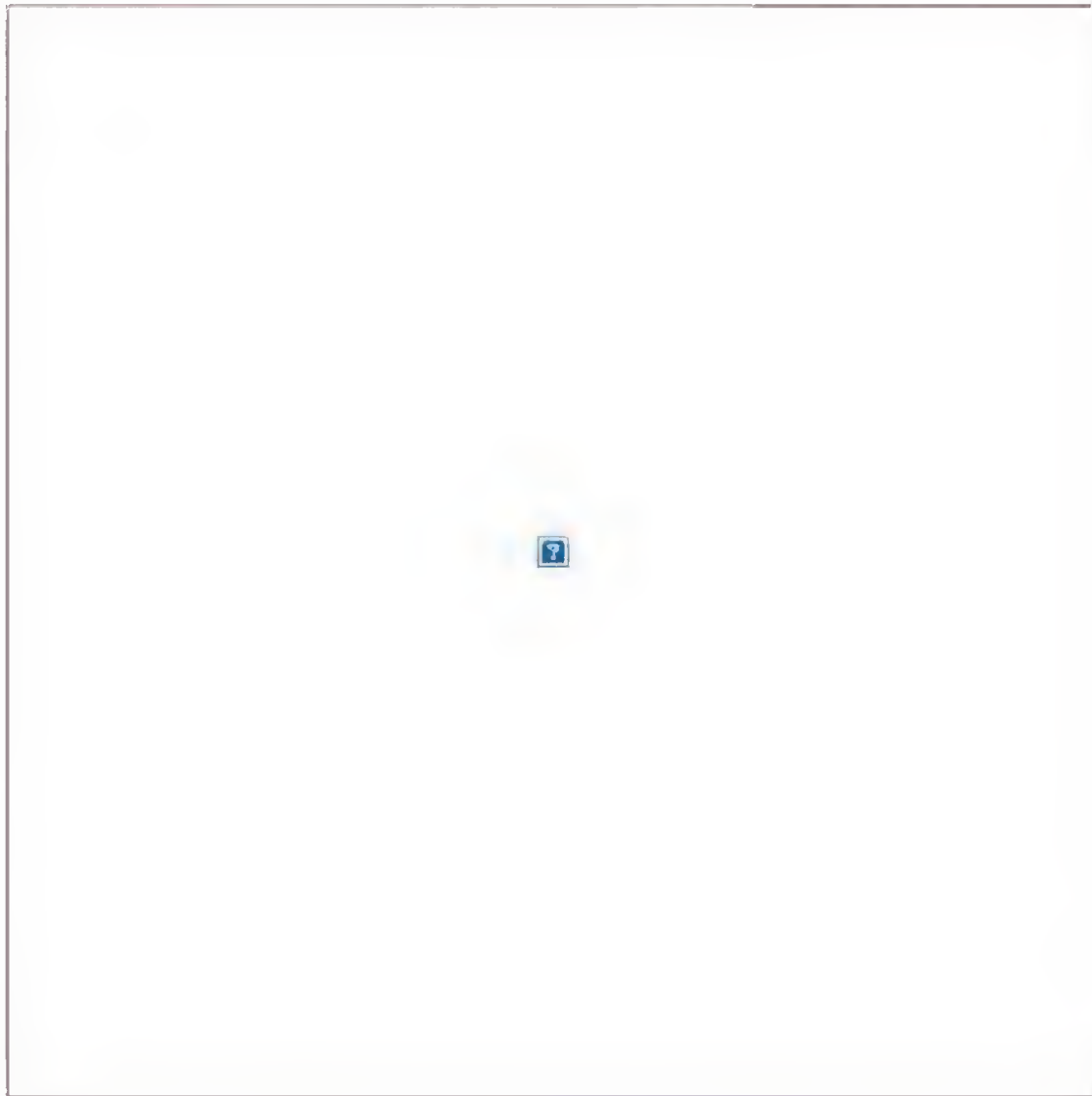
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From: [Ring Neighbors Portal Team](#)
To: [Thorsen, Scott \(PD\)](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:16 PM

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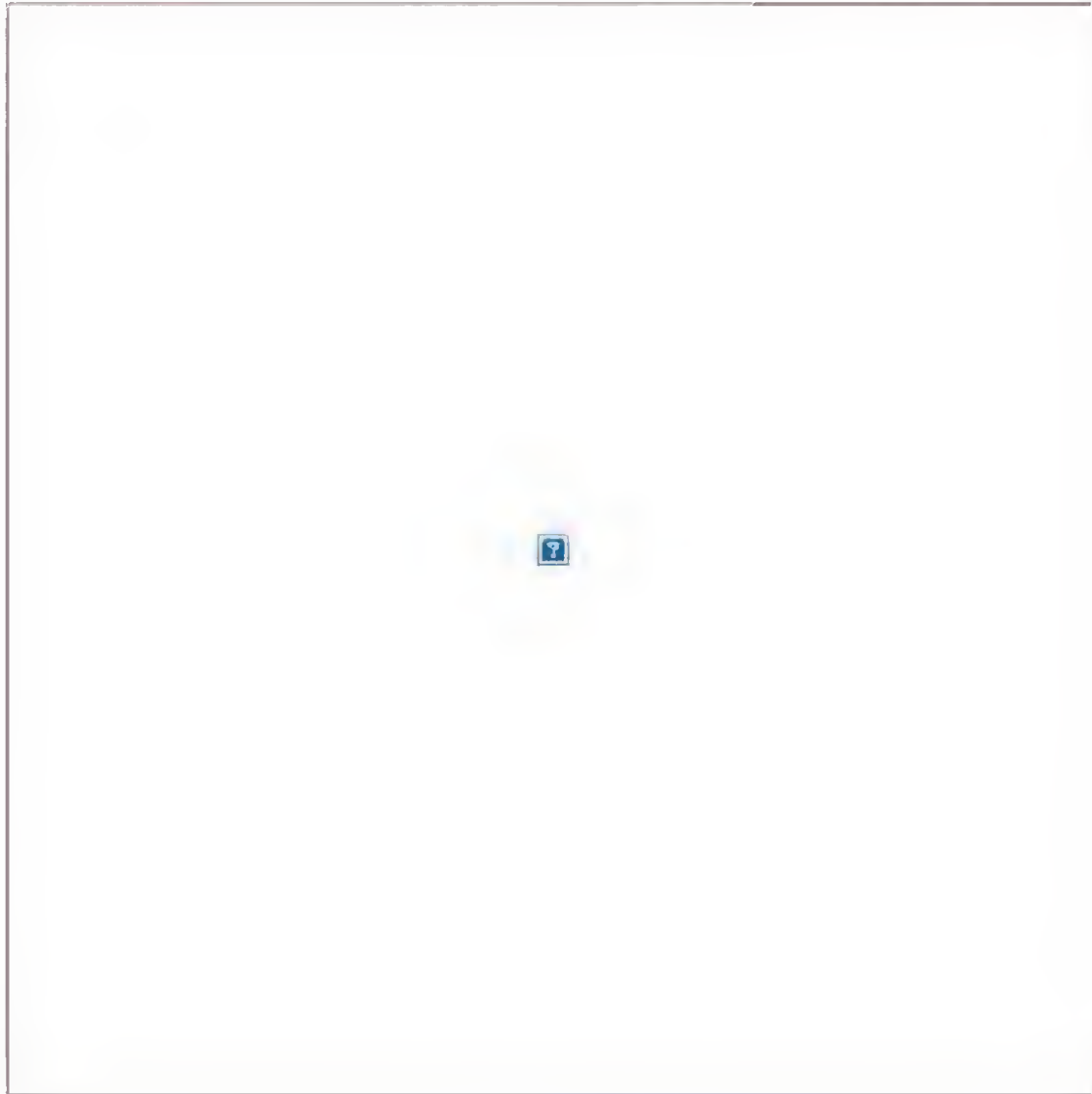
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From: [Ring Neighbors Portal Team](#)
To: [Munch, Kelley](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:15 PM

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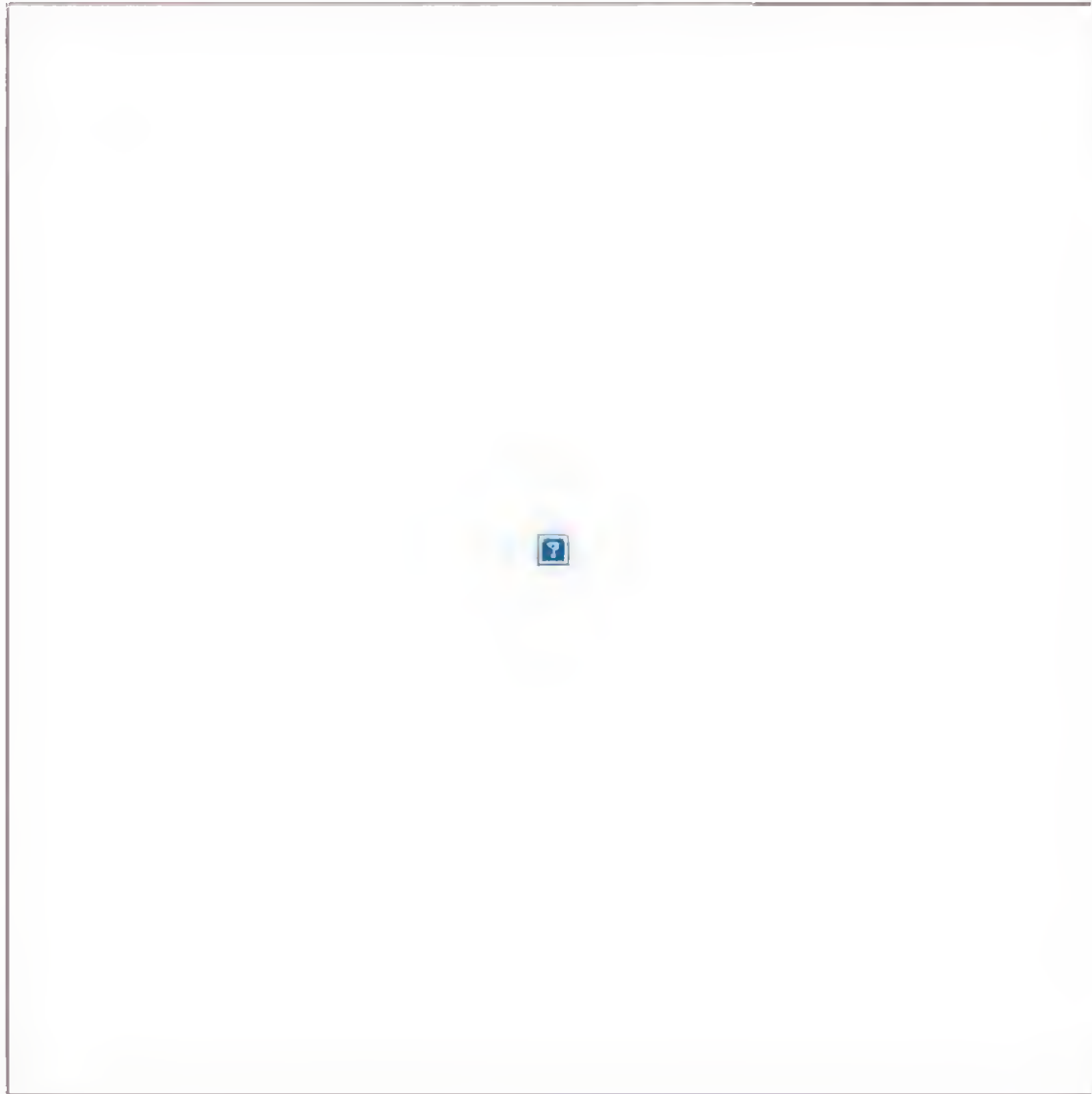
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From: [Ring Neighbors Portal Team](#)
To: [Wornack, Jeremy](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:15 PM

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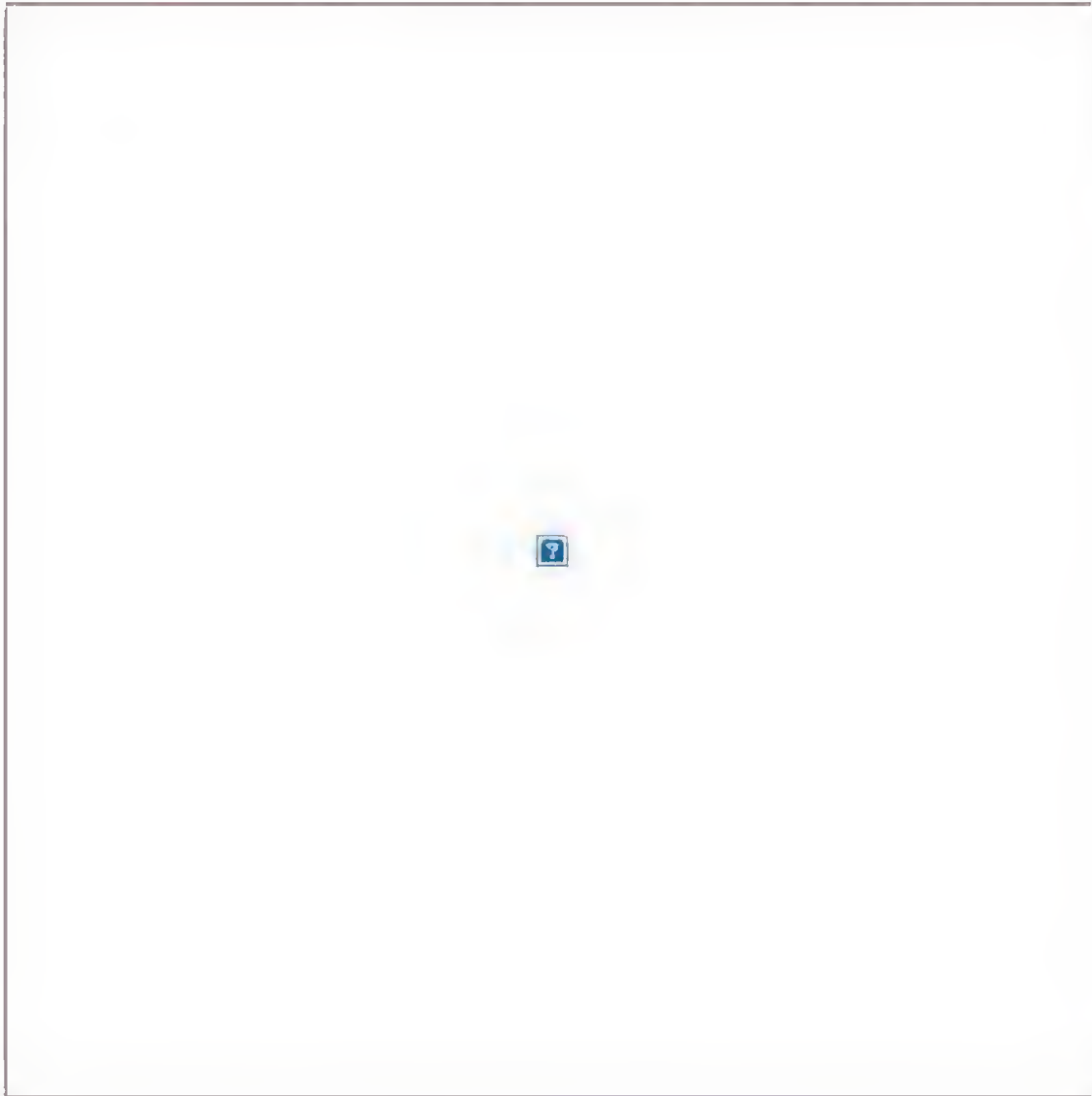
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From: [Ring Neighbors Portal Team](#)
To: [Giglio, Christopher](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:13 PM

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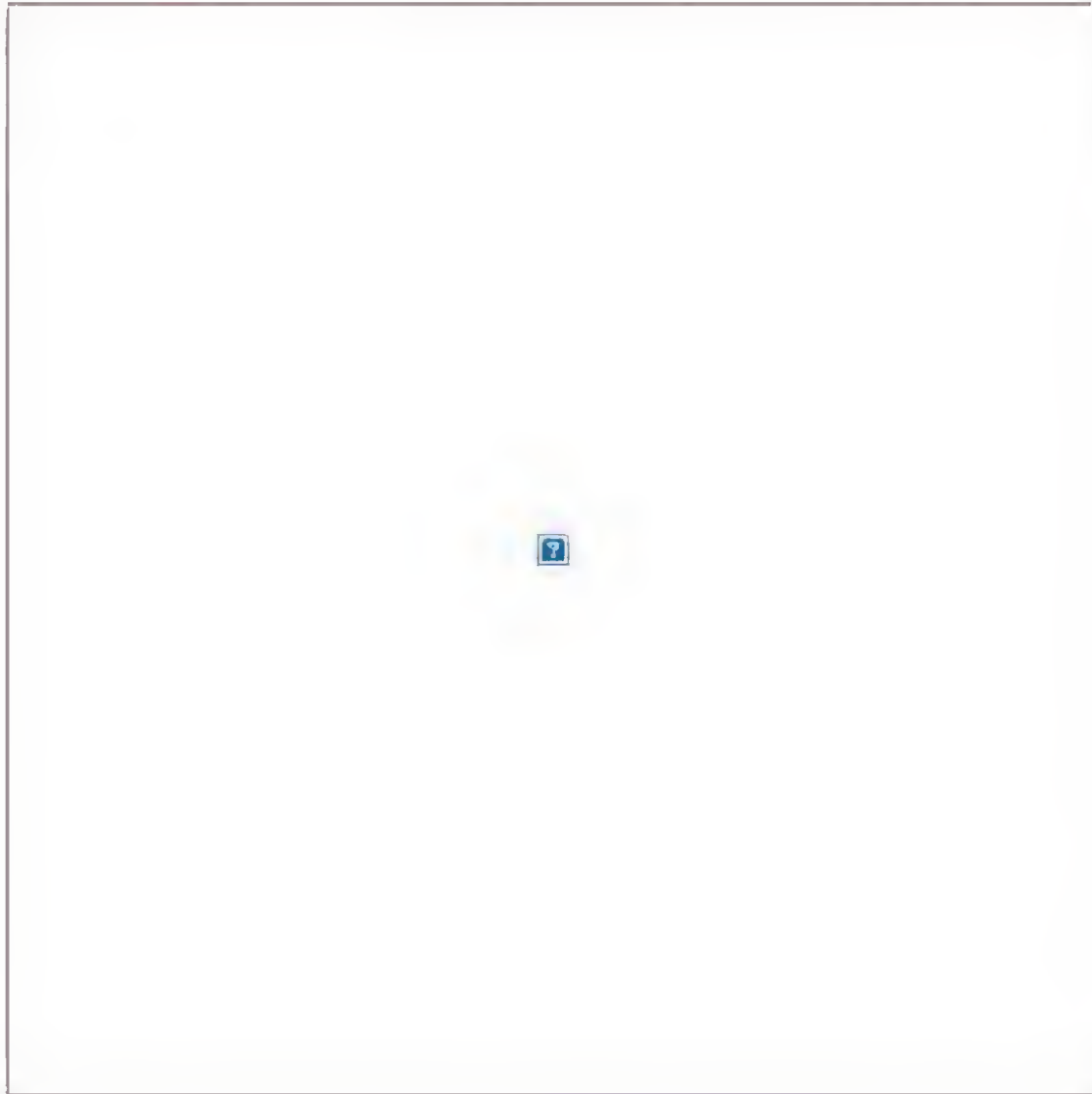
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From: [Ring Neighbors Portal Team](#)
To: [Corneliusen, Eddie](#)
Subject: Neighbors Portal Maintenance: Video Request
Date: Friday, July 19, 2019 10:36:12 PM

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